

**ZA5877**

**Eurobarometer 80.2**

**Country Questionnaire  
United Kingdom**

A	your survey number <b>(101-105)</b>
	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>

EB80.1 A
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B	Country code <b>(106-107)</b>
	<input type="text"/> <input type="text"/>

EB80.1 B
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C	our survey number <b>(108-110)</b>
	<input type="text"/> <input type="text"/> <input type="text"/>

EB80.1 C
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D	Interview number <b>(111-116)</b>
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EB80.1 D
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Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(137-166)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

EB80.1 Q1 TREND MODIFIED

IF OTHER or DK THEN CLOSE INTERVIEW

A. CLIMATE CHANGE

ASK ALL

QA1a Which of the following do you consider to be the single most serious problem facing the world as a whole?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

(187-188)

Climate change	1
International terrorism	2
Poverty, hunger and lack of drinking water	3
Spread of infectious diseases	4
Economic situation	5
The proliferation of nuclear weapons	6
Armed conflicts	7
The increasing world population	8
Other (SPONTANEOUS)	9
None (SPONTANEOUS)	10
DK	11

EB75.4 QD1a TREND MODIFIED

QA1b Which others do you consider to be serious problems?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(189-199)

Climate change	1,
International terrorism	2,
Poverty, hunger and lack of drinking water	3,
Spread of infectious diseases	4,
Economic situation	5,
The proliferation of nuclear weapons	6,
Armed conflicts	7,
The increasing world population	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

EB75.4 QD1b TREND MODIFIED

QA2 And how serious a problem do you think climate change is at this moment? Please use a scale from 1 to 10, with '1' meaning it is "not at all a serious problem" and '10' meaning it is "an extremely serious problem".

(SHOW SCREEN WITH SCALE - ONE ANSWER ONLY)

(200-201)

Not a serious problem at all	2	3	4	5	6	7	8	9	10 An extremely serious problem
1	2	3	4	5	6	7	8	9	10

DK 11

EB75.4 QD2

QA3 In your opinion, who within the EU is responsible for tackling climate change?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(202-211)

National Governments	1,
The European Union	2,
Regional and local authorities	3,
Business and industry	4,
You personally	5,
Environmental groups	6,
Other (SPONTANEOUS)	7,
All of them (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

EB75.4 QD3 TREND MODIFIED

QA4 To what extent do you agree or disagree with each of the following statements?

(SHOW SCREEN - SINGLE CODE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
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(212)	1	Fighting climate change and using energy more efficiently can boost the economy and jobs in the EU	1	2	3	4	5
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(213)	2	Reducing fossil fuel imports from outside the EU could benefit the EU economically	1	2	3	4	5
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(ITEM 1) EB75.4 QD4.1 - (ITEM 2) NEW

QA5 Have you personally taken any action to fight climate change over the past six months?

Yes	(214)	1
No		2
DK		3

EB75.4 QD5

QA6	Which of the following actions have you taken, if any?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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(215-228)

You have bought a new car and its low fuel consumption was an important factor in your choice	1,
You regularly use environmentally-friendly alternatives to using your private car such as walking, biking, taking public transport or car-sharing	2,
You have insulated your home better to reduce your energy consumption	3,
You have bought a low-energy home	4,
When buying a new household appliance e.g. washing machine, fridge or TV, you choose it mainly because it was more energy efficient than other models	5,
You have switched to an energy supplier which offers a greater share of energy from renewable sources than your previous one	6,
You have installed equipment in your home (for example, solar panels to generate renewable electricity)	7,
You buy locally produced and seasonal food whenever possible	8,
You avoid taking short-haul flights whenever possible	9,
You try to reduce your waste and you regularly separate it for recycling	10,
You try to cut down on your consumption of disposal items whenever possible, e.g. plastic bags from the supermarket, excessive packaging	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

EB75.4 QD6 TREND MODIFIED
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READ OUT: Now let's look ahead to the future.
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QA7	How important do you think it is that the (OUR NATIONALITY) government sets targets to increase the amount of renewable energy used, such as wind or solar power, by 2030?
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(READ OUT - SINGLE CODE)
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(229)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW
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QA8	How important do you think it is that the (OUR NATIONALITY) government provides support for improving energy efficiency (for example, by encouraging people to insulate their home or purchase low energy light bulbs) by 2030?
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(READ OUT - SINGLE CODE)

(230)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

B. CAP

ASK ALL

QB1 Do you think that, in the EU, agriculture and rural areas is a ... subject for our future?

(READ OUT – SINGLE CODE)

	(251)
Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

EB72.5 QB1 TREND MODIFIED

QB2 Please tell me for each of the following sentences related to agriculture, whether you think that it is true or false.

(SINGLE CODE)

(READ OUT)	True	False	DK
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(252)	1	The United States has a higher output of agricultural products than the EU	1	2	3
(253)	2	In the EU, on average, incomes in the agricultural sector are lower than incomes in other sectors of the economy	1	2	3
(254)	3	Farmers represent around 10% of the working population in the EU	1	2	3

EB72.5 QB2

READ OUT: The Common Agricultural Policy (CAP) is the EU's agricultural policy

QB3 Have you ever heard about the support that the EU gives farmers through its Common Agricultural Policy (CAP)?

(READ OUT - SINGLE CODE)

	(255)
Yes, and you know the details	1
Yes, but you don't really know the details	2
No, you have never heard or read about it	3
DK	4

NEW

QB4	For each of these aspects of the Common Agricultural Policy (CAP), please tell me if you think it is a very good thing, a fairly good thing, a fairly bad thing or a very bad thing?
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(ONE ANSWER PER LINE - SHOW SCREEN WITH SCALE)

(READ OUT)	A very good thing	A fairly good thing	A fairly bad thing	A very bad thing	Neither good nor bad thing (SPONTANEOUS)	DK
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(256)	1	Guaranteeing the food supply for Europeans	1	2	3	4	5	6
	2	Developing rural areas in the EU in a balanced way	1	2	3	4	5	6
(257)								
(258)	3	Giving support to farmers in a fairer and more targeted way	1	2	3	4	5	6
(259)	4	Supporting young farmers	1	2	3	4	5	6
(260)	5	Linking financial aid to farmers whose follow practices that benefit the environment	1	2	3	4	5	6

EB72.5 QB7 TREND MODIFIED

QB5	What do you think should be the two main responsibilities of farmers in our society?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

	(261-268)
Protecting the environment	1,
Maintaining economic activity and employment in rural areas	2,
Ensuring the EU's food self-sufficiency	3,
Supplying the population with a diversity of quality products	4,
Ensuring the welfare of farmed animals	5,
Encouraging and improving life in the countryside	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW (BASED ON EB72.5 QB8)

QB6	Which of the following do you think are the most important reasons for maintaining agriculture in all parts of the EU?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(269-276)

It protects and enhances the environment	1,
It contributes to the beauty of the countryside	2,
It benefits society, through the production of safe food and standards ensuring respect for the environment and animal welfare	3,
It contributes to the economy in rural areas	4,
It is part of our history and culture	5,
Other (SPONTANEOUS)	6,
None/ It is not important to maintain agriculture in all parts of the EU (SPONTANEOUS)	7,
DK	8,

EB72.5 QB9 TREND MODIFIED

QB7	There is great diversity in farming and food products in the 28 EU Member States. In your opinion, how important or not is this diversity?
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(READ OUT – SINGLE CODE)

(277)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

QB8	The EU gives financial support to farmers to help them to stabilise their incomes. This aid represents around 1% of the combined public expenditure of the 28 Member States of the EU and almost 40% of the total EU budget. Do you think that this support is too low, about right or too high?
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(SHOW SCREEN - SINGLE CODE)

(278)

Too low	1
About right	2
Too high	3
DK	4

NEW

QB9	What do you think are the main reasons why the EU spends a significant proportion of its budget (almost 40% of the total EU budget) on the Common Agricultural Policy?
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(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

(279-286)

Agriculture is a sector financed almost entirely by the EU budget	1,
Financial aid to farmers makes it possible to guarantee the food supply of Europeans	2,
Agriculture requires heavy human and financial investments	3,
Financial aid to farmers makes it possible to ensure the production of food products while protecting the environment	4,
The production of food products in the EU is more expensive than in other countries, because of stricter standards	5,
Other (SPONTANEOUS)	6,
None, this proportion is not justifiable (SPONTANEOUS)	7,
DK	8,

NEW

QB10	To what extent do you agree or disagree with the following statement: the Common Agricultural Policy (CAP) benefits all European citizens and not only farmers.
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(SHOW SCREEN – READ OUT – SINGLE CODE)

(287)

Totally agree	1
Tend to agree	2
Tend to disagree	3
Totally disagree	4
DK	5

NEW

QB11	Farmers are subject to climate and economic uncertainties and health hazards that sometimes threaten the survival of some farms. How important or not do you think it is to support vulnerable farms when they are faced with these difficulties?
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(READ OUT – SINGLE CODE)

(288)

Very important	1
Fairly important	2
Not very important	3
Not at all important	4
DK	5

NEW

QB12 If you were looking for information on agriculture and on the EU's agricultural and rural development policy, which of the following sources would you prefer to use?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(289-298)

Television	1,
Radio	2,
The Internet	3,
Social media	4,
Daily newspapers and news magazines	5,
Specialised magazines	6,
Agricultural fairs	7,
Other (SPONTANEOUS)	8,
Would not look for this kind of information (SPONTANEOUS)	9,
DK	10,

NEW (BASED ON EB68.2 QE14)

READ OUT: Now let's talk about milk and dairy products. The EU is proposing to introduce compulsory labelling on place of origin for milk and the milk used as an ingredient in dairy products, such as yoghurts and cheese.

QB13 Do you think is it necessary or not to be able to identify the place of origin of milk, either sold as it is or as an ingredient in dairy products?

(READ OUT – SINGLE CODE)

(299)

Totally necessary	1
Somewhat necessary	2
Not really necessary	3
Not at all necessary	4
DK	5

NEW

ASK QB14 and QB15 IF "NECESSARY", CODE 1 OR 2 IN QB13 – OTHERS GO TO QB16

QB14 Do you think is it necessary to know...?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(300-303)

Where the milking took place (where the milking was done)	1,
Where the milk was transformed into dairy products	2,
Other (SPONTANEOUS)	3,
DK	4,

NEW

QB15 What precise level of detail seems to you necessary regarding the place of origin of the milk?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(304-308)

Whether it comes from the EU or from outside	1,
The country of origin	2,
The region of origin	3,
Other (SPONTANEOUS)	4,
DK	5,

NEW

ASK ALL

READ OUT: There are already rules on compulsory labelling on place of origin in the EU for some types of unprocessed prepacked meat, such as beef, poultry, pork, lamb/mutton and goat. The EU is planning to extend this compulsory labelling on place of origin to other types of meat, such as rabbit and game.

QB16 In your opinion, is it necessary or not to be able to identify the place of origin of these other types of meat?

(READ OUT – SINGLE CODE)

(309)

Totally necessary	1
Somewhat necessary	2
Not really necessary	3
Not at all necessary	4
DK	5

NEW

ASK QB17 AND QB18 IF "NECESSARY", CODE 1 OR 2 IN QB16 – OTHERS GO TO QB19

QB17 Do you think is it necessary to know...?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(310-314)

Where the animal was born	1,
Where the animal was raised	2,
Where the animal was slaughtered	3,
Other (SPONTANEOUS)	4,
DK	5,

NEW

QB18 What precise level of detail seems to you necessary regarding the place of origin for these other types of meat?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(315-319)

Whether it comes from the EU or from outside	1,
The country of origin	2,
The region of origin	3,
Other (SPONTANEOUS)	4,
DK	5,

NEW

ASK ALL

QB19 Would you be prepared to pay a little more (between 1 and 2% more) to see this information on place of origin appear on the labels of milk and dairy products as well as on other types of meat?

(SHOW SCREEN - SINGLE CODE)

(320)

Yes	1
No	2
DK	3

NEW

QB20 When you buy ..., which is the most important factor for you?

(SHOW SCREEN WITH SCALE - SINGLE CODE)

(READ OUT)	Quality	Price	Where the product came from (geographic origin)	The brand	Other (SPONTANEOUS)	Not applicable (SPONTANEOUS)	DK
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(321)	1	Milk or dairy products	1	2	3	4	5	6	7
(322)	2	Other types of meat	1	2	3	4	5	6	7

NEW

QB21	Which of the logos on this screen are you aware of?
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(SHOW SCREEN WITH LOGOS – MULTIPLE ANSWERS POSSIBLE)
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**(323-329)**

LOGO 1	1,
LOGO 2	2,
LOGO 3	3,
LOGO 4	4,
LOGO 5	5,
None (SPONTANEOUS)	6,
DK	7,

EB77.2 QD5
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C. PATIENT SAFETY

ASK ALL

QC1 Of the following criteria, which are the three most important when you think of high quality healthcare in the UK?

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

	(350-362)
Proximity of hospital and doctor	1,
Free choice of doctor	2,
Respect for a patient's dignity	3,
Medical staff who are well trained	4,
Cleanliness at the healthcare facility	5,
Treatment that is effective	6,
Free choice of hospital	7,
Healthcare that keeps you safe from harm (e.g. MRSA, incorrect prescriptions etc)	8,
No waiting lists to get seen and treated	9,
A welcoming and friendly environment	10,
Modern medical equipment	11,
Other (SPONTANEOUS)	12,
DK	13,

EB72.2 QD1

QC2 How would you evaluate the overall quality of healthcare in the UK?

(READ OUT – SINGLE CODE)

	(363)
Very good	1
Fairly good	2
Fairly bad	3
Very bad	4
DK	5

EB72.2 QD2

QC3	Based on what you know, do you think that the quality of healthcare in (OUR COUNTRY) compared to other EU Member States is ...?
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(READ OUT – SINGLE CODE)
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(364)

Better	1
The same	2
Worse	3
DK	4

EB72.2 QD3
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QC4	What are the three main sources you would use to seek information on quality of healthcare?
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(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)
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(365-377)

Friends or family	1,
TV	2,
Staff at hospitals	3,
Your general practitioner (GP) or another doctor/specialist	4,
Pharmacist or nurse	5,
Patient organisations or other NGOs	6,
Social media/ Internet forums	7,
Newspapers and magazines	8,
Official statistics	9,
Radio	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW
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QC5 What information would you find most useful to assess the quality of a hospital?

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(378-389)

Opinions of other patients	1,
Number of cases dealt with by a doctor per year	2,
Diplomas of doctors and nurses	3,
Certification by a competent body	4,
General reputation	5,
Specialisations	6,
Average length of stay	7,
Waiting time to get seen and treated	8,
Available equipment	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

QC6a How likely do you think it is that patients could be harmed by hospital care in the UK? By hospital care we mean being treated in a hospital as an outpatient or inpatient.

(READ OUT – SINGLE CODE)

(390)

Very likely	1
Fairly likely	2
Not very likely	3
Not at all likely	4
DK	5

EB72.2 QD4a

QC6b And how likely do you think it is that patients could be harmed by non-hospital healthcare in (OUR COUNTRY)? By non-hospital health care we mean receiving diagnosis, treatment or medicine in a clinic or surgery of your general practitioner or in a pharmacy.

(READ OUT – SINGLE CODE)

(391)

Very likely	1
Fairly likely	2
Not very likely	3
Not at all likely	4
DK	5

EB72.2 QD4b

READ OUT: Being harmed when receiving healthcare is also referred to as "adverse events". "Adverse events" include hospital infections; incorrect, missed or delayed diagnoses; surgical errors; Medication related errors (wrong prescription, wrong dose, dispensing error in pharmacy, wrong administration route); Medical device or equipment related errors.

QC7 Have you or a member of your family ever experienced an adverse event while receiving healthcare?

(READ OUT - SINGLE CODE)

(392)

Yes	1
No	2
DK	3

EB72.2 QD6a

ASK QC8 TO QC9 IF "HAS EXPERIENCED AN ADVERSE EVENT", CODE 1 IN QC7 – OTHERS GO TO QC13a

QC8 Where did this adverse event take place?

(READ OUT – ONE ANSWER ONLY) (INTERVIEWER: IF MORE THAN ONE EXPERIENCE, ASK THE RESPONDENT TO THINK ABOUT THE MOST RECENT ONE)

(393)

In the United Kingdom	1
In another EU Member State	2
In a country outside the EU	3
DK	4

EB72.2 QD6b

QC9 And did you or the member of your family involved report it?

(READ OUT - SINGLE CODE)

(394)

Yes	1
No	2
DK	3

EB72.2 QD6c

ASK QC10 TO QC12 IF "HAS REPORTED AN ADVERSE EVENT", CODE 1 IN QC9 – OTHERS GO TO QC13a

QC10 And to whom of the following did you or the member of your family involved report it?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(395-405)

Hospital Management	1,
Regional or local authorities	2,
National agency on patient safety	3,
Lawyer	4,
Ministry of Health	5,
Patient or consumer organisations or other NGOs	6,
Close relative or acquaintance who is working in the healthcare system	7,
A doctor, a nurse or a pharmacist	8,
Your country's embassy, consulate or High Commission	9,
Other (SPONTANEOUS)	10,
DK	11,

EB72.2 QD6d TREND MODIFIED

QC11 And where did you or the member of your family involved report it?

(READ OUT – SINGLE CODE)

(406)

In the United Kingdom	1
In another EU Member State	2
In a country outside the EU	3
DK	4

EB72.2 QD6e

QC12 What happened after you or the member of your family involved reported it?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(407-417)

The doctor/nurse apologised	1,
An explanation for the error was provided by the healthcare facility	2,
Measures have been taken to prevent similar errors in the future by the healthcare facility	3,
Financial compensation was given	4,
The person responsible was disciplined	5,
Action was taken against the healthcare facility responsible	6,
The healthcare facility did not accept liability for the adverse event	7,
Legal proceedings are still underway	8,
Nothing happened	9,
Other (SPONTANEOUS)	10,
DK	11,

NEW

ASK ALL

QC13a Did you or a member of your family undergo any surgical procedure within the last three years? This can be any type of surgical procedure, ranging from minor surgery, perhaps as a day patient in a hospital, to a major surgical procedure.

(READ OUT - SINGLE CODE)

(418)

Yes	1
No	2
DK	3

EB72.2 QD8a TREND MODIFIED

ASK QC13b IF "UNDERWENT A SURGICAL PROCEDURE", CODE 1 IN QC13a – OTHERS GO TO QC14a

QC13b Were you or your family member asked for written consent beforehand?

(READ OUT – SINGLE CODE)

(419)

Always	1
Sometimes	2
Never	3
DK	4

EB72.2 QD8b TREND MODIFIED

ASK ALL

QC14a Have you or a member of your family been hospitalised or admitted to a long-term care facility (such as nursing home or home for the elderly) in the last 12 months?

(READ OUT – MULTIPLE ANSWERS POSSIBLE)

(420-423)

Yes, hospitalised	1,
Yes, admitted to a long-term care facility	2,
No	3,
DK	4,

NEW

ASK QC14b IF "HOSPITALISED OR ADMITTED TO LONG-TERM CARE FACILITY", CODE 1 or 2 IN QC14a – OTHERS GO TO QC15

QC14b Did you or a member of your family receive any information on the risk of healthcare-associated infection?

(SHOW SCREEN - SINGLE CODE)

(424)

Yes	1
No	2
DK	3

NEW

ASK QC14c IF "RECEIVED INFORMATION ON RISK OF INFECTION", CODE 1 IN QC14b – OTHERS GO TO QC15

QC14c How did you or the member of your family receive this information? You or a member of your family ...

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(425-436)

Were informed by your general practitioner (GP) or another doctor informed you beforehand	1,
Were informed by the staff of the hospital	2,
Were informed by the staff of the long-term care facility	3,
Were informed by family, friends or acquaintances	4,
Were informed by patient organisations or other NGOs	5,
Read it in a brochure	6,
Read it on the Internet (Social media/ Internet forums)	7,
Saw it on TV	8,
Heard it on the radio	9,
Read it in a newspaper/ magazine	10,
Other (SPONTANEOUS)	11,
DK	12,

NEW

ASK ALL

QC15 Which organisations, bodies or authorities are mainly responsible for patient safety in the UK?

(DO NOT SHOW SCREEN – DO NOT READ OUT – MULTIPLE ANSWERS POSSIBLE)

(437-449)

Ministry of health or related national authority	1,
Hospitals/ Health centres/ Clinics/ Doctors/ Pharmacists	2,
Health insurance companies	3,
National government	4,
Regional/ Local authorities	5,
Patient organisations or other NGOs	6,
Legal system/ Justice	7,
Trade Unions	8,
National parliament	9,
Patients themselves	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

NEW BASED ON EB72.2 QD7

QC16	Which of the following forms of redress do you think you or a member of your family are entitled to if harmed whilst receiving healthcare in the UK, no matter how serious or permanent the harm was?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(450-459)

A formal acknowledgement that harm has been caused	1,
Explanation of the causes of that harm	2,
An apology from the individual or healthcare facility responsible	3,
Financial compensation	4,
An investigation into the case	5,
Having the person responsible disciplined	6,
Action taken against the healthcare facility responsible (including, for example, more checks through health inspections, closure of the facility, financial penalties)	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

EB72.2 QD9 TREND MODIFIED

QC17	Which of the following forms of redress do you think you or a member of your family are entitled to if harmed whilst receiving healthcare in another EU Member State?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(460-469)

A formal acknowledgement that harm has been caused	1,
Explanation of the causes of that harm	2,
An apology from the individual or healthcare facility responsible	3,
Financial compensation	4,
An investigation into the case	5,
Having the person responsible disciplined	6,
Action taken against the healthcare facility responsible (including, for example, more checks through health inspections, closure of the facility, financial penalties)	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

EB72.2 QD10 TREND MODIFIED

QC18	From which of the following can you seek help in relation to redress if you or a member of your family is harmed whilst receiving healthcare in the UK?
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(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(470-480)

Hospital Management	1,
The regional or local authorities	2,
National agency on patient safety	3,
A lawyer	4,
Department of Health	5,
Patient or consumer organisations or other NGOs	6,
Close relative or acquaintance who works in the healthcare system	7,
A doctor, a nurse or a pharmacist	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

EB72.2 QD11 TREND MODIFIED

QC19	And where can you seek help in relation to redress if you or a member of your family is harmed whilst receiving healthcare in another EU Member State?
------	--

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(481-490)

Hospital Management in the country of care	1,
A doctor, a nurse or a pharmacist in the country of care	2,
The British embassy, consulate or High Commission in the country of care	3,
A national agency for patient safety in the UK	4,
The Department of Health in the UK	5,
A lawyer in the UK	6,
A lawyer in the country of care	7,
Other (SPONTANEOUS)	8,
None (SPONTANEOUS)	9,
DK	10,

EB72.2 QD12 TREND MODIFIED

D. SPORT AND PHYSICAL ACTIVITY

ASK ALL

READ OUT: By "exercise" we mean any form of physical activity which you do in a sport context or sport-related setting, such as swimming, training in a fitness centre or a sports club, running in the park etc.

QD1 How often do you exercise or play sport?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

	(511)
5 times a week or more	1
3 to 4 times a week	2
1 to 2 times a week	3
1 to 3 times a month	4
Less often	5
Never	6
DK	7

EB72.3 QF1

QD2 And how often do you engage in other physical activity such as cycling from one place to another, dancing, gardening, etc.?

[READ OUT: By "other physical activity" we mean physical activity for recreational or non-sport-related reasons.] (SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

	(512)
5 times a week or more	1
3 to 4 times a week	2
1 to 2 times a week	3
1 to 3 times a month	4
Less often	5
Never	6
DK	7

EB72.3 QF2 TREND MODIFIED

ASK QD3a TO QD4b IF "PRACTICES A SPORT OR A PHYSICAL ACTIVITY", CODE 1 TO 5  
IN QD1 OR QD2 – OTHERS GO TO QD5a

QD3a In the last 7 days, on how many days did you do vigorous physical activity like lifting heavy things, digging, aerobics or fast cycling?

(DO NOT SHOW SCREEN - DO NOT READ OUT - SINGLE CODE)

	(513)
1 day	1
2 days	2
3 days	3
4 days	4
5 days	5
6 days	6
7 days	7
None	8
DK	9

NEW (BASED ON EB58.2 Q50)

QD3b In general, on days when you do vigorous physical activity, how much time in total do you usually spend at it?

(SHOW SCREEN – READ OUT – SINGLE CODE)

	(514)
30 minutes or less	1
31 to 60 minutes	2
61 to 90 minutes	3
91 to 120 minutes	4
More than 120 minutes	5
Never do vigorous physical activities	6
DK	7

NEW (BASED ON EB58.2 Q51)

QD4a	In the last 7 days, on how many days did you do moderate physical activity like carrying light loads, cycling at normal pace or doubles tennis? Please do not include walking.
------	--

(DO NOT SHOW SCREEN - DO NOT READ OUT - SINGLE CODE)

	<b>(515)</b>
1 day	1
2 days	2
3 days	3
4 days	4
5 days	5
6 days	6
7 days	7
None	8
DK	9

NEW (BASED ON EB58.2 Q52)

QD4b	In general, on days when you do moderate physical activity, how much time in total do you usually spend at it?
------	--

(SHOW SCREEN – READ OUT – SINGLE CODE)

	<b>(516)</b>
30 minutes or less	1
31 to 60 minutes	2
61 to 90 minutes	3
91 to 120 minutes	4
More than 120 minutes	5
Never do moderate physical activities	6
DK	7

NEW (BASED ON EB58.2 Q53)

ASK ALL

QD5a In the last 7 days, on how many days did you walk for at least 10 minutes at a time?

(DO NOT SHOW SCREEN - DO NOT READ OUT - SINGLE CODE)

	(517)
1 day	1
2 days	2
3 days	3
4 days	4
5 days	5
6 days	6
7 days	7
None	8
DK	9

NEW (BASED ON EB58.2 Q54)

QD5b In general, on days when you walk for at least 10 minutes at a time, how much time in total do you usually spend walking?

(SHOW SCREEN - READ OUT - SINGLE CODE)

	(518)
30 minutes or less	1
31 to 60 minutes	2
61 to 90 minutes	3
91 to 120 minutes	4
More than 120 minutes	5
Never walk for 10 minutes at a time	6
DK	7

NEW (BASED ON EB58.2 Q55)

QD6	How much time do you spend sitting on a usual day? This may include time spent at a desk, visiting friends, studying or watching television.
-----	--

(SHOW SCREEN – READ OUT – SINGLE CODE)

**(519-520)**

1 hour or less	1
1 hour to 1 hour and 30 minutes	2
1 hour 31 minutes to 2 hours 30 minutes	3
2 hours 31 minutes to 3 hours 30 minutes	4
3 hours 31 minutes to 4 hours 30 minutes	5
4 hours 31 minutes to 5 hours 30 minutes	6
5 hours 31 minutes to 6 hours 30 minutes	7
6 hours 31 minutes to 7 hours 30 minutes	8
7 hours 31 minutes to 8 hours 30 minutes	9
More than 8 hours and 30 minutes	10
DK	11

NEW (BASED ON EB58.2 Q56)

ASK QD7 AND QD8 IF "PRACTICES A SPORT OR A PHYSICAL ACTIVITY", CODES 1 TO 5 IN QD1 OR CODES 1 TO 5 IN QD2 – OTHERS GO TO QD9

QD7	Earlier you said you engage in sport or other physical activity, vigorous or not. Where do you engage in sport or physical activity?
-----	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

**(521-530)**

At a health or fitness centre	1,
At a sports club	2,
At a sports centre	3,
At school or university	4,
At work	5,
At home	6,
On the way between home and school, work or shops	7,
In a park, outdoors, etc.	8,
Elsewhere (SPONTANEOUS)	9,
DK	10,

EB72.3 QF3 TREND MODIFIED

QD8 Why do you engage in sport or physical activity?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(531-547)

To improve your health	1,
To improve your physical appearance	2,
To counteract the effects of ageing	3,
To have fun	4,
To relax	5,
To be with friends	6,
To make new acquaintances	7,
To meet people from other cultures	8,
To improve physical performance	9,
To improve fitness	10,
To control your weight	11,
To improve your self-esteem	12,
To develop new skills	13,
For the spirit of competition	14,
To better integrate into society	15,
Other (SPONTANEOUS)	16,
DK	17,

EB72.3 QF4

ASK ALL

QD9 What are the main reasons currently preventing you from practising sport more regularly?

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(548-559)

You do not have the time	1,
It is too expensive	2,
You do not like competitive activities	3,
There is no suitable or accessible sport infrastructure close to where you live	4,
You have a disability or illness	5,
You do not have friends to do sports with	6,
You feel discriminated against by other participants	7,
You lack motivation or are not interested	8,
You are afraid of the risk of injuries	9,
You are already doing sports regularly (SPONTANEOUS)	10,
Other (SPONTANEOUS)	11,
DK	12,

NEW (BASED ON EB72.3 QF5)

QD10	Are you a member of any of the following clubs where you participate in sport or recreational physical activity?
------	--

(SHOW SCREEN - READ OUT – MULTIPLE ANSWERS POSSIBLE)

	<b>(560-565)</b>
Health or fitness centre	1,
Sports club	2,
Socio-cultural club that includes sport in its activities (e.g. employees' club, youth club, school- and university-related club)	3,
Other (SPONTANEOUS)	4,
No, not a member of any club (SPONTANEOUS)	5,
DK	6,

EB72.3 QF7 TREND MODIFIED

QD11	To what extent do you agree or disagree with the following statements about sport and physical activity?
------	--

(SHOW SCREEN WITH SCALE – ONE ANSWER PER LINE)

	(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
--	------------	---------------	---------------	------------------	------------------	----

(566)	1	The area where you live offers you many opportunities to be physically active	1	2	3	4	5
(567)	2	Local sports clubs and other local providers offer many opportunities to be physically active	1	2	3	4	5
(568)	3	Your local authority does not do enough for its citizens in relation to physical activities	1	2	3	4	5

EB72.3 QF6 TREND MODIFIED

The next questions are about volunteering in sport. By volunteering we mean doing any voluntary work or activity for which you do not receive any payment except to cover expenses, for example organising or helping to run events, campaigning or raising money, providing transport or driving, taking part in a sponsored event, coaching, tuition, mentoring, etc.

QD12 Do you engage in voluntary work that support sporting activities?

(SHOW SCREEN - SINGLE CODE)

	<b>(569)</b>
Yes	1
No	2
DK	3

EB72.3 QF8

ASK QD13 AND QD14 IF "ENGAGE IN VOLUNTARY WORK", CODE 1 IN QD12 – OTHERS GO TO SOCIO DEMOGRAPHICS

QD13 How much time do you spend on voluntary work in sport?

(SHOW SCREEN - READ OUT – SINGLE CODE)

	<b>(570)</b>
Only occasionally, at individual events	1
1-5 hours per month	2
6-20 hours per month	3
21-40 hours per month	4
More than 40 hours per month	5
DK	6

EB72.3 QF9

QD14	What type of voluntary work do you do? You ...
------	--

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
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	(571-581)
Are a member of a board or committee	1,
Do administrative tasks	2,
Are a coach or trainer	3,
Are a referee or other official	4,
Organise or help to run a sporting event	5,
Support day to day club activities (for example. bar, food, merchandising)	6,
Provide transport	7,
Maintain sports facilities	8,
Maintain sports equipment	9,
Other (SPONTANEOUS)	10,
DK	11,

NEW
-----

DEMOGRAPHICS

ASK ALL

NO QUESTIONS D1 TO D6

D7 Could you tell me which of these best describes your own current situation?

(SHOW SCREEN - READ OUT)

(602-603)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB80.1 D7

D8 How old were you when you stopped full-time education?

(INT.: IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

(604-605)

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EB80.1 D8

NO QUESTION D9

D10 Gender.

(606)

Male

1

Female

2

EB80.1 D10

D11 How old are you?

(607-608)

EB80.1 D11

NO QUESTIONS D12 TO D14

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a What is your current occupation?

D15b Did you do any paid work in the past? What was your last occupation?

	(609-610)	(611-612)
	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
<b>NON-ACTIVE</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
<b>SELF EMPLOYED</b>		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
<b>EMPLOYED</b>		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB80.1 D15a D15b

NO QUESTIONS D16 TO D24

D25 Would you say you live in a...?

(READ OUT)

(613)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB80.1 D25

NO QUESTIONS D26 TO D39

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(INT.: READ OUT – WRITE DOWN)

(614-615)

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EB80.1 D40a

D40b Could you tell me how many children less than 10 years old live in your household

(INT.: READ OUT – WRITE DOWN)

(616-617)

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EB80.1 D40b

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(INT.: READ OUT – WRITE DOWN)

(618-619)

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EB80.1 D40c

D46 Which of the following do you have?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(620-629)

Television	1,
DVD player	2,
Music CD player	3,
Computer	4,
An Internet connection at home	5,
A car	6,
A flat / a house which you have finished paying for	7,
A flat / a house which you are still paying for	8,
None (SPONTANEOUS)	9,
DK	10,

EB80.1 D46

NO QUESTIONS D47 TO D59

D60 During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?

(SHOW SCREEN - READ OUT)

(630)

Most of the time	1
Occasionally	2
Almost never\ never	3
Refusal (SPONTANEOUS)	4

EB80.1 D60

D62 Could you tell me if...?

(SHOW SCREEN)

(READ OUT)	Everyday \ Almost everyday	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
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(631)	1	You use the Internet at home	1	2	3	4	5	6	7
(632)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(633)	3	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB80.1 D62

D63 Do you see yourself and your household belonging to...?

(SHOW SCREEN – READ OUT – SINGLE CODE)

	(634)
The working class of society	1
The middle class of society	2
The higher class of society	3
Other (SPONTANEOUS)	4
None (SPONTANEOUS)	5
Refusal (SPONTANEOUS)	6
DK	7

EB80.1 D63

D70 On the whole, how satisfied or not are you with the life you lead? Are you...?

(ONE ANSWER ONLY)

	(635)
Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB79.3 QA1

D71	When you get together with friends or relatives, how often would you say you discuss...?
-----	--

(SHOWSCREEN)
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(READ OUT)	Frequently	Occasionally	Never	DK
------------	------------	--------------	-------	----

(636)	1	National political matters	1	2	3	4
(637)	2	European political matters	1	2	3	4
(638)	3	Local political matters	1	2	3	4

EB79.3 QA2
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D72	Please tell me to what extent you agree or disagree with each of the following statements.
-----	--

(SHOW SCREEN – SINGLE CODE)
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(READ OUT)	Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
------------	---------------	---------------	------------------	------------------	----

(639)	1	My voice counts in the European Union	1	2	3	4	5
(640)	2	My voice counts in the United Kingdom	1	2	3	4	5

EB79.5 Q28 TRENBD MODIFIED
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D73	At the moment, would you say that things are generally going in the right direction or the wrong direction, in...?
-----	--

(SINGLE CODE)
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(READ OUT)	Things are going in the right direction	Things are going in the wrong direction	Neither one nor the other (SPONTANEOUS)	DK
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(641)	1	The United Kingdom	1	2	3	4
(642)	2	The European Union	1	2	3	4

EB79.3 QA11a
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INTERVIEW PROTOCOLE

P1 DATE OF INTERVIEW

(663-664) (665-666)  
[ ] [ ] DAY [ ] [ ] MONTH

EB80.1 P1

P2 TIME OF THE BEGINNING OF THE INTERVIEW

(INT.:USE 24 HOUR CLOCK)  
(667-668) (669-670)  
[ ] [ ] HOUR [ ] [ ] MINUTES

EB80.1 P2

P3 NUMBER OF MINUTES THE INTERVIEW LASTED

(671-673)  
[ ] [ ] MINUTES

EB80.1 P3

P4 Number of persons present during the interview, including interviewer

	(674)
Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB80.1 P4

P5 Respondent cooperation

	(675)
Excellent	1
Fair	2
Average	3
Bad	4

EB80.1 P5

P6 Size of locality

Local Codes  
(676-677)  
[ ] [ ]

EB80.1 P6

P7	Region
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NUTS Level 2 Regions (See <a href="http://www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics">www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics</a> ) <b>(678-679)</b>	
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<input type="text"/>	<input type="text"/>
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EB80.1 P7
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P8	Postal code
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<b>(680-687)</b>	
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<input type="text"/>							
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EB80.1 P8
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P9	Sample point number
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<b>(688-695)</b>	
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<input type="text"/>							
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EB80.1 P9
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P10	Interviewer number
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<b>(696-703)</b>	
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<input type="text"/>							
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EB80.1 P10
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P11	LEAVE BLANK
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<b>(704-711)</b>	
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<input type="text"/>							
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EB80.1 P11
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NO QUESTION P12
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