

ZA7562

Eurobarometer 91.2 (2019)

**Country Questionnaire
United Kingdom**

A	your survey number (2021-2025) <table border="1"><tr><td></td><td></td><td></td><td></td><td></td></tr></table> EB90.4 A						
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C	our survey number (2028-2030) <table border="1"><tr><td></td><td></td><td></td></tr></table> EB90.4 C						
D	Interview number (2031-2036) <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> EB90.4 D						

CONSENT FOR FACE TO FACE EUROBAROMETER SURVEYS

Hello, My name is ..., from Kantar, and I'm conducting an interview for Kantar Public, on behalf of one of our clients.

We are looking for people aged 15 or over who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe. We would greatly appreciate your input. It should take no more than [XX] minutes.

This study may include some questions that could be considered sensitive. You may refuse to answer these questions at any time. I would like to reassure you that your co-operation is completely voluntary and all of your answers are confidential.

Moreover, the collected responses will be thoroughly anonymised, and all identifiable information will be removed. The information will then be provided to our clients and published, but it will not be possible to identify any responding individuals in the data. For more information on how we collect and use your personal data, please consult [LINK]:

By continuing with this interview, it means that you agree with the above terms and conditions. If you would like to check any details about the interview, I can give you the relevant number to call: 020 8433 4012

SC0	Respondent answer	
		(2057)
	Agree	1
	Disagree	2
	EB90.4 SC0	

IF SC0=2 THEN STOP INTERVIEW

D11 How old are you?

(IF "REFUSAL" CODE '99')

(2058-2059)

--	--

EB90.4 D11

IF D11=99 (REFUSAL) THEN STOP INTERVIEW

ASK SC1 IF D11=15 - OTHERWISE GO TO Q1

SC1 The European General Data Protection Regulation (GDPR) only allows us to interview you if we have prior permission from one of your parents or legal guardians. Is one of you parents there at the moment? Can we speak to him/her?

(2060)

Yes
No

1
2

EB90.4 SC1

ASK SC2 IF SC1=1 - OTHERWISE STOP INTERVIEW

SC2 Are you the parent or legal guardian of the teenager in question?

(2061)

Yes
No

1
2

EB90.4 SC2

ASK SC3A IF SC2=1 - OTHERWISE STOP INTERVIEW

Today we are looking for people who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe and we would like to speak to your son/ daughter about this subject. This study may include some questions that could be considered sensitive. Your son/daughter may refuse to answer these questions at any time. I would like to reassure you that your son's/daughter's co-operation is completely voluntary and all his/her answers are confidential.

SC3A	Do we have your permission to conduct this interview with your son/ daughter?
------	---

(2062)

Yes	1
No	2

EB90.4 SC3A

IF SC3A=2 THEN DISPLAY THE FOLLOWING MESSAGE AND STOP INTERVIEW

Thank you for your time. This is the end of the interview.

IF SC3A=1 THEN DISPLAY THE FOLLOWING MESSAGE AND CONTINUE INTERVIEW

Thank you. Please pass me back to your son/ daughter to continue with the interview.

Q1: CODE 29 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

Q1: CODE 30 IS EXCLUSIVE

Q1: IF CODE 30 THEN CLOSE INTERVIEW

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

(2063-2092)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,

Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czech Republic	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

EB90.4 Q1

ASK ALL

D70: CODE "NO ANSWER" IN CODE 5

D70	On the whole, how satisfied or not are you with the life you lead? Are you...?
-----	--

(SINGLE CODE)

(2093)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB90.3 D70

D71: CODE "NO ANSWER" IN CODE 4

D71	When you get together with friends or relatives, how often would you say you discuss...?
-----	--

(READ OUT – SINGLE CODE)

		Frequently	Occasional ly	Never	DK
--	--	------------	------------------	-------	----

(2094)	1	National political matters	1	2	3	4
(2095)	2	European political matters	1	2	3	4
(2096)	3	Local political matters	1	2	3	4

EB90.4 D71

QA1: ROTATE ANSWERS 1 TO 13

QA1: MAX. 2 ANSWERS

QA1: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA1: CODES 15 AND 16 ARE EXCLUSIVE

QA1	What do you think are the two most important issues facing the United Kingdom at the moment?
-----	--

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

	(2117-2132)
Crime	1,
Economic situation	2,
Rising prices inflation cost of living	3,
Taxation	4,
Unemployment	5,
Terrorism	6,
Housing	7,
Government debt	8,
Immigration	9,
Health and social security	10,
The education system	11,
Pensions	12,
The environment, climate and energy issues	13,
Other (SPONTANEOUS)	14,
None (SPONTANEOUS)	15,
DK	16,

EB90.3 QA3a

QA2: ROTATE ANSWERS 1 TO 13

QA2: MAX. 2 ANSWERS

QA2: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA2: CODES 15 AND 16 ARE EXCLUSIVE

QA2	What do you think are the two most important issues facing the EU at the moment?
-----	--

(SHOW SCREEN - READ OUT – MAX. 2 ANSWERS)

	(2133-2148)
Crime	1,
Economic situation	2,
Rising prices inflation cost of living	3,
Taxation	4,
Unemployment	5,
Terrorism	6,
The EU's influence in the world	7,
The state of Member States' public finances	8,
Immigration	9,
Pensions	10,
The environment	11,
Energy supply	12,
Climate change	13,
Other (SPONTANEOUS)	14,
None (SPONTANEOUS)	15,
DK	16,

EB90.3 QA5

D73: CODE "NO ANSWER" IN CODE 4

D73	At the moment, would you say that things are generally going in the right direction or the wrong direction, in...?
-----	--

(READ OUT – SINGLE CODE)

		Things are going in the right direction	Things are going in the wrong direction	Neither one nor the other (SPONTANEOUS)	DK
--	--	---	---	---	----

(2149)	1	The United Kingdom	1	2	3	4
(2150)	2	The European Union	1	2	3	4

EB90.3 D73a

QA3	I would like to ask you a question about how much trust you have in certain media and institutions. For each of the following media and institutions, please tell me if you tend to trust it or tend not to trust it.
-----	---

(READ OUT – ONE ANSWER PER LINE)

		Tend to trust	Tend not to trust	DK
(2151)	1 The media	1	2	3
(2152)	2 Political parties	1	2	3
(2153)	3 Regional or local public authorities	1	2	3
(2154)	4 The UK Government	1	2	3
(2155)	5 The House of Commons	1	2	3
(2156)	6 The European Union	1	2	3

EB89.1 QA8a STATEMENT 1 EB90.3 QA8a STATEMENTS 2 TO 6

D78	In general, does the EU conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?
-----	---

(READ OUT – SINGLE CODE)

	(2157)
Very positive	1
Fairly positive	2
Neutral	3
Fairly negative	4
Very negative	5
DK	6

EB90.3 D78

QA4: ROTATE ANSWERS 1 TO 14

QA4: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA4: CODE 16 IS EXCLUSIVE

QA4	What does the European Union mean to you personally?
-----	--

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)
--

(2158-2173)

Peace	1,
Economic prosperity	2,
Democracy	3,
Social protection	4,
Freedom to travel, study and work anywhere in the EU	5,
Cultural diversity	6,
Stronger say in the world	7,
The Euro	8,
Unemployment	9,
Bureaucracy	10,
Waste of money	11,
Loss of our cultural identity	12,
More crime	13,
Not enough international border controls	14,
Other (SPONTANEOUS)	15,
DK	16,

EB90.3 QA10

D84	For each of the following statements about the EU could you please tell me whether you think it is true or false.
-----	---

(READ OUT – SINGLE CODE)

		True	False	DK
--	--	------	-------	----

(2174)

1	The members of the European Parliament are directly elected by the citizens of each Member State	1	2	3
---	--	---	---	---

EB90.3 QA14

QA5: ROTATE ITEMS 1 TO 8

QA5	Please tell me for each of the following whether you are for it or against it.
-----	--

(READ OUT - SINGLE CODE)

		For	Against	Refusal (SPONTAN EOUS)	DK
(2175)	1 A European economic and monetary union with one single currency, the euro	1	2	3	4
(2176)	2 A common foreign policy of the 28 Member States of the EU	1	2	3	4
(2177)	3 A common defence and security policy among EU Member States	1	2	3	4
(2178)	4 The EU's common trade policy	1	2	3	4
(2179)	5 A common European policy on migration	1	2	3	4
(2180)	6 A common energy policy among EU Member States	1	2	3	4
(2181)	7 A digital single market within the EU	1	2	3	4
(2182)	8 The free movement of EU citizens who can live, work, study and do business anywhere in the EU	1	2	3	4

EB90.3 QA15

QA6a	On the whole, how satisfied are you with the way democracy works in the United Kingdom? Are you...?
------	--

QA6b	And how about the way democracy works in the European Union?
------	--

(SHOW SCREEN WITH SCALE – SINGLE CODE)

	(2183)	(2184)
	QA6a	QA6b
	In the United Kingdom	In the European Union
Very satisfied	1	1
Fairly satisfied	2	2
Not very satisfied	3	3
Not at all satisfied	4	4
DK	5	5

EB90.3 QA16a QA16b

QA7: DISPLAY '99' INSTEAD OF 'DK'

QA7	Please tell me to what extent you agree or disagree with each of the following statements.
-----	--

(SHOW SCREEN – READ OUT – SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2185)	1 I understand how the European Union works	1	2	3	4	5
(2186)	2 More decisions should be taken at EU level	1	2	3	4	5
(2187)	3 Globalisation is an opportunity for economic growth	1	2	3	4	5

EB90.3 QA17a

QA8: DISPLAY '99' ON SCREEN INSTEAD OF 'DK'

QA8 To what extent do you agree or disagree with each of the following statements?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2188)	1 The European Union is a place of stability in a troubled world	1	2	3	4	5
(2189)	2 Free-market economy should go with a high level of social protection	1	2	3	4	5
(2190)	3 Globalisation threatens the UK's identity	1	2	3	4	5
(2191)	4 The European Union project offers a future perspective for Europe's youth	1	2	3	4	5
(2192)	5 The interests of people like you are well taken into account by the political system in the UK	1	2	3	4	5

(2193)

6	The rise of political parties protesting against the traditional political elites in various European countries is a matter of concern	1	2	3	4	5
---	--	---	---	---	---	---

(2194)

7	In the UK, everyone has a chance to succeed in life	1	2	3	4	5
---	---	---	---	---	---	---

EB90.2 QC7

QA9	How optimistic would you say that you are about the future of the European Union. Are you.....?
-----	---

(READ OUT – SHOW SCREEN - SINGLE CODE)

(2195)

Very optimistic	1
Fairly optimistic	2
Fairly pessimistic	3
Very pessimistic	4
DK	5

EB90.2 QC14

Let's now discuss other topics.

QA10: DISPLAY '99' INSTEAD OF 'DK'

QA10 For each of the following statements, please tell me to what extent it corresponds to your own opinion.

(SHOW SCREEN - READ OUT - SINGLE CODE)

		Yes, definitely	Yes, to some extent	No, not really	No, definitely not	DK
--	--	--------------------	---------------------------	-------------------	--------------------------	----

(2216)

1	You feel you are a citizen of the EU	1	2	3	4	5
---	---	---	---	---	---	---

EB90.3 QD2

QA11a	Which of the following do you think is the most positive result of the EU? Firstly?
-------	---

(SHOW SCREEN - READ OUT - SINGLE CODE)

(2217-2218)

Peace among the Member States of the EU	1
The free movement of people, goods and services within the EU	2
The Euro	3
Student exchange programmes such as ERASMUS	4
The common agricultural policy	5
The economic power of the EU	6
The political and diplomatic influence of the EU in the rest of the world	7
The level of social welfare in the EU	8
Other (SPONTANEOUS)	9
None (SPONTANEOUS)	10
DK	11

EB90.3 QD4a

QA11b: ITEM MENTIONED IN QA11a CANNOT BE PROPOSED IN QA11b (except code 9)

QA11b: IF CODE 10 OR 11 IN QA11a THEN QA11b IS SKIPPED

QA11b: MAX. 2 ANSWERS

QA11b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA11b: CODES 10 AND 11 ARE EXCLUSIVE

QA11b	Any others?
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(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(2219-2229)

Peace among the Member States of the EU	1,
The free movement of people, goods and services within the EU	2,
The Euro	3,
Student exchange programmes such as ERASMUS	4,
The common agricultural policy	5,
The economic power of the EU	6,
The political and diplomatic influence of the EU in the rest of the world	7,
The level of social welfare in the EU	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
DK	11,

EB90.3 QD4b

QA12: ROTATE STATEMENTS 1 TO 4 - KEEP ITEMS 1 AND 2 IN THAT ORDER

QA12: DISPLAY '99' INSTEAD OF 'DK'

QA12	To what extent do you agree or disagree with each of the following statements?
------	--

(SHOW SCREEN – SINGLE CODE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2230)	1 People in the UK have a lot of things in common	1	2	3	4	5
(2231)	2 People in the European Union have a lot of things in common	1	2	3	4	5
(2232)	3 You understand well what is going on in today's world	1	2	3	4	5
(2233)	4 You have confidence in the future	1	2	3	4	5

EB90.3 QD9 MODIFIED

QA13a/b: ROTATE CODES 1 TO 9

QA13a/b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA13b: DO NOT PROPOSE ANSWER GIVEN IN QA13a (EXCEPT FOR CODE 10)
--

QA13b: IF "NONE" OR "DK" IN QA13a THEN SKIP QA13b

QA13a	In your opinion, what are the main assets of the EU? Firstly?
-------	---

QA13b	And secondly?
-------	---------------

(SHOW SCREEN – READ OUT – ONE ANSWER PER COLUMN)
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	(2234-2235)	(2236-2237)
	QA13a	QA13b
	FIRSTLY	SECONDLY
The standard of living of EU citizens	1	1
The economic, industrial and trading power of the EU	2	2
The EU's respect for democracy, human rights and the rule of law	3	3
The skills and talents of EU citizens	4	4
The quality of infrastructure in the EU	5	5
The EU's capacity for research and innovation	6	6
The good relationship between the EU's Member States	7	7
The EU's ability to promote peace and democracy outside its borders	8	8
The EU's commitment to environmental responsibility	9	9
Other (SPONTANEOUS)	10	10
None (SPONTANEOUS)	11	11

DK	12	12
----	----	----

EB90.2 QC1a QC1b

QA14: MAX. 3 ANSWERS

QA14: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA14: CODES 12 AND 13 ARE EXCLUSIVE

QA14	Which of the following do you think are the main challenges for the EU?
------	---

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(2238-2250)

The ageing of the EU's population	1,
Social inequalities	2,
Competition from emerging countries	3,
Insufficient economic growth	4,
The public debt of EU Member States	5,
Unemployment	6,
Instability in the regions bordering the EU	7,
Environmental issues	8,
Migration issues	9,
Terrorism and security issues	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

EB90.2 QC2

QA15: MAX. 2 ANSWERS

QA15: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA15: CODES 8 AND 9 ARE EXCLUSIVE

QA15	Which two of the following do you think would be most useful for the future of Europe?
------	--

(SHOW SCREEN – READ OUT – MAX. 2 ANSWERS)

(2251-2259)

Comparable education standards	1,
Well-defined external borders of the EU	2,
The introduction of the euro in all EU countries	3,
Comparable living standards	4,
A common army	5,
An economic government for the EU	6,
Other (SPONTANEOUS)	7,
None (SPONTANEOUS)	8,
DK	9,

EB90.2 QC6

D85: ROTATE CODES 1 TO 6

D85: MAX. 2 ANSWERS

D85: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

D85	What do you think should be done to improve access to healthcare for all Europeans?
-----	---

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

(2260-2267)

More research on health
More affordable medical treatments
More medical staff in rural areas
More physicians/doctors
More money allocated to healthcare
More medical establishments
Other (SPONTANEOUS)
DK

1,
2,
3,
4,
5,
6,
7,
8,

NEW

D86: ROTATE CODES 1 TO 8

D86: MAX. 3 ANSWERS

D86: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

D86	In which of the following areas do you think technology will have the biggest impact in Europe?
-----	---

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(2268-2277)

Finance	1,
Employment/ work	2,
Migration	3,
Health	4,
Social life	5,
Education	6,
Crime	7,
Social protection	8,
Other (SPONTANEOUS)	9,
DK	10,

NEW

THE CHARTER OF FUNDAMENTAL RIGHTS

Now, let's talk about another topic.

ASK ALL

D62: DISPLAY '95' INSTEAD OF 'NO INTERNET ACCESS'

D62	Could you tell me if...?
-----	--------------------------

(SHOW SCREEN WITH SCALE – READ OUT – SINGLE CODE)

		Every day or almost every day	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
--	--	-------------------------------	---------------------------	-------------------	----------------------------	------------	-------	----------------------------------

(2298)	1	You use the Internet at home, in your home	1	2	3	4	5	6	7
(2299)	2	You use the Internet at your place of work	1	2	3	4	5	6	7
(2300)	3	You use the Internet on your mobile device (laptop, smartphone, tablet, etc.)	1	2	3	4	5	6	7
(2301)	4	You use the Internet somewhere else (school, university, internet café, etc.)	1	2	3	4	5	6	7

EB90.4 D62

ASK D20 IF CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3 OR D62.4 (USE THE INTERNET)

D20	How often, if at all, do you use online social networks?
-----	--

(READ OUT - ONE ANSWER ONLY)

	(2302)
Every day or almost every day	1
Two or three times a week	2
About once a week	3
Two or three times a month	4
Less often	5
Never	6
DK	7

EB83.1 QB1 MODIFIED

QB1	Have you ever heard of the Charter of Fundamental Rights of the EU?
-----	---

(READ OUT – SINGLE CODE)

	(2303)
Yes, and you know what they are	1
Yes, but you don't know really what it is	2
No	3
DK	4

(READ OUT) The Charter of Fundamental Rights of the EU defines certain political, social and economic rights for citizens in the EU. These rights apply to the areas of dignity, freedoms, equality, solidarity, citizens' rights and justice.

QB2	How well informed do you feel you are about the Charter of Fundamental Rights of the EU?
-----	--

(READ OUT - ONE ANSWER ONLY)

(2304)

Very well informed	1
Fairly well informed	2
Not very well informed	3
Not at all informed	4
You have never heard of it (SPONTANEOUS)	5
DK	6

EB75.1 QB1

(READ OUT) To simplify, we will use the term Charter throughout the questionnaire.

QB3	Do you think that the Charter is legally binding? In other words, do you think any court in the European Union can ensure that the rights enshrined in the Charter are respected?
-----	---

(READ OUT - ONE ANSWER ONLY)

(2305)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

FL416 Q2

QB4: ROTATE STATEMENTS 1 TO 3

QB4	Please tell me if you think each of the following statements is true or false: The Charter applies...
-----	---

(READ OUT - ONE ANSWER PER LINE)

		True	False	DK
--	--	------	-------	----

(2306) (2307) (2308)	1	To all actions of EU institutions and bodies, e.g. when EU institutions adopt new legislation	1	2	3
	2	To all actions of EU Member States, including on matters of national competence	1	2	3
	3	To EU Member States only when they implement EU law	1	2	3

FL416 Q3

QB5a: ROTATE ANSWERS 1 TO 6

QB5a	Imagine that you feel that your rights enshrined in the Charter are being violated, and you want to complain about it. To which institution or body would you turn? Firstly?
------	--

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)
--

(2309)

An EU institution, e.g. the European Commission, the European Parliament or the European ombudsman	1
The British government	2
The police	3
A court	4
An ombudsman or an independent body in the UK	5
A non-governmental organisation (NGO)	6
Other (SPONTANEOUS)	7
None/ You would not complain (SPONTANEOUS)	8
DK	9

FL416 Q4a

QB5b: ANSWER MENTIONED IN QB5a CANNOT BE PROPOSED IN QB5b (EXCEPT CODE 7)

QB5b: IF CODE 8 OR 9 IN QB5a THEN QB5b IS SKIPPED

QB5b: SAME ROTATION AS QB5a

QB5b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QB5b: CODES 8 AND 9 ARE EXCLUSIVE

QB5b	And then?
------	-----------

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2310-2318)

An EU institution, e.g. the European Commission, the European Parliament or the European ombudsman
The British government
The police
A court
An ombudsman or an independent body in the UK
A non-governmental organisation (NGO)
Other (SPONTANEOUS)
None/ You would not complain (SPONTANEOUS)
DK

1,
2,
3,
4,
5,
6,
7,
8,
9,

FL416 Q4b

QB6: ROTATE STATEMENTS 1 TO 4

QB6: DISPLAY '99' INSTEAD OF 'DK'

QB6	Would you be interested or not in having more information about the following aspects of the Charter?
-----	---

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Very interested	Fairly interested	Not very interested	Not at all interested	DK
--	--	-----------------	-------------------	---------------------	-----------------------	----

(2319)

1	Where to turn if your rights, as enshrined in the Charter, are violated, e.g. a competent court or a body which can handle complaints	1	2	3	4	5
---	---	---	---	---	---	---

(2320)

2	The content of the Charter, defining your fundamental rights as an EU citizen	1	2	3	4	5
---	---	---	---	---	---	---

(2321)

3	When the Charter applies and when it does not	1	2	3	4	5
---	---	---	---	---	---	---

(2322)

4	The historical and political context of the Charter, when it was adopted, by whom, etc.	1	2	3	4	5
---	---	---	---	---	---	---

FL416 Q5

ASK QB7 IF CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3 OR D62.4 (USE THE INTERNET)

QB7	How often, if at all, do you purchase goods or services online (e.g. clothes, books, tickets or food)?
-----	--

(READ OUT - ONE ANSWER ONLY)

(2323)

Every day or almost every day	1
Two or three times a week	2
About once a week	3
Two or three times a month	4
Less often	5
Never	6
DK	7

EB83.1 QB1.2 MODIFIED

ASK ALL

QB8: ROTATE ANSWERS 1 TO 9

QB8: MAX. 3 ANSWERS

QB8: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
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QB8: CODE 11 AND 12 ARE EXCLUSIVE

QB8	When online (using online social networks or mobile applications, making online purchases, etc.), you are sometimes asked to provide personal information. What are the main reasons for which you provide personal information online?
-----	---

(SHOW SCREEN – READ OUT – MAX. 3 ANSWERS)

(2324-2335)

To make a payment	1,
To have your purchases delivered	2,
To access services	3,
To communicate with others	4,
To obtain a service adapted to your needs	5,
To get a service for free	6,
To save time at the next visit	7,
To receive money or price reductions	8,
To benefit from personalised commercial offers	9,
Other (SPONTANEOUS)	10,
You never provide personal information online (SPONTANEOUS)	11,
DK	12,

EB83.1 QB3 MODIFIED

ASK QB9 IF CODE 1 TO 10 IN QB8 (PROVIDE PERSONAL INFORMATION ONLINE)
--

QB9	How much control do you feel you have over the information you provide online, e.g. the ability to correct, change or delete this information?
-----	--

(READ OUT – SINGLE CODE)

	(2336)
Complete control	1
Some control	2
No control at all	3
It depends on the website or application (SPONTANEOUS)	4
DK	5

EB83.1 QB4

ASK QB10 IF CODE 2,3 OR 4 IN QB9 (FEELS THAT HAS PARTIAL OR NO CONTROL OVER THE INFORMATION PROVIDED ONLINE)
--

QB10	How concerned are you about not having complete control over the information you provide online? Would you say you are...?
------	--

(READ OUT – ONE ANSWER ONLY)

	(2337)
Very concerned	1
Fairly concerned	2
Not very concerned	3
Not at all concerned	4
DK	5

EB83.1 QB5

ASK QB11 CODE 1 TO 4 IN D20 (ONLINE SOCIAL NETWORKS USER)

(READ OUT) Now let's turn to PRIVACY SETTINGS. Privacy settings are controls available on online social networks and other websites that allow users to decide who can see their information.

QB11	Have you ever tried to change the privacy settings of your personal profile from the default settings on an online social network?
------	--

(ONE ANSWER ONLY)

(2338)

Yes	1
No	2
DK	3

EB83.1 QB9

ASK QB12a IF CODE 1 IN QB11 (ANSWER IS 'YES')

QB12a	In general, how easy or difficult did you find it to change the privacy settings of your personal profile(s)?
-------	---

(READ OUT – SINGLE CODE)

	(2339)
Very easy	1
Fairly easy	2
Fairly difficult	3
Very difficult	4
It depends (SPONTANEOUS)	5
DK	6

EB83.1 QB10a MODIFIED

ASK QB12b IF CODE 2 IN QB11 (ANSWER IS 'NO')

QB12b: ROTATE ANSWERS 1 TO 5

QB12b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QB12b	Why have you not tried to change the privacy settings of your personal profile(s)?
-------	--

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(2340-2346)

You did not think this was possible	1,
You do not know how to do this	2,
You trust the sites to set appropriate privacy settings	3,
You are not worried about sharing your personal data	4,
You do not have the time	5,
Other (SPONTANEOUS)	6,
DK	7,

EB83.1 QB10b

ASK QB13 IF CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3 OR D62.4 (USE THE INTERNET)

QB13	In general, when you are asked to provide personal information online, how often would you say that you are informed about the conditions of the collection and further uses of your data?
------	--

(READ OUT – SINGLE CODE)

(2347)

Always	1
Sometimes	2
Rarely	3
Never	4
You are never asked to provide personal information online (SPONTANEOUS)	5
DK	6

EB83.1 QB13

ASK QB14 IF CODE 1 TO 5 IN D62.1 OR D62.2 OR D62.3 OR D62.4 (USE THE INTERNET)

(READ OUT) Now let's turn to PRIVACY STATEMENTS. On the Internet, privacy statements explain how the personal information users provide will be used and accessed.

QB14	Thinking about privacy statements on the Internet, which of the following sentences best describes what you usually do?
------	---

(READ OUT - ONE ANSWER ONLY)

(2348)

You read them fully	1
You read them partially	2
You do not read them at all	3
DK	4

EB83.1 QB14

ASK QB15 IF CODE 2 OR 3 IN QB14 (DO NOT READ THEM OR ONLY PARTIALLY)

QB15: ROTATE ANSWERS 1 TO 7

QB15	What are the reasons why you do not usually read privacy statements, or only read them partially?
------	---

(SHOW SCREEN – READ OUT – MULTIPLE ANSWERS POSSIBLE)

(2349-2357)

You think the websites will not honour them	1,
You believe that the law will protect you in any case	2,
You don't know where to find them	3,
You don't think it is important to read them	4,
You find them too long to read	5,
You find them unclear or difficult to understand	6,
It is enough for you to see that websites have a privacy policy	7,
Other (SPONTANEOUS)	8,
DK	9,

EB83.1 QB15

ASK ALL

QB16	Have you heard about the existence of a public authority in the UK responsible for protecting your rights regarding your personal data?
------	---

(READ OUT - ONE ANSWER ONLY)

(2358)

Yes and you know which public authority is responsible	1
Yes, but you don't know which public authority is responsible	2
No	3
DK	4

EB83.1 QB25 MODIFIED

QB17	Have you heard of the General Data Protection Regulation (GDPR), which came into force in 2018?
------	---

(READ OUT - ONE ANSWER ONLY)

(2359)

Yes and you know what it is	1
Yes, but you don't know exactly what it is	2
No	3
DK	4

NEW

(READ OUT) THE GENERAL DATA PROTECTION REGULATION (GDPR) provides a single set of rules across the EU to help individuals control the collection and processing of their personal information. The GDPR has been applicable since May 2018.

QB18: ROTATE STATEMENTS 1 TO 6

QB18	The General Data Protection Regulation (GDPR) guarantees a number of rights. Have you heard of each of the following rights?
------	--

(READ OUT - ONE ANSWER PER LINE)

		Yes and you have exercised it	Yes but you have not exercised it	No	DK
--	--	--	---	----	----

(2360)	1	The right to access your data	1	2	3	4
(2361)	2	The right to object to receiving direct marketing (INTERVIEWER: Direct marketing is a form of advertising where you are contacted directly, e.g. by email or text messages)	1	2	3	4
(2362)	3	The right to correct your data if it is wrong	1	2	3	4
(2363)	4	The right to have your data deleted and to be forgotten	1	2	3	4

(2364)	5 The right to have a say when decisions are automated (e.g. an algorithm decides if you will be granted a loan or not)	1	2	3	4
(2365)	6 The right to move your data from one provider to another	1	2	3	4

NEW

VACCINATION

Now, let's talk about another topic.

ASK ALL

QC1: ROTATE ANSWERS 1 TO 6

QC1: CODES 7 AND 8 ARE EXCLUSIVE

QC1	In your opinion, which of the following diseases are still causing deaths in the European Union nowadays?
-----	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2386-2393)

Flu
Measles
Polio
Hepatitis
Meningitis
Tetanus
None of them
DK

1,
2,
3,
4,
5,
6,
7,
8,

NEW

QC2	All the diseases mentioned earlier are infectious diseases and can be prevented. Do you think that vaccines can be effective in preventing them?
-----	--

(READ OUT - ONE ANSWER ONLY)

(2394)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, not at all	4
It depends on the disease (SPONTANEOUS)	5
DK	6

NEW

QC3: CODES 4 AND 5 ARE EXCLUSIVE

QC3	Have you or has someone in your family had any vaccinations in the last five years?
-----	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2395-2399)

Yes, yourself	1,
Yes, your children	2,
Yes, someone else	3,
No	4,
DK	5,

NEW

ASK QC4 IF NO CODE 1 IN QC3 (THOSE WHO HAVE NOT HAD ANY VACCINE IN THE LAST 5 YEARS)

QC4: ROTATE ANSWERS 1 TO 7

QC4: CODES 9 AND 10 ARE EXCLUSIVE

QC4 Why have you not had any vaccination in the last five years?

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2400-2409)

You are still covered by vaccines you received earlier	1,
You do not see the need to be vaccinated	2,
You think that vaccines are not safe and they can have side-effects	3,
Vaccines are only necessary for children	4,
You have not been offered any vaccine by your general practitioner, a doctor, or a paediatrician	5,
It is expensive	6,
It is complicated and requires a lot of effort	7,
Other (SPONTANEOUS)	8,
No reason (SPONTANEOUS)	9,
DK	10,

NEW

ASK QC5 IF CODE 1 IN QC3 (THOSE WHO HAVE RECEIVED A VACCINE IN THE LAST 5 YEARS)

QC5: ROTATE ANSWERS 1 TO 5

QC5: CODES 7 AND 8 ARE EXCLUSIVE

QC5	Thinking about the last vaccination you had, did you have it for any of the following reasons?
-----	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2410-2417)

It was recommended by the health authorities	1,
It was mandatory under UK law	2,
You needed it to travel abroad	3,
It was recommended by your general practitioner, a doctor, or a paediatrician	4,
It was recommended by your family and friends	5,
Other (SPONTANEOUS)	6,
None (SPONTANEOUS)	7,
DK	8,

NEW

ASK ALL

QC6: CODES 3 AND 4 ARE EXCLUSIVE

QC6	Do you have a vaccination card? (INTERVIEWER: A vaccination card is a booklet that records the vaccinations a person receives during their lifetime)
-----	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2418-2421)

Yes, for yourself	1,
Yes, for your children	2,
No	3,
DK	4,

NEW

QC7: ROTATE STATEMENTS 1 TO 4

QC7	For each of the following statements, could you please tell me whether you think it is true or false.
-----	---

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)
--

		True	False	DK
--	--	------	-------	----

(2422)	1	Vaccines overload and weaken the immune system	1	2	3
(2423)	2	Vaccines can cause the disease against which they protect	1	2	3
(2424)	3	Vaccines can often produce serious side-effects	1	2	3
(2425)	4	Vaccines are rigorously tested before being authorised for use	1	2	3

NEW

QC8: ROTATE STATEMENTS 1 TO 5

QC8 To what extent do you agree or disagree with the following statements?

(READ OUT - ONE ANSWER PER LINE)

		Totally agree	Tend to agree	Tend to disagree	Totally disagree	DK
(2426)	1 It is important for everybody to have routine vaccinations	1	2	3	4	5
(2427)	2 Vaccines are only important for children	1	2	3	4	5
(2428)	3 Not getting vaccinated can lead to serious health issues	1	2	3	4	5
(2429)	4 Vaccines are important to protect not only yourself but also others	1	2	3	4	5
(2430)	5 Vaccination of other people is important to protect those that cannot be vaccinated (e.g. newborn children, immunodepressed or very sick people)	1	2	3	4	5

NEW

QC9: MAX. 3 ANSWERS

QC9: ROTATE ANSWERS 1 TO 8

QC9: CODES 10 AND 11 ARE EXCLUSIVE

QC9	If you were looking for information about vaccination, which of the following sources would you consult?
-----	--

(READ OUT - MAX. 3 ANSWERS)

		(2431-2441)
Family		1,
Friends		2,
Your general practitioner, a doctor, or a paediatrician		3,
Other health care workers (nurses, specialist doctors, etc)		4,
Pharmacists		5,
Online social networks		6,
Other Internet sites		7,
The health authorities		8,
Other (SPONTANEOUS)		9,
None (SPONTANEOUS)		10,
DK		11,

NEW

QC10: ROTATE ANSWERS 1 TO 8

QC10	And which of the following sources do you trust the most for information on vaccination?
------	--

(READ OUT - ONE ANSWER ONLY)

(2442-2443)

Family	1
Friends	2
Your general practitioner, a doctor, or a paediatrician	3
Other health care workers (nurses, specialist doctors, etc)	4
Pharmacists	5
Online social networks	6
Other internet sites	7
The health authorities	8
Other (SPONTANEOUS)	9
None (SPONTANEOUS)	10
DK	11

NEW

QC11: CODES 5 AND 6 ARE EXCLUSIVE

QC11	A vaccination programme establishes what vaccines a person should receive and at what time in life (like a calendar), as recommended by a health authority. At which level do you think vaccination programmes should be coordinated?
------	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(2444-2449)
At international level	1,
At European level	2,
At national level	3,
At regional or local level	4,
There should be no vaccination programmes, it is a personal choice	5,
DK	6,

NEW

QC12: CODES 1 AND 8 ARE EXCLUSIVE

QC12	In the past six months, have you seen, read or heard any information on vaccination in the media?
------	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)
--

	(2450-2457)
No	1,
Yes, on TV	2,
Yes, on the radio	3,
Yes, in newspapers or magazines	4,
Yes, on online social networks	5,
Yes, on other Internet sites	6,
Other (SPONTANEOUS)	7,
DK	8,

NEW

Let's talk about another topic.

ASK ALL

D1 In political matters people talk of "the left" and "the right". Thinking about your views, how would you place yourself on this scale?

(SHOW SCREEN) - (INT.: DO NOT PROMPT - IF RESPONDENT HESITATES, TRY AGAIN)

(2478-2479)

1 Left	2	3	4	5	6	7	8	9	10 Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

EB90.4 D1

D7	Which of the following best corresponds to your own current situation?
----	--

(SHOW SCREEN – READ OUT – SINGLE CODE)

(2480-2481)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
SINGLE LIVING WITH A PARTNER	
Living without children	5
Living with the children of this partnership	6
Living with the children of a previous marriage/partnership	7
Living with the children of this partnership and of a previous marriage/partnership	8
SINGLE	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW/ER	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB90.4 D7

D10	Gender.				
	(2482)				
	<table border="1"> <tr> <td>Man</td> <td>1</td> </tr> <tr> <td>Woman</td> <td>2</td> </tr> </table>	Man	1	Woman	2
Man	1				
Woman	2				
EB90.4 D10					
D8: CANNOT BE LARGER THAN D11					
D8	How old were you when you stopped full-time education?				
(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT D8 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')					
(2483-2484)					
<table border="1"> <tr> <td></td> <td></td> </tr> </table>					
EB90.4 D8					

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 to 4 in D15a

D15a: IF D15a=2 THEN D8=00

D15a: IF D15<>2 AND D8=00 THEN CORRECT D8 OR CHANGE THE ANSWER IN D15a
--

D15a	What is your current occupation?
------	----------------------------------

D15b	Did you do any paid work in the past? What was your last occupation?
------	--

	(2485-2486)	(2487-2488)
(DO NOT SHOW SCREEN)	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed person	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		

Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
Never did any paid work		19

EB90.4 D15a D15b

D25: NO ANSWERS TO BE CODED IN CODE 4

D25 Would you say you live in a...?

(READ OUT)

(2489)

Rural area or village	1
Small or medium-sized town	2
Large town/city	3
DK	4

EB90.4 D25

D40a: MINIMUM = 01

D40a	Could you tell me how many people aged 15 years or more live in your household, yourself included?
------	--

(WRITE DOWN)

(2490-2491)

--	--

EB90.4 D40a

D40b: MINIMUM = 00

D40b	Could you tell me how many children less than 10 years old live in your household
------	---

(WRITE DOWN)

(2492-2493)

--	--

EB90.4 D40b

D40c: MINIMUM = 00

D40c	Could you tell me how many children aged 10 to 14 years old live in your household?
------	---

(WRITE DOWN)

(2494-2495)

--	--

EB90.4 D40c

D43a	Is there a fixed telephone (landline) available in the household?
------	---

D43b	Do you own a mobile phone?
------	----------------------------

	(2496)	(2497)
	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB90.4 D43a D43b

D60	During the last twelve months, how often have you had difficulties in paying your bills at the end of the month...?
-----	---

(SHOW SCREEN – READ OUT – SINGLE CODE)
--

	(2498)
Most of the time	1
Occasionally	2
Almost never never	3
Refusal (SPONTANEOUS)	4

EB90.4 D60

D63	Do you see yourself and your household belonging to...?
-----	---

(SHOW SCREEN – READ OUT – SINGLE CODE)

(2499)

The working class of society	1
The lower middle class of society	2
The middle class of society	3
The upper middle class of society	4
The higher class of society	5
Other (SPONTANEOUS)	6
None (SPONTANEOUS)	7
Refusal (SPONTANEOUS)	8
DK	9

EB90.4 D63

D72: DISPLAY '98' INSTEAD OF 'REFUSAL'

D72: DISPLAY '99' INSTEAD OF 'DK'

D72	Please tell me to what extent you agree or disagree with each of the following statements.
-----	--

(SHOW SCREEN WITH SCALE – READ OUT – SINGLE CODE)

		Total ly agre e	Tend to agre e	Tend to disa gree	Total ly disa gree	Refu sal (SPO NTA NEO US)	DK
--	--	--------------------------	-------------------------	----------------------------	-----------------------------	--	----

(2500)

(2501)

1	My voice counts in the European Union	1	2	3	4	5	6
2	My voice counts in the United Kingdom	1	2	3	4	5	6

EB90.1 D72

D77	When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views? Does this happen...?
-----	--

(READ OUT – SINGLE CODE)

(2502)

Often	1
From time to time	2
Rarely	3
Never	4
DK	5

EB90.4 D77

READ IF D11>15

For quality control reasons, we might need to re-contact you. Do you agree to give us your name and phone number for this purpose? Your personal data would be then carefully handled in compliance with the European General Data Protection Regulation (GDPR) and Kantar Privacy Policy, not shared with third parties and deleted at the completion of the quality controls.

This interview was conducted within the Code of Conduct of the Market Research Society. I would like to remind you that all your replies will be treated in the strictest confidence.

SC4	Respondent agrees to give its name and phone number
-----	---

(2503)

Yes	1
No	2

EB90.4 SC4

ASK SC5A AND SC5B IF SC4=1

SC5A Write respondent's name

(2504)

(WRITE DOWN THE NAME OF THE RESPONDENT)

1

EB90.4 SC5A

SC5B Write respondent's phone number

(2505)

(WRITE DOWN THE PHONE NUMBER OF THE RESPONDENT)

1

EB90.4 SC5B

INTERVIEW PROTOCOL

P1	DATE OF INTERVIEW
----	-------------------

(2526-2527)

(2528-2529)

		DAY
--	--	-----

		MONTH
--	--	-------

EB90.4 P1

P2	TIME OF THE BEGINNING OF THE INTERVIEW
----	--

(INT.:USE 24 HOUR CLOCK)

(2530-2531)

(2532-2533)

		HOUR
--	--	------

		MINUTES
--	--	---------

EB90.4 P2

P3	NUMBER OF MINUTES THE INTERVIEW LASTED
----	--

(2534-2536)

			MINUTES
--	--	--	---------

EB90.4 P3

P4	Number of persons present during the interview, including interviewer
----	---

(2537)

Two (interviewer and respondent)
Three
Four
Five or more

1
2
3
4

EB90.4 P4

P5	Respondent cooperation	
		(2538)
	Excellent	1
	Fair	2
	Average	3
	Bad	4
	EB90.4 P5	

P6	Size of locality	
	Local Codes	
	(2539-2540)	
	<input type="text"/>	<input type="text"/>
	EB90.4 P6	

P7	Region	
	NUTS Level 2 Regions (See www.wordiq.com/definition/Nomenclature_of_Territorial_Units_for_Statistics)	
	(2541-2542)	
	<input type="text"/>	<input type="text"/>
	EB90.4 P7	

P8	Postal code	
	(2543-2550)	
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	EB90.4 P8	

P9	Sample point number (2551-2558) <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> EB90.4 P9								
P10	Interviewer number (2559-2566) <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> EB90.4 P10								
P11	LEAVE BLANK (2567-2574) <table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table> EB90.4 P11								