

ZA5237

Eurobarometer 74.1

**Country Specific Questionnaire
Great Britain**

| | |
|----------|--|
| A | your survey number (101-105) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| EB73.5 A | |

| | |
|----------|---|
| B | country code (106-107) <input type="text"/> <input type="text"/> |
| EB73.5 B | |

| | |
|----------|---|
| C | our survey number (108-110) <input type="text"/> <input type="text"/> <input type="text"/> |
| EB73.5 C | |

| | |
|----------|---|
| D | Interview number (111-116) <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> |
| EB73.5 D | |

| | |
|----|--|
| Q1 | What is your nationality? Please tell me the country(ies) that applies(y). |
|----|--|

| |
|-----------------------------|
| (MULTIPLE ANSWERS POSSIBLE) |
|-----------------------------|

| | (137-165) |
|--|-----------|
| Belgium | 1, |
| Denmark | 2, |
| Germany | 3, |
| Greece | 4, |
| Spain | 5, |
| France | 6, |
| Ireland | 7, |
| Italy | 8, |
| Luxembourg | 9, |
| Netherlands | 10, |
| Portugal | 11, |
| United Kingdom (Great Britain, Northern Ireland) | 12, |
| Austria | 13, |
| Sweden | 14, |
| Finland | 15, |
| Republic of Cyprus | 16, |
| Czech Republic | 17, |
| Estonia | 18, |
| Hungary | 19, |
| Latvia | 20, |
| Lithuania | 21, |
| Malta | 22, |
| Poland | 23, |
| Slovakia | 24, |
| Slovenia | 25, |
| Bulgaria | 26, |
| Romania | 27, |
| Other countries | 28, |
| DK | 29, |

| |
|-----------|
| EB73.5 Q1 |
|-----------|

IF OTHER or DK THEN CLOSE INTERVIEW

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

| | (166-167) | (168-169) |
|--|--------------------|-----------------|
| | D15a | D15b |
| | CURRENT OCCUPATION | LAST OCCUPATION |
| NON-ACTIVE | | |
| Responsible for ordinary shopping and looking after the home, or without any current occupation, not working | 1 | |
| Student | 2 | |
| Unemployed or temporarily not working | 3 | |
| Retired or unable to work through illness | 4 | |
| SELF EMPLOYED | | |
| Farmer | 5 | 5 |
| Fisherman | 6 | 6 |
| Professional (lawyer, medical practitioner, accountant, architect, etc.) | 7 | 7 |
| Owner of a shop, craftsmen, other self-employed person | 8 | 8 |
| Business proprietors, owner (full or partner) of a company | 9 | 9 |
| EMPLOYED | | |
| Employed professional (employed doctor, lawyer, accountant, architect) | 10 | 10 |
| General management, director or top management (managing directors, director general, other director) | 11 | 11 |
| Middle management, other management (department head, junior manager, teacher, technician) | 12 | 12 |
| Employed position, working mainly at a desk | 13 | 13 |
| Employed position, not at a desk but travelling (salesmen, driver, etc.) | 14 | 14 |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.) | 15 | 15 |
| Supervisor | 16 | 16 |
| Skilled manual worker | 17 | 17 |
| Other (unskilled) manual worker, servant | 18 | 18 |
| Never did any paid work | | 19 |

EB73.5 D15a D15b

INTERVIEWER: Now, we will talk about poverty, the image you have of it, and what it means to be poor or excluded from society.

QA1 All things considered, how satisfied would you say you are with your life these days? Please use a scale from 1 to 10 where [1] means 'very dissatisfied' and [10] means 'very satisfied'.

(SHOW SCREEN)

(170-171)

| | | | | | | | | | |
|-----------------------------------|---|---|---|---|---|---|---|---|-----------------------------|
| 1 Very diss atisfi ed | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 Very satis fied |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

[Don't know] 11

EB72.1 QA1

ASK QA2 ITEM 3 IF RESPONDENT HAS PAID WORK CODES 5-18 IN D15A - OTHERS GO TO QA3

QA2 Could you please tell me how satisfied you are with each of the following items, using a scale from 1 to 10 where [1] means you are 'very dissatisfied' and [10] means you are 'very satisfied'?

(SHOW SCREEN)

| | | | | | | | | | | | |
|------------|-----------------------------------|---|---|---|---|---|---|---|---|-----------------------------|-------------------------|
| (READ OUT) | 1 Very diss atisfi ed | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 Very satis fied | [Don' t kno w] |
|------------|-----------------------------------|---|---|---|---|---|---|---|---|-----------------------------|-------------------------|

| | | | | | | | | | | | | | |
|-----------|---|---------------------------------|---|---|---|---|---|---|---|---|---|----|----|
| (172-173) | 1 | Your family life | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| (174-175) | 2 | Your health | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| (176-177) | 3 | Your present job | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| (178-179) | 4 | Your present standard of living | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |

EB72.1 QA2

| | |
|-----|--|
| QA3 | There are different ways of defining when people are poor in the UK. Which of the following statements would best match your definition of being poor? People are poor when... |
|-----|--|

(SHOW SCREEN – READ OUT – SINGLE CODE)

(180)

| | |
|---|---|
| Their resources are so limited that they cannot fully participate in society | 1 |
| They have less than €1,101 per month to live on | 2 |
| They have a very low social status in society, regardless of their resources | 3 |
| They depend on charity or state benefits | 4 |
| They cannot afford the basic goods they need to live (food, shelter, clothes, etc.) (SPONTANEOUS) | 5 |
| Other (SPONTANEOUS) | 6 |
| It is impossible to define poverty just by one statement (SPONTANEOUS) | 7 |
| DK | 8 |

EB72.1 QA3

| | |
|-----|--|
| QA4 | And would you say that poverty in the UK is ...? |
|-----|--|

(READ OUT – SINGLE CODE)

(181)

| | |
|-----------------------|---|
| Very widespread | 1 |
| Fairly widespread | 2 |
| Not very widespread | 3 |
| Not at all widespread | 4 |
| DK | 5 |

EB72.1 QA4

| | |
|-----|--|
| QA5 | In your opinion, in the UK, what proportion of the total population is poor? |
|-----|--|

(SHOW SCREEN - READ OUT)

(182)

| | |
|--|---|
| 1 person out of 3 or more (around 30% or more) | 1 |
| 1 person out of 5 (around 20%) | 2 |
| 1 person out of 10 (around 10%) | 3 |
| 1 person out of 20 (around 5%) | 4 |
| Less than 5% | 5 |
| DK | 6 |

EB72.1 QA5

| | |
|-----|---|
| QA6 | In the area where you live, please tell me if there are people living in poverty. Would you say there are many people, some people, a few people or none who live in poverty? |
|-----|---|

(SHOW SCREEN)

| | |
|--------------|--------------|
| | (183) |
| Many people | 1 |
| Some people | 2 |
| A few people | 3 |
| Nobody | 4 |
| DK | 5 |

EB72.1 QA6

| | |
|-----|--|
| QA7 | Generally speaking, would you say that poverty levels have greatly increased, somewhat increased, somewhat decreased or greatly decreased in the last three years in ... |
|-----|--|

(SHOWSCREEN WITH SCALE)

| | | | | | | | |
|--|------------|-------------------|--------------------|--------------------|-------------------|-------------------------------------|----|
| | (READ OUT) | Greatly increased | Somewhat increased | Somewhat decreased | Greatly decreased | Stayed about the same (SPONTANEOUS) | DK |
|--|------------|-------------------|--------------------|--------------------|-------------------|-------------------------------------|----|

| | | | | | | | | |
|-------|---|-------------------------|---|---|---|---|---|---|
| (184) | 1 | The area where you live | 1 | 2 | 3 | 4 | 5 | 6 |
| (185) | 2 | The United Kingdom | 1 | 2 | 3 | 4 | 5 | 6 |
| (186) | 3 | The European Union | 1 | 2 | 3 | 4 | 5 | 6 |
| (187) | 4 | The world | 1 | 2 | 3 | 4 | 5 | 6 |

EB72.1 QA7

| | |
|-----|---|
| QA8 | Why in your opinion are there people who live in need? Here are four opinions: which is closest to yours? |
|-----|---|

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(188)

| | |
|--|---|
| Because they have been unlucky | 1 |
| Because of laziness and lack of willpower | 2 |
| Because there is much injustice in our society | 3 |
| It's an inevitable part of progress | 4 |
| None of these (SPONTANEOUS) | 5 |
| DK | 6 |

EB72.1 QA8

| | |
|------|---|
| QA9a | In your opinion, which two of the following things in society might best explain why people are poor? |
|------|---|

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(189-197)

| | |
|--|----|
| Social benefits/ pension allowances are not high enough in the UK for people to cope | 1, |
| Wages and salaries are not high enough in the UK for people to cope | 2, |
| There is too much unemployment in the UK | 3, |
| Decent housing is too expensive in the UK | 4, |
| Health services, in particular prevention services, are too expensive in the UK | 5, |
| Other (SPONTANEOUS) | 6, |
| Poverty is inevitable (SPONTANEOUS) | 7, |
| None (SPONTANEOUS) | 8, |
| DK | 9, |

EB72.1 QA9a

| | |
|------|--|
| QA9b | Thinking now about poor people themselves, in your opinion, which two of the following reasons best explain why they are poor? |
|------|--|

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(198-211)

| | |
|---|-----|
| They haven't received enough support in times of need from their family and friends | 1, |
| They grew up in a poor family | 2, |
| They are being discriminated against | 3, |
| They suffer from poor health, long-term illness or disability | 4, |
| They suffer from mental health problems | 5, |
| They suffer from addiction (alcohol, drugs, or other types of addiction) | 6, |
| They have many children to provide for | 7, |
| They do not have the necessary level of education, training or skills | 8, |
| Their care responsibilities prevent them from working | 9, |
| They live beyond their means | 10, |
| Other (SPONTANEOUS) | 11, |
| Poverty is inevitable (SPONTANEOUS) | 12, |
| None (SPONTANEOUS) | 13, |
| DK | 14, |

EB72.1 QA9b

| | |
|------|--|
| QA10 | In your opinion, which of the following groups in the UK, are most at risk from poverty? |
|------|--|

(SHOW SCREEN – READ OUT – MAX. 4 ANSWERS)

(212-227)

| | |
|--|-----|
| Children | 1, |
| Young adults | 2, |
| Elderly people | 3, |
| People who are unemployed | 4, |
| People with little job security | 5, |
| Women | 6, |
| Disabled and long-term ill people | 7, |
| People with mental health problems | 8, |
| Single parents | 9, |
| People with a low level of education, training or skills | 10, |
| Immigrants | 11, |
| Romany Gypsies | 12, |
| People suffering from addictions (drugs, alcohol, or other types of addiction) | 13, |
| Other (SPONTANEOUS) | 14, |
| No groups in particular, everybody (SPONTANEOUS) | 15, |
| DK | 16, |

EB72.1 QA10

| | |
|------|---|
| QA11 | For a person or family to have a minimum acceptable standard of living in the UK, which of the following do you think are absolutely necessary for them to be able to afford? |
|------|---|

(SHOW SCREEN – READ OUT – ROTATE – MAX. 5 ANSWERS)

| | |
|---|------------------|
| | (228-243) |
| Keeping one's home adequately warm when it is cold outside | 1, |
| A place to live that is well maintained and kept in a decent state of repair | 2, |
| A place to live with enough space and privacy to read or write or listen to music, etc. for everyone in the household | 3, |
| A good quality and varied diet | 4, |
| Repairing or replacing major electrical appliances such as the refrigerator or washing machine | 5, |
| Going on family holidays at least once a year | 6, |
| Buying medication or going to see a GP when ill or unwell | 7, |
| Paying for dental treatment | 8, |
| Taking local public transport when needed | 9, |
| Having access to means of communication, such as a telephone or the Internet | 10, |
| Having access to a basic bank account | 11, |
| Having access to leisure and cultural activities | 12, |
| Having access to gas, electricity, tap water | 13, |
| Other (SPONTANEOUS) | 14, |
| None (SPONTANEOUS) | 15, |
| DK | 16, |

EB72.1 QA11

QA12 In the UK, to what extent, if at all, would you say that being poor limits people's chances of ...?

(SHOWSCREEN WITH SCALE)

| | | | | | | |
|--|------------|--------------|----------|------------|------------|----|
| | (READ OUT) | A great deal | Somewhat | Not really | Not at all | DK |
|--|------------|--------------|----------|------------|------------|----|

| | | | | | | | |
|-------|----|--|---|---|---|---|---|
| (244) | 1 | Having access to decent housing | 1 | 2 | 3 | 4 | 5 |
| (245) | 2 | Getting good basic school education | 1 | 2 | 3 | 4 | 5 |
| (246) | 3 | Getting higher education or adult learning | 1 | 2 | 3 | 4 | 5 |
| (247) | 4 | Finding a job | 1 | 2 | 3 | 4 | 5 |
| (248) | 5 | Maintaining a network of friends and acquaintances | 1 | 2 | 3 | 4 | 5 |
| (249) | 6 | Having medical care when needed | 1 | 2 | 3 | 4 | 5 |
| (250) | 7 | Eating at least one hot meal a day | 1 | 2 | 3 | 4 | 5 |
| (251) | 8 | Having access to a basic bank account | 1 | 2 | 3 | 4 | 5 |
| (252) | 9 | Having access to means of communication, such as a telephone or the Internet | 1 | 2 | 3 | 4 | 5 |
| (253) | 10 | Starting up their own business | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA12

QA13 Generally speaking, would you say that...?

(SHOWSCREEN WITH SCALE)

| | | | | | |
|--|------------|-------------|-------------|----------------|----|
| | (READ OUT) | More secure | Less secure | About the same | DK |
|--|------------|-------------|-------------|----------------|----|

| | | | | | | |
|-------|---|--|---|---|---|---|
| (254) | 1 | The life of children today will be more or less financially secure than yours | 1 | 2 | 3 | 4 |
| (255) | 2 | People of your generation are more or less financially secure than those from your parents' generation | 1 | 2 | 3 | 4 |
| (256) | 3 | The life of your parents has been more or less financially secure than the life of your grand-parents | 1 | 2 | 3 | 4 |

EB72.1 QA13

| | |
|------|---|
| QA14 | For each of the following statements, please tell me to what extent you agree or disagree that... |
|------|---|

(SHOWSCREEN WITH SCALE)

| | | | | | | |
|--|------------|----------------|---------------|------------------|-------------------|----|
| | (READ OUT) | Strongly Agree | Tend to agree | Tend to disagree | Strongly disagree | DK |
|--|------------|----------------|---------------|------------------|-------------------|----|

| | | | | | | | |
|-------|---|---|---|---|---|---|---|
| (257) | 1 | Poverty in the UK is a problem that needs urgent action by the Government | 1 | 2 | 3 | 4 | 5 |
| (258) | 2 | Nowadays in the UK differences in people's incomes are far too great | 1 | 2 | 3 | 4 | 5 |
| (259) | 3 | The UK Government should ensure that the wealth of the country is redistributed in a fair way to all citizens | 1 | 2 | 3 | 4 | 5 |
| (260) | 4 | People who are well-off should pay higher taxes so that the UK Government has greater means to fight poverty | 1 | 2 | 3 | 4 | 5 |
| (261) | 5 | When there is economic growth in a country, poverty disappears automatically by itself | 1 | 2 | 3 | 4 | 5 |
| (262) | 6 | There is no point in trying to fight poverty, it will always exist | 1 | 2 | 3 | 4 | 5 |
| (263) | 7 | Income inequalities are necessary for economic development | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA14

QA15 In all countries there is sometimes tension between social groups. In your opinion, how much tension is there between each of the following groups in this country?

(SHOW SCREEN)

| | | | | | |
|--|------------|------------------|--------------|------------|--------------|
| | (READ OUT) | A lot of tension | Some tension | No tension | [Don't know] |
|--|------------|------------------|--------------|------------|--------------|

| | | | | | | |
|-------|---|------------------------------------|---|---|---|---|
| (264) | 1 | Poor and rich people | 1 | 2 | 3 | 4 |
| (265) | 2 | Management and workers | 1 | 2 | 3 | 4 |
| (266) | 3 | Old people and young people | 1 | 2 | 3 | 4 |
| (267) | 4 | Different racial and ethnic groups | 1 | 2 | 3 | 4 |

EB72.1 QA15

QA16 Generally speaking, would you say that most people can be trusted, or that you can't be too careful in dealing with people? Please use a scale from 1 to 10, where [1] means that 'you can't be too careful' and [10] means that 'most people can be trusted'.

(SHOW SCREEN)

(268-269)

| | | | | | | | | | |
|--------------------------|---|---|---|---|---|---|---|---|----------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| You can't be too careful | | | | | | | | | Most people can be trusted |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

[Don't know]

11

EB72.1 QA16

QA17 Please tell me how much you personally trust each of the following institutions using a scale from 1 to 10 where [1] means 'you do not trust the institution at all' and [10] means 'you trust it completely'.

(SHOW SCREEN)

| | | | | | | | | | | | | |
|--|------------|-----------------------|---|---|---|---|---|---|---|---|---------------------|--------------|
| | (READ OUT) | 1 Do not trust at all | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 Trust completely | [Don't know] |
|--|------------|-----------------------|---|---|---|---|---|---|---|---|---------------------|--------------|

| | | | | | | | | | | | | | |
|-----------|---|------------------------|---|---|---|---|---|---|---|---|---|----|----|
| (270-271) | 1 | The British Parliament | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| (272-273) | 5 | The UK Government | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |

EB72.1 QA17

QA18 For each of the following, please tell me if you tend to trust it or not in terms of their tackling poverty.

(SHOWSCREEN WITH SCALE)

| | | | | |
|--|------------|---------------|-------------------|----|
| | (READ OUT) | Tend to trust | Tend not to trust | DK |
|--|------------|---------------|-------------------|----|

| | | | | | |
|-------|---|-------------------------------|---|---|---|
| (274) | 1 | The European Union | 1 | 2 | 3 |
| (275) | 2 | The UK Government | 1 | 2 | 3 |
| (276) | 3 | Regional or local authorities | 1 | 2 | 3 |
| (277) | 4 | NGOs or charities | 1 | 2 | 3 |
| (278) | 5 | Religious institutions | 1 | 2 | 3 |
| (279) | 6 | Private companies | 1 | 2 | 3 |
| (280) | 7 | Citizens themselves | 1 | 2 | 3 |

EB72.1 QA18

| | |
|------|--|
| QA19 | From the following list, which are, in your opinion, the two main factors which contribute to poverty in the UK? |
|------|--|

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

| | |
|--|------------------|
| | (281-290) |
| Globalisation | 1, |
| Insufficient economic growth | 2, |
| The pursuit of profit | 3, |
| The global financial system | 4, |
| The implementation of wrong or badly suited policies | 5, |
| Immigration from abroad | 6, |
| An inadequate UK social welfare system | 7, |
| Other (SPONTANEOUS) | 8, |
| None (SPONTANEOUS) | 9, |
| DK | 10, |

EB72.1 QA19

| | |
|------|--|
| QA20 | In your opinion, from the following list, who is primarily responsible for reducing or preventing poverty in the UK? |
|------|--|

(SHOW SCREEN – READ OUT – SINGLE CODE)

| | |
|-------------------------------|--------------|
| | (291) |
| The European Union | 1 |
| The UK Government | 2 |
| Regional or local authorities | 3 |
| NGOs or charities | 4 |
| Religious organisations | 5 |
| Private companies | 6 |
| Citizens themselves | 7 |
| Other (SPONTANEOUS) | 8 |
| DK | 9 |

EB72.1 QA20

| | |
|------|--|
| QA21 | Overall, how important would you say is the role of the European Union in the fight against poverty? |
|------|--|

(READ OUT – SINGLE CODE)

| | |
|----------------------|--------------|
| | (292) |
| Very important | 1 |
| Fairly important | 2 |
| Not very important | 3 |
| Not at all important | 4 |
| DK | 5 |

EB72.1 QA21

| | |
|------|---|
| QA22 | In your opinion, from the following, which areas should the UK Government prioritise to help people out of poverty? |
|------|---|

(SHOW SCREEN – READ OUT – ROTATE – MAX. 4 ANSWERS)

(293-306)

| | |
|--|-----|
| Ensuring economic growth in order to improve overall living standards | 1, |
| Improving access to good and affordable day-care centres/ pre-school education (0-3 years) | 2, |
| Sufficiently and regularly increasing social benefits/ pensions | 3, |
| Offering training and qualifications | 4, |
| Offering work opportunities | 5, |
| Fighting all types of discrimination | 6, |
| Helping poor people access decent and affordable housing | 7, |
| Regenerating poor areas | 8, |
| Helping poor people get access to banking and financial services | 9, |
| Improving access to social services (long-term care, childcare services, healthcare, etc.) | 10, |
| Advising people on how to avoid becoming over-indebted | 11, |
| Other (SPONTANEOUS) | 12, |
| There are no effective ways of helping people out of poverty (SPONTANEOUS) | 13, |
| DK | 14, |

EB72.1 QA22

| | |
|------|---|
| QA23 | Would you say public policies and programmes aimed at improving the condition of poor people in the UK are generally ...? |
|------|---|

(READ OUT – SINGLE CODE)

(307)

| | |
|------------------------|---|
| Making things better | 1 |
| Not having much impact | 2 |
| Making things worse | 3 |
| DK | 4 |

EB72.1 QA23

| | |
|------|---|
| QA24 | Do you think that the UK is spending ... to help people out of poverty? |
|------|---|

(READ OUT – SINGLE CODE)

(308)

| | |
|------------------------|---|
| Too much | 1 |
| About the right amount | 2 |
| Too little | 3 |
| DK | 4 |

EB72.1 QA24

| | |
|-------|---|
| QA25a | People have different opinions on what steps should be taken to help solving social and economic problems in the UK. I'm going to read you two differing statements on this topic. Please tell me which one comes closest to your view. |
|-------|---|

(SHOW SCREEN - READ OUT)

(309)

| | |
|--|---|
| It is primarily up to the UK Government to provide jobs for the unemployed | 1 |
| Providing jobs should rest primarily on private companies and markets in general | 2 |
| It depends (SPONTANEOUS) | 3 |
| DK | 4 |

EB72.1 QA25a

| | |
|-------|---|
| QA25b | And which of these two statements comes closest to your view? |
|-------|---|

(SHOW SCREEN - READ OUT)

(310)

| | |
|---|---|
| Education should be completely free, even if this means that the quality might be lower | 1 |
| Tuition fees are necessary for providing high quality education, even if this means that some people won't be able to afford it | 2 |
| It depends (SPONTANEOUS) | 3 |
| DK | 4 |

EB72.1 QA25b

| | |
|-------|--|
| QA25c | And still talking about the different steps that should be taken to help solve social and economic problems in the UK, which of these two statements comes closest to your view? |
|-------|--|

(SHOW SCREEN - READ OUT)

(311)

| | |
|--|---|
| Higher levels of health care, education and social spending must be guaranteed, even if it means that taxes might increase | 1 |
| Taxes should be decreased even if it means a general lower level of health care, education and social spending | 2 |
| It depends (SPONTANEOUS) | 3 |
| DK | 4 |

EB72.1 QA25c

QA25d And which of these two statements comes closest to your view?

(SHOW SCREEN - READ OUT)

(312)

| | |
|---|---|
| The UK Government should take more responsibility to ensure that everyone is provided for | 1 |
| People should take more responsibility to provide for themselves | 2 |
| It depends (SPONTANEOUS) | 3 |
| DK | 4 |

EB72.1 QA25d

QA25e And please tell me whether you ... with the following statement: a minimum reasonable wage should be guaranteed in the UK, even if this would lead to fewer jobs available.

(SHOW SCREEN - READ OUT)

(313)

| | |
|-------------------|---|
| Strongly Agree | 1 |
| Tend to agree | 2 |
| Tend to disagree | 3 |
| Strongly disagree | 4 |
| DK | 5 |

EB72.1 QA25e

QA25f Please tell me to what extent you agree with each of the following statements.

(SHOW SCREEN)

| | | | | | | |
|--|------------|----------------|---------------|------------------|-------------------|----|
| | (READ OUT) | Strongly Agree | Tend to agree | Tend to disagree | Strongly disagree | DK |
|--|------------|----------------|---------------|------------------|-------------------|----|

(314)

| | | | | | | |
|---|----------------------------------|---|---|---|---|---|
| 1 | I am optimistic about the future | 1 | 2 | 3 | 4 | 5 |
|---|----------------------------------|---|---|---|---|---|

(315)

| | | | | | | |
|---|----------------------------|---|---|---|---|---|
| 2 | I feel left out of society | 1 | 2 | 3 | 4 | 5 |
|---|----------------------------|---|---|---|---|---|

EB72.1 QA25f

| | |
|-------|---|
| QA26a | Please tell me if you find it difficult or not to get access to the following financial services. |
|-------|---|

(SHOWSCREEN WITH SCALE)

| | | | | | | |
|--|------------|----------------|------------------|--------------------|----------------------|----|
| | (READ OUT) | Very difficult | Fairly difficult | Not very difficult | Not at all difficult | DK |
|--|------------|----------------|------------------|--------------------|----------------------|----|

| | | | | | | | |
|-------|---|-------------------------|---|---|---|---|---|
| (316) | 1 | A basic bank account | 1 | 2 | 3 | 4 | 5 |
| (317) | 2 | A bank card/ debit card | 1 | 2 | 3 | 4 | 5 |
| (318) | 3 | A credit card | 1 | 2 | 3 | 4 | 5 |
| (319) | 4 | Personal loans | 1 | 2 | 3 | 4 | 5 |
| (320) | 5 | A mortgage | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA26a

| | |
|-------|--|
| QA26b | Please tell me how much you feel you are at risk of being over-indebted. |
|-------|--|

(READ OUT – SINGLE CODE)

| | |
|--------------------|-------|
| | (321) |
| A high risk | 1 |
| Some risk | 2 |
| Not very at risk | 3 |
| Not at all at risk | 4 |
| DK | 5 |

EB72.1 QA26b

QA27 And please tell me whether you strongly agree, tend to agree, tend to disagree or strongly disagree with each of the following statements.

(SHOWSCREEN WITH SCALE)

| | (READ OUT) | Strongly Agree | Tend to agree | Tend to disagree | Strongly disagree | DK |
|--|------------|----------------|---------------|------------------|-------------------|----|
|--|------------|----------------|---------------|------------------|-------------------|----|

| | | | | | | | |
|-------|---|---|---|---|---|---|---|
| (322) | 1 | Poor people should get easy access to interest free loans | 1 | 2 | 3 | 4 | 5 |
| (323) | 2 | Banks and other credit institutions should check much more thoroughly the financial capacity of potential borrowers | 1 | 2 | 3 | 4 | 5 |
| (324) | 3 | Unemployed people who want to start up a business should have easier access to loans | 1 | 2 | 3 | 4 | 5 |
| (325) | 4 | Poor people should have free personalised financial advice, given by an official source | 1 | 2 | 3 | 4 | 5 |
| (326) | 5 | Every financial institution in the UK should commit to allow every individual to open a basic bank account | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA27

QA28 Would you say that finding decent housing at a reasonable price in the area where you live is ...?

(READ OUT – SINGLE CODE)

| | | |
|------------------|-------|---|
| Very easy | (327) | 1 |
| Fairly easy | | 2 |
| Fairly difficult | | 3 |
| Very difficult | | 4 |
| DK | | 5 |

EB72.1 QA28

| | |
|------|---|
| QA29 | In the area where you live, please tell me if there are people who are homeless. Would you say there are many people, some people, a few people or none who are homeless? |
|------|---|

(READ OUT – SINGLE CODE)

| | |
|--------------|--------------|
| | (328) |
| Many people | 1 |
| Some people | 2 |
| A few people | 3 |
| None | 4 |
| DK | 5 |

EB72.1 QA29

| | |
|------|---|
| QA30 | Generally speaking, would you say that the number of homeless people has greatly increased, somewhat increased, somewhat decreased or greatly decreased in the last 3 years in ...? |
|------|---|

(SHOWSCREEN WITH SCALE)

| | | | | | | | |
|--|------------|-------------------|--------------------|--------------------|-------------------|-------------------------------|----|
| | (READ OUT) | Greatly increased | Somewhat increased | Somewhat decreased | Greatly decreased | Stayed the same (SPONTANEOUS) | DK |
|--|------------|-------------------|--------------------|--------------------|-------------------|-------------------------------|----|

(329)

| | | | | | | | |
|---|-------------------------|---|---|---|---|---|---|
| 1 | The area where you live | 1 | 2 | 3 | 4 | 5 | 6 |
|---|-------------------------|---|---|---|---|---|---|

(330)

| | | | | | | | |
|---|--------------------|---|---|---|---|---|---|
| 2 | The United Kingdom | 1 | 2 | 3 | 4 | 5 | 6 |
|---|--------------------|---|---|---|---|---|---|

EB72.1 QA30

| | |
|------|--|
| QA31 | Do you think that ... is spending too much, about the right amount, not very much or not at all to help homeless people? |
|------|--|

(SHOWSCREEN WITH SCALE)

| | | | | | | |
|--|------------|----------|------------------------|---------------|------------|----|
| | (READ OUT) | Too much | About the right amount | Not very much | Not at all | DK |
|--|------------|----------|------------------------|---------------|------------|----|

| | | | | | | | |
|-------|---|-----------------------------------|---|---|---|---|---|
| (331) | 1 | The UK Government | 1 | 2 | 3 | 4 | 5 |
| (332) | 2 | The local or regional authorities | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA31

| | |
|------|--|
| QA32 | In your opinion, which three of the following reasons best explain why people become homeless? |
|------|--|

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(333-346)

| | |
|---|-----|
| They have lost their job and cannot find another one | 1, |
| They cannot afford to pay their rent | 2, |
| Their home was destroyed by a catastrophe (fire, floods, etc.) | 3, |
| They are over-indebted | 4, |
| They have become ill or disabled | 5, |
| They are suffering from addiction (alcohol, drugs or other types of addiction) | 6, |
| They have gone through a break-up or have lost a close relative | 7, |
| They suffer from mental health problems | 8, |
| They cannot access adequate social benefits or support services | 9, |
| They have recently migrated, and do not have identification papers or official papers | 10, |
| They choose to live this way | 11, |
| Other (SPONTANEOUS) | 12, |
| None (SPONTANEOUS) | 13, |
| DK | 14, |

EB72.1 QA32

| | |
|------|---|
| QA33 | How likely is it that you could ever become homeless, yourself? |
|------|---|

| |
|--|
| (SHOW SCREEN - READ OUT - ONE ANSWER ONLY) |
|--|

(347)

| | |
|-------------------|---|
| Very likely | 1 |
| Fairly likely | 2 |
| Not very likely | 3 |
| Not at all likely | 4 |
| DK | 5 |

| |
|-------------|
| EB72.1 QA33 |
|-------------|

| | |
|------|--|
| QA34 | Do you ever help the poor by doing any of the following? |
|------|--|

| |
|--|
| (SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE) |
|--|

(348-358)

| | |
|---|-----|
| Donating money to charities or associations which help the poor | 1, |
| Working as a volunteer in charities or associations which help the poor | 2, |
| Giving poor people clothes | 3, |
| Helping the poor find and access shelters or other appropriate services/ institutions | 4, |
| Giving poor people some money | 5, |
| Buying papers or other items sold by homeless people | 6, |
| Giving poor people food | 7, |
| No, I never help the poor | 8, |
| Other forms of help (SPONTANEOUS) | 9, |
| I am not concerned/ there are no poor people in the area where I live (SPONTANEOUS) | 10, |
| DK | 11, |

| |
|-------------|
| EB72.1 QA34 |
|-------------|

| | |
|------|---|
| QA35 | A household may have different sources of income and more than one household member may contribute to it. Thinking of your household's total monthly income, is your household able to make ends meet...? |
|------|---|

| |
|--------------------------|
| (SHOW SCREEN - READ OUT) |
|--------------------------|

(359)

| | |
|-----------------------|---|
| Very easily | 1 |
| Easily | 2 |
| Fairly easily | 3 |
| With some difficulty | 4 |
| With difficulty | 5 |
| With great difficulty | 6 |
| [Don't know] | 7 |

| |
|-------------|
| EB72.1 QA35 |
|-------------|

QA36 Many people can't afford everything they would like. For each of the following things, can I just check whether your household could afford it if you wanted it?

(ONE ANSWER PER LINE)

| | (READ OUT) | Yes, can afford if want | No, cannot afford it | [Don't know] |
|--|------------|-------------------------|----------------------|--------------|
|--|------------|-------------------------|----------------------|--------------|

| | | | | | |
|-------|---|--|---|---|---|
| (360) | 1 | Keeping your home adequately warm | 1 | 2 | 3 |
| (361) | 2 | Paying for a week's annual holiday away from home (not staying with relatives) | 1 | 2 | 3 |
| (362) | 4 | A meal with meat, chicken or fish every second day if you wanted it | 1 | 2 | 3 |

EB72.1 QA36

QA37 Looking at this list, which of the following best describes how your household is keeping up with all its bills and credit commitments at present?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

| | | |
|--|---|------------|
| | I am\ we are keeping up without any difficulties | (363) 1 |
| | I am\ we are keeping up but struggle to do so from time to time | 2 |
| | I am\ we are keeping up but it is a constant struggle | 3 |
| | I am\ we are falling behind with some bills and credit commitments | 4 |
| | I am\ we are having real financial problems and have fallen behind with many bills and credit commitments | 5 |
| | DK | 6 |

EB72.1 QA37

QA38 What are your expectations for the next twelve months when it comes to the financial situation of your household?

(READ OUT – SINGLE CODE)

| | | |
|--|----------|------------|
| | Better | (364) 1 |
| | Worse | 2 |
| | The same | 3 |
| | DK | 4 |

EB72.1 QA38

| | |
|------|---|
| QA39 | Looking at the next 12 months, what level of risk would you say there was of you falling behind with ...? |
|------|---|

(SHOWSCREEN WITH SCALE)

| | (READ OUT) | A high risk | Some risk | Not much of a risk | No risk at all | DK |
|-------|---|-------------|-----------|--------------------|----------------|----|
| (365) | 1 Paying your rent on time | 1 | 2 | 3 | 4 | 5 |
| (366) | 2 Paying your mortgage on time | 1 | 2 | 3 | 4 | 5 |
| (367) | 3 Being able to cope with an unexpected expense of €661 | 1 | 2 | 3 | 4 | 5 |
| (368) | 4 Repaying consumer loans (to buy electrical appliances, furniture, etc.) on time | 1 | 2 | 3 | 4 | 5 |
| (369) | 5 Paying utility bills (electricity, water, gas, etc.) on time | 1 | 2 | 3 | 4 | 5 |
| (370) | 6 Paying for food or other daily consumer items | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA39

ASK QA40 AND QA41 IF "CURRENTLY WORK", CODE 5 TO 18 IN D15a – OTHERS GO TO QA42

| | |
|------|--|
| QA40 | How confident would you say you are that you will keep your job in the coming months? Are you... |
|------|--|

(READ OUT – SINGLE CODE)

| | (371) |
|----------------------|-------|
| Very confident | 1 |
| Fairly confident | 2 |
| Not very confident | 3 |
| Not at all confident | 4 |
| DK | 5 |

EB72.1 QA40

| | |
|------|---|
| QA43 | How does that figure compare to the the total net monthly income of your household? That figure is... |
|------|---|

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(384)

| | |
|-----------------------|---|
| Much higher | 1 |
| Higher | 2 |
| More or less the same | 3 |
| Lower | 4 |
| Much lower | 5 |
| DK | 6 |

EB72.1 QA43

| | |
|------|--|
| QA44 | On this screen, please select the letter that would best describe the situation of your household. |
|------|--|

(SHOW SCREEN)

(385-386)

| | | | | | | | | | | |
|--------------------------|---|---|---|---|---|---|---|---|--------------------------------|-------------|
| (Ver y poor) E | B | V | Z | R | P | A | G | O | (Ver y weal thy) T | Refu sal |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |

| | |
|----|----|
| DK | 12 |
|----|----|

EB72.1 QA44

QA45 Could you please tell me for each of the following social services whether you, or people you are close to, are using it, have used or not used it in the last 12 months?

(SHOWSCREEN WITH SCALE)

| | (READ OUT) | Using it | Used in the last 12 months | Not used it in the last 12 months | DK |
|--|------------|----------|----------------------------|-----------------------------------|----|
|--|------------|----------|----------------------------|-----------------------------------|----|

| | | | | | | |
|-------|---|---|---|---|---|---|
| (387) | 1 | Long-term care services, that is services for dependent people because of age, chronic illness or disability | 1 | 2 | 3 | 4 |
| (388) | 2 | Child care services, that is services whereby under school age children are looked after by professional staff usually during working hours | 1 | 2 | 3 | 4 |
| (389) | 3 | Public employment services, that is services to tackle unemployment by offering jobs, training, etc. | 1 | 2 | 3 | 4 |
| (390) | 4 | Social housing services, that is accommodation for people with low to moderate incomes | 1 | 2 | 3 | 4 |
| (391) | 5 | Social welfare, that is cash benefits and social welfare services provided to low-income, unemployed or non-working people | 1 | 2 | 3 | 4 |

EB72.1 QA45

QA46 Thinking now about the quality of ... in the UK, would you say that it is very good, fairly good, fairly bad or very bad?

(SHOWSCREEN WITH SCALE)

| | (READ OUT) | Very good | Fairly good | Fairly bad | Very bad | DK |
|--|------------|-----------|-------------|------------|----------|----|
|--|------------|-----------|-------------|------------|----------|----|

| | | | | | | | |
|-------|---|----------------------------|---|---|---|---|---|
| (392) | 1 | Long term care services | 1 | 2 | 3 | 4 | 5 |
| (393) | 2 | Childcare services | 1 | 2 | 3 | 4 | 5 |
| (394) | 3 | Public employment services | 1 | 2 | 3 | 4 | 5 |
| (395) | 4 | Social housing services | 1 | 2 | 3 | 4 | 5 |
| (396) | 5 | Social welfare services | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA46

| | |
|------|---|
| QA47 | And thinking now about the affordability of ... in the UK, would you say that they are ...? |
|------|---|

(SHOWSCREEN WITH SCALE)

| | | | | | | |
|------------|-----------------|-------------------|---------------------|-----------------------|-----------------------------------|----|
| (READ OUT) | Very affordable | Fairly affordable | Not very affordable | Not at all affordable | Nothing to pay/free (SPONTANEOUS) | DK |
|------------|-----------------|-------------------|---------------------|-----------------------|-----------------------------------|----|

| | | | | | | | | |
|-------|---|----------------------------|---|---|---|---|---|---|
| (397) | 1 | Long term care services | 1 | 2 | 3 | 4 | 5 | 6 |
| (398) | 2 | Childcare services | 1 | 2 | 3 | 4 | 5 | 6 |
| (399) | 3 | Public employment services | 1 | 2 | 3 | 4 | 5 | 6 |
| (400) | 4 | Social housing services | 1 | 2 | 3 | 4 | 5 | 6 |
| (401) | 5 | Social welfare services | 1 | 2 | 3 | 4 | 5 | 6 |

EB72.1 QA47

| | |
|-------|--|
| QA48a | Imagine an elderly father or mother who lives alone and can no longer manage to live without regular help because of his or her physical or mental health condition? In your opinion, what would be the best option for people in this situation? Firstly? |
|-------|--|

| | |
|-------|---------------|
| QA48b | And secondly? |
|-------|---------------|

(SHOWSCREEN)

| (READ OUT) | (402) QA48a FIRSTLY | (403) QA48b SECONDLY |
|---|---------------------------|----------------------------|
| They should live with one of their children | 1 | 1 |
| One of their children should regularly visit their home, in order to provide them with the necessary care | 2 | 2 |
| Public or private service providers should visit their home and provide them with appropriate help and care | 3 | 3 |
| They should move to a nursing home | 4 | 4 |
| Other (SPONTANEOUS) | 5 | 5 |
| It depends (SPONTANEOUS) | 6 | 6 |
| None of these (SPONTANEOUS) | 7 | 7 |
| DK | 8 | 8 |

EB72.1 QA48a QA48b

| | |
|------|---|
| QA49 | Childcare for children aged 0-3 can be organised in different ways; by combining several options or by relying on only one option. In your opinion, what is the best way of organising childcare for children aged 0-3? |
|------|---|

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(404-413)

| | |
|--|-----|
| Public or private day care centre/ pre-school | 1, |
| In-house child minder or au pair | 2, |
| Certified child minding in a private home i.e. by a person who is registered/ certified for child minding | 3, |
| Childcare predominately by the mother | 4, |
| Childcare predominately by the father | 5, |
| Childcare by both the mother and the father | 6, |
| Childcare by grand-parents or other relatives | 7, |
| Other (SPONTANEOUS) | 8, |
| None (SPONTANEOUS) | 9, |
| DK | 10, |

EB72.1 QA49

| | |
|------|--|
| QA50 | And what about childcare for children aged 3-6, which can be organised in different ways; by combining several options or by relying on only one option. In your opinion, what is the best way of organising childcare for pre-school children aged 3-6? |
|------|--|

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(414-423)

| | |
|---|-----|
| Public or private day care centre/ infant school | 1, |
| In-house child minder or au pair | 2, |
| Certified child minding in a private home i.e. by a person who is registered/certified for child minding | 3, |
| Childcare predominately by the mother | 4, |
| Childcare predominately by the father | 5, |
| Childcare by both the mother and the father | 6, |
| Childcare by grand-parents or other relatives | 7, |
| Other (SPONTANEOUS) | 8, |
| None (SPONTANEOUS) | 9, |
| DK | 10, |

EB72.1 QA50

| | |
|------|---|
| QA51 | Do you think that having access to pre-school education before primary school is ...? |
|------|---|

| |
|--------------------------|
| (SHOW SCREEN - READ OUT) |
|--------------------------|

(424)

| | |
|--|---|
| Absolutely necessary, no one should have to do without | 1 |
| Necessary | 2 |
| Desirable but not necessary | 3 |
| Not at all necessary | 4 |
| DK | 5 |

| |
|-------------|
| EB72.1 QA51 |
|-------------|

| | |
|------|---|
| QA52 | In your opinion, which of the following groups should be prioritised for receiving social assistance? |
|------|---|

| |
|--|
| (SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE) |
|--|

(425-436)

| | |
|---|-----|
| Single parents | 1, |
| Immigrants | 2, |
| People suffering from addictions (alcohol, drugs or other types of addiction) | 3, |
| Homeless people | 4, |
| Abandoned or neglected children | 5, |
| Young offenders | 6, |
| Disabled people | 7, |
| Unemployed people | 8, |
| Elderly people | 9, |
| Other (SPONTANEOUS) | 10, |
| None (SPONTANEOUS) | 11, |
| DK | 12, |

| |
|-------------|
| EB72.1 QA52 |
|-------------|

QA53 In your opinion, which of the following groups should be prioritised when it comes to having access to social housing?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(437-447)

| | |
|---------------------|-----|
| Single parents | 1, |
| Immigrants | 2, |
| Young parents | 3, |
| Homeless people | 4, |
| Students | 5, |
| Disabled people | 6, |
| Unemployed people | 7, |
| Elderly people | 8, |
| Other (SPONTANEOUS) | 9, |
| None (SPONTANEOUS) | 10, |
| DK | 11, |

EB72.1 QA53

INTERVIEWER: The following questions are about the financing, organisation and provision of social services.

QA54 In your opinion, approximately what percentage of the total income of one's household is reasonable to pay for the care of one's parents?

(WRITE DOWN – IF "NONE" CODE '000' – IF "REFUSAL" CODE '998' – IF "DK" CODE '999')

(448-450)

%

EB72.1 QA54

QA55 And approximately what percentage of the total income of one's household do you think is reasonable to pay for the care of one's children?

(WRITE DOWN – IF "NONE" CODE '000' – IF "REFUSAL" CODE '998' – IF "DK" CODE '999')

(451-453)

%

EB72.1 QA55

| | |
|------|---|
| QA56 | When it comes to social services, in your opinion who should be primarily responsible for providing ... outside your family circle? |
|------|---|

(SHOWSCREEN WITH SCALE)

| | (READ OUT) | The public sector at national level | The public sector at regional or local level | The private sector (private firms) | NGOs, charities | DK |
|--|------------|-------------------------------------|--|------------------------------------|-----------------|----|
|--|------------|-------------------------------------|--|------------------------------------|-----------------|----|

| | | | | | | | |
|-------|---|----------------------------|---|---|---|---|---|
| (454) | 1 | Long term care services | 1 | 2 | 3 | 4 | 5 |
| (455) | 2 | Childcare services | 1 | 2 | 3 | 4 | 5 |
| (456) | 3 | Public employment services | 1 | 2 | 3 | 4 | 5 |
| (457) | 4 | Social housing services | 1 | 2 | 3 | 4 | 5 |
| (458) | 5 | Social welfare services | 1 | 2 | 3 | 4 | 5 |

EB72.1 QA56

| | |
|------|--|
| QA57 | On a scale from 1 to 10, where [1] means 'very poor quality' and [10] means 'very high quality', how would you rate each of the following PUBLIC services in the UK? |
|------|--|

(SHOW SCREEN)

| | (READ OUT) | 1 Very poor quality | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 Very high quality | [Don't know] |
|--|------------|------------------------|---|---|---|---|---|---|---|---|-------------------------|--------------|
|--|------------|------------------------|---|---|---|---|---|---|---|---|-------------------------|--------------|

| | | | | | | | | | | | | | |
|-----------|---|----------------------|---|---|---|---|---|---|---|---|---|----|----|
| (459-460) | 1 | Health services | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| (461-462) | 2 | State pension system | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 |

EB72.1 QA57

Now let's talk about another topic.

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

| | (483) | (484) |
|-----|-------|--------|
| | D43a | D43b |
| | Fixed | Mobile |
| Yes | 1 | 1 |
| No | 2 | 2 |

EB73.5 D43a D43b

ASK QB1 TO QB4 IF "HAS A MOBILE PHONE", CODE 1 IN D43b - OTHERS GO TO QC1

QB1 Have you visited another European Union country for leisure purposes...?

(SINGLE CODE)

| | (READ OUT) | Yes, on several occasions | Yes, once or twice only | No |
|--|------------|---------------------------|-------------------------|----|
|--|------------|---------------------------|-------------------------|----|

| | | | | | |
|-------|---|--|---|---|---|
| (485) | 1 | Within the past 12 months | 1 | 2 | 3 |
| (486) | 2 | Over a year ago, but within the last 5 years | 1 | 2 | 3 |

NEW (BASED ON EB66.1 QB3)

ASK QB2a TO QB4 IF "HAS VISITED ANOTHER EUROPEAN UNION COUNTRY", CODE 1 OR 2 IN QB1.1 OR QB1.2

QB2a Which of the following mobile phone services do you use most when visiting another European Union country?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(487-488)

| | |
|---|----|
| Making phone calls | 1 |
| Receiving phone calls | 2 |
| Sending text messages | 3 |
| Receiving text messages | 4 |
| Surfing the Internet (sending and receiving e-mails, accessing websites, downloading audio\ video content) with your mobile phone | 5 |
| Surfing the Internet using WIFI hotspots (as an alternative to your mobile phone subscription) with your mobile phone or laptop | 6 |
| Purchase a SIM card in the European Union country you are visiting | 7 |
| You normally switch off your mobile phone when in another European Union country | 8 |
| You do not take your mobile phone with you when you are visiting another European Union country | 9 |
| Other (SPONTANEOUS) | 10 |
| DK | 11 |

NEW (BASED ON EB66.1 QB4)

ASK QB2b ONLY IF "USES MOBILE PHONE COMMUNICATION SERVICES IN ANOTHER EU COUNTRY" CODES 1 A 6 IN QB2a - OTHERS GO TO QB4

QB2b And which other services do you usually use when visiting another European Union country?

(SHOW SCREEN – ONLY SHOW CODES 1-6 NOT CODED AT QB2a – MULTIPLE ANSWERS POSSIBLE)

(489-496)

| | |
|---|----|
| Making phone calls | 1, |
| Receiving phone calls | 2, |
| Sending text messages | 3, |
| Receiving text messages | 4, |
| Surfing the Internet (sending and receiving e-mails, accessing websites, downloading audio\ video content) with your mobile phone | 5, |
| Surfing the Internet using WIFI hotspots (as an alternative to your mobile phone subscription) with your mobile phone or laptop | 6, |
| None | 7, |
| DK | 8, |

NEW (BASED ON EB66.1 QB4)

ASK QB3 IF "USES MAIN MOBILE PHONE COMMUNICATION SERVICES IN ANOTHER EU COUNTRY" - CODES 1 TO 3 IN QB2a OR QB2b - OTHERS GO TO QB4

QB3 Compared to the situation 4 years ago, how frequently would you say that you use the following mobile phone services while you are visiting another European Union country?

(SHOW SCREEN – ONE ANSWER PER LINE)

| | (READ OUT) | More frequently | Less often | As often | Not applicable (SPONTANEOUS) | DK |
|--|------------|-----------------|------------|----------|------------------------------|----|
|--|------------|-----------------|------------|----------|------------------------------|----|

(497)

| | | | | | | |
|---|--|---|---|---|---|---|
| 1 | (ONLY IF CODE 1 IN QB2a OR QB2b) Making phone calls with your mobile while visiting another European Union country | 1 | 2 | 3 | 4 | 5 |
|---|--|---|---|---|---|---|

(498)

| | | | | | | |
|---|---|---|---|---|---|---|
| 2 | (ONLY IF CODE 2 IN QB2a OR QB2b) Receiving phone calls on your mobile while visiting another European Union country | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|---|

(499)

| | | | | | | |
|---|---|---|---|---|---|---|
| 3 | (ONLY IF CODE 3 IN QB2a OR QB2b) Sending text messages with your mobile phone while visiting another European Union country | 1 | 2 | 3 | 4 | 5 |
|---|---|---|---|---|---|---|

NEW

ASK QB4 IF "HAS VISITED ANOTHER EUROPEAN UNION COUNTRY", CODE 1 OR 2 IN QB1.1 OR QB1.2

QB4 To what extent do you agree or disagree with each of the following statements?

(SHOW SCREEN – ONE ANSWER PER LINE)

| | (READ OUT) | Total ly agre e | Tend to agre e | Tend to disa gree | Total ly disa gree | Not appli cabl e (SP ONT ANE OUS) | DK |
|--|------------|--------------------------|-------------------------|----------------------------|-----------------------------|--|----|
|--|------------|--------------------------|-------------------------|----------------------------|-----------------------------|--|----|

| | | | | | | | | |
|-------|---|---|---|---|---|---|---|---|
| (500) | 1 | Over the last four years, the cost of mobile phone services while visiting another European Union country have decreased | 1 | 2 | 3 | 4 | 5 | 6 |
| (501) | 2 | You limit your mobile phone calls while you are visiting another European Union country because you are concerned about the costs | 1 | 2 | 3 | 4 | 5 | 6 |
| (502) | 3 | The cost of surfing the Internet with a mobile phone while visiting another European Union country is fair | 1 | 2 | 3 | 4 | 5 | 6 |

NEW

Now let's talk about another topic.

QC1 The European Parliament promotes the development of certain policies at European Union level. In your opinion, which of the following policies should be given priority?

(SHOW SCREEN – READ OUT – ROTATE – MAX. 4 ANSWERS)

(523-537)

| | |
|---|-----|
| A foreign policy that enables the European Union to speak with one voice on the international stage | 1, |
| A security and defence policy that enables the European Union to deal with international crises | 2, |
| Combatting climate change | 3, |
| A common energy policy intended to ensure the European Union's energy independence | 4, |
| Improving consumer and public health protection | 5, |
| An agricultural policy that is environmentally friendly and contributes to the global food balance | 6, |
| Combating terrorism while respecting individual freedom | 7, |
| Coordinating economic, budgetary and taxation policies | 8, |
| A research and development (R&D) policy that ensures competitiveness and innovation | 9, |
| The assertion of a European social model | 10, |
| Tackling poverty and social exclusion | 11, |
| An immigration policy implemented in consultation with countries of origin | 12, |
| Other (SPONTANEOUS) | 13, |
| None (SPONTANEOUS) | 14, |
| DK | 15, |

EB73.1 QA7b TREND MODIFIED

INT.: For more than a year, the world has been facing a crisis that is economic, financial, social and monetary. To simplify, we will use the term economic crisis in the whole questionnaire.

QC2 To what extent do you think that the current economic and financial crisis is or is not having an effect on each of the following?

(SHOW SCREEN WITH SCALE - ONE ANSWER PER LINE)

| (READ OUT) | Very significant effect | Fairly significant effect | Not really any effect | No effect at all | DK |
|------------|-------------------------|---------------------------|-----------------------|------------------|----|
|------------|-------------------------|---------------------------|-----------------------|------------------|----|

| | | | | | | | |
|-------|---|-------------------------|---|---|---|---|---|
| (538) | 1 | The world economy | 1 | 2 | 3 | 4 | 5 |
| (539) | 2 | The European economy | 1 | 2 | 3 | 4 | 5 |
| (540) | 3 | The UK economy | 1 | 2 | 3 | 4 | 5 |
| (541) | 4 | Your personal situation | 1 | 2 | 3 | 4 | 5 |

EB71.1 QD1 TREND MODIFIED

QC3 Here are some situations that could have arisen recently in your working life or in the working life of those around you. For each of them, please tell me if this has happened as a consequence of the economic crisis, or not.

(SHOW SCREEN – ONE ANSWER PER LINE)

| (READ OUT) | Yes, as a direct consequence of the economic crisis | Yes but not as a direct consequence of the economic crisis | No, it has not happened at all | Not applicable (SPONTANEOUS) | DK |
|------------|---|--|--------------------------------|------------------------------|----|
|------------|---|--|--------------------------------|------------------------------|----|

| | | | | | | | |
|-------|---|--|---|---|---|---|---|
| (542) | 1 | You or your partner (husband or wife, partner, etc.) have lost their job | 1 | 2 | 3 | 4 | 5 |
| (543) | 2 | One of your relatives has lost their job | 1 | 2 | 3 | 4 | 5 |
| (544) | 3 | One of your colleagues has lost their job | 1 | 2 | 3 | 4 | 5 |
| (545) | 4 | Someone you know who is not a relative or colleague has lost their job | 1 | 2 | 3 | 4 | 5 |

NEW

| | |
|-----|--|
| QC4 | Could you tell me to what extent you agree that overall the Euro has helped to reduce the negative effects of the current financial and economic crisis. |
|-----|--|

(READ OUT – ONE ANSWER ONLY)

(546)

| | |
|------------------|---|
| Totally agree | 1 |
| Tend to agree | 2 |
| Tend to disagree | 3 |
| Totally disagree | 4 |
| DK | 5 |

EB73.4 QB5

| | |
|-----|---|
| QC5 | Would you say that up until now, to face the financial and economic crisis, the various European Union Member States have...? |
|-----|---|

(SHOW SCREEN – READ OUT)

(547)

| | |
|--|---|
| Tended to act individually | 1 |
| Tended to act in a coordinated way with the other European Union countries | 2 |
| DK | 3 |

EB71.1 QD4

| | |
|-----|--|
| QC6 | As a citizen would you say that you would be better protected from the current financial and economic crisis if ...? |
|-----|--|

(SHOW SCREEN – READ OUT)

(548)

| | |
|--|---|
| The UK adopted economic measures and applied them individually | 1 |
| The UK adopted economic measures and applied them in a coordinated way with the other European Union countries | 2 |
| DK | 3 |

EB71.1 QD5 TREND MODIFIED

| | |
|-----|---|
| QC7 | In your opinion, which of the following is most capable of dealing with the financial and economic crisis most effectively? |
|-----|---|

(SHOW SCREEN - READ OUT - SINGLE CODE)

| | |
|---------------------------------------|--------------|
| | (549) |
| The UK government | 1 |
| The European Union | 2 |
| the United States | 3 |
| The G20 | 4 |
| The International Monetary Fund (IMF) | 5 |
| Other (SPONTANEOUS) | 6 |
| None (SPONTANEOUS) | 7 |
| DK | 8 |

EB73.4 QB3a

| | |
|-----|--|
| QC8 | To recover from the economic crisis rapidly, would you say that EU Member States should first reduce their public spending or invest in measures to boost the economy? |
|-----|--|

(READ OUT – ONE ANSWER ONLY)

| | |
|---|--------------|
| | (550) |
| First reduce their public spending | 1 |
| First invest in measures to boost the economy | 2 |
| Both equally (SPONTANEOUS) | 3 |
| DK | 4 |

NEW

| | |
|-----|---|
| QC9 | In your opinion in the UK, which of the following should make the biggest effort in terms of cut backs? |
|-----|---|

(READ OUT – ONE ANSWER ONLY)

| | |
|--|--------------|
| | (551) |
| Leaders of big companies and industry | 1 |
| Small and medium sized businesses (SMEs) | 2 |
| Public services | 3 |
| Yourself/ European citizens | 4 |
| All at the same time (SPONTANEOUS) | 5 |
| DK | 6 |

NEW

| | |
|------|---|
| QC10 | To what extent you agree or disagree that in times of crisis, it is desirable for the UK to give financial help to another EU Member State facing severe economic and financial difficulties. |
|------|---|

(READ OUT – ONE ANSWER ONLY)

(552)

| | |
|------------------|---|
| Totally agree | 1 |
| Tend to agree | 2 |
| Tend to disagree | 3 |
| Totally disagree | 4 |
| DK | 5 |

NEW

ASK QC11 IF "AGREE", CODE 1 OR 2 IN QC10 – OTHERS GO TO QC12

| | |
|------|--|
| QC11 | What is the main reason why you think it is desirable for the UK to give financial help in this situation? |
|------|--|

(READ OUT – ONE ANSWER ONLY)

(553)

| | |
|---|---|
| It is in the economic interests of the UK to help another EU Member State | 1 |
| In the name of European solidarity between Member States | 2 |
| Other (SPONTANEOUS) | 3 |
| DK | 4 |

NEW

ASK QC12 IF "DISAGREE", CODE 3 OR 4 IN QC10 – OTHERS GO TO QC13

| | |
|------|--|
| QC12 | What is the main reason why you think it is not desirable for the UK to give financial help in this situation? |
|------|--|

(READ OUT – ONE ANSWER ONLY)

(554)

| | |
|---|---|
| It is not in the economic interest of the UK to do so | 1 |
| British citizens should not have to pay for the economic problems of the other EU Member States | 2 |
| Other (SPONTANEOUS) | 3 |
| DK | 4 |

NEW

ASK ALL

QC13 The European Parliament promotes certain measures to help the European Union emerge from the crisis, by ensuring a return to employment and sustainable growth. In your view, which of the following measures should be given priority?

(SHOW SCREEN – READ OUT – ROTATE – MAX. 4 REPOSSES)

| | (555-569) |
|---|-----------|
| Invest in innovation, research and design | 1, |
| Invest in the environment | 2, |
| Invest in education, training, and research | 3, |
| Encourage entrepreneurship | 4, |
| Support big companies and industry | 5, |
| Support small and medium-sized businesses (SMEs) | 6, |
| Reduce bureaucracy | 7, |
| Develop European economic governance, to coordinate the economic policies of EU Member States | 8, |
| Invest in solidarity and contribute to the integration of people excluded from the society | 9, |
| Reducing the number of young people dropping out of school | 10, |
| Reduce barriers to the free movement of people, goods and services within the EU | 11, |
| Reduce the 'brain drain' of highly educated people and qualified workers leaving Europe | 12, |
| Invest in renewable energy and encourage energy saving | 13, |
| Other (SPONTANEOUS) | 14, |
| DK | 15, |

NEW

| | |
|------|---|
| QC14 | Certain measures aimed at preventing and avoiding future crises are currently being discussed within the European institutions. For each of these measures, please tell me whether you think it would be effective or not in preventing and avoiding future crises. |
|------|---|

(SHOW SCREEN – ONE ANSWER PER LINE)

| | | | | | | |
|--|------------|----------------|------------------|--------------------|----------------------|----|
| | (READ OUT) | Very effective | Fairly effective | Not very effective | Not at all effective | DK |
|--|------------|----------------|------------------|--------------------|----------------------|----|

| | | | | | | | |
|-------|---|--|---|---|---|---|---|
| (570) | 1 | Establishing European economic governance, ensuring the coordination of the economic, budgetary and financial policies of all EU Member States | 1 | 2 | 3 | 4 | 5 |
| (571) | 2 | The creation of a European monetary fund which would intervene if an EU Member State faced severe economic and financial difficulties | 1 | 2 | 3 | 4 | 5 |
| (572) | 3 | Introducing a banking tax and a tax on financial transactions | 1 | 2 | 3 | 4 | 5 |
| (573) | 4 | Encourage or financially penalise EU Member States to force them to comply with jointly defined EU rules on debt and public deficits | 1 | 2 | 3 | 4 | 5 |
| (574) | 5 | Stricter regulation and supervision of financial market players (for example, regulating stock traders' bonuses) | 1 | 2 | 3 | 4 | 5 |
| (575) | 6 | Improve consultation between EU Member States when drafting their national budgets | 1 | 2 | 3 | 4 | 5 |
| (576) | 7 | Present EU Member States' national budgets to the European Commission | 1 | 2 | 3 | 4 | 5 |

NEW

| | |
|------|---|
| QC15 | When it comes to a return of economic growth in the UK, which one of the following opinions is closest to your own? |
|------|---|

| |
|--|
| (SHOW SCREEN – READ OUT – ONE ANSWER ONLY) |
|--|

(577)

| | |
|---|---|
| We are already returning to economic growth | 1 |
| A return to economic growth will start in the coming months | 2 |
| A return to economic growth will start in the coming years | 3 |
| The economic crisis is going to last for many years | 4 |
| DK | 5 |

| |
|-----|
| NEW |
|-----|

Now let's talk about another topic.

QD1 For each of the following products or services, please tell me if you check its origin and if this influences your decision when you buy it. If you don't currently buy these products or services, please imagine what you would do if you did.

(SHOW SCREEN – ONE ANSWER PER LINE)

| (READ OUT) | Yes, you check its origin, and this influences your decision | Yes, you check its origin, but this does not influence your decision | No, you do not check its origin | DK |
|------------|--|--|---------------------------------|----|
|------------|--|--|---------------------------------|----|

| | | | | | | |
|--------------|---|--|---|---|---|---|
| (598) | 1 | Food | 1 | 2 | 3 | 4 |
| (599) | 2 | Textiles / clothes | 1 | 2 | 3 | 4 |
| (600) | 3 | Electronic devices | 1 | 2 | 3 | 4 |
| (601) | 4 | Cars / motorbikes | 1 | 2 | 3 | 4 |
| (602) | 5 | High tech services, such as a mobile phone services provider | 1 | 2 | 3 | 4 |

NEW

QD2 In a regular week, that means when you are at home, not away on holidays, do you buy products or services from outside the European Union?

(READ OUT – ONE ANSWER ONLY)

| | |
|-------------------|-------------------|
| Yes, a lot | (603) 1 |
| Yes, a few | 2 |
| Yes, but not many | 3 |
| No, not at all | 4 |
| DK | 5 |

NEW

| | |
|-----|---|
| QD3 | Would you be prepared to pay more, and if so how much more, for products or services from...? |
|-----|---|

(SHOW SCREEN)

| | | | | | |
|--|------------|-----------------------------------|---------------------------------|-------------------------------------|----|
| | (READ OUT) | No, I am not prepared to pay more | Yes, I would pay up to 10% more | Yes, I would pay more than 10% more | DK |
|--|------------|-----------------------------------|---------------------------------|-------------------------------------|----|

| | | | | | | |
|-------|---|--|---|---|---|---|
| (604) | 1 | Companies that respect labour rights and apply high social standards | 1 | 2 | 3 | 4 |
| (605) | 2 | Companies that respect the environment | 1 | 2 | 3 | 4 |
| (606) | 3 | The UK | 1 | 2 | 3 | 4 |
| (607) | 4 | Developing countries, to support people living in these countries | 1 | 2 | 3 | 4 |

NEW

| | |
|-----|--|
| QD4 | Nowadays, international trade has an important place in the EU: this means that goods and services from outside are imported into the EU, while EU goods and services are exported around the world. Could you tell me whether you think you are currently benefiting from international trade or not? |
|-----|--|

(SHOW SCREEN)

| | |
|---------------------------|-------|
| | (608) |
| Yes, benefiting a lot | 1 |
| Yes, benefiting somewhat | 2 |
| No, not really benefiting | 3 |
| No, not benefiting at all | 4 |
| DK | 5 |

NEW

ASK QD5 IF "BENEFIT FROM INTERNATIONAL TRADE", CODE 1 OR 2 IN QD4- OTHERS GO TO QD6

QD5 Why do you think you are benefiting from international trade?

(READ OUT – MAX. 2 ANSWERS)

(609-615)

| | |
|--|----|
| They are better quality products | 1, |
| The products are cheaper | 2, |
| There is a wider choice for consumers | 3, |
| It is good for the European economy | 4, |
| This trade with countries outside the EU can create jobs | 5, |
| Other (SPONTANEOUS) | 6, |
| DK | 7, |

NEW

ASK QD6 IF "DO NOT BENEFIT FROM INTERNATIONAL TRADE", CODE 3 OR 4 IN QD4 – OTHERS GO TO QD7

QD6 Why do you think you are not benefiting from international trade?

(READ OUT – MAX. 2 ANSWERS)

(616-622)

| | |
|---|----|
| The quality of products has decreased | 1, |
| The prices for certain goods are higher | 2, |
| It harms the environment because of the transport of products and goods | 3, |
| It is bad for the European economy | 4, |
| It has created more unemployment | 5, |
| Other (SPONTANEOUS) | 6, |
| DK | 7, |

NEW

ASK ALL

QD7 Please tell me to what extent you agree or disagree with each of the following statements regarding international trade and the EU.

(SHOW SCREEN)

| | (READ OUT) | Totally agree | Tend to agree | Tend to disagree | Totally disagree | DK |
|--|------------|---------------|---------------|------------------|------------------|----|
|--|------------|---------------|---------------|------------------|------------------|----|

| | | | | | | | |
|-------|---|--|---|---|---|---|---|
| (623) | 1 | The EU is the biggest player in the world in international trade | 1 | 2 | 3 | 4 | 5 |
| (624) | 2 | The EU has benefited a lot from international trade | 1 | 2 | 3 | 4 | 5 |
| (625) | 3 | In the coming years, international trade will benefit emerging economies like Brazil, China or India more and more | 1 | 2 | 3 | 4 | 5 |
| (626) | 4 | European products and goods can compete well with products and goods from outside the EU | 1 | 2 | 3 | 4 | 5 |
| (627) | 5 | In the coming years, the EU will only be a secondary economic power | 1 | 2 | 3 | 4 | 5 |

NEW

QD8a In your opinion, what should be the main priorities of European Union's trade policy for the years to come? Firstly?

(SHOW SCREEN – READ OUT –ROTATE - SINGLE CODE)

| | (628) |
|---|-------|
| Offer consumers the widest choice of products and services at the lowest prices | 1 |
| Help developing countries around the world | 2 |
| Ensure environmental standards | 3 |
| Ensure that the same rules for trade are applied everywhere in the world | 4 |
| Create jobs in the EU | 5 |
| Support European companies and businesses | 6 |
| Other (SPONTANEOUS) | 7 |
| DK | 8 |

NEW

| | |
|------|-------------|
| QD8b | Any others? |
|------|-------------|

| |
|--|
| (SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE) |
|--|

(629-636)

| | |
|---|----|
| Offer consumers the widest choice of products and services at the lowest prices | 1, |
| Help developing countries around the world | 2, |
| Ensure environmental standards | 3, |
| Ensure that the same rules for trade are applied everywhere in the world | 4, |
| Create jobs in the EU | 5, |
| Support European companies and businesses | 6, |
| Other (SPONTANEOUS) | 7, |
| DK | 8, |

| |
|-----|
| NEW |
|-----|

Now let's talk about another topic.

DEMOGRAPHICS

NO QUESTIONS D2 TO D6

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

(677-678)

| | | | | | | | | | |
|-----------|---|---|---|---|---|---|---|---|-------------|
| 1 Left | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 Right |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |

Refusal (SPONTANEOUS) 11

DK 12

EB73.4 D1

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(679-680)

| | |
|---|----|
| MARRIED OR REMARRIED | |
| Living without children | 1 |
| Living with the children of this marriage | 2 |
| Living with the children of a previous marriage | 3 |
| Living with the children of this marriage and of a previous marriage | 4 |
| SINGLE LIVING WITH A PARTNER | |
| Living without children | 5 |
| Living with the children of this partnership | 6 |
| Living with the children of a previous marriage/partnership | 7 |
| Living with the children of this partnership and of a previous marriage/partnership | 8 |
| SINGLE | |
| Living without children | 9 |
| Living with children | 10 |
| DIVORCED OR SEPARATED | |
| Living without children | 11 |
| Living with children | 12 |
| WIDOW/ER | |
| Living without children | 13 |
| Living with children | 14 |
| Other (SPONTANEOUS) | 15 |
| Refusal (SPONTANEOUS) | 16 |

EB73.5 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW/ DON'T REMEMBER, USE BUTTONS TO CODE)

(681-682)

| | |
|--|--|
| | |
|--|--|

EB73.5 D8

NO QUESTION D9

D10 Gender.

(683)

| | |
|--------|---|
| Male | 1 |
| Female | 2 |

EB73.5 D10

D11 How old are you?

(684-685)

| | |
|--|--|
| | |
|--|--|

EB73.5 D11

NO QUESTION D12 TO D14

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(686)

| | |
|----------------------------|---|
| Rural area or village | 1 |
| Small or medium-sized town | 2 |
| Large town/city | 3 |
| DK | 4 |

EB73.5 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(687-688)

| | |
|--|--|
| | |
|--|--|

EB73.5 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(689-690)

| | |
|--|--|
| | |
|--|--|

EB73.5 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(691-692)

| | |
|--|--|
| | |
|--|--|

EB73.5 D40c

NO QUESTIONS D41 AND D42

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(693-702)

| | |
|---|-----|
| Television | 1, |
| DVD player | 2, |
| Music CD player | 3, |
| Computer | 4, |
| An Internet connection at home | 5, |
| A car | 6, |
| A flat / a house which you have finished paying for | 7, |
| A flat / a house which you are still paying for | 8, |
| None (SPONTANEOUS) | 9, |
| DK | 10, |

EB73.5 D46

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(703)

| | |
|-----------------------|---|
| Most of the time | 1 |
| Occasionally | 2 |
| Almost never\ never | 3 |
| Refusal (SPONTANEOUS) | 4 |

EB73.5 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

| | (704-705) |
|---------------------------------|-----------|
| 1 The lowest level in society | 1 |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 |
| 6 | 6 |
| 7 | 7 |
| 8 | 8 |
| 9 | 9 |
| 10 The highest level in society | 10 |
| Refusal (SPONTANEOUS) | 11 |

EB73.5 D61

D62 Could you tell me if...?

(SHOW SCREEN)

| (READ OUT) | Everyday \ Almost everyday | Two or three times a week | About once a week | Two or three times a month | Less often | Never | No Internet access (SPONTANEOUS) |
|------------|-------------------------------------|--|----------------------------|---|---------------|-------|---|
| | | | | | | | |

| | | | | | | | | | |
|-------|---|--|---|---|---|---|---|---|---|
| (706) | 1 | You use the Internet at home | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (707) | 2 | You use the Internet at your place of work | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| (708) | 3 | You use the Internet somewhere else (school, university, cyber-café, etc.) | 1 | 2 | 3 | 4 | 5 | 6 | 7 |

EB73.5 D62

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(729-730) (731-732)
 DAY MONTH

EB73.5 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)
(733-734) (735-736)
 HOUR MINUTES

EB73.5 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(737-739)
 MINUTES

EB73.5 P3

P4 Number of persons present during the interview, including interviewer

| | (740) |
|----------------------------------|-------|
| Two (interviewer and respondent) | 1 |
| Three | 2 |
| Four | 3 |
| Five or more | 4 |

EB73.5 P4

P5 Respondent cooperation

| | (741) |
|-----------|-------|
| Excellent | 1 |
| Fair | 2 |
| Average | 3 |
| Bad | 4 |

EB73.5 P5

P6 Size of locality

Local Codes
(742-743)

EB73.5 P6

| | |
|----|--------|
| P7 | Region |
|----|--------|

| |
|---|
| NUTS Level 2 Regions (See www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics) (744-745) |
|---|

| | |
|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|

| |
|-----------|
| EB73.5 P7 |
|-----------|

| | |
|----|-------------|
| P8 | Postal code |
|----|-------------|

| |
|------------------|
| (746-753) |
|------------------|

| | | | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

| |
|-----------|
| EB73.5 P8 |
|-----------|

| | |
|----|---------------------|
| P9 | Sample point number |
|----|---------------------|

| |
|------------------|
| (754-761) |
|------------------|

| | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

| |
|-----------|
| EB73.5 P9 |
|-----------|

| | |
|-----|--------------------|
| P10 | Interviewer number |
|-----|--------------------|

| |
|------------------|
| (762-769) |
|------------------|

| | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

| |
|------------|
| EB73.5 P10 |
|------------|