

ZA5235

Eurobarometer 73.5

**Country Specific Questionnaire
Great Britain**

A	your survey number (101-105)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB73.4 A

B	country code (106-107)
	<input type="text"/> <input type="text"/>

EB73.4 B

C	our survey number (108-110)
	<input type="text"/> <input type="text"/> <input type="text"/>

EB73.4 C

D	Interview number (111-116)
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB73.4 D

E	Split ballot	(117)
	A	1
	B	2

EB73.2 E

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

	(138-166)
Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB73.4 Q1

IF OTHER or DK THEN CLOSE INTERVIEW

QA1 On the whole, how satisfied or not are you with the life you lead? Are you...?

(READ OUT)

	(167)
Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB73.4 QA1

QA2	How would you judge the current situation in each of the following areas?
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(SHOW SCREEN)

	(READ OUT)	Very good	Fairly good	Fairly bad	Very bad	DK
(168)	1 The area you live in	1	2	3	4	5
(169)	2 Health care provision in the United Kingdom	1	2	3	4	5
(170)	3 The provision of pensions in the United Kingdom	1	2	3	4	5
(171)	4 Unemployment benefits in the United Kingdom	1	2	3	4	5
(172)	5 The cost of living in the United Kingdom	1	2	3	4	5
(173)	6 Relations in the United Kingdom between people from different cultural or religious backgrounds or nationalities	1	2	3	4	5
(174)	7 The way inequalities and poverty are addressed in the United Kingdom	1	2	3	4	5
(175)	8 How affordable energy is in the United Kingdom	1	2	3	4	5
(176)	9 How affordable housing is in the United Kingdom	1	2	3	4	5
(177)	10 The way public administration operates in the United Kingdom	1	2	3	4	5
(178)	11 The state of the UK economy	1	2	3	4	5
(179)	12 Your personal job situation	1	2	3	4	5
(180)	13 The financial situation of your household	1	2	3	4	5
(181)	14 The employment situation in the United Kingdom	1	2	3	4	5

EB71.2 QA2 + EB73.4 QA4a (ITEMS 11 - 14) TREND MODIFIED

QA3	What are your expectations for the next twelve months: will the next twelve months be better, worse or the same, when it comes to...?
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(SINGLE CODE)

	(READ OUT)	Better	Worse	Same	DK
(182)	1 Your life in general	1	2	3	4
(183)	2 The area you live in	1	2	3	4
(184)	3 The healthcare system in the United Kingdom	1	2	3	4
(185)	4 The provision of pensions in the United Kingdom	1	2	3	4
(186)	5 Unemployment benefits in the United Kingdom	1	2	3	4
(187)	6 The cost of living in the United Kingdom	1	2	3	4
(188)	7 Relations in the United Kingdom between people from different cultural or religious backgrounds or nationalities	1	2	3	4
(189)	8 The way inequalities and poverty are addressed in the United Kingdom	1	2	3	4
(190)	9 How affordable energy is in the United Kingdom	1	2	3	4
(191)	10 How affordable housing is in the United Kingdom	1	2	3	4
(192)	11 The way public administration runs in the United Kingdom	1	2	3	4
(193)	12 The state of the UK economy	1	2	3	4
(194)	13 Your personal job situation	1	2	3	4
(195)	14 The financial situation of your household	1	2	3	4
(196)	15 The employment situation in the United Kingdom	1	2	3	4

EB71.2 QA3 + EB73.4 QA6a (ITEMS 1, 12 - 15) TREND MODIFIED

QA4	Compared with five years ago, would you say things have improved, gotten worse or stayed about the same when it comes to...?
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(SINGLE CODE)

	(READ OUT)	Improved	Got worse	Stayed about the same	DK
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(197)	1	Your life in general	1	2	3	4
(198)	2	The area you live in	1	2	3	4
(199)	3	The healthcare system in the United Kingdom	1	2	3	4
(200)	4	The provision of pensions in the United Kingdom	1	2	3	4
(201)	5	Unemployment benefits in the United Kingdom	1	2	3	4
(202)	6	The cost of living in the United Kingdom	1	2	3	4
(203)	7	Relations in the United Kingdom between people from different cultural or religious backgrounds or nationalities	1	2	3	4
(204)	8	The way inequalities and poverty are addressed in the United Kingdom	1	2	3	4
(205)	9	The affordability of energy in the United Kingdom	1	2	3	4
(206)	10	The affordability of housing in the United Kingdom	1	2	3	4
(207)	11	The way public administration operates in the United Kingdom	1	2	3	4
(208)	12	The state of the UK economy	1	2	3	4
(209)	13	Your personal job situation	1	2	3	4
(210)	14	The financial situation of your household	1	2	3	4
(211)	15	The employment situation in the United Kingdom	1	2	3	4

EB71.2 QA4

Now let's talk about another topic.

QB1 In your opinion, which three of the following issues should the European Union address as a priority?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(232-243)

Ageing population	1,
Unemployment	2,
Poverty	3,
Equal opportunities for all	4,
Integration of minorities (ethnic minorities, disabled, migrants, etc.)	5,
Health	6,
Climate change	7,
Crime	8,
Education and training	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

QB2 When it comes to social and employment issues, in your opinion, which three of the following areas should the EU invest in as a priority?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(244-257)

Education and training	1,
Healthcare	2,
Entrepreneurship	3,
Job creation	4,
Social security	5,
Culture	6,
Fighting discrimination	7,
More effective public administration	8,
Research and innovation	9,
Integration of people excluded from the society	10,
Access to employment	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

NEW

QB3	In your opinion, when it comes to social and employment issues, should the European Union focus on...?
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(READ OUT – ONE ANSWER ONLY)

(258)

The whole of the EU	1
Mainly on the poorest countries/ regions of the EU	2
It depends of the issue (SPONTANEOUS)	3
DK	4

NEW

QB4	Have you heard of the European Social Fund (ESF)?
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(READ OUT – ONE ANSWER ONLY)

(259)

Yes, and you know what it is	1
Yes, but you don't know really what it is	2
No	3
DK	4

NEW (BASED ON EB71.2 QD1)

Now let's talk about another topic.

QC1 Have you ever been involved in civil or commercial legal proceedings (regarding, for instance, purchase or sale of goods or services, divorce or other family matters, etc.) with...?

(SHOW SCREEN – ONE ANSWER PER LINE)

(READ OUT)	Yes, you have been personally involved	No, you have not been personally involved but you could be in the future	No, you have not been personally involved and it is unlikely that this would ever happen	DK
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(280)	1	A person or company that is from a different EU Member State than you	1	2	3	4
(281)	2	A person or company that is from a non EU country	1	2	3	4

NEW (BASED ON EB68.2 QC1)

QC2 In your opinion, how easy or difficult do you think it is to access civil justice in another European Union Member State?

(READ OUT)

	(282)
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
DK	5

EB68.2 QC2

QC3	In your opinion, should additional measures be taken to help citizens access civil justice in a European Union Member State other than their country of residence?
-----	--

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(283)

Yes, preferably at an EU level through common rules	1
Yes, preferably at a national level through bilateral agreements between EU Member States	2
No, there is no need for additional measures	3
DK	4

EB68.2 QC3

ASK QC4 AND QC5 IF "YES, HAS BEEN PERSONALLY INVOLVED", CODE 1 IN QC1.1 OR QC1.2 – OTHERS GO TO QC6

(INT.: EXPLAIN IF NECESSARY – WE ARE TALKING ABOUT YOUR LAST EXPERIENCE OF PERSONAL INVOLVEMENT IN LEGAL PROCEEDINGS)

QC4	You mentioned that you were personally involved in civil or commercial legal proceedings outside of the United Kingdom. What was it regarding?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(284)

A matrimonial matter (e.g. divorce)	1
An issue relating to children (e.g. custody, maintenance, paternity, adoption)	2
A contractual dispute	3
Another dispute (e.g. civil liability, negligence, etc.)	4
Other (SPONTANEOUS)	5
Refusal (SPONTANEOUS)	6
DK	7

NEW

ASK QC5 IF "YES, HAS BEEN PERSONALLY INVOLVED IN A NON-EU COUNTRY", CODE 1 IN QC1.2 – OTHERS GO TO QC6

QC5 Think now about your last personal experience in civil or commercial legal proceedings with a person or company from a non-European Union country. Which country was it?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

	(285-298)
Norway	1,
Iceland	2,
Switzerland	3,
Russia	4,
Ukraine	5,
Western Balkans (Bosnia and Herzegovina, Serbia, Montenegro, Kosovo, Former Yugoslav Republic of Macedonia, Croatia and Albania)	6,
Turkey	7,
North Africa (Algeria, Morocco, Tunisia, etc.)	8,
Middle-East (Egypt, Israel, Jordan, Lebanon, Palestinian Authority, Syria, etc.)	9,
Elsewhere in Africa	10,
United States	11,
Asia (except Russia)	12,
Other (SPONTANEOUS)	13,
DK	14,

NEW

ASK ALL

QC6a Imagine the following situation: You rent a house for a two week holiday in another European Union Member State and pay in advance for one week. When you arrive at your holiday destination, you realise that the house does not meet minimum expected standards and you decide not to stay. The owner is not willing to pay you back your money. What would be your main worry about starting legal proceedings in that Member State? Firstly?

QC6b And secondly?

(SHOWSCREEN)

(READ OUT)	(299-300)	(301-302)
	QC6a FIRSTLY	QC6b SECONDLY
Not knowing which legal rules would apply	1	1
Not knowing the legal procedures in that Member State	2	2
The cost of legal action in that Member State	3	3
Lack of trust in the legal procedures of that Member State	4	4
Likely length of legal proceedings in that Member State	5	5
Language barriers	6	6
Distance between the United Kingdom and that Member State	7	7
Other (SPONTANEOUS)	8	8
None (SPONTANEOUS)	9	9
DK	10	10

NEW (BASED ON EB68.2 QC4)

QC7a Imagine now another situation: You obtain a favourable decision from a court in the UK and it needs to be enforced in another European Union Member State. Which of the following, if any, do you think would be the main difficulty in enforcing that decision? Firstly?

QC7b And secondly?

(SHOWSCREEN)

(READ OUT)	(303)	(304)
	QC7a FIRSTLY	QC7b SECONDLY
Difficulty in identifying the right authorities to apply to in order to have the decision properly enforced	1	1
Difficulty in notifying the decision to the authorities who would enforce it in the other country	2	2
Language barriers	3	3
The cost of enforcement	4	4
The length of time needed to enforce the ruling	5	5
Other (SPONTANEOUS)	6	6
None (SPONTANEOUS)	7	7
DK	8	8

NEW

QC8 Currently, for a decision from a court in the UK to be enforced in another European Union Member State, you have to request a court in this other Member State to issue a special declaration of enforcement (exequatur). Knowing that, would you be discouraged or not from starting legal proceedings against a person or a company from another European Union Member State?

(READ OUT – ONE ANSWER ONLY)

	(305)
Yes, definitely discouraged	1
Yes, probably discouraged	2
No, probably not discouraged	3
No, definitely not discouraged	4
DK	5

NEW

QC9	How important do you think it is for the European Union to take additional measures to simplify the procedures for enforcing court decisions in another European Union Member State?
-----	--

(READ OUT – ONE ANSWER ONLY)

(306)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

QC10	Have you ever heard of a procedure put in place within the European Union to help citizens in the recovery of cross-border small claims, which are claims with a value smaller than 2000 euros, about £1675 GBP?
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(READ OUT – ONE ANSWER ONLY)

(307)

Yes, and you have already used this procedure	1
Yes, but you have never used this procedure	2
No	3
DK	4

NEW

ASK QC11 IF "YES", CODE 1 OR 2 IN QC10 – OTHERS GO TO QC12

QC11	How did you find out about this procedure?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(308-317)

A lawyer	1,
Internet	2,
Newspapers and magazines	3,
Television	4,
Radio	5,
Brochures, leaflets or other information from UK public authorities	6,
Discussions with friends and relatives	7,
Europe Direct or the EU information offices	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW

ASK ALL

QC12 The "European Payment Order" is a European Union procedure to facilitate cross-border uncontested financial claims (where the defendant does not deny that he owes money). Have you ever heard of this?

(READ OUT – ONE ANSWER ONLY)

(318)

Yes, and you have already used this procedure	1
Yes, but you have never used this procedure	2
No	3
DK	4

NEW

ASK QC13 IF "YES", CODE 1 OR 2 IN QC12 – OTHERS GO TO QC14

QC13 How did you find out about this "European Payment Order"?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(319-328)

A lawyer	1,
Internet	2,
Newspapers and magazines	3,
Television	4,
Radio	5,
Brochures, leaflets or other information from UK public authorities	6,
Discussions with friends and relatives	7,
Europe Direct or the EU information offices	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW

ASK ALL

QC14 Are you aware that European Union Member States have agreed on a common standard to ensure that when citizens are involved in a cross-border civil case, they are entitled to legal aid?

(READ OUT – ONE ANSWER ONLY)

(329)

Yes, and you have already benefited from this legal aid	1
Yes, but you have never benefited from this legal aid	2
No	3
DK	4

NEW

ASK QC15 IF "YES", CODE 1 OR 2 IN QC14 – OTHERS GO TO QC16

QC15 How did you find out about this entitlement to legal aid for cross-border civil cases?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

	(330-339)
A lawyer	1,
Internet	2,
Newspapers and magazines	3,
Television	4,
Radio	5,
Brochures, leaflets or other information from UK public authorities	6,
Discussions with friends and relatives	7,
Europe Direct or the EU information offices	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW

ASK ALL

QC16 It is not uncommon for people from within the European Union to marry people from different EU member states, or for couples from one country to settle in another. Do you think the European Union should take initiatives in any of the following cross-border family law areas?

(SINGLE CODE)

	(READ OUT)	Yes, the EU should take initiatives	No, the EU should not take initiatives	DK
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(340)	1	To determine which EU Member State's rules should apply in case of an international divorce (divorce between people of different EU Member States, or divorce between people of the same nationality living in another EU Member State)	1	2	3
(341)	2	To determine which EU Member State's legal rules should govern the financial matters resulting from marriage between people of different EU Member States	1	2	3
(342)	3	To determine which EU Member State's legal rules should govern the financial matters for an unmarried but officially recognised couple who are from different EU Member States	1	2	3

NEW

QC17 If the agreement on the distribution of the belongings of a divorcing couple has been validated in one European Union Member State, should this agreement be automatically valid in all other European Union Member States?

(READ OUT – ONE ANSWER ONLY)

	(343)
Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

NEW

QC18	Have you ever had to show European Union Member State authorities any of the following documents or certificates about your family or your own civil status, which were issued in a different European Union Member State? We are not talking about showing your passport, ID card or driving licence.
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(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(344-349)

No, never	1,
Yes, a birth certificate	2,
Yes, a marriage certificate	3,
Yes, a death certificate	4,
Yes, another document	5,
DK	6,

NEW

ASK QC19 IF "HAS BEEN ASKED TO PRODUCE A DOCUMENT/ CERTIFICATE", CODE 2 TO 5 IN QC18 – OTHERS GO TO QC20

QC19	Were any of the following formalities required when you were asked to show the document?
------	--

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(350-356)

No, none	1,
Yes, translation	2,
Yes, legalisation	3,
Yes, it was stamped	4,
Yes, certification of copies	5,
Yes, other (SPONTANEOUS)	6,
DK	7,

NEW

ASK ALL

QC20 In your opinion, should additional measures be taken regarding the recognition of civil status certificates (e.g.: certificates of birth, marriage, death, etc.) between the European Union Member States?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

	(357)
Yes, preferably at an EU level through common rules	1
Yes, preferably at a national level through bilateral agreements between the EU Member States	2
No, there is no need for additional measures	3
DK	4

NEW

QC21 Could you tell me if you are in favour or against each of the following measures that could be taken by the European Union regarding the recognition of civil status certificates between European Union Member States?

(SINGLE CODE)

	(READ OUT)	For	Against	DK
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(358)	1	Automatic recognition of these documents in all EU Member States	1	2	3
(359)	2	Standard formats for these documents in all EU Member States	1	2	3
(360)	3	Improvement of mechanisms for translating these documents	1	2	3

NEW

QC22 In your opinion, should measures be taken concerning recognition of adoption decisions about children from one European Union Member State going to live in other EU Member States?

(SHOW SCREEN– READ OUT – ONE ANSWER ONLY)

	(361)
Yes, preferably at an EU level through common rules	1
Yes, preferably at a national level through bilateral agreements between EU Member States	2
No, there is no need for additional measures	3
DK	4

NEW

Now let's talk about another topic.

QD1 In your opinion what are the two biggest challenges currently facing developing countries?

(SHOW SCREEN - READ OUT – MAX. 2 ANSWERS)

	(382-394)
Economic crisis	1,
Food	2,
Water	3,
Poverty	4,
Health issues	5,
Education	6,
Energy	7,
Climate change	8,
Migration flows	9,
Poor governance	10,
Civil unrest/ conflict	11,
Other (SPONTANEOUS)	12,
DK	13,

EB71.2 QF6 TREND MODIFIED

QD2 In your opinion, how important is it to help people in developing countries?

(SHOW SCREEN - SINGLE CODE)

	(395)
Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

EB62.2 QC1 TREND MODIFIED

QD3 Thinking about helping people in developing countries, you are...?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY) – (IF "VOLUNTEER AND DONATOR", CODE '1' AND NOT '2')

(396)

A volunteer in an organisation helping developing countries	1
Giving money to an organisation helping developing countries but not an active volunteer	2
In favor of helping developing countries without being a volunteer or giving money yourself	3
Not involved in helping people in developing countries	4
Opposed to help to developing countries	5
Refusal (SPONTANEOUS)	6
DK	7

NEW

QD4 Which one of the following, do you think, is in the best position to help developing countries?

(READ OUT - SINGLE CODE)

(397)

The United Nations	1
The World Bank	2
The European Union	3
the United States	4
China	5
Japan	6
The UK	7
Other (SPONTANEOUS)	8
DK	9

EB71.2 QF4 TREND MODIFIED

QD5	The European Union has promised to increase the level of its aid towards developing countries. Given the current economic situation, which of the following propositions best describe your opinion?
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(READ OUT - SINGLE CODE)

(398)

We should increase European aid to developing countries beyond what is already promised	1
We should keep our promise to increase aid to developing countries	2
We should not increase the levels of aid to developing countries even though it has been promised	3
We should reduce aid to developing countries as we can no longer afford it	4
DK	5

EB71.2 QF5 TREND MODIFIED

QD6	Do you think there is added value in European Union Member States working together to help developing countries?
-----	--

(READ OUT – ONE ANSWER ONLY)

(399)

Yes, definitely	1
Yes, to some extent	2
No, not really	3
No, definitely not	4
DK	5

NEW

QD7	Apart from financial aid, which of the following European Union policies have a positive impact on developing countries?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(400-410)

Climate change	1,
Migration	2,
Trade and finance	3,
Energy related issues	4,
The environment	5,
Transport	6,
Agriculture	7,
Peace keeping	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

NEW

Now let's talk about another topic.

QE1 Looking ahead to the period to 2020, do you think Africa...?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(431)

Will become a more important partner for the EU	1
Will decline in importance as a partner for the EU	2
Will be neither a more nor a less important partner	3
DK	4

NEW

QE2 In your opinion, from the following list, which are the two most important areas of cooperation between the European Union and Africa?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(432-446)

Peace and security	1,
Democracy and good governance	2,
Human rights	3,
Trade	4,
Infrastructure	5,
Tackling poverty	6,
Energy related issues	7,
Protecting the environment	8,
Climate change	9,
Migration	10,
Employment	11,
Science and technology	12,
Other (SPONTANEOUS)	13,
None (SPONTANEOUS)	14,
DK	15,

NEW

QE3	In your opinion, from the following list, which are the two most important problems for African countries to tackle together?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(447-458)

Poverty and hunger	1,
Corruption	2,
Trade barriers between African countries	3,
Poor infrastructure for transport and energy	4,
Exploitation by big multi-nationals	5,
Population growth	6,
Unsecure business environment	7,
Environmental degradation	8,
Civil unrest and internal conflicts	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

QE4	Among the following list, when you think of Africa, what is the most positive image?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(459-470)

Arts, culture and music	1,
Sporting successes	2,
Vibrant markets/ communities of people	3,
Entrepreneurship	4,
Products from Africa you can buy in the UK	5,
New ways of doing business: banking by mobile phone, etc.	6,
Wildlife and game reserves	7,
Natural beauty and landscapes	8,
Solar power/ renewable energy	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

Now let's talk about another topic.

QF1 To what extent do you associate food and eating with each of the following?

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	To a large extent	Somewhat	Not very much	Not at all	DK
(491)	1 Satisfying your hunger	1	2	3	4	5
(492)	2 Enjoying a meal with friends or family	1	2	3	4	5
(493)	3 Selecting fresh and tasty foods	1	2	3	4	5
(494)	4 Looking for affordable prices	1	2	3	4	5
(495)	5 Checking calories and nutrients – fat and sugar, etc.	1	2	3	4	5
(496)	6 Being concerned about food safety and hygiene	1	2	3	4	5

NEW

QF2 I am now going to read out a list of potential risks. For each of them please tell me how likely you think they are to happen to you personally.

SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT – ROTATE)	Very likely	Fairly likely	Not very likely	Not at all likely	DK
(497)	1 Being a victim of a crime	1	2	3	4	5
(498)	2 The food you eat damaging your health	1	2	3	4	5
(499)	3 Environmental pollution damaging your health	1	2	3	4	5
(500)	4 The economic crisis negatively affecting your life	1	2	3	4	5
(501)	5 Being injured in a car accident	1	2	3	4	5
(502)	6 Getting a serious illness	1	2	3	4	5

EB64.1 QB2 TREND MODIFIED

QF3	Could you tell me in your own words, what are all the things that come to your mind when thinking about possible problems or risks associated with food and eating? Just say out loud whatever comes to mind and I will write it down. Anything else?
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(OPEN QUESTION – ENTER ALL SPONTANEOUS ANSWERS – MULTIPLE ANSWERS POSSIBLE)		
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10	2	(503,504-523)
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EB64.1 QB3

QF4 Please tell me to what extent you are worried or not about the following issues.

SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE

	(READ OUT – ROTATE)	Very worried	Fairly worried	Not very worried	Not at all worried	DK
(524)	1 BSE or what is called mad cow disease	1	2	3	4	5
(525)	2 Genetically modified organisms found in food or drinks	1	2	3	4	5
(526)	3 Having an allergic reaction to food or drinks	1	2	3	4	5
(527)	4 Additives like colours, preservatives or flavourings used in food or drinks	1	2	3	4	5
(528)	5 Food poisoning from bacteria like salmonella in eggs or listeria in cheese	1	2	3	4	5
(529)	6 Pesticide residues in fruit, vegetables or cereals	1	2	3	4	5
(530)	7 Residues like antibiotics or hormones in meat	1	2	3	4	5
(531)	8 Pollutants like mercury in fish and dioxins in pork	1	2	3	4	5
(532)	9 Substances contained in plastics or other materials coming into contact with food	1	2	3	4	5
(533)	10 Not having a healthy and balanced diet	1	2	3	4	5
(534)	11 Getting a diet related disease such as diabetes, heart or liver problems	1	2	3	4	5
(535)	12 Putting on weight	1	2	3	4	5
(536)	13 New viruses found in animals like avian or bird flu	1	2	3	4	5
(537)	14 Cloning animals for food products	1	2	3	4	5
(538)	15 The welfare of farmed animals	1	2	3	4	5
(539)	16 The quality and freshness of food	1	2	3	4	5
(540)	17 Nano particles found in food	1	2	3	4	5

EB64.1 QB5 TREND MODIFIED

QF5	Suppose a serious food risk were found in a food you eat regularly such as fish, chicken or salad. How much confidence would you have in the following sources to give you accurate information about this risk?
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(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Very confident	Tend to trust	Tend not to trust	Not at all confident	DK
(541)	1 Media (TV, newspapers, radio)	1	2	3	4	5
(542)	2 Scientists	1	2	3	4	5
(543)	3 National and European food safety agencies (EFSA)	1	2	3	4	5
(544)	4 European institutions	1	2	3	4	5
(545)	5 UK Government	1	2	3	4	5
(546)	6 Consumer associations	1	2	3	4	5
(547)	7 Environmental protection groups	1	2	3	4	5
(548)	8 Farmers	1	2	3	4	5
(549)	9 Food manufacturers	1	2	3	4	5
(550)	10 Supermarkets and shops	1	2	3	4	5
(551)	11 Your physician/ doctor and other health professionals	1	2	3	4	5
(552)	12 Family and friends	1	2	3	4	5
(553)	13 Information found on the Internet	1	2	3	4	5

NEW (BASED ON EB64.1 QB6)

QF6 To what extent do you agree or not with each of the following statements?

SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE

	(READ OUT – ROTATE)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(554)	1 Food today is safer compared to ten years ago	1	2	3	4	5
(555)	2 Food produced in the EU is safer than food imported from outside the EU	1	2	3	4	5
(556)	3 There are strict laws in the EU to make sure that food is safe	1	2	3	4	5
(557)	4 Public authorities in the EU are quick to act when a danger to citizens' health is identified	1	2	3	4	5
(558)	5 Public authorities in the EU view the health of consumers as being more important than the profits of producers	1	2	3	4	5
(559)	6 Public authorities in the EU should do more to ensure that food is healthy	1	2	3	4	5
(560)	7 Public authorities in the EU take into account most recent scientific evidence when they take decisions related to food risks	1	2	3	4	5
(561)	8 Public authorities in the EU do a good job in informing people about the risks related to food	1	2	3	4	5
(562)	9 Scientific advice on food related risks is independent of commercial or political interests	1	2	3	4	5
(563)	10 Our diet is less healthy compared to 10 years ago	1	2	3	4	5
(564)	11 Public authorities in the EU should do more to inform about healthy diets and lifestyles	1	2	3	4	5
(565)	12 Public authorities in the EU take into account citizens' concerns regarding food safety	1	2	3	4	5

EB64.1 QB8 TREND MODIFIED

QF7 I am going to read out a list of possible risks. How confident are you that you can personally take steps to avoid these risks?

(SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE)

(READ OUT)	Very confident	Fairly confident	Not very confident	Not at all confident	DK
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(566)	1	Possible risks from chemical contamination of foods, for example pesticide residues or environmental pollutants like mercury in fish	1	2	3	4	5
(567)	2	Possible risks from bacterial contamination of foods, for example salmonella in eggs	1	2	3	4	5
(568)	3	Possible risks to health from your diet, for example high fat intakes and heart disease	1	2	3	4	5
(569)	4	Possible risks from new technologies such as animal cloning and nanotechnology	1	2	3	4	5
(570)	5	Possible risks from animal infections or diseases which could be transmitted to humans such as mad cow disease (BSE)	1	2	3	4	5

NEW

QF8	Now we would like to know if you think that public authorities in the European Union are doing enough to protect you from these possible risks.
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(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Yes, definitely	Yes, to some extent	No, probably not	No, not at all	DK
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(571)	1	Possible risks from chemical contamination of foods, for example pesticide residues or environmental pollutants like mercury in fish	1	2	3	4	5
(572)	2	Possible risks from bacterial contamination of foods, for example salmonella in eggs	1	2	3	4	5
(573)	3	Possible risks to health from your diet, for example high fat intakes and heart disease	1	2	3	4	5
(574)	4	Possible risks from new technologies such as animal cloning and nanotechnology	1	2	3	4	5
(575)	5	Possible risks from animal infections or diseases which could be transmitted to humans such as mad cow disease (BSE)	1	2	3	4	5

NEW

ASK QF9a AND QF10a ONLY TO SPLIT A – SPLIT B GO TO QF9b

QF9a Please tell me when was the last time you read in the press, saw on the Internet or television or heard on the radio, that a certain food may be unsafe, for example due to a chemical found in it.

(READ OUT – ONE ANSWER ONLY)

	(576)
Within the last 7 days	1
Within the past month	2
Within the past six months	3
Longer than six months ago	4
Never	5
DK	6

NEW (BASED ON EB64.1 QB10)

ASK QF10a IF "DID HEAR, READ OR SEE SOMETHING", CODE 1 TO 4 IN QF9a – OTHERS GO TO THE DEMOGRAPHICS

QF10a And how did you react to the last information you heard, saw or read about a type of food being unsafe?

(SHOW CARD – READ OUT – ONE ANSWER ONLY)

	(577)
You have permanently changed your eating habits	1
You avoided the food mentioned in the story only for a while	2
You got worried about the problem but in the end you did nothing about it	3
You ignored it, and did not change your eating habits	4
Other (SPONTANEOUS)	5
DK	6

EB64.1 QB11 TREND MODIFIED

ASK QF9b AND QF10b ONLY TO SPLIT B – SPLIT A GO TO DEMOGRAPHICS

QF9b Please tell me when was the last time you read in the press, saw on the Internet or television or heard on the radio, that a certain type of food may be bad for your health for example containing too much fat or salt.

(READ OUT – ONE ANSWER ONLY)

(578)

Within the last 7 days	1
Within the past month	2
Within the past six months	3
Longer than six months ago	4
Never	5
DK	6

NEW (BASED ON EB64.1 QB10)

ASK QF10b IF "DID HEAR, READ OR SEE SOMETHING", CODE 1 TO 4 IN QF9b – OTHERS GO TO DEMOGRAPHICS

QF10b And how did you react to the last information you heard, saw or read about a type of food being bad for your health?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(579)

You have permanently changed your eating habits	1
You avoided the food mentioned in the story only for a while	2
You got worried about the problem but in the end you did nothing about it	3
You ignored it, and did not change your eating habits	4
Other (SPONTANEOUS)	5
DK	6

NEW (BASED ON EB64.1 QB11)

DEMOGRAPHICS

ASK ALL

NO QUESTIONS D1 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(600-601)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB73.4 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW DON'T REMEMBER, USE BUTTONS TO CODE)

(602-603)

EB73.4 D8

NO QUESTION D9

D10 Gender.

(604)

Male

1

Female

2

EB73.4 D10

D11 How old are you?

(605-606)

EB73.4 D11

NO QUESTION D12 TO D14

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(607-608)	(609-610)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB73.4 D15a D15b

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

	(611)
Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB73.4 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(612-613)

<input type="text"/>	<input type="text"/>
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EB73.4 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(614-615)

<input type="text"/>	<input type="text"/>
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EB73.4 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(616-617)

<input type="text"/>	<input type="text"/>
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EB73.4 D40c

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(618)	(619)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB73.4 D43a D43b

NO QUESTIONS D44 TO D59

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(620-629)

Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB73.3 D46

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(630)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB73.4 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

	(631-632)
1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB73.4 D61

D62 Could you tell me if...?

(SHOW SCREEN)

(READ OUT)	Everyday Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)

(633)	1	You use the Internet at home	1	2	3	4	5	6	7
(634)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(635)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB73.4 D62

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(656-657) (658-659)
[] [] DAY [] [] MONTH

EB73.4 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)
(660-661) (662-663)
[] [] HOUR [] [] MINUTES

EB73.4 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(664-666)
[] [] [] MINUTES

EB73.4 P3

P4 Number of persons present during the interview, including interviewer

	(667)
Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB73.4 P4

P5 Respondent cooperation

	(668)
Excellent	1
Fair	2
Average	3
Bad	4

EB73.4 P5

P6 Size of locality

Local Codes
(669-670)
[] []

EB73.4 P6

P7 | Region

Local Codes

(671-672)

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EB73.4 P7

P8 | Postal code

(673-680)

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EB73.4 P8

P9 | Sample point number

(681-688)

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EB73.4 P9

P10 | Interviewer number

(689-696)

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EB73.4 P10

ASK ONLY IN BE, EE, ES, FI, LU, LV AND MT