

**ZA5479**

**Eurobarometer 75.1**

**Country Questionnaire  
Great Britain**

A	your survey number <b>(101-105)</b>
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EB74.3 A
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B	Country code <b>(106-107)</b>
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EB74.3 B
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C	our survey number <b>(108-110)</b>
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EB74.3 C
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D	Interview number <b>(111-116)</b>
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EB74.3 D
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Q1	What is your nationality? Please tell me the country(ies) that applies(y).
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(MULTIPLE ANSWERS POSSIBLE)
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	<b>(137-165)</b>
Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Other countries	28,
DK	29,

EB74.3 Q1
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IF OTHER or DK THEN CLOSE INTERVIEW
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D10	Gender.
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	<b>(166)</b>
Male	1
Female	2

EB74.3 D10
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WOMEN IN THE EUROPEAN UNION

In the following questions, we are going to talk about maternity and paternity leave, not about parental leave.

QA1 Women in the EU, on average, earn 17% less than men (this is known as the gender pay gap). In your opinion, which of the following measures would contribute most in reducing this difference in pay between women and men?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(187)

Genuinely transparent pay scales within companies (e.g. the annual publication of company pay scales)	1
Financial penalties for companies which do not respect equal pay for women and men	2
Encouraging better distribution between women and men in all kinds of jobs (nurses, secretaries, airline pilots etc.)	3
Financial penalties for companies which do not respect equal opportunities for women and men in access to promotion	4
Other (SPONTANEOUS)	5
DK	6

NEW

QA2 Please tell me to what extent you agree or disagree with the following statement about maternity leave: Maternity leave has a negative impact on women's careers.

(READ OUT – SINGLE CODE)

(188)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

QA3	Currently, the length of maternity leave and the amount paid varies between EU Member States. There has been a debate in the EU over extending maternity leave; the European Parliament proposing that it should be established at 20 weeks with 100% salary in those Member States where it is currently less than 20 weeks. Some people say that this is a good thing, because it represents social progress. But others say that it is a bad thing, because it imposes too high a financial cost for the relevant countries. Do you personally think that it is...?
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(READ OUT – SINGLE CODE)

	<b>(189)</b>
A very good thing	1
Quite a good thing	2
Quite a bad thing	3
A very bad thing	4
Neither a good nor a bad thing (SPONTANEOUS)	5
DK	6

NEW

QA4	And generally speaking, which of the following solutions would you prefer for maternity leave in the UK?
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(READ OUT – SINGLE CODE)

	<b>(190)</b>
Longer maternity leave than at present, even if the pay was lower than today	1
Shorter maternity leave than today, but paid at full salary	2
No change (SPONTANEOUS)	3
DK	4

NEW

ASK QA5a, QA6 AND QA5b ONLY IN COUNTRIES WHERE PATERNITY LEAVE DOES NOT EXIST – ASK QA5a AND QA6 ONLY TO MEN - WOMEN GO TO QA5b

ASK ALL

QA7 In the EU, women make up 45% of the labour market. In your opinion, which of the following measures would be most effective for better enabling Europeans to reconcile their private and working lives?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(198)

If employers introduced more flexible ways of working (home working, flexitime etc)	1
Encouraging a better balance between women and men in the sharing of domestic tasks and in the care of children and dependents	2
Making access to childcare outside of the home easier (more crèches and nurseries, reduction in costs etc)	3
Other (SPONTANEOUS)	4
DK	5

NEW

QA8 In the EU, 17% of women are in an insecure employment situation (that is, lack of job security). Which of the following do you think are the main reasons this?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(199-205)

Insecure work (e.g. seasonal, casual or temporary work etc.)	1,
Forced part-time working	2,
The pay gap between women and men	3,
Career breaks and/or part-time working due to family obligations and the impact on the amount of pension	4,
The rise in one-parent families, in particular mothers raising their children alone	5,
Other (SPONTANEOUS)	6,
DK	7,

NEW

QA9 In 2008, almost 60% of university degrees in the EU were obtained by women. However, they are still in the minority in positions of responsibility in most job sectors. Given equal qualifications and skills, how significant do you think the obstacles facing women in reaching positions of responsibility are in each of the following areas?

(SHOW SCREEN – ONE ANSWER PER LINE)

(READ OUT)	Very significant	Fairly significant	Not very significant	Not at all significant	DK
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(206)	1	Political parties	1	2	3	4	5
(207)	2	Senior levels of public administration	1	2	3	4	5
(208)	3	Big companies	1	2	3	4	5
(209)	4	SMEs	1	2	3	4	5
(210)	5	Other organisations	1	2	3	4	5

NEW

QA10 Which of the following measures do you think would be most effective in ensuring women's access to positions of responsibility in business and the public sector?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

	(211)
Imposing quotas by law for boards of directors in business and other decision-making bodies	1
Encouraging businesses and public employers to adopt measures that promote greater equality between women and men (codes of good practice) and discourage stereotyping	2
Developing training and support to encourage women to take more responsibilities in business and the public sector	3
Other (SPONTANEOUS)	4
DK	5

NEW

In the EU, women account for, on average, one in four of the representatives in national parliaments and governments.

QA11a Which of the following do you think are the reasons why women are under-represented in politics? Firstly?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(212)

The existence of persistent stereotypes	1
The political world is dominated by men who do not value the skills of women enough	2
The measures to encourage parity between women and men in politics are ineffective	3
Women have little interest in this type of career \ do not give priority to this type of career	4
Women are more interested in local politics than national and European politics	5
The media pay less attention to women than to men during election campaigns	6
Women are too often placed in disadvantageous positions on electoral lists	7
Other (SPONTANEOUS)	8
DK	9

NEW

QA11b Any others?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(213-221)

The existence of persistent stereotypes	1,
The political world is dominated by men who do not value the skills of women enough	2,
The measures to encourage parity between women and men in politics are ineffective	3,
Women have little interest in this type of career \ do not give priority to this type of career	4,
Women are more interested in local politics than national and European politics	5,
The media pay less attention to women than to men during election campaigns	6,
Women are too often placed in disadvantageous positions on electoral lists	7,
Other (SPONTANEOUS)	8,
DK	9,

NEW

QA12	In your opinion, which of the following would be the most effective way to encourage better political representation of women?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(222)

Parity on the electoral lists drawn up by political parties at every election	1
Impose quotas by law during elections	2
Introducing a system of financial incentives\ penalties for political parties to compel them to strike a balance between women and men	3
Putting in place training and support measures to encourage women to take part in political life	4
Other (SPONTANEOUS)	5
DK	6

NEW

QA13a	What are the main reasons which would discourage you from voting in the next local election?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(223-230)

You are not interested in local politics	1,
You have no confidence in local political representatives	2,
Your main concerns are not taken into account at local elections	3,
You don't feel well informed about the local issues	4,
Your vote has no impact\ voting changes nothing	5,
Other (SPONTANEOUS)	6,
DK	8,

NEW

QA13b	What are the main reasons which would discourage you from voting in the next general election?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(231-238)

You are not interested in national politics	1,
You have no confidence in national political representatives	2,
Your main concerns are not taken into account at general elections	3,
You don't feel well informed about the national issues	4,
Your vote has no impact\ voting changes nothing	5,
Other (SPONTANEOUS)	6,
DK	8,

NEW

QA13c	What are the main reasons which would discourage you from voting in next European election?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(239-246)

You are not interested in European politics	1,
You have no confidence in European political representatives	2,
Your main concerns are not taken into account at European elections	3,
You don't feel well informed about the European issues	4,
Your vote has no impact\ voting changes nothing	5,
Other (SPONTANEOUS)	6,
DK	8,

NEW

QA14	Currently, when a restraining order - a court decision which prevents someone who is guilty of violence from approaching their victim - is pronounced in one Member State, it is not valid in other Member States of the EU. To what extent are you personally in favour or opposed to the proposal that a restraining order imposed in one Member State should be valid in all EU Member States?
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(READ OUT – SINGLE CODE)

(247)

Totally in favour	1
Fairly in favour	2
Fairly opposed	3
Totally opposed	4
DK	5

NEW

QA15	Which of the following measures do you think needs to be a priority in a European strategy to tackle violence against women?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(248)

A Europe-wide freephone number for women seeking help and advice	1
Best-practice sharing among police authorities from the different Member States on victim support	2
European information campaigns to raise public awareness about that issue	3
A European agency on violence against women charged with collecting statistics and data	4
Other (SPONTANEOUS)	5
DK	6

NEW

ENERGY IN THE EUROPEAN UNION

QA16 During the past year, have you done any of the following to save energy?

(SHOW SCREEN - READ OUT – MULTIPLE ANSWERS POSSIBLE)

(269-279)

Cut down on heating and/or air conditioning	1,
Cut down on lighting and the use of domestic electrical appliances	2,
Insulated your house (walls, windows, etc.)	3,
Taken initiatives to save energy at work	4,
Used your car less	5,
Reduced your driving speed	6,
Changed your car to another one which uses less fuel	7,
Used public transport more	8,
None	9,
Other (SPONTANEOUS)	10,
DK	11,

EB65.3 QD16

QA17 The EU and its Member States have set an objective to reduce energy use by 20% by 2020. In order to achieve this, do you think that this target must be made compulsory in all the EU Member States?

(READ OUT – SINGLE CODE)

(280)

Yes, certainly	1
Yes, probably	2
No, probably not	3
No, certainly not	4
DK	5

NEW

QA18	In your opinion, as an energy consumer, which two of the following measures would encourage you to decrease you energy use?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(281-286)

Being able to easily change your energy provider as a result of energy providers being able to compete	1,
Installation of “smart” energy meters in all household. These are energy meters that allow for more efficient use of the energy by using energy when it is cheaper, permitting users to regulate their energy consumption (household devices, heating from a distance etc)	2,
Making energy bills simpler and easier to understand	3,
Tax breaks for consumers who improve the energy efficiency of their household (solar panels, innovative materials, heat insulation of windows and doors, etc.)	4,
Other (SPONTANEOUS)	5,
DK	6,

NEW

QA19a	Because of the existence of 27 national grids, the EU does not have an integrated energy network. In your opinion, what would be the main advantages of putting in place such a network? Firstly?
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(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(287)

Safer delivery of energy	1
Lower energy prices	2
Better use of varying types of energy, particularly use of renewables	3
Increased solidarity among the EU Member States	4
Greater capacity for the EU to negotiate major contracts with countries outside its borders or with regional networks as the Mediterranean or Baltic networks	5
Other (SPONTANEOUS)	6
DK	7

NEW

QA19b And secondly?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(288-294)

Safer delivery of energy	1,
Lower energy prices	2,
Better use of varying types of energy, particularly use of renewables	3,
Increased solidarity among the EU Member States	4,
Greater capacity for the EU to negotiate major contracts with countries outside its borders or with regional networks as the Mediterranean or Baltic networks	5,
Other (SPONTANEOUS)	6,
DK	7,

NEW

QA20 116 million European citizens (i.e. almost a quarter of the whole European population) are at risk of falling into poverty and exclusion (fuel poverty). Do you think that a policy that would offer people in certain circumstances different tariff rates could help avoid these people falling into poverty and exclusion?

(READ OUT – SINGLE CODE)

(295)

Yes, certainly	1
Yes, probably	2
No, probably not	3
No, certainly not	4
DK	5

NEW

QA21 The European Parliament would like to put in place a European Community for energy. Please tell me to what extent you agree or disagree with the following statement: Establishing a European Community for energy would, among other things, allow the EU to have a stronger voice on the international scene concerning energy issues.

(READ OUT – SINGLE CODE)

(296)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

EUROPEANS AND THE EUROPEAN OMBUDSMAN

QB1 How well informed do you feel you are about the Charter of Fundamental Rights of the EU?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

	<b>(317)</b>
Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
Have never heard of it (SPONTANEOUS)	5
DK	6

NEW

QB2 Based on what you know and using a scale from 1 to 10, how would you judge the performance of the EU administration in each of the following areas? '1' means that the EU administration's performance in a specific area is "not at all satisfactory" and '10' means that its performance is "very satisfactory".

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	1	2	3	4	5	6	7	8	9	10	DK
		Not at all satis facto ry									Very satis facto ry	

<b>(318-319)</b>	1	Effectiveness of the EU administration	1	2	3	4	5	6	7	8	9	10	11
<b>(320-321)</b>	2	The degree to which the EU administration is driven by providing good service	1	2	3	4	5	6	7	8	9	10	11
<b>(322-323)</b>	3	Transparency of the EU administration	1	2	3	4	5	6	7	8	9	10	11

NEW

When they encounter poor or failed administration in the institutions and bodies of the EU, European citizens, residents, associations and companies can make a complaint to the European Ombudsman. There are also ombudsmen in the Member States.

QB3 In your opinion, which of the following responsibilities of the European Ombudsman are the most important?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(324-331)

To promote the right of EU citizens to good administration by the EU institutions	1,
To promote the right of EU citizens to gain access to documents of the EU institutions	2,
To seek to strengthen the service-mindedness of the EU administration	3,
To ensure that EU citizens know about their rights and how to make use of them	4,
To seek redress for those taking action in cases of mismanagement	5,
To work with ombudsmen in the Member States to ensure that citizens' complaints about the EU are resolved effectively	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW

QB4 How interested are you personally in being informed about the responsibilities of the European Ombudsman? Would you say you are...?

(READ OUT – SINGLE CODE)

(332)

Very interested	1
Somewhat interested	2
Not very interested	3
Not at all interested	4
DK	5

NEW

QB5	From the following European citizens' rights, which are the most important to you personally?
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(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(333-341)

The right to good administration by EU institutions	1,
The right to submit complaints to the European Ombudsman	2,
The right to have access to documents of the EU institutions	3,
The right to petition the European Parliament	4,
The right to move and reside freely in the EU	5,
The right to propose legislation through a citizens' initiative	6,
The right to vote in European elections if you move to another Member State	7,
Other (SPONTANEOUS)	8,
DK	9,

NEW

E-COMMUNICATIONS

D43a Is there a fixed telephone (landline) available in the household?

D43b Do you own a mobile phone?

	(362)	(363)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB74.3 D43a D43b

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(364-373)
Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB74.3 D46

ASK QC1 IF "OWN A PERSONAL MOBILE PHONE", CODE 1 IN D43b - OTHERS GO TO QC2

QC1 Does your mobile phone subscription allow you to access Internet for playing or downloading audio\ video content, sending and receiving e-mails?

	(374)
Yes	1
No	2
DK	3

EB72.5 QA1

ASK ALL

QC2 And thinking about all household members, including yourself, please indicate for each of the following how many of them are available in your household.

(SHOW SCREEN - ONE ANSWER PER LINE)

	(READ OUT)	1	2	3	4	5	6	7	8	9+	0	DK
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(375-376)	1	Mobile phone access on a contract (billed)	1	2	3	4	5	6	7	8	9	10	11
(377-378)	2	Mobile phone access on a pre-paid arrangement (pay-as-you-go/top-up cards)	1	2	3	4	5	6	7	8	9	10	11
(379-380)	3	(ONLY IF MOBILE PHONE IN ITEM 1 OR 2) Mobile phone subscription giving access to Internet e.g. for playing or downloading audio\ video content, sending and receiving e-mails	1	2	3	4	5	6	7	8	9	10	11

EB72.5 QA2

ASK QC3 IF "OWN A PERSONAL MOBILE PHONE", CODE 1 IN D43b – OTHERS GO TO QC4

QC3 For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not appli cable (SP ONT ANE OUS )	DK
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(381)	1	Your mobile communication never cuts-off while on a call	1	2	3	4	5	6
(382)	2	You are always able to connect to the mobile network to make a phone call	1	2	3	4	5	6
(383)	3	You limit your calls with your mobile phone because you are concerned about communication charges	1	2	3	4	5	6
(384)	4	(ONLY IF CODE 1 IN QC1) You limit the use of mobile Internet access because you are concerned about charges	1	2	3	4	5	6

EB72.5 QA3a TREND MODIFIED

ASK QC4 IF "TELEVISION IN THE HOUSEHOLD", CODE 1 IN D46 - OTHERS GO TO QC5

QC4 Does your household receive the television via...?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

An aerial (on the roof or on the top of the TV set)	(385-391) 1,
Digital Terrestrial Television (aerial + decoder) e.g. Freeview\ Digibox	2,
Analogue cable TV network (directly connected to the TV set)	3,
Digital cable TV network (with a decoder/ set-top box)	4,
Satellite TV via a satellite dish + decoder/set-top box	5,
The telephone network + modem and\ or decoder/set-top box	6,
DK	7,

EB72.5 QA9 TREND MODIFIED

ASK QC5 TO QC8 IF "INTERNET IN THE HOUSEHOLD", CODES 5 IN D46 – OTHERS GO TO QC9

QC5 How does your household access the Internet from home?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(392-400)

Via a dial-up connection using a standard telephone line or an ISDN line (narrow band)	1,
Via ADSL, XDSL or similar type of connection on a fixed telephone line using a modem, a box or a router (broadband Internet)	2,
Via the cable TV network using a cable modem, box or router (cable broadband Internet)	3,
Via the mobile phone network (broadband)	4,
Via the satellite network (broadband)	5,
Via a power line (broadband) (SPONTANEOUS)	6,
Via a fibre optic line (SPONTANEOUS)	7,
Other (SPONTANEOUS)	8,
DK	9,

EB72.5 QA10 TREND MODIFIED

QC6 Does any household member, including yourself, use a PC or a wifi connected device, at home to make phone calls over the Internet?

(READ OUT – ONE ANSWER ONLY)

(401)

No	1
Yes, you (or a member of your household) call users who have subscribed to the same Internet phone service as you, for free	2
Yes, you (or a member of your household) make cheap international calls to landlines or mobile phones by mean of an Internet phone service	3
Yes, both options (SPONTANEOUS)	4
DK	5

EB72.5 QA15 TREND MODIFIED

QC7	For each of the following, please tell me whether you totally agree, tend to agree, tend to disagree or totally disagree.
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(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not Appli cabl e (SP ONT ANE OUS )	DK
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(402)	1	Your Internet connection never breaks down	1	2	3	4	5	6
(403)	2	You achieve the internet connection speeds (download/upload) promised by your provider	1	2	3	4	5	6
(404)	3	Your internet service provider is helpful when you have a problem	1	2	3	4	5	6

EB72.5 QA16 (ITEMS 1 AND 3) + EB72.5 QA14 (ITEM 2) TREND MODIFIED

QC8	Have you or someone in your household ever considered changing Internet service provider?
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(SHOW SCREEN – READ OUT – ROTATE ITEMS 2 TO 11 – MULTIPLE ANSWERS POSSIBLE)

(405-417)

No, you and the members of your household have never considered it	1,
Yes, but you and the members of your household are satisfied with the current service you get	2,
Yes, but there are no other Internet service providers in your area which provide good value for money	3,
Yes, you and members of your household have already changed	4,
Yes, you and members of your household change each time there are better terms offered by another Internet provider	5,
Yes, but you and members of your household are bound by your contract conditions to your current provider	6,
Yes, but you and the members of your household are getting the Internet access via a package (bundle) which makes it difficult to switch to another provider	7,
Yes, but you and the members of your household do not want to lose your current e-mail address(es)\ web page(s) hosted on the server of the Internet service provider	8,
Yes, there are more interesting offers from other providers but you and the members of your household do not trust them	9,
Yes, but it takes too much effort and time to do it	10,
Yes, but you and the members of your household did not know it was actually possible to change provider	11,
Other (SPONTANEOUS)	12,
DK	13,

EB72.5 QA17

ASK QC9 IF "NO INTERNET ACCESS AT HOME", NO CODE 5 IN D46 – OTHERS GO TO QC10

QC9 You said you do not have Internet access at home. Among the following list, which ones best explain why your household does not have access to the Internet?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(418-429)

You and members of your household plan to subscribe\ connect in the next six months	1,
You and members of your household do not know exactly what the Internet is	2,
No one in your household is interested in the Internet	3,
Your local area is not covered by a broadband network	4,
The initial installation cost of broadband Internet is too high	5,
The monthly subscription cost of broadband internet is too high	6,
The cost of buying a personal computer and modem is too high	7,
The monthly subscription cost is too high	8,
The interested members of your household have access at work, school or elsewhere and this is sufficient	9,
You are and members of your household are concerned about access to unsuitable content	10,
Other (SPONTANEOUS)	11,
DK	12,

EB72.5 QA19

ASK ALL

QC10 By bundle, we mean a combined package offering more than one communication service from the same provider at a single price. Does your household buy two or more of the following services as part of a bundle?

(READ OUT – MIN. 2 ANSWERS)

(430-436)

Television channels	1,
Fixed telephony	2,
Mobile telephony	3,
Internet access	4,
None	5,
Other (SPONTANEOUS)	6,
DK	7,

EB72.5 QA24

QC11 What do you personally think about these kinds of communication packages?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(437-443)

It is more convenient because there is only one invoice	1,
It is cheaper than paying separately for each service	2,
Packages offer less transparency and clarity about the cost and conditions of each service	3,
Packages are of no interest because you are bound to the same provider for all services	4,
Packages are of no interest because you get services you do not really need	5,
Other (SPONTANEOUS)	6,
DK	7,

EB72.5 QA25

QC12 For each of the following statements, please tell me to what extent you agree with each.

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Not appli cabl e (SP ONT ANE OUS )	DK
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(444)

1	You can easily compare the terms of service and tariffs included in current bundle offers	1	2	3	4	5	6
2	You regularly read comparisons of tariff bundles	1	2	3	4	5	6

(445)

NEW

ASK QC13 IF "HAVE A BUNDLE", NO CODE 5-7 IN QC10 – OTHERS GO TO QC14

QC13 Have you or someone in your household ever considered changing your bundle provider?

(SHOW SCREEN – READ OUT – ROTATE ITEMS 2 TO 10 – MULTIPLE ANSWERS POSSIBLE)

(446-457)

No, you and the members of your household have never considered it	1,
Yes, but you and the members of your household are satisfied with the current service you get	2,
Yes, but there are no other bundle providers in your area which would provide good value for money	3,
Yes, you and members of your household have already changed and are bound for the time being by your contract conditions to your current provider	4,
Yes, but eventually your provider offered you better terms and you decided not to switch	5,
Yes, but you didn't want to take the risk of a temporary loss of service during the switching process	6,
Yes, but you didn't want to take the risk of having to pay for more than one service during the switching process	7,
Yes, but it was not clear what steps you would need to take to switch	8,
Yes, but you and the members of your household do not want to lose your current e-mail address(es)\ web page(s) hosted on the server of the Internet service provider	9,
Yes, but it takes too much effort and time to do it	10,
Other (SPONTANEOUS)	11,
DK	12,

NEW

ASK ALL

QC14 Companies like telecom providers collect personal data such as name, address and credit card details. If any of your personal data was lost, stolen or altered in any way, would you like to be informed about this or not?

(READ OUT- ONE ANSWER ONLY)

(458)

Yes, in all circumstances	1
Yes, but only if you risk financial harm as a result of my data being lost, stolen or altered	2
No	3
DK	4

EB72.5 QA20

THE INTERNAL MARKET

QD1 What comes to your mind when you hear the words "Internal Market of the EU"?

(WRITE DOWN – OPEN ENDED QUESTION – MULTIPLE ANSWERS POSSIBLE)

10 2 (479,480-499)

--

FL263 Q1

QD2a Have you worked or do you currently work in an EU Member State other than your home country (your home country is where you live for the majority of the time)? By working, we mean working for a longer term, at least six months or more, for a company or as a self-employed in the other country. This excludes business trips, or short term deployments from your company to another EU Member State.

(READ OUT – SINGLE CODE)

(500)

Yes, in the past	1
Yes, currently	2
No	3
DK	4

FL263 Q2a

QD2b Would you consider working in an EU Member State other than the UK?

(READ OUT – SINGLE CODE)

(501)

Yes	1
No, because you are not interested	2
No, because there are too many obstacles	3
DK	4

FL263 Q2b

QD3a	In relation to working in another EU Member State, what do you or would you consider as the main practical difficulty for you? Firstly?
------	---

QD3b	And secondly?
------	---------------

(PRE-CODED OPENED QUESTION – DO NOT SHOW SCREEN – ONE ANSWER PER COLUMN)
--

	(502-503)	(504-505)
(DO NOT READ OUT)	QD3a	QD3b
	Firstly	Secondly
Language barriers	1	1
Cultural differences	2	2
Bureaucracy involved	3	3
Family considerations	4	4
Tax implications	5	5
You cannot afford to live in another EU Member State	6	6
Your qualifications will not be recognised and you will not find a corresponding job	7	7
Lack of information about the opportunities	8	8
Difficulty in finding an appropriate job	9	9
You are concerned that social security standards (such as pensions, healthcare or unemployment) are lower	10	10
Other	11	11
None	12	12
DK	13	13

FL263 Q3a&b TREND SLIGHTLY MODIFIED
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QD4	From what you know, do you think that doctors and nurses are allowed to practice their profession in an EU Member State other than the one where they obtained their qualification?
-----	---

(READ OUT – SINGLE CODE)
--------------------------

	(506)
Yes, both doctors and nurses	1
Yes, nurses but not doctors	2
Yes, doctors but not nurses	3
No, neither doctors nor nurses	4
DK	5

FL263 Q4
----------

QD5a	When using the service of a hairdresser, does it matter to you in which specific EU country he\ she obtained his\ her working experience?
------	---

(READ OUT – SINGLE CODE)
--------------------------

(507)

Yes, the working experience should come from the UK	1
Yes, the working experience should come from some specific EU Member States only	2
No, the working experience can come from any EU Member State	3
DK	4

FL263 Q5a
-----------

QD5b	Have you ever used the service of a hairdresser, knowing or assuming that he\ she has obtained his\ her working experience in another EU Member State?
------	--

(508)

Yes	1
No	2
DK	3

FL263 Q5b
-----------

QD6a	When using the service of a doctor, does it matter to you in which specific EU country he\ she obtained his\ her qualification?
------	---

(READ OUT – SINGLE CODE)
--------------------------

(509)

Yes, the qualification should come from the UK	1
Yes, the qualification should come from some specific EU Member States only	2
No, the qualification can come from any EU Member State	3
DK	4

FL263 Q6a
-----------

QD6b	Have you ever used in the past the service of a doctor, knowing or assuming that he or she has obtained the qualification in another EU Member State?
------	---

(510)

Yes	1
No	2
DK	3

FL263 Q6b
-----------

QD7	The EU gives you rights in a number of areas, such as free movement of people and goods. If you were going to an EU country other than your country of residence or buying something from abroad and wanted to know your rights, where would you first look for information?
-----	--

(SHOW SCREEN – READ OUT –ROTATE - SINGLE CODE)

	<b>(511)</b>
National government website	1
Official EU website	2
National assistance service (such as consumer organisation (e.g. Which?), legal advice office or other such organisation in the UK)	3
EU assistance service (such as a European Consumer Centre, Europe Direct phone line or EU walk-in information office, European employment advisor, SOLVIT or another such organisation available in the UK)	4
Friends, family, colleagues	5
Social network (such as Facebook, Twitter, Digg, Reddit)	6
Other (SPONTANEOUS)	7
None (SPONTANEOUS)	8
DK	9

NEW

QD8	If you had a problem with a public authority in an EU country other than your country of residence breaching what you believe are your EU rights, where would you first turn for help?
-----	--

(SHOW SCREEN – READ OUT –ROTATE - SINGLE CODE)

	<b>(512)</b>
Courts or judicial system in that country	1
EU institutions	2
National Ombudsman in that country	3
National authorities in that country	4
SOLVIT	5
Representative organisation (e.g. consumer or business organisation)	6
Other (SPONTANEOUS)	7
None (SPONTANEOUS)	8
DK	9

NEW

QD9 If you have done any of the following, please tell me how easy or difficult it was.

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Very easy	Fairly easy	Fairly difficult	Very difficult	Not applicable (SPONTANEOUS)	DK
--	------------	-----------	-------------	------------------	----------------	------------------------------	----

(513)	1	Switching gas, electricity or phone companies	1	2	3	4	5	6
(514)	2	Getting redress after a problem travelling by bus or train in the EU	1	2	3	4	5	6
(515)	3	Getting redress after a problem travelling by plane in the EU	1	2	3	4	5	6
(516)	4	Buying a car from another EU country	1	2	3	4	5	6
(517)	5	Renting a car in another EU country	1	2	3	4	5	6
(518)	6	Reclaiming VAT from another EU country	1	2	3	4	5	6
(519)	7	Shopping online from another EU country	1	2	3	4	5	6
(520)	8	Opening a bank account in another EU country	1	2	3	4	5	6
(521)	9	Obtaining a residence card from another EU country	1	2	3	4	5	6
(522)	10	Transferring your social security/national insurance rights to\ from another EU country	1	2	3	4	5	6
(523)	11	Obtaining recognition for your academic diplomas from another EU country	1	2	3	4	5	6
(524)	12	Getting information on your EU rights	1	2	3	4	5	6

NEW

QD10 Do you think that there are common rules and laws in the EU to combat counterfeiting and piracy?

Yes	(525)	1
No		2
DK		3

FL263 Q11

QD11	Have you ever bought a product in good faith, only to find out later that it was counterfeit?
------	---

	<b>(526)</b>
Yes	1
No	2
DK	3

FL263 Q12
-----------

ASK QD12 IF "HAVE EVER BOUGHT A COUNTERFEIT PRODUCT", CODE 1 IN QD11 – OTHERS GO TO QD13
--

QD12	What kind of product(s) was it?
------	---------------------------------

(DO NOT READ OUT - PRE-CODED OPENED QUESTION - MULTIPLE ANSWERS POSSIBLE)
---

	<b>(527-539)</b>
Music	1,
Film	2,
Software	3,
Sports equipment	4,
Perfume	5,
Tobacco	6,
Pharmaceuticals	7,
Toys	8,
Consumer electronics	9,
Fashion wear and accessories	10,
Spare parts (automotive)	11,
Other	12,
DK	13,

FL263 Q13
-----------

ASK ALL

QD13 In your view, when is it acceptable or justified to buy counterfeit products? For each of the following statements, please tell me to what extent you agree with each. It is OK when...

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(540)	1	The price for the original\ authentic product is too high	1	2	3	4	5
(541)	2	It concerns luxury products	1	2	3	4	5
(542)	3	The original product is not or not yet available where you live	1	2	3	4	5
(543)	4	The quality of the product does not matter	1	2	3	4	5

FL263 Q14

QD14 For each of the following statements, please tell me to what extent you agree that in general, counterfeit products...

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(544)	1 Have the same quality as the original product	1	2	3	4	5
(545)	2 Pose a threat to health	1	2	3	4	5
(546)	3 Support child labour and illegal trafficking	1	2	3	4	5
(547)	4 Ruin businesses and jobs	1	2	3	4	5
(548)	5 Discourage companies from inventing new products and introducing them to the market	1	2	3	4	5
(549)	6 Support the economy of the countries where they are produced	1	2	3	4	5

FL263 Q15

QD15 Imagine that public authorities plan to spend taxpayers' money on an important project (for example building a hospital, a highway or a sewage-treatment plant) close to your home town. In your opinion, what should be the deciding factor when awarding contracts for such a project? The most important factor should be that...

(SHOW SCREEN – READ OUT –ROTATE - SINGLE CODE)

The company to which the contract is awarded is British	(550) 1
The cheapest offer is chosen	2
The best offer is chosen across a mix of characteristics including the price and, for example, the quality, environmental considerations, social aspects and/or innovative aspects	3
The contract is awarded without delays so the project can be started as quickly as possible	4
DK	5

FL263 Q16 TREND MODIFIED

QD16 Still thinking about the same situation, when public authorities decide on how to spend the taxpayers' money, imagine they don't choose the cheapest offer. In which cases do you think that public authorities can accept a more expensive offer? Public authorities can accept a more expensive offer as long as it ensures that...

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(551)	1	Environmental aspects are taken into account	1	2	3	4	5
(552)	2	Social aspects are taken into account (for example jobs for long-term unemployed, young people or disabled people are created)	1	2	3	4	5
(553)	3	Innovative aspects are taken into account (for example new technologies are implemented)	1	2	3	4	5
(554)	4	Small and medium sized companies are favoured	1	2	3	4	5
(555)	5	Aesthetic aspects are taken into account	1	2	3	4	5
(556)	6	The winning company is British	1	2	3	4	5
(557)	7	The winning company employs local people to carry out the work	1	2	3	4	5

FL263 Q17 TREND MODIFIED

QD17 To what extent do you agree or disagree that common EU-wide rules for public authorities on the awarding of contracts insure against favouritism and corruption?

(READ OUT – SINGLE CODE)

	(558)
Totally agree	1
Tend to agree	2
Tend to disagree	3
Strongly disagree	4
DK	5

FL263 Q19

QD18	Do you think that UK companies should be able to compete for public contracts in other countries?
------	---

(READ OUT – SINGLE CODE)

(559)

Yes, in any other country, including outside the EU	1
Yes, but only in other EU Member States	2
No	3
DK	4

FL263 Q20 TREND MODIFIED

QD19	Do you think that foreign companies should be able to compete for public contracts in the UK?
------	---

(READ OUT – SINGLE CODE)

(560)

Yes, any foreign companies, including from outside the EU	1
Yes, but only companies from other EU Member States	2
No	3
DK	4

NEW

QD20	Please tell me to what extent you agree with each of the following statements. The Internal Market in the EU...
------	---

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(561)	1 Strengthens the UK in competition with the USA, Japan or China	1	2	3	4	5
(562)	2 Provides for more jobs in the EU	1	2	3	4	5
(563)	3 Has increased the standard of living	1	2	3	4	5
(564)	4 Ensures a fair competition between companies in the EU	1	2	3	4	5
(565)	5 Provides for a bigger choice of products	1	2	3	4	5
(566)	6 Only benefits big companies	1	2	3	4	5
(567)	7 Is a threat to national identity and culture	1	2	3	4	5
(568)	8 Has worsened working conditions in the UK	1	2	3	4	5
(569)	9 Lowers national standards for consumer protection	1	2	3	4	5
(570)	10 Leads to lower prices for products and services in the EU	1	2	3	4	5
(571)	11 Tackles climate change	1	2	3	4	5
(572)	12 Includes too many different countries	1	2	3	4	5
(573)	13 Benefits poor or disadvantaged citizens	1	2	3	4	5
(574)	14 Has limited the negative impact of the financial crisis	1	2	3	4	5
(575)	15 Has flooded the UK with cheap labour	1	2	3	4	5

FL263 Q21 TREND MODIFIED

CARBON CAPTURE AND STORAGE

ASK QE ONLY IN DE, UK, IT, ES, NL, PL, FI, FR, EL, CZ, BG AND RO

QE1 To what extent do you think you are well informed about...?

(SHOW SCREEN WITH SCALE)

	(READ OUT)	Very well informed	Fairly well informed	Not very well informed	Not at all well informed	DK
--	------------	--------------------	----------------------	------------------------	--------------------------	----

(596)	1	The different causes of climate change	1	2	3	4	5
(597)	2	The different consequences of climate change	1	2	3	4	5
(598)	3	Ways in which we can fight climate change	1	2	3	4	5

EB71.1 QE3

QE2 From which of the following information sources do you usually get information on climate change?

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

	<b>(599-608)</b>
Television	1,
Radio	2,
Internet	3,
Newspapers	4,
Magazines	5,
Friends and family	6,
Schools\ universities	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

NEW

QE3	In order to tackle climate change, which of the following measures should be prioritised by the EU?
-----	---

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(609-619)

Reduce CO2 emissions from electricity generation	1,
Promote cleaner cars running on electricity or low-carbon fuels	2,
Stimulate the development of industries that supply environmentally friendly technologies and services	3,
Reduce greenhouse gas emissions from the agricultural sector	4,
Increase the energy efficiency of industrial processes (e.g. factories)	5,
Tax CO2 emissions across the whole economy	6,
Secure a reliable energy supply for the EU	7,
Encourage the building of energy-efficient homes and the insulation of existing homes	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

NEW

QE4	What do you think CO2 is?
-----	---------------------------

(DO NOT SHOW SCREEN – DO NOT READ OUT – PRE-CODED OPEN ENDED QUESTION – ONE ANSWER ONLY)

(620-621)

Carbon monoxide	1
Carbon dioxide	2
Greenhouse gas	3
A gas	4
A chemical	5
Water	6
Carbon	7
Ozone	8
Methane	9
Something to do with climate change but you don't know what	10
Other	11
DK	12

NEW

QE5 Which of the following statements do you think apply to carbon dioxide (CO2)?

(SHOW SCREEN – READ OUT – ROTATE – MULTIPLE ANSWERS POSSIBLE)

(622-630)

It is flammable	1,
It is safe to breathe	2,
It is unhealthy	3,
It is harmless	4,
It is explosive	5,
It is a water pollutant	6,
Other (SPONTANEOUS)	7,
None (SPONTANEOUS)	8,
DK	9,

NEW

QE6 In your opinion, which of the following produces the most carbon dioxide (CO2) globally?

(SHOW SCREEN – READ OUT – ROTATE - SINGLE CODE)

(631)

Power stations that burn fossil fuels	1
Agriculture	2
Factories	3
Passenger or freight transport	4
Heating our homes	5
DK	6

NEW

QE7 What impact do you think CO2 emissions have on climate change? Do you think it has ...?

(READ OUT – SINGLE CODE)

(632)

A very high impact	1
A fairly high impact	2
A fairly low impact	3
A very low impact	4
None (SPONTANEOUS)	5
DK	6

NEW

QE8a	What proportion of total electricity produced in the UK do you think currently comes from coal?
------	---

QE8b	And what proportion comes from renewable energy sources such as wind, water and sun?
------	--

(SHOWSCREEN)
--------------

(READ OUT)	(633)	(634)
	QE8a	QE8b
	From coal	From renewable energy sources
0%.	1	1
Between 1 and 10%	2	2
Between 11 and 20%	3	3
Between 21 and 30%	4	4
Between 31 and 50%	5	5
More than 50%	6	6
DK	7	7

NEW
-----

QE9	Have you ever heard of CO2 capture and storage, also known as carbon capture and storage or carbon capture and sequestration (CCS)?
-----	---

(READ OUT – SINGLE CODE)
--------------------------

	(635)
Yes, and you know what it is	1
Yes, but you don't know really what it is	2
No	3
DK	4

NEW
-----

--

QE10	Have you ever heard of the Hatfield CO2 Capture and Storage (CCS) Project?
------	--

	(636)
Yes	1
No	2
DK	3

NEW
-----

QE11 In the context of energy production, which, if any, of the following have you heard of?

(SHOW SCREEN- READ OUT - MULTIPLE ANSWERS POSSIBLE)

(637-649)

Nuclear fusion	1,
Combined heat and power (cogeneration)	2,
Hydrogen energy (H2) and fuel cells	3,
Biogas	4,
Geothermal energy	5,
Ocean energy (tidal\ wave\ marine currents)	6,
Algae biofuels	7,
Solar photovoltaic energy	8,
Nuclear fission	9,
Clean Coal	10,
Ground source heat pumps	11,
None (SPONTANEOUS)	12,
DK	13,

EB65.3 QD3 TREND MODIFIED

QE12 To what extent are you in favour of or opposed to the use of the following sources of energy in the UK?

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally in favour	Fairly in favour	Fairly opposed	Totally opposed	DK
--	------------	-------------------	------------------	----------------	-----------------	----

(650)	1	Solar energy	1	2	3	4	5
(651)	2	Wind energy	1	2	3	4	5
(652)	3	Hydroelectric energy	1	2	3	4	5
(653)	4	Biomass energy	1	2	3	4	5
(654)	5	Coal	1	2	3	4	5
(655)	6	Natural Gas	1	2	3	4	5
(656)	7	Nuclear energy	1	2	3	4	5

NEW

Now let's talk specifically about carbon capture and storage or CCS. Carbon capture and storage, or CCS, is a technology for capturing the carbon dioxide produced by fossil fuel-fired power plants, i.e those burning coal, gas or oil, and some heavy industries such as steel and cement. CO2 can be stored either onshore (underground) or offshore (under the seabed) at depth of several kilometres.

QE13 In your opinion, taking into account all you know about CCS or Carbon capture and storage, could you tell me whether you think it could be effective or not to fight climate change?

(READ OUT – SINGLE CODE)

(657)

Very effective	1
Fairly effective	2
Not very effective	3
Not at all effective	4
DK	5

NEW

QE14 If CCS or carbon capture and storage technology was used in your region, do you think that you would benefit from it or not?

(READ OUT – SINGLE CODE)

(658)

Would benefit	1
Would not benefit	2
DK	3

NEW

ASK QE15a IF "WOULD BENEFIT FROM CCS", CODE 1 IN QE14 – OTHERS GO TO QE15b

QE15a Why do you think that you would benefit from the use of CCS technology in your region?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(659-665)

It would reduce the water pollution in your local area	1,
The price of electricity would be lower	2,
It would create jobs	3,
It would improve the quality of the air	4,
It would be good for local economy	5,
Other (SPECIFY – SPONTANEOUS)	6,
DK	7,

NEW

ASK QE15ao IF "OTHER", CODE 6 IN QE15a - OTHERS GO TO QE16

QE15ao Which other(s)?

(WRITE DOWN – CODE AT THE OFFICE – MAX. 2 ANSWERS)

2 2 (666,667-670)

--

NEW

ASK QE15b IF "WOULD NOT BENEFIT FROM CCS", CODE 2 IN QE14 – OTHERS GO TO QE16

QE15b Why do you think you would not benefit from the use of CCS technology in your region?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(671-678)

The price of electricity would increase
Use of fossil fuels will fall considerably in coming years
It would not have a positive impact on the environment
It would be bad for the local economy
There would be a risk of water pollution
There would be a risk of air pollution
Other (SPECIFY – SPONTANEOUS)
DK

- 1,
- 2,
- 3,
- 4,
- 5,
- 6,
- 7,
- 8,

NEW

ASK QE15bo IF "OTHER", CODE 7 IN QE15b - OTHERS GO TO QE16

QE15bo Which other(s)?

(WRITE DOWN – CODE AT THE OFFICE – MAX. 2 ANSWERS)

2 2 (679,680-683)

--

NEW

ASK ALL

QE16 If a deep underground storage site for CO2 were to be located within 3 miles of your home, do you think that you would be...?

(READ OUT – SINGLE CODE)

	<b>(684)</b>
Very worried	1
Fairly worried	2
Not very worried	3
Not at all worried	4
DK	5

NEW

ASK QE17 IF "WORRIED", CODE 1 OR 2 IN QE16 – OTHERS GO TO QE18

QE17 Why would you be worried?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(685-692)

The transport of CO2 to the storage site might not be safe	1,
The risk of leaks while the site is in operation	2,
The risk of terrorist attack	3,
The possible negative effects on the environment and health	4,
A possible drop in local property prices	5,
Other (SPECIFY – SPONTANEOUS)	6,
None (SPONTANEOUS)	7,
DK	8,

NEW

ASK QE17o IF "OTHER", CODE 6 IN QE17 - OTHERS GO TO QE18

QE17o Which other(s)?

(WRITE DOWN – MULTIPLE ANSWERS POSSIBLE)

10 2 (693,694-713)

--	--

NEW

ASK ALL

QE18 For future use of CCS in the EU, which of the following options concerning the storage of CO2 would you prefer?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

	(714)
Offshore, under the seabed	1
Underground and onshore, but near the power plant or industrial plant which generated CO2	2
Underground and onshore, but only where human population is very low	3
You do not mind (SPONTANEOUS)	4
None (SPONTANEOUS)	5
DK	6

NEW

QE19 If an underground CO2 storage site were to be proposed near your home, which of the following options would you prefer?

(SHOW SCREEN – READ OUT – ROTATE - SINGLE CODE)

	(715)
You would like to be directly consulted and to participate in the decision making process	1
You would like non-governmental organisations (NGOs) to be consulted and to participate in the decision-making process	2
You would like Parliament to be consulted and to participate in the decision making process	3
You would leave the responsible authorities to decide exclusively on this matter	4
None (SPONTANEOUS)	5
DK	6

NEW

QE20	Which three of the following bodies would you trust most to give you information about CCS?
------	---

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)
---

	(716-726)
The UK government	1,
Regional and local authorities	2,
Energy companies	3,
The European Union	4,
Universities and research institutions	5,
Non-governmental organisations (NGOs)	6,
Journalists (TV, radio, newspapers)	7,
Friends and family	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

NEW
-----

QE21 Please tell me to what extent you agree with each of the following statements.

(SHOW SCREEN – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(727)	1 Fossil fuels will still be used after the year 2050 for electricity production in the EU	1	2	3	4	5
(728)	2 Harmonised and consistent policies should be developed within the EU to manage the capture and storage of CO2	1	2	3	4	5
(729)	3 The storage of CO2 will help to combat climate change	1	2	3	4	5
(730)	4 Public authorities should be able to monitor power plants' operations to capture and store CO2	1	2	3	4	5
(731)	5 The storage of CO2 represents a safety risk in the future	1	2	3	4	5
(732)	6 CCS will ensure lower and more stable energy prices	1	2	3	4	5
(733)	7 Capturing and storing CO2 should be compulsory when building a new coal-fired power plant	1	2	3	4	5

NEW

DEMOGRAPHICS

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

(754-755)

1	2	3	4	5	6	7	8	9	10
Left									Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

EB74.3 D1

NO QUESTIONS D2 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(756-757)

<b>MARRIED OR REMARRIED</b>	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
<b>SINGLE LIVING WITH A PARTNER</b>	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
<b>SINGLE</b>	
Living without children	9
Living with children	10
<b>DIVORCED OR SEPARATED</b>	
Living without children	11
Living with children	12
<b>WIDOW/ER</b>	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB74.3 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", IF "NEVER HAD FULL-TIME EDUCATION", IF "DON'T KNOW"  
DON'T REMEMBER, USE BUTTONS TO CODE)

**(758-759)**

<input type="text"/>	<input type="text"/>
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EB74.3 D8

NO QUESTION D9

QUESTION D10 ASKED BEFORE QA

D11 How old are you?

**(760-761)**

<input type="text"/>	<input type="text"/>
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EB74.3 D11

NO QUESTION D12 TO D14

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(762-763)	(764-765)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
<b>NON-ACTIVE</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
<b>SELF EMPLOYED</b>		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
<b>EMPLOYED</b>		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB74.2 D15a D15b

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(766)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB74.3 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: TYPE IN)

(767-768)

<input type="text"/>	<input type="text"/>
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EB74.3 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: TYPE IN)

(769-770)

<input type="text"/>	<input type="text"/>
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EB74.3 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: TYPE IN)

(771-772)

<input type="text"/>	<input type="text"/>
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EB74.3 D40c

NO QUESTIONS D41 AND D42

QUESTIONS D43a&b ASKED BEFORE QC

NO QUESTIONS D46 TO D59

QUESTION D46 ASKED BEFORE QC

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(773)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB74.3 D60

D61 Could you please tell me where you would place yourself on the following scale? Where '1' corresponds to "the lowest level in society" and '10' corresponds to "the highest level in society."

(SHOW SCREEN)

(774-775)

1 The lowest level in society	1
2	2
3	3
4	4
5	5
6	6
7	7
8	8
9	9
10 The highest level in society	10
Refusal (SPONTANEOUS)	11

EB74.3 D61

INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(796-797) (798-799)  
[ ] [ ] DAY [ ] [ ] MONTH

EB74.3 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)  
(800-801) (802-803)  
[ ] [ ] HOUR [ ] [ ] MINUTES

EB74.3 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(804-806)  
[ ] [ ] MINUTES

EB74.3 P3

P4 Number of persons present during the interview, including interviewer

	(807)
Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB74.3 P4

P5 Respondent cooperation

	(808)
Excellent	1
Fair	2
Average	3
Bad	4

EB74.3 P5

P6 Size of locality

Local Codes  
(809-810)  
[ ] [ ]

EB74.3 P6

P7 | Region

NUTS Level 2 Regions (See [www.wordiq.com/definition/Nomenclature\\_of\\_Territorial\\_Units\\_for\\_Statistics](http://www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics))

(811-812)

EB74.3 P7

P8 | Postal code

(813-820)

EB74.3 P8

P9 | Sample point number

(821-828)

EB74.3 P9

P10 | Interviewer number

(829-836)

EB74.3 P10

P11 | LEAVE BLANK

(837-844)

EB74.3 P11

D62 | Could you tell me if...?

(SHOW SCREEN)

(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(866)	1	You use the Internet at home	1	2	3	4	5	6	7
(867)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(868)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

