

South Africa
ISSP 2004 – Citizenship
Questionnaire

SOUTH AFRICAN SOCIAL ATTITUDES SURVEY
Questionnaire 2: August 2004



HSRC

RESPONDENTS AGED 16 YEARS +

Good (morning/afternoon/evening), I'm _____ and we are conducting a survey for the Human Sciences Research Council (HSRC). The HSRC regularly conducts surveys of opinion amongst the South African population. Topics include a wide range of social matters such as communications, politics, education, unemployment, the problems of the aged and inter-group relations. As a follow-up to this earlier work, we would like to ask you questions on a variety of subjects that are of national importance. To obtain reliable, scientific information we request that you answer the questions that follow as honestly as possible. Your opinion is important in this research. The area in which you live and you yourself have been selected randomly for the purpose of this survey. The fact that you have been chosen is thus quite coincidental. The information you give to us will be kept confidential. You and your household members will not be identified by name or address in any of the reports we plan to write.

PARTICULARS OF VISITS

	DAY MONTH		TIME STARTED		TIME COMPLETED		**RESPONSE		
			HR	MIN	HR	MIN			
First visit	/	/	2004						
Second visit	/	/	2004						
Third visit	/	/	2004						

** RESPONSE CODES	
Completed questionnaire	= 01
Partially completed questionnaire (specify reason)	= 02
<u>Revisit</u>	
Appointment made	= 03
Selected respondent not at home	= 04
No one home	= 05
<u>Do not qualify</u>	
Vacant house/flat/stand/not a house or flat/demolished	= 06
No person qualifies according to the survey specifications	= 07
Respondent cannot communicate with interviewer because of language	= 08
Respondent is physically/mentally not fit to be interviewed	= 09
<u>Refusals</u>	
Contact person refused	= 10
Interview refused by selected respondent	= 11
Interview refused by parent	= 12
Interview refused by other household member	= 13
<u>OFFICE USE</u>	= 14

STRICTLY CONFIDENTIAL

Name of Interviewer

Number of interviewer

Checked by

Signature of supervisor _____

FIELDWORK CONTROL

CONTROL	YES	NO	REMARKS
Personal	1	2	
Telephonic	1	2	
Name	SIGNATURE		
.....	DATE/...../.....2004		

RESPONDENT SELECTION PROCEDURE

Number of households at visiting point

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Number of persons 16 years and older at visiting point

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Please list all persons at the visiting point/on the stand who are 16 years and older and were resident 15 out of the past 30 days. Once this is completed, use the Kish grid on next page to determine which person is to be interviewed.

Names of Persons Aged 16 and Older	
	01
	02
	03
	04
	05
	06
	07
	08
	09
	10
	11
	12
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	19
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	21
	22
	23
	24
	25

NAME OF RESPONDENT:
ADDRESS OF RESPONDENT:
.....
.....
TEL NO.:

GRID TO SELECT RESPONDENT

NUMBER OF QUESTION-NAIRE				NUMBER OF PERSONS FROM WHICH RESPONDENT MUST BE DRAWN																								
				1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25
1	26	51	76	1	1	1	3	2	4	1	3	5	8	6	5	12	10	1	6	8	7	19	19	13	21	13	24	25
2	27	52	77	1	2	3	4	3	1	2	2	3	4	8	3	7	2	5	14	4	15	4	8	6	16	14	22	19
3	28	53	78	1	1	2	1	4	2	7	6	9	3	5	11	2	1	3	11	7	10	16	16	10	5	2	2	3
4	29	54	79	1	2	3	2	1	3	5	8	6	2	4	2	4	8	11	10	16	6	9	10	15	11	12	11	18
5	30	55	80	1	1	1	4	5	6	3	5	7	5	9	8	14	3	2	13	5	18	1	4	1	20	11	5	24
6	31	56	81	1	2	2	2	3	5	8	7	8	7	1	4	9	14	8	2	17	17	14	12	14	22	10	3	14
7	32	57	82	1	2	1	1	4	1	4	1	4	6	3	6	5	7	13	9	2	3	13	14	8	2	7	20	4
8	33	58	83	1	1	2	3	2	5	1	4	2	1	7	10	6	5	4	15	10	5	2	13	4	17	5	17	8
9	34	59	84	1	1	3	2	5	6	2	2	1	9	10	1	10	4	6	6	1	9	10	1	5	6	9	1	12
10	35	60	85	1	2	2	4	1	3	3	6	9	10	11	12	3	9	15	7	8	11	6	3	9	4	3	10	1
11	36	61	86	1	1	1	3	1	4	5	3	1	6	2	9	13	11	14	4	11	4	15	15	17	1	1	23	2
12	37	62	87	1	2	3	1	3	2	7	5	6	5	7	7	8	6	10	3	3	1	12	20	7	13	22	12	16
13	38	63	88	1	1	2	1	5	3	6	4	3	4	6	2	11	13	12	1	15	8	7	2	12	15	21	13	7
14	39	64	89	1	2	3	2	4	1	4	7	8	2	5	6	11	12	9	16	13	16	11	18	18	14	16	18	23
15	40	65	90	1	2	1	4	2	4	3	8	7	7	11	1	3	5	7	12	14	13	8	17	20	19	20	19	11
16	41	66	91	1	1	3	3	1	6	5	1	5	9	10	3	2	11	13	8	12	12	5	6	21	8	8	4	15
17	42	67	92	1	1	2	2	3	4	2	6	2	3	2	12	5	2	10	13	5	8	18	9	16	10	17	16	20
18	43	68	93	1	2	1	4	2	6	4	1	4	8	9	10	7	9	3	12	12	9	7	20	19	9	19	21	13
19	44	69	94	1	2	2	1	3	5	2	8	9	10	4	9	8	13	1	1	14	10	19	10	11	18	15	7	6
20	45	70	95	1	1	3	2	5	4	1	3	8	1	3	8	6	6	9	5	7	13	4	15	1	7	22	15	21
21	46	71	96	1	1	1	2	5	1	7	2	3	2	1	11	4	7	5	3	2	1	3	12	18	5	19	14	9
22	47	72	97	1	2	1	3	1	3	2	6	2	1	8	7	1	4	2	11	8	2	17	4	17	21	16	3	5
23	48	73	98	1	2	3	4	2	2	6	7	7	8	3	4	9	3	6	2	11	11	16	2	8	11	23	6	22
24	49	74	99	1	1	2	1	4	6	3	5	5	3	1	5	13	1	14	8	14	6	15	9	14	3	6	9	17
25	50	75	100	1	1	2	3	3	2	4	6	4	7	5	3	12	12	12	4	6	2	17	11	2	12	4	8	10

SASAS QUESTIONNAIRE 2: 2004

Number of persons in this household

Number of persons 16 years and older in this household

INTERVIEWER: PLEASE CIRCLE APPROPRIATE CODES

Household schedule	Write in from oldest (top) to youngest (bottom)		Age in completed years	Sex M=1 F=2	Race Group	Relation-ship to respon- dent	If employed, precise place of employment	
							Suburb	City/town
Please list all persons in the household who eat from the same cooking pot and who were resident 15 out of the past 30 days Note: Circle the number next to the name of the household head.		01						
		02						
		03						
		04						
		05						
		06						
		07						
		08						
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		21						
		22						
		23						
		24						
		25						

Race Group codes
1 = African/Black
2 = Coloured
3 = Indian/Asian
4 = White
5 = Other

Relationship to respondent codes
1 = Respondent
2 = Wife or husband or partner
3 = Son or daughter
4 = Father or mother
5 = Brother or sister
6 = Grandchild
7 = Grandparent
8 = Mother- or father-in-law
9 = Son- or daughter-in-law
10 = Brother- or sister-in-law
11 = Other relation
12 = Non-relation

DEMOCRACY & GOVERNANCE

1. Please tell me what you think are the 3 most important challenges facing South Africa today?

Fieldworker: Do NOT read out

HIV/AIDS	01
Unemployment	02
Racism	03
Xenophobia	04
Crime and safety	05
Service provision/delivery	06
Affordable housing	07
Land reform issues	08
Human rights	09
Education	10
Economic and financial issues	11
Work-related issues	12
Family and youth issues	13
Religion and culture issues	14
Environmental issues	15
Political issues	16
Corruption	17
Poverty	18
Other (specify)	19
Do not know	20

In the last 5 years, has life improved, stayed the same or gotten worse for...?

	Improved	Stayed the same	Gotten worse	Do not know
2. Most people in South Africa	1	2	3	4
3. People like you	1	2	3	4

Do you think that life will improve, stay the same or get worse in the next 5 years for ...?

	Improve	Stay the same	Get worse	Do not know
4. Most people in South Africa	1	2	3	4
5. People like you	1	2	3	4

6. How satisfied or dissatisfied are you with the way democracy is working in South Africa?
[Showcard 1]

Very satisfied	1
Satisfied	2
Neither nor	3
Dissatisfied	4
Very dissatisfied	5
Do not know	6

Indicate the extent to which you trust or distrust the following institutions in South Africa at present. [*Showcard 2*]

	Institutions	Strongly trust	Trust	Neither nor	Distrust	Strongly distrust	Do not know
7.	National government	1	2	3	4	5	6
8.	Courts	1	2	3	4	5	6
9.	The Independent Electoral Commission (IEC)	1	2	3	4	5	6
10.	Your provincial government	1	2	3	4	5	6
11.	The SABC	1	2	3	4	5	6
12.	Parliament	1	2	3	4	5	6
13.	The police	1	2	3	4	5	6
14.	Defence force	1	2	3	4	5	6
15.	Big business	1	2	3	4	5	6
16.	Your local government	1	2	3	4	5	6
17.	Churches	1	2	3	4	5	6

18. Do you have a ward committee in your neighbourhood?

Fieldworker: Do NOT read out options.

Yes	1
No	2
Do not know	3
Never heard of a ward committee	4

How satisfied or dissatisfied are you with the way that the government is handling the following matters in your neighbourhood? [*Showcard 1*]

		Very satisfied	Satisfied	Neither nor	Dissatisfied	Very dissatisfied	Do not know
19.	Supply of water and sanitation	1	2	3	4	5	6
20.	Providing electricity	1	2	3	4	5	6
21.	Removal of refuse	1	2	3	4	5	6
22.	Affordable housing	1	2	3	4	5	6
23.	Access to health care	1	2	3	4	5	6
24.	Treatment for sexually transmitted infections (STIs), including HIV/AIDS	1	2	3	4	5	6
25.	Cutting crime	1	2	3	4	5	6
26.	Creating jobs	1	2	3	4	5	6
27.	Land reform	1	2	3	4	5	6

NATIONAL IDENTITY

To what extent do you agree or disagree with the following statements? [*Showcard 3*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
28.	People of different racial groups do not really trust or like each other	1	2	3	4	5	6
29.	People of different racial groups will never really trust or like each other	1	2	3	4	5	6

30. How about you? Are there any racial groups in South Africa that you do not trust or like?

Fieldworker: Do NOT read out options.

Yes	1	
No	2	✗ Skip to Q. 32
Do not know	3	✗ Skip to Q. 32
Refused to answer	4	✗ Skip to Q. 32

31. If the answer is yes, which race groups in South Africa do you not trust or like? [multiple response]

Fieldworker: Do NOT read out options.

Black	01
White	02
Coloured	03
Indian	04
Other Asian	05
Jew	06
Sesotho	07
Setswana	08
Sepedi	09
Siswati	10
IsiNdebele	11
IsiXhosa	12
IsiZulu	13
Xitsonga	14
Tshivenda/Lemba	15
English speaking Whites	16
Afrikaans speaking Whites	17
Other African language	18
European language	19
Non-South African African	20
Indian language	21
Other (specify)	22
Don't know	23
Refused to answer	24

To what extent do you feel attached to the following types of people? [Showcard 4]

	Very attached	Slightly attached	Not very attached	Not at all attached	Do not know
32. Those who speak the same language as you?	1	2	3	4	5
33. Those who belong to the same race group as you?	1	2	3	4	5
34. Those who are in the same financial position as you?	1	2	3	4	5
35. Those who live in your neighbourhood?	1	2	3	4	5

36. Would you describe yourself as being a member of a group that is discriminated against in this country?

Fieldworker: Do NOT read out options.

Yes	1	
No	2	✂ Skip to Q. 39
Do not know	3	✂ Skip to Q. 39

On what grounds is your group discriminated against? PROBE: 'What other grounds?'
(Circle two options – one per column)

Fieldworker: Do NOT read out options.

	37. Option 1	38. Option 2
Colour or race	01	01
Nationality	02	02
Religion	03	03
Language	04	04
Age	05	05
Gender	06	06
Sexual preference	07	07
Education	08	08
Disability	09	09
Unemployed	10	10
Region or province	11	11
Other	12	12
Do not know	13	13

39. Please indicate which of the following statements applies to you? I generally welcome to South Africa...

All immigrants	1
Some immigrants	2
No immigrants	3

40. Which, if any, group would you least want to come and live in South Africa? (Choose one group only)

Fieldworker: Do NOT read out options.

Africans	1
Europeans	2
Americans	3
Indians	4
Other Asians	5
Australians	6
Returning South Africans	7
Other (specify)	8
None (welcome all groups)	9

⌘ Skip to Q. 44

Thinking of the group you just mentioned, how much do you agree or disagree with the following statements? [**Showcard 3**]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
41. The group presents a threat in terms of job opportunities	1	2	3	4	5	6
42. The group presents a threat in terms of crime	1	2	3	4	5	6
43. The groups presents a threat to my culture and lifestyle	1	2	3	4	5	6

44. South Africa used to have apartheid by law between white, black, coloured and Indian/Asian. Since 1994, do you think that race relations in the country have improved, remained the same, or deteriorated?

Improved	1
Stayed the same	2
Got worse	3
Do not know	4

45. How often do you feel racially discriminated against?

Fieldworker: Read out options.

Always	1
Often	2
Sometimes	3
Not at all	4
Do not know	5

✂ Skip to Q. 47
✂ Skip to Q. 47

46. Where has this racial discrimination happened to you most recently? (Only 1 answer)

Fieldworker: Do NOT read out options.

At work	01
At an educational institution	02
In shops	03
On the roads or on the streets	04
When applying for a job	05
In a government department	06
In social clubs	07
In theatres	08
In restaurants	09
In sport	10
Elsewhere	11
Everywhere	12
Not applicable	13

Here are some statements about racism in South Africa. Please tell me how much you agree or disagree with each. [Showcard 3]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
47. Most Whites in South Africa have racist attitudes	1	2	3	4	5	6
48. Most Coloured people in South Africa have racist attitudes	1	2	3	4	5	6
49. Most Black African people in South Africa have racist attitudes	1	2	3	4	5	6
50. Most Indian people in South Africa have racist attitudes	1	2	3	4	5	6

Here are a few things that the government in South Africa might do to deal with the problems of black South Africans. To what extent do you agree or disagree that government should ... [Showcard 3]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
51. Give preferential contracts and tax breaks to black businesses.	1	2	3	4	5	6
52. Redistribute land to black South Africans.	1	2	3	4	5	6
53. Pay money to the victims of apartheid as reparation for the history of discrimination.	1	2	3	4	5	6

Some people think black South Africans have been discriminated against, and government should help them while others are against special treatment for Blacks. To what extent do you agree or disagree that there should be...? [*Showcard 3*]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
54. Racial quotas in national sports teams?	1	2	3	4	5	6
55. Preferential hiring and promotion of Black African South Africans in employment.	1	2	3	4	5	6
56. Preferential hiring and promotion of women in employment.	1	2	3	4	5	6

PUBLIC SERVICES AND LOCAL GOVERNMENT

Education

57. Up to what level do you believe it should be compulsory for all learners to attend school?

Fieldworker: Please circle ONE box only

Up to and including grade 3 (Std.1)	1
Up to and including grade 7 (Std.5)	2
Up to and including grade 9 (Std. 7)	3
Up to and including grade 12 (Matric)	4
School attendance should not be made compulsory at any level	5
Do not know	6

To what extent do you agree or disagree with the following statements? [*Showcard 3*]

	Strongly agree	Agree	Neither nor	Dis-agree	Strongly disagree	Do not know
58. All schools should contain children of different races.	1	2	3	4	5	6
59. All schools should contain children of different languages.	1	2	3	4	5	6
60. Children of different religions, or of no religion, should be educated separately	1	2	3	4	5	6
61. Girls and boys should be educated separately	1	2	3	4	5	6
62. The children of the economically well-off and the poor should be educated together	1	2	3	4	5	6

How important are each of the following statements about the aims of education?

[Showcard 5]

	Very important	Important	Neither nor	Not Important	Very unimportant	Do not know	
63.	To improve the child's chances in the search for a good job.	1	2	3	4	5	6
64.	To enable the child to think critically and independently.	1	2	3	4	5	6
65.	To keep children off the streets and out of harm's way.	1	2	3	4	5	6
66.	To help children to become better citizens of South Africa.	1	2	3	4	5	6
67.	To help children to get along with each other, however different their backgrounds may be.	1	2	3	4	5	6

To what extent do you agree or disagree with the following statements?

[Showcard 3]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know	
68.	I respect teachers for their dedicated service to children and the community.	1	2	3	4	5	6
69.	Teachers should not be allowed to take actions that damage their teaching role, like going on strike.	1	2	3	4	5	6

What do you think should be the main language of instruction in...?

	English	Home language of the learner	Afrikaans	Do not know	
70.	Grades 1 to 3 (Grade 1 – Std. 1)	1	2	3	4
71.	Grades 4 to 9 (Std. 2 – Std.7)	1	2	3	4
72.	Grades 10 to 12 (Std. 8 – Matric)	1	2	3	4
73.	Higher education (university, college, technikon)	1	2	3	4

To what extent do you agree or disagree with the following methods of keeping discipline in schools? [Showcard 3]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know	
74.	Reasoning and discussion with learner	1	2	3	4	5	6
75.	Corporal punishment by the teacher in class	1	2	3	4	5	6
76.	Corporal punishment by the principal only	1	2	3	4	5	6
77.	Physical labour like digging holes or sweeping	1	2	3	4	5	6
78.	Keeping learner in school after official hours	1	2	3	4	5	6
79.	Additional learning tasks like doing extra homework or writing essays	1	2	3	4	5	6

80. If you were in a position to make decisions about the spending of extra money on the local high schools around here, which one of these would be your top priority?

Fieldworker: Read out options. One response only.

Library and library books	1
Science and technology equipment	2
Sports and recreation	3
Extra teachers	4
Free school meals	5

81. Compulsory religious sessions/meetings have no place in school. [*Showcard 3*]

Strongly Agree	1
Agree	2
Neither nor	3
Disagree	4
Strongly disagree	5

People have different views regarding the importance of education to boys as compared to girls. How much would you agree or disagree with the following statements? [*Showcard 2*]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
82. Educating girls to a high level is of no use	1	2	3	4	5	6
83. Girls should be educated so that they can operate on equal terms with boys in the modern world.	1	2	3	4	5	6

84. If a child completes matric successfully there is a wide range of paths he/she can take. Which one of these statements comes closest to your view about the path a child should be encouraged to take.

Fieldworker: Read out options.

Try to continue studies at university	1
Try to continue studies at technikon	2
Try to do other short courses	3
Try and get a job	4
Take time off to travel, do voluntary work or other activity before committing to a job or further study	5

LOCAL GOVERNMENT

85. Did you vote in the last local government election in 2000?

Yes	1
No	2

86. Do plan to vote in the next local government election?

Yes	1
No	2

	Very important	Important	Neither nor	Not Important	Very unimportant	Do not know
87. How important is your participation in electing local government representatives?	1	2	3	4	5	6

88. Has your local council become more efficient at responding to your needs over the past five years?

Yes	1
No	2
Do not know	3

89. Do you know the Ward Councillor in your ward?

Yes	1
No	2

90. Do you know the PR Councillors in your local council?

Yes	1
No	2

Rate the following:

	Excellent	Good	So-So	Poor	Very poor	Do not know
91. The responsiveness of the Ward Councillor to the needs of your neighbourhood	1	2	3	4	5	6
92. The responsiveness of the Ward Committee to the needs of your neighbourhood	1	2	3	4	5	6

93. Is there a Ward Committee in your ward?

Yes	1
No	2
Don't know	3

94. The Ward Committee represents the interests of all people in my neighbourhood

Yes	1
No	2
Don't know	3

95. The opposition parties on my council are doing a good job

Yes	1
No	2
Don't know	3

96. Do you know of an Integrated Development Plan (IDP) for your municipal area?

Yes	1
No	2

97. Did you participate in the formulation of the IDP for your municipal area in any way?

Yes	1
No	2

	Much influence	Some influence	No influence	Do not know
98. How much influence do you feel you have on local government decisions for your area	1	2	3	4

Do you agree or disagree with the following statements: [Showcard 3]

		Strongly agree	Agree	Neither nor	Dis-agree	Strongly disagree	Do not know
99.	My Local Council takes too many decisions in secret	1	2	3	4	5	6
100.	The Ward Councillor is accountable to residents of my ward	1	2	3	4	5	6
101.	There is good communication between the Ward Councillor and residents of my ward	1	2	3	4	5	6
102.	Developmental local government is the best way to ensure that the needs of people are met	1	2	3	4	5	6

HEALTH STATUS, HIV/AIDS AND HEALTH BEHAVIOUR

103. How would you rate your health at present?

Very poor	1
Poor	2
Average	3
Good	4
Excellent	5

Have you ever been diagnosed by a health professional to have any of the following five diseases?

		Never	During last 3 months	During last 6 months	During last year	More than one year ago
104.	Hypertension/high blood pressure	1	2	3	4	5
105.	Tuberculosis (TB)	1	2	3	4	5
106.	Malaria	1	2	3	4	5
107.	Sexually transmitted infections (including HIV/AIDS)	1	2	3	4	5
108.	Mental illness	1	2	3	4	5

109. In this household, is there anyone that is too sick or disabled to cope on their own?

Yes	1
No	2

CHANGES IN HEALTH-RELATED BEHAVIOUR:

110. Have you received any nutritional supplements during the past 12 months?

Yes	1
No	2

111. Did you regularly (at least 15 minutes three times per week) do physical and fitness exercises during the past 12 months?

Yes	1
No	2

Do you do any of the following activities?

		Often	Sometimes	Never
112.	Drink alcohol	1	2	3
113.	Smoke cigarettes	1	2	3
114.	Smoke dagga (marijuana)	1	2	3
115.	Use mandrax	1	2	3
116.	Inject drugs into your body	1	2	3

Suppose you were advising a person on how to improve his or her health generally. Please tell me how important are the following to his or her health generally. [*Showcard 3*]

Fieldworker: Read out options.

		Very important	Important	Neither nor	Not Important	Very unimportant	Do not know
117.	Not to smoke	1	2	3	4	5	6
118.	Drink less/no alcohol	1	2	3	4	5	6
119.	Take more exercise	1	2	3	4	5	6
120.	Eat more fruit and vegetables	1	2	3	4	5	6
121.	Eat less fatty food	1	2	3	4	5	6
122.	Take less sugar	1	2	3	4	5	6
123.	Try to reduce stress	1	2	3	4	5	6
124.	No drugs	1	2	3	4	5	6
125.	Other (specify)	1	2	3	4	5	6

HIV/AIDS

126. Do you personally know someone who you think or know has died of AIDS?

Yes	1
No	2

127. In the past year, have you attended a funeral of a person who is said to have died of AIDS

Yes	1
No	2

I AM NOW GOING TO ASK YOU A FEW QUESTIONS ABOUT YOUR VIEWS ON PEOPLE LIVING WITH HIV/AIDS.

How strongly do you agree or disagree with the following statements? [*Showcard 2*]

		Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
128.	I would sleep in the same room as someone with HIV/AIDS	1	2	3	4	5	6
129.	I would share a meal with someone who is HIV positive	1	2	3	4	5	6
130.	I would talk to someone with HIV/AIDS	1	2	3	4	5	6
131.	I would treat a family member with HIV/AIDS well	1	2	3	4	5	6
132.	I would not get infected by being in the same room as an infected person	1	2	3	4	5	6
133.	Health workers should write in medical records that a person is HIV positive	1	2	3	4	5	6
134.	Health workers should write on a death notification form that a person died of HIV/AIDS-related illnesses	1	2	3	4	5	6

QUALITY OF HEALTH SERVICES

How satisfied or dissatisfied are you with the following aspects of government health services in your area? [*Showcard 1*]

	Aspect	Very satisfied	Satisfied	Neither nor	Dis-satisfied	Very dissatisfied	Do not know
135.	The amount of time patients wait before getting served	1	2	3	4	5	6
136.	The way patients are treated by doctors	1	2	3	4	5	6
137.	The way patients are treated by nurses	1	2	3	4	5	6
138.	The availability of medicines at the hospital or clinic for both in- and out-patients	1	2	3	4	5	6
139.	Availability of emergency services such as ambulances and emergency departments at hospitals.	1	2	3	4	5	6

MORAL AND RELIGIOUS ISSUES

		Always wrong	Almost always wrong	Wrong only at times	Not wrong at all	Can't choose
140.	Do you think it is wrong or not wrong if a man and a woman have sexual relations before marriage?	1	2	3	4	5
141.	Do you think it is wrong or not wrong for a married person to have sexual relations with someone to whom he or she is not married?	1	2	3	4	5
142.	Do you think it is wrong or not wrong for two adults of the same sex to have sexual relations?	1	2	3	4	5

143. People convicted of murder should be subject to the death penalty. Do you

Strongly agree	Somewhat agree	Somewhat disagree	Strongly Disagree	Not Sure
1	2	3	4	5

Do you personally think it is wrong or not wrong for a woman to have an abortion...?

		Not wrong at all	Wrong only sometimes	Almost always wrong	Always wrong	Do not know
144.	If there is a strong chance of serious defect in the baby	1	2	3	4	5
145.	If the family has a low income and cannot afford any more children	1	2	3	4	5

ISSP 2004 Module - CITIZENSHIP

There are different opinions as to what it takes to be a good citizen. As far as you are concerned personally on a scale of 1 to 7, where 1 is not at all important and 7 is very important, how important is it:

		Not at all Important					Very Important		Can't Choose
146.	Always to vote in elections	1	2	3	4	5	6	7	8
147.	Never to try to evade taxes	1	2	3	4	5	6	7	8
148.	Always to obey laws and regulations	1	2	3	4	5	6	7	8
149.	To keep watch on the actions of government	1	2	3	4	5	6	7	8
150.	To be active in social or political associations	1	2	3	4	5	6	7	8
151.	To help people in South Africa who are worse off than yourself	1	2	3	4	5	6	7	8
152.	To help people in the rest of the world who are worse off than yourself	1	2	3	4	5	6	7	8

There are a number of groups in society.

153. Should religious extremists be allowed to hold public meetings?

Should definitely be allowed	1
Should probably be allowed	2
Should probably not be allowed	3
Should definitely not be allowed	4
Can't Choose	5

154. Should people who want to overthrow the government by force be allowed to hold public meetings?

Should definitely be allowed	1
Should probably be allowed	2
Should probably not be allowed	3
Should definitely not be allowed	4
Can't Choose	5

155. Should people prejudiced against any racial or ethnic group be allowed to hold public meetings?

Should definitely be allowed	1
Should probably be allowed	2
Should probably not be allowed	3
Should definitely not be allowed	4
Can't Choose	5

Here are some different forms of political and social action that people can take. Please indicate, for each one,

whether you have done any of these things in the past year,

whether you have done it in the more distant past,

whether you have not done it but might do it

have not done it and would never, under any circumstances, do it.

can't choose

		Have done it in the past year	Have done it in the more distant past	Have not done it but might do it	Have not done it and would never do it	Can't choose
156.	Signed a petition	1	2	3	4	8
157.	Boycotted, or deliberately bought, certain products for political, ethical or environmental reasons	1	2	3	4	8
158.	Took part in a demonstration	1	2	3	4	8
159.	Attended a political meeting or rally	1	2	3	4	8
160.	Contacted, or attempted to contact, a politician or a civil servant to express your views	1	2	3	4	8
161.	Donated money or raised funds for a social or political activity	1	2	3	4	8
162.	Contacted or appeared in the media to express your views	1	2	3	4	8

There are different opinions about people's rights in a democracy. On a scale of 1 to 7, where 1 is not at all important and 7 is very important, how important is it:

		Not at all Important							Very Important	Can't Choose
163.	That all citizens have an adequate standard of living	1	2	3	4	5	6	7	8	
164.	That government authorities respect and protect the rights of minorities	1	2	3	4	5	6	7	8	
165.	That government authorities treat everybody equally regardless of their position in society	1	2	3	4	5	6	7	8	
166.	That politicians take into account the views of citizens before making decisions	1	2	3	4	5	6	7	8	
167.	That people be given more opportunities to participate in public decision-making	1	2	3	4	5	6	7	8	
168.	That citizens may engage in acts of civil disobedience when they oppose government actions.	1	2	3	4	5	6	7	8	

To what extent do you agree or disagree with the following statements?

	Strongly Agree	Agree	Neither Agree nor Disagree	Dis-agree	Strongly Disagree	Can't Choose
169. People like me don't have any say about what the government does	1	2	3	4	5	8
170. I don't think the government cares much what people like me think	1	2	3	4	5	8
171. I feel I have a pretty good understanding of the important political issues facing South Africa	1	2	3	4	5	8
172. I think most people in South Africa are better informed about politics and government than I am	1	2	3	4	5	8

173. How interested would you say you personally are in politics?

Very interested	1
Fairly interested	2
Not very interested	3
Not at all interested	4
Can't choose	5

To what extent do you agree or disagree with the following statements?

	Strongly Agree	Agree	Neither Agree nor Disagree	Dis-agree	Strongly Disagree	Can't Choose
174. Most of the time we can trust people in government to do what is right	1	2	3	4	5	8
175. Most politicians are in politics only for what they can get out of it personally	1	2	3	4	5	8

176. How often do you think that people would try to take advantage of you if they got the chance, and how often would they try to be fair?

Try to take advantage almost all of the time	1
Try to take advantage most of the time	2
Try to be fair most of the time	3
Try to be fair almost all of the time	4
Can't choose	5

177. Generally speaking, would you say that people can be trusted or that you can't be too careful in dealing with people?

People can almost always be trusted	1
People can usually be trusted	2
You usually can't be too careful in dealing with people	3
You almost always can't be too careful in dealing with people	4
Can't choose	5

178. When you get together with your friends, relatives or fellow workers, how often do you discuss politics?

Often	1
Sometimes	2
Rarely	3
Never	4
Can't choose	5

179. When you hold a strong opinion about politics, how often do you try to persuade your friends, relatives or fellow workers to share your views?

Often	1
Sometimes	2
Rarely	3
Never	4
Can't choose	5

Now we would like to ask your opinion about international issues.

180. Thinking about the United Nations, which comes closest to your view? [Read out]

The United Nations has too much power	1
The United Nations has about the right amount of power	2
The United Nations has too little power	3
Don't know what the United Nations is	4
Can't choose	5

Thinking now about politics in South Africa, to what extent do you agree or disagree with the following statements?

	Strongly Agree	Agree	Neither Agree nor Disagree	Dis-agree	Strongly Disagree	Can't Choose
181. Political parties encourage people to become active in politics	1	2	3	4	5	8
182. Political parties do not give voters real policy choices	1	2	3	4	5	8
183. Referendums are a good way to decide important political questions	1	2	3	4	5	8

184. Thinking of the last national election in South Africa, how honest was it regarding the counting and reporting of the votes?

Very honest	1
Somewhat honest	2
Neither honest or dishonest	3
Somewhat dishonest	4
Very dishonest	5
Can't choose	6

185. Thinking of the last national election in South Africa, how fair was it regarding the opportunities of the candidates and parties to campaign?

Very fair	1
Somewhat fair	2
Neither fair nor unfair	3
Somewhat unfair	4
Very unfair	5
Can't choose	6

186. Thinking of the public service in South Africa, how committed is it to serve the people?

Very committed	1
Somewhat committed	2
Not very committed	3
Not at all committed	4
Can't choose	5

187. When the public service makes serious mistakes in South Africa how likely is it that they will be corrected?

Very likely	1
Somewhat likely	2
Not very likely	3
Not at all likely	4
Can't choose	5

188. How widespread do you think corruption is in the public service in South Africa?

Hardly anyone is involved	1
A small number of people are involved	2
A moderate number of people are involved	3
A lot of people are involved	4
Almost everyone is involved	5
Can't choose	6

On the whole, on a scale of 0 to 10 where 0 is very poorly and 10 is very well.

		Very Poorly										Very Well										Can't Choose		
189.	How well does democracy work in South Africa today?	0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10	98
190.	And what about 10 years ago? How well did democracy work in South Africa then?	0	1	2	3	4	5	6	7	8	9	10	0	1	2	3	4	5	6	7	8	9	10	98

On average, how often do you:

		Every day	3-4 days a week	1-2 days a week	Fewer than 1-2 days a week	Never	Can't choose
191.	Read the political content of a newspaper	1	2	3	4	5	8
192.	Watch political news on television	1	2	3	4	5	8
193.	Listen to political news on the radio	1	2	3	4	5	8
194.	Use the Internet to obtain political news or information	1	2	3	4	5	8

CRIME

In the last 6 months was this household or any member of this household a victim of the following crimes?

		Yes	No
PROPERTY CRIME			
195.	Residential burglary (illegal entry of a home to commit a crime)	1	2
196.	Robbery with aggravating circumstances (use of a weapon e.g. knife, gun, to obtain property/possessions)	1	2
197.	Vehicle theft (theft of a vehicle when not occupied)	1	2
198.	Theft from vehicle	1	2
199.	Stock theft (illegal obtaining of all forms of livestock)	1	2
VIOLENT CRIME			
200.	Hijacking or attempted hijacking of vehicle (theft of a vehicle when occupied)	1	2
201.	Murder (killing of a human being with malice)	1	2
202.	Gang related violence (a crime in which a gang member or members are the perpetrators or the victims)	1	2
203.	Attempted murder (action caused serious injury or could have caused death)	1	2
204.	Common assault (action caused injury that is not life threatening)	1	2
205.	Rape (forced to have sex against will)	1	2
206.	Indecent assault (hurt someone (man, woman or child) in a sexual or indecent way)	1	2

In the last 6 months has any member of this household been exposed to ...

		Yes	No
207.	Corruption by public officials	1	2
208.	Drug related crime	1	2

DEMOCRACY (PART 2)

209. Generally speaking, do you think that the living conditions in your neighbourhood will improve or get worse within five years from now?

Strongly improve	1
Improve	2
Remain the same	3
Worsen	4
Strongly worsen	5
Do not know	6

210. How satisfied or dissatisfied are you with the way your local government or municipality is performing its job at present? [*Showcard 1*]

211. How satisfied or dissatisfied are you with the way your province is performing its job at present?

212. How satisfied or dissatisfied are you with the way South Africa is being governed at present?

	210. Local Government/ municipality	211. Province	212. South Africa
Very satisfied	1	1	1
Satisfied	2	2	2
<i>Neither satisfied nor dissatisfied</i>	3	3	3
Dissatisfied	4	4	4
Very dissatisfied	5	5	5
<i>Do not know</i>	6	6	6

213. How easy or difficult is it for people like you to influence decisions that affect the country?

214. How easy or difficult is it for people like you to influence decisions that affect your province?

215. How easy or difficult is it for people like you to influence municipal decisions that affect your neighbourhood?

	213. South Africa	214. Province	215. Neighbourhood
Very easy	1	1	1
Easy	2	2	2
Neither nor	3	3	3
Difficult	4	4	4
Very difficult	5	5	5
Do not know	6	6	6

Are you a supporter or active member of...?

Fieldworker: If respondent is e.g., supporter of one political party and member of another, please indicate the highest category, in this case member.

	Type of institution	Supporter	Active Member	None
216.	Political party / grouping	1	2	3
217.	Trade union	1	2	3
218.	Church or religious organisation	1	2	3
219.	Women's organisation	1	2	3
220.	Community organisation	1	2	3
221.	Sports association / club	1	2	3
222.	Youth group	1	2	3

For which party did you vote in the 1999 and 2004 national election?

Fieldworker: Do NOT read out options.

	223. 1999	224. 2004
African Christian Democratic Party (ACDP)	01	01
African National Congress (ANC)	02	02
Afrikaner Eenheidsbeweging (AEB)	03	03
Azanian People's Organisation (AZAPO)	04	04
Democratic Party / Alliance (DP/DA)	05	05
Freedom Front / Vryheidsfront (FF/VF)	06	06
Independent Democrats (ID)	Skip to Q 226	07
Inkatha Freedom Party (IFP)	08	08
Minority Front (MF)	09	09
New National Party (NNP)	10	10
Pan-Africanist Congress (PAC)	11	11
South African Communist Party (SACP)	12	12
United Christian Democratic Party (UCDP)	13	13
United Democratic Movement (UDM)	14	14
Other (specify)	15	15
Did not vote	16	16
Uncertain	17	17
Don't know	18	18
Refuse to answer	19	19

225. If you did not vote in the 2004 election, please state the main reason for your not voting.

Fieldworker: Do NOT read out options.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

226. If there were an election tomorrow, for which party would you vote?

Fieldworker: Do NOT read out options.

African Christian Democratic Party (ACDP)		01
African National Congress (ANC)		02
Afrikaner Eenheidsbeweging (AEB)		03
Azanian People's Organisation (AZAPO)		04
Democratic Party / Alliance (DA/DP)		05
Freedom Front / Vryheidsfront (FF/VF)		06
Independent Democrats (ID)		07
Inkatha Freedom Party (IFP)	} Skip to Q 228	08
Minority Front (MF)		09
New National Party (NNP)		10
Pan-Africanist Congress (PAC)		11
South African Communist Party (SACP)		12
United Christian Democratic Party (UCDP)		13
United Democratic Movement (UDM)		14
Other (specify)		15
Will not vote		16
Uncertain		17
Don't know		18
Refuse to answer		19

227. If answered 16 in Q. 226 above, what is your main reason for thinking that you would not vote if there were an election tomorrow?

Fieldworker: Do NOT read out options.

Too young	01
Not interested	02
Not registered	03
Disillusioned with politics	04
Too much effort required	05
Polling station too far away	06
Fear of intimidation or violence	07
Only one party could win	08
Health reasons/sick	09
Other (specify)	10

228. If 1 to 15 in Q. 226. To which other party do you feel close?

(Fieldworker: This should NOT be the same party as mentioned in Q. 226)

Fieldworker: Do NOT read out options.

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Afrikaner Eenheidsbeweging (AEB)	03
Azanian People's Organisation (AZAPO)	04
Democratic Party / Alliance (DA/DP)	05
Freedom Front / Vryheidsfront (FF/VF)	06
Independent Democrats (ID)	07
Inkatha Freedom Party (IFP)	08
Minority Front (MF)	09
New National Party (NNP)	10
Pan-Africanist Congress (PAC)	11
South African Communist Party (SACP)	12
United Christian Democratic Party (UCDP)	13
United Democratic Movement (UDM)	14
Other (specify)	15
No other party	16
Refuse	17

229. If 16 to 19 in Q. 226, to which party do you feel most close?

African Christian Democratic Party (ACDP)	01
African National Congress (ANC)	02
Afrikaner Eenheidsbeweging (AEB)	03
Azanian People's Organisation (AZAPO)	04
Democratic Party / Alliance (DA/DP)	05
Freedom Front / Vryheidsfront (FF/VF)	06
Independent Democrats (ID)	07
Inkatha Freedom Party (IFP)	08
Minority Front (MF)	09
New National Party (NNP)	10
Pan-Africanist Congress (PAC)	11
South African Communist Party (SACP)	12
United Christian Democratic Party (UCDP)	13
United Democratic Movement (UDM)	14
Other (specify)	15
No party	16
Refuse	17

**To what extent do you agree or disagree with the following statements?
[Showcard 3]**

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
230. Whether I vote or not makes no difference	1	2	3	4	5	6
231. After being elected all parties are the same, so voting is pointless	1	2	3	4	5	6
232. It is the duty of all citizens to vote	1	2	3	4	5	6
233. Voting is meaningless because no politician can be trusted	1	2	3	4	5	6
234. Politics is too complicated these days for people like me to understand	1	2	3	4	5	6

The next few questions are about your views on how the country is governed. To what extent do you agree or disagree with the following statements? [Showcard 3]

	Strongly agree	Agree	Neither nor	Disagree	Strongly disagree	Do not know
235. Politicians found guilty of bribery or corruption should resign from public office immediately	1	2	3	4	5	6
236. Elected politicians should resign from office when they change to another political party	1	2	3	4	5	6
237. The government should have the authority to prevent citizens from criticising it	1	2	3	4	5	6
238. Citizens should have the right to form or join organisations freely, such as political parties, business associations, trade unions and other interest groups	1	2	3	4	5	6
239. The government should be in control of what information is given to the public	1	2	3	4	5	6
240. Mass action is an acceptable way for people to express their views in a democracy	1	2	3	4	5	6

RESPONDENT CHARACTERISTICS

241. Sex of respondent [fieldworker observation]

Male	1
Female	2

242. Race of respondent [fieldworker observation]

Black African	1
Coloured	2
Indian/Asian	3
White	4
Other	5

243. Age of respondent in completed years (copy from contact sheet)

			years
--	--	--	-------

244. What is your current marital status?

Married	1
Widower/widow	2
Divorced	3
Separated	4
Never married	5

✎ Skip to Q. 246

245. Do you live together with a partner?

Yes	1
No	2
Not applicable (living together with spouse)	3

246. What is the highest level of education that you have ever completed?

247. What is the highest level of education that your mother ever completed?

248. What is the highest level of education that your father ever completed?

	246. You	247. Mother	248. Father
No schooling	00	00	00
Grade 0	01	01	01
Sub A/Grade 1	02	02	02
Sub B/Grade 2	03	03	03
Grade 3/Standard 1	04	04	04
Grade 4/Standard 2	05	05	05
Grade 5/Standard 3	06	06	06
Grade 6/Standard 4	07	07	07
Grade 7/Standard 5	08	08	08
Grade 8/Standard 6/Form 1	09	09	09
Grade 9/Standard 7/Form 2	10	10	10
Grade 10/Standard 8/Form 3	11	11	11
Grade 11/Standard 9/Form 4	12	12	12
Grade 12/Standard 10/Form 5/Matric	13	13	13
NTC I	14	14	14
NTC II	15	15	15
NTC III	16	16	16
Diploma/certificate with less than Grade 12/Std 10	17	17	17
Diploma/certificate with Grade 12/Std 10	18	18	18
Degree	19	19	19
Postgraduate degree or diploma	20	20	20
Other, specify	21	21	21
Do not know	22	22	22

249. Are you a citizen of South Africa?

Yes	1
No	2

250. Are you registered as a voter of South Africa?

Yes	1
No	2
Don't know	3

251. What language do you speak mostly at home?

252. What is your mother tongue?

	251. Mostly spoken at home	252. Mother tongue
Sesotho	01	01
Setswana	02	02
Sepedi	03	03
Siswati	04	04
IsiNdebele	05	05
IsiXhosa	06	06
IsiZulu	07	07
Xitsonga	08	08
Tshivenda/Lemba	09	09
Afrikaans	10	10
English	11	11
Other African language	12	12
European language	13	13
Indian language	14	14
Other (specify)	15	15

253. What is your current employment status? (WHICH OF THE FOLLOWING BEST DESCRIBES YOUR PRESENT WORK SITUATION?)

Unemployed, not looking for work	01
Unemployed, looking for work	02
Pensioner (aged/retired)	03
Temporarily sick	04
Permanently disabled	05
Housewife, not working at all, not looking for work	06
Housewife, looking for work	07
Student/learner	08
Self-employed - full time	09
Self-employed - part time	10
Employed part time (if none of the above)	11
Employed full time	12
Other (specify)	13

254. If you are married or have a partner, what is his/her employment status?

Unemployed, not looking for work	01
Unemployed, looking for work	02
Pensioner (aged/retired)	03
Temporarily sick	04
Permanently disabled	05
Housewife, not working at all, not looking for work	06
Housewife, looking for work	07
Student/learner	08
Self-employed - full time	09
Self-employed - part time	10
Employed part time (if none of the above)	11
Employed full time	12
Other (specify)	13

255. What is your current occupation? [WRITE DOWN THE RESPONSE. IF NOT CURRENTLY EMPLOYED, ASK FOR MOST RECENT OCCUPATION]

256. Do you consider yourself as belonging to any religion?

Yes	1
No	2

257. If answer is yes, which one? Please specify denomination

Christian (without specification)	01
African Evangelical Church	02
Anglican	03
Assemblies of God	04
Apostle Twelve	05
Baptist	06
Dutch Reformed	07
Full Gospel Church of God	08
Faith Mission	09
Church of God and Saints of Christ	10
Jehovah's Witness	11
Lutheran	12
Methodist	13
Pentecostal Holiness Church	14
Roman Catholic	15
Salvation Army	16
Seventh Day Adventist	17
St John's Apostolic	18
United Congregation Church	19
Universal Church of God	20
Nazareth	21
Zionist Christian Church	22
Other Christian	23
Islam / Muslim	24
Judaism / Jewish	25
Hinduism / Hindu	26
Buddhism / Buddhist	27
Other (specify)	28
Refused	29
Don't know	30

258. Apart from special occasions such as weddings, funerals and baptisms, how often do you attend services or meetings connected with your religion?

Once a week or more	01
Once in two weeks	02
Once a month	03
At least twice a year	04
At least once a year	05
Less often	06
Never or practically never	07
Varies too much to say	08
Refused/unwilling to answer	09
Not applicable	10

HOUSEHOLD CHARACTERISTICS

Interviewer: Record one main material used for the roof and walls of the dwelling. [PERSONAL OBSERVATION]

Type of Material	259. Roof	260. Walls
Bricks	01	01
Cement block/concrete	02	02
Corrugated iron/zinc	03	03
Wood	04	04
Plastic	05	05
Cardboard	06	06
Mixture of mud and cement	07	07
Wattle and daub	08	08
Tile	09	09
Mud	10	10
Thatching	11	11
Asbestos	12	12

261. When you wash your hands is soap available?

Yes	1
No	2

262. From what source did your household get water yesterday?

Piped tap water in dwelling-meter	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap<200m away-Free	06
Public/communal tap<200m away-Paid	07
Public/communal tap>200m away-Free	08
Public/communal tap>200m away-Paid	09
Neighbour – Free	10
Neighbour – Paid for	11
Water carrier/tanker	12
Borehole on site	13
Borehole off site/communal	14
Rainwater tank on site	15
Flowing river/stream	16
Dam/pool	17
Stagnant pond	18
Well	19
Spring	20
Other, specify	21

263. What is the most often used source of drinking water by this household?

Piped tap water in dwelling-meter	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap<200m away-Free	06
Public/communal tap<200m away-Paid	07
Public/communal tap>200m away-Free	08
Public/communal tap>200m away-Paid	09
Neighbour – Free	10
Neighbour – Paid for	11
Water carrier/tanker	12
Borehole on site	13
Borehole off site/communal	14
Rainwater tank on site	15
Flowing river/stream	16
Dam/pool	17
Stagnant pond	18
Well	19
Spring	20
Other, specify	21

Field worker: 200m is about equal to the length of two football fields

264. What is the most often used source of water for all purposes by this household?

Piped tap water in dwelling-meter	01
Piped tap water in dwelling-pre-paid meter	02
Piped tap water on site/yard-meter	03
Piped tap water on site/yard-pre-paid meter	04
Piped tap water on site/yard-no meter	05
Public/communal tap<200m away-Free	06
Public/communal tap<200m away-Paid	07
Public/communal tap>200m away-Free	08
Public/communal tap>200m away-Paid	09
Neighbour – Free	10
Neighbour – Paid for	11
Water carrier/tanker	12
Borehole on site	13
Borehole off site/communal	14
Rainwater tank on site	15
Flowing river/stream	16
Dam/pool	17
Stagnant pond	18
Well	19
Spring	20
Other, specify	21

265. If you pay, how much does your water cost a month?

Do not pay	0
<R20 a month	1
R21-R50	2
R51-R99	3
R100-R200	4
R201-R500	5
=>R501	6

266. If you pay for buckets or containers of water, how much does a bucket or container of water cost?

Do not pay	0
<10 cents	1
10-15 cents	2
More than 15c	3

267. How long does it take members of this household to get to the water source?

0 - 14 min	1
15 - 29 min	2
30 - 44 min	3
45 - 59 min	4
More than 60 min	5
Not applicable	6

268. How long does the household member have to queue for the water?

0 - 5min	1
6 - 10 min	2
11 - 15 min	3
16min or more	4
not applicable	5

269. How much water does your household use *each day* for all purposes?

Less than 25 litres (one container)	1
25-100 l (1-4 containers)	2
101-200 l (4 - 8 containers/ ½ to 1 drum)	3
201-400 l (8 - 16 containers/ 1 - 2 drums)	4
401-600l (16 - 24 containers/ 2 - 3 drums)	5
More than 600 litres or 3 drums	6
Specific amount of water (in kl) <u>per month</u> (if municipal water bill provided)	7

270. If 7 in Q. 269 then specify exact kl. Per month from most recent municipal water bill.

				kl
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Is the main source of water:

		Yes	No
271.	Safe to drink?	1	2
272.	Clear?	1	2
273.	Good in taste?	1	2
274.	Free from odours?	1	2

275. In the past year, how often did you experience interruptions of longer than one day to your water service?

Never	Skip to Q. 277	1
Once or twice a year		2
More than 7 times		3
Monthly		4
More often than monthly		5

276. If you experienced water interruptions in the past year: What do you think was the main reason for these water interruptions?

Burst pipes	}	Skip to Q 281	1
Pump not working			2
General maintenance/repairs			3
Not enough water in the system (demand too high)			4
Water only delivered at fixed times			5
Non-payment for services (cut off)			6
Vandalism	}	Skip to Q 281	7
Other, <i>specify</i>			8
Don't know			9

277. The last time there was a water interruption of longer than one day (in the last 12 months), how soon was the problem rectified?

During the same week	1
During the same month	2
Longer than month, <i>specify</i>	3

Have you experienced the following as a consequence of non-payment for water services in the last 12 months?

	Yes	No
278. Threats of legal action by the municipality?	1	2
279. Actual legal action	1	2
280. Eviction from your home?	1	2

281. Does this household have a connection to the grid electricity supply?

Yes	1
No	2

282. What type of toilet facility is available for this household?

Fieldworker: Mark only one, the main toilet.

Flush toilet connected to a public sewage system	1
Flush toilet connected to a septic tank	2
Chemical toilet	3
Pit latrine with ventilation pipe	4
Pit latrine without ventilation pipe	5
Bucket toilet	6
None	7

283. Where is this toilet facility?

In dwelling	1
On site	2
Off site	3

284. Do you share this toilet facility with others who are not members of this household?

Yes	1
No	2

285. Do you have a working landline telephone in your dwelling?

Yes	1
No	2

286. Do you have access to a computer?

Yes, at home	1
Yes, at work/educational institution	2
Yes, both at home and work	3
None	4

287. Do you have access to the Internet?

Yes, at home	1
Yes, at work/educational institution	2
Yes, both at home and work	3
Yes, at an internet cafe	4
Yes, at a community centre	5
None	6

✍ Skip to Q. 289

288. If you have access to the Internet, what do you use it for? [Multiple response]

Entertainment	1
Business	2
Banking	3
Information	4
Other	5
All of the above	6

289. Do you personally have a cell phone for personal or business use?

Personal use	1
Business use	2
Both	3
None	4

Which of the following items, in working order, does your household have?

	Yes	No
290. Fridge	1	2
291. Freezer	1	2
292. Polisher or vacuum cleaner	1	2
293. Television	1	2
294. Hi-fi or music centre (radio excl)	1	2
295. Radio	1	2
296. Microwave oven	1	2
297. Washing machine	1	2
298. VCR/DVD	1	2
299. Electric stove	1	2
300. Tumble drier	1	2
301. Built-in kitchen sink	1	2
302. Home security service	1	2
303. Mnet or DStv subscription	1	2
304. Dishwasher	1	2
305. Sewing machine	1	2

Do you have the following in your home?

	Yes	No
306. Grid Electricity	1	2
307. Hot running water	1	2
308. Domestic worker	1	2
309. At least one car usually working	1	2

310. In the past year, was there ever a time when children under 7 years of age in your household went hungry because there was not enough money to buy food?

Yes	1
No	2
Do not know	3
Not applicable	4

311. In the past year, was there ever a time when other members of the household went hungry because there was not enough money to buy food?

Yes	1
No	2
Do not know	3
Not applicable	4

PERSONAL AND HOUSEHOLD INCOME

SHOWCARD G2

312. Please give me the letter that best describes the **TOTAL MONTHLY HOUSEHOLD INCOME** of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

313. Please give me the letter that best describes your **PERSONAL TOTAL MONTHLY INCOME** before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

		312. Household	313. Personal
	No income	01	01
K	R1 – R500	02	02
L	R501 –R750	03	03
M	R751 – R1 000	04	04
N	R1 001-R1 500	05	05
O	R1 501 – R2 000	06	06
P	R2 001 – R3 000	07	07
Q	R3 001 – R5 000	08	08
R	R5 001 – R7 500	09	09
S	R7 501 – R10 000	10	10
T	R10 001 – R15 000	11	11
U	R15 001 – R20 000	12	12
V	R20 001 – R30 000	13	13
W	R30 000 +	14	14
	Refuse to answer	15	15
	Uncertain/Don't know	16	16

314. What monthly income level do you consider to be minimal for your household, i.e. your household could not make ends meet with less?

R _____

(Don't know = 00)

315. Would you say that you and your family are...

Fieldworker: Read out options.

Wealthy	1
Very comfortable	2
Reasonably comfortable	3
Just getting along	4
Poor	5
Very poor	6

[Showcard 3]

		Very satisfied	Satisfied	Neither nor	Dissatisfied	Very dissatisfied	Do not know
316.	How satisfied are you with your life as a whole these days?	1	2	3	4	5	6

317. Now consider today and the last few days. Would you say that you are...?

In a better mood than usual	1
Normal	2
In a worse mood than usual	3
Do not know	4

THANK YOU FOR YOUR COOPERATION.