

**GESIS Archive Study ID: ZA5782**  
**Flash Eurobarometer 347**  
**March-April 2012**

**Business-to-business alternative dispute resolution in the EU**

Survey conducted by TNS Political & Social, upon the request of the European Commission Directorate-General for Justice and co-ordinated by Directorate-General for Communication (DG COMM “Research and Speechwriting” Unit).

Archive dataset version 1.0.0 (2013-12-12)

**Archive information and errata:**

- The (categorized) number of employees indicated in d2 (“How many employees do you have in your company?”) is not derived from the sample information on the size of the company (vsize).
- Non-responses due to question routing (filter) are not coded and presented as system missing values (SYSMIS) by statistical software packages.

**Proposed dataset citation:**

European Commission:  
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GESIS Data Archive: ZA5782, dataset version 1.0.0. (2013). doi:10.4232/1.11815.

**Request for bibliographic references:**

Your feedback on any publication using Eurobarometer data will be very much appreciated. Please send us bibliographic information on all types of publication: books, articles, reports, conference papers, student thesis or dissertations etc. and include information on the data set(s) which were used.

<http://www.gesis.org/eurobarometer-data-service/service-guide/publications/research-bibliography/>

**GESIS – Leibniz Institute for the Social Sciences**  
**Data Archive for the Social Sciences (DAS)**

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<http://www.gesis.org/eurobarometer/>

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