

**ZA3940**

**Eurobarometer 60.3**

**Country Specific Questionnaire  
Northern Ireland**

**LANSDOWNE MARKET RESEARCH 60.3 – AUTUMN 2003 – NI**

A.	YOUR SURVEY NUMBER	4	1	2	3	7	(61-65)
B.	COUNTRY CODE	0	9				(66-67)
C.	OUR SURVEY NUMBER	6	0	3			(68-70)
D.	INTERVIEW NUMBER						(71-76)

Q.1. What is your nationality? Please tell me the country(ies) that applies(y).  
(MULTIPLE ANSWERS POSSIBLE)

Belgium	1, (77-93)	
Denmark	2,	
Germany	3,	
Greece	4,	
Spain	5,	
France	6,	
Ireland	7,	
Italy	8,	→ D.7
Luxembourg	9,	
Netherlands	10,	
Portugal	11,	
United Kingdom (Great Britain, Northern Ireland)	12,	
Austria	13,	
Sweden	14,	
Finland	15,	
Other countries	16,	→ Close interview
DK	17,	

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D.7. Could you give me the letter which corresponds best to your own current situation?  
(SHOW CARD 'D.7' - READ OUT - ONE ANSWER ONLY)

Married .....	1 (94-95)
Remarried .....	2
Unmarried, currently living with partner .....	3
Unmarried, having never lived with a partner .....	4
Unmarried, having previously lived with a partner, but now on my own.....	5
Divorced .....	6
Separated .....	7
Widowed .....	8
Other (SPONTANEOUS).....	9
Refusal (SPONTANEOUS) .....	10

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**Let's start with some questions about how you use your time.**

D.15. a) What is your current occupation?

**IF NOT DOING ANY PAID WORK CURRENTLY, CODES 1 TO 4 IN D.15.a.**

b) Did you do any paid work in the past? What was your last occupation?

	<b>D.15.a. CURRENT OCCUPATION (96-97)</b>	<b>D.15.b. LAST OCCUPATION (98-99)</b>
<b>NON-ACTIVE</b>	1	/
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working		/
Student		/
Unemployed or temporarily not working		/
Retired or unable to work through illness		/
<b>SELF EMPLOYED</b>	5	1
Farmer		
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	3
Owner of a shop, craftsmen, other self-employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
<b>EMPLOYED</b>	10	6
Employed professional (employed doctor, lawyer, accountant, architect)		
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
<b>NEVER DID ANY PAID WORK</b>	/	15

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**IF "WORKING", CODE 5 TO 18 IN D.15.a., OTHERS GO TO Q.11.**

- Q.2. a) Which of these options are important to you personally for combining paid work with other activities? (SHOW CARD 'Q.2' - MULTIPLE ANSWERS POSSIBLE)
- b) Which of these options have been available to you in your main paid job in the past 12 months? (SHOW CARD 'Q.2' AGAIN - MULTIPLE ANSWERS POSSIBLE)

**FOR EACH OPTION AVAILABLE IN Q.2.b.**

- c) And which of these options have you taken in the past 12 months? (SHOW SAME CARD - MULTIPLE ANSWERS POSSIBLE)

**FOR EACH OPTION TAKEN IN Q.2.c.**

- d) Were you fairly satisfied or fairly dissatisfied with...?

	READ OUT	Q.2.a.	Q.2.b.	Q.2.c.	Q.2.d.		
		IMPORTANT (100-113)	AVAILABLE (114-127)	TAKEN (128-141)	FAIRLY SATISFIED	FAIRLY DISSATISFIED	DK
1	Teleworking	1,	1,	1,	1	2	3 (142)
2	Working more or less hours if needed	2,	2,	2,	1	2	3 (143)
3	Saving up overtime to take as extra time off	3,	3,	3,	1	2	3 (144)
4	Carrying over holidays to the next year	4,	4,	4,	1	2	3 (145)
5	Taking extra pay instead of holiday	5,	5,	5,	1	2	3 (146)
6	Taking extra paid time off for study	6,	6,	6,	1	2	3 (147)
7	Taking extra paid time off to look after relatives	7,	7,	7,	1	2	3 (148)
8	Childcare facilities at your workplace	8,	8,	8,	1	2	3 (149)
9	Taking a sabbatical, career break	9,	9,	9,	1	2	3 (150)
10	Taking unpaid leave	10,	10,	10,	1	2	3 (151)
11	Early retirement	11,	11,	11,	1	2	3 (152)
12	Early retirement but with the option of still working part-time	12,	12,	12,	1	2	3 (153)
13	Other	13,	13,	13,			
14	DK	14,	14,	14,			

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**IF "WORKING", CODE 5 TO 18 IN D.15.a.**

Q.3. From the following list, could you please tell me which three have the most impact on your free time? (SHOW CARD 'Q.3' - READ OUT - MAX. 3 ANSWERS)

- School opening hours ..... 1, (154-161)
- The opening hours of shops ..... 2,
- The opening hours of public services ..... 3,
- The time it takes you to travel to and from work ..... 4,
- The time it takes you to bring your children to and from school, leisure activities, etc ..... 5,
- The time it takes you to go to shops, leisure activities, etc ..... 6,
- None of these (SPONTANEOUS) ..... 7,
- DK..... 8,

Q.4. Please tell me if you are fairly satisfied or fairly dissatisfied with... ?

	READ OUT	FAIRLY SATISFIED	FAIRLY DISSATISFIED	DK	NOT APPLICABLE
1	your life in general	1	2	3 (162)	
2	your job in general	1	2	3	4 (163)
3	your health	1	2	3 (164)	
4	your financial situation	1	2	3 (165)	
5	the number of hours you spend on paid work	1	2	3	4 (166)
6	the number of hours you spend on voluntary work	1	2	3	4 (167)
7	the number of hours you spend on training, studies, courses	1	2	3	4 (168)
8	the number of hours you spend on household tasks	1	2	3	4 (169)
9	the amount of time you spend with your family and friends	1	2	3	4 (170)
10	your own free time	1	2	3	4 (171)
11	the division of household tasks between you and your partner	1	2	3	4 (172)
12	the help you get from family or friends to look after your children	1	2	3	4 (173)

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- Q.5. a) On average, how many hours per week do you personally spend on paid work? (including overtime and second jobs, but excluding travelling to and from work)

			Hours per week (174-176)
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(IF DK, CODE 999)

**IF "MARRIED, REMARRIED OR UNMARRIED CURRENTLY LIVING WITH PARTNER", CODE 1 TO 3 IN D.7.. OTHERS GO TO Q.5.c.**

- b) And your partner?

			Hours per week (IF DK, CODE 999)
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(177-179)

(IF DOES NOT WORK, CODE 000)

**IF "WORKING", CODE 5 TO 18 IN D.15.a.**

- c) In the near future, do you plan to reduce your working hours or not? (IF YES) Definitely or possibly?

Yes, definitely.....	1 (180)
Yes, possibly.....	2
No.....	3
DK.....	4

**IF "YES", CODE 1 OR 2 IN Q.5.c., OTHERS GO TO Q.6.**

- Q.5. d) What do you intend to do with this extra free time?  
(SHOW CARD Q.5d- READ OUT - MULTIPLE ANSWERS POSSIBLE)

Study, take classes/training .....	1, (181-189)
Have more free time for myself.....	2,
Look after my partner, children or grandchildren.....	3,
Look after my parents .....	4,
Look after other relatives.....	5,
Do voluntary work .....	6,
Nothing in particular .....	7,
Other (SPONTANEOUS).....	8,
DK.....	9,

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- Q.5. e) For how long would you like to reduce your working hours?  
**(SHOW CARD 'Q.5e' - READ OUT - ONE ANSWER ONLY)**
- Less than 6 months..... 1 (190)
  - Between 6 months and 1 year ..... 2
  - More than 1 year and up to 2 years ..... 3
  - More than 2 years and up to 5 years..... 4
  - More than 5 years ..... 5
  - Forever..... 6
  - DK..... 7

**IF "WORKING", CODE 5 TO 18 IN D.15.a.**

- Q.6. If you had the possibility to reduce your working hours, which one of the following would you prefer? **(SHOW CARD 'Q.6' - READ OUT - ONE ANSWER ONLY)**
- Work less hours per day/per week..... 1 (191)
  - Take a longer period of time off during the year (some weeks, months)..... 2
  - Both **(SPONTANEOUS)**..... 3
  - DK..... 4

- Q.7. On average, how many hours per week do you personally spend on voluntary work?  
**(INT.: IF RESPONDENT GIVES HALF HOURS, ROUND UP TO NEXT HOUR)**

Hours per week (192-194)

**(IF DK, CODE 999)**

- Q.8. a) On average, how many hours per week do you personally spend on childcare, looking after your family, household members and household tasks?  
**(INT.: IF RESPONDENT GIVES HALF HOURS, ROUND UP TO NEXT HOUR)**

Hours per week (195-197)

**(IF DK, CODE 999)**

**(IF "MARRIED, REMARRIED OR UNMARRIED CURRENTLY LIVING WITH PARTNER", CODE 1 TO 3 IN D.7., OTHERS GO TO Q.9.)**

- Q.8. b) And your partner?
- Hours per week (198-200)

**(IF DK, CODE 999)**

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**IF "WORKING", CODE 5 TO 18 IN D.15.a.**

- Q.9. On average, how many hours per week do you personally spend on attending courses, studying or training?  
 (INT.: IF RESPONDENT GIVES HALF HOURS, ROUND UP TO NEXT HOUR)

			Hours per week (201-203)
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**(IF DK, CODE 999)**

- Q.10. Generally, do you tend to agree or tend to disagree with each of the following statements?

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	The work I do is an important part of my life	1	2	3 (204)
2	I could easily get by with less money	1	2	3 (205)
3	I would continue working even if I did not need the money anymore	1	2	3 (206)
4	I would like to reduce the time spent working, but I need the money that I earn	1	2	3 (207)
5	I would like to reduce the time spent working, even if I earned less money	1	2	3 (208)
6	I would like to work more hours if it earned me more money	1	2	3 (209)
7	Working part-time (or taking frequent leave) is an indicator that someone is less committed to his/her work	1	2	3 (210)
8	Working part-time (or taking frequent leave) is bad for someone's career	1	2	3 (211)
9	Working part-time (or taking frequent leave) usually means that you have to do more in less time	1	2	3 (212)
10	Working part-time (or taking frequent leave) means that you get less interesting tasks to do	1	2	3 (213)
11	Working part-time (or taking frequent leave) is possible in my present job	1	2	3 (214)

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**IF "WORKING" OR "RETIRED", CODE 4 TO 18 IN D.15.a. ASK. OTHERS GO TO Q.12.**

Q.11. Thinking about your main paid work (now or before you retired), do you tend to agree or tend to disagree with each of the following statements?

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	My work is/was too demanding and stressful	1	2	3 (215)
2	I am/was well paid	1	2	3 (216)
3	I have/had a great deal of influence in deciding how to do my work	1	2	3 (217)
4	My work is/was dull and boring	1	2	3 (218)
5	My job offers/offered good career prospects	1	2	3 (219)
6	I constantly work/worked to tight deadlines	1	2	3 (220)
7	I work/worked in dangerous or unhealthy conditions	1	2	3 (221)
<b>IF "WORKING", CODE 5 TO 18 IN D.15.a., ASK ITEMS 8 TO 11. IF RETIRED GO TO Q.12</b>				
8	There is a risk that I will lose my job	1	2	3 (222)
9	I am pretty sure I won't get fired	1	2	3 (223)
10	I am pretty sure I could find the same kind of work at the same salary, if I had to	1	2	3 (224)
11	The speed of change in my work is so fast it's hard to keep up	1	2	3 (225)

**ASK ALL**

Q.12. At what age do you expect to/did you retire?

Years old (226-227)

**(IF DK, CODE 99)**

**IF DOES NOT APPLY, CODE 98**

Q.13. At what age would you like/would you have liked to retire?

Years old (228-229)

**(IF DK, CODE 99)**

**(IF DOES NOT APPLY, CODE 98)**

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Q.14. When you are/were close to retirement, would you/did you rather...?  
**(SHOW CARD 'Q.14' - READ OUT - ONE ANSWER ONLY)**

- completely stop working..... 1 (230)
- work part time before retirement ..... 2
- work full time before retirement, but with less responsibilities..... 3
- Other **(SPONTANEOUS)** ..... 4
- Does not apply **(SPONTANEOUS)** ..... 5
- DK..... 6

**IF "WORKING", CODE 5 TO 18 IN D.15.a., OTHERS GO TO Q.20.**

Q.15. Would you be interested in postponing your retirement by two or three years, if it meant you could...

- a) keep the same salary but work less hours prior to retiring?
- b) take a sabbatical/paid leave of absence during your working life?
- c) increase your future pension?

	READ OUT	YES	NO	IT DEPENDS (SPONTANEOUS)	DK
a	keep the same salary but work less hours prior to retiring	1	2	3	4 (231)
b	take a sabbatical/paid leave of absence during your working life	1	2	3	4 (232)
c	increase your future pension	1	2	3	4 (233)

**IF "YES", CODE 1 IN Q.15.a. AND/OR Q.15.b.**

Q.16. What would you do with this extra time?  
**(SHOW CARD 'Q.16' - READ OUT - MULTIPLE ANSWERS POSSIBLE)**

- Study, take classes/training ..... 1, (234-242)
- Have more free time for myself ..... 2,
- Look after my partner, children or grandchildren..... 3,
- Look after my parents ..... 4,
- Look after other relatives..... 5,
- Do voluntary work ..... 6,
- Nothing in particular ..... 7,
- Other **(SPONTANEOUS)** ..... 8,
- DK..... 9,

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**IF "NO", CODE 2 IN Q.15.a. AND Q.15.b. AND Q.15.c.**

Q.17. Why would you not be interested in postponing your retirement?  
**(SHOW CARD 'Q.17' - READ OUT - MULTIPLE ANSWERS POSSIBLE)**

- I do not need more time now or in the future..... 1, (243-247)
- I do not like the idea of retiring later ..... 2,
- I am not interested in increasing my future pension..... 3,
- Other (**SPONTANEOUS**) ..... 4,
- DK..... 5,

**IF "WORKING", CODE 5 TO 18 IN D.15.a.**

Q.18. Would you be interested in reducing your pension, for instance by 10%, if it meant you could...

- a) keep the same salary, but work less hours prior to retiring?
- b) take a sabbatical/paid leave of absence during your working life?
- c) retire 2 or 3 years earlier?

	<b>READ OUT</b>	<b>YES</b>	<b>NO</b>	<b>IT DEPENDS (SPONTANEOUS)</b>	<b>DK</b>
a	keep the same salary but work less hours prior to retiring	1	2	3	4 (248)
b	take a sabbatical/paid leave of absence during your working life	1	2	3	4 (249)
c	retire 2 or 3 years earlier	1	2	3	4 (250)

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Q.19. Please tell me if you tend to agree or tend to disagree with the following statements?

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	When I retire, I will suffer a severe drop in my income	1	2	3 (251)
2	There is no need for me to worry about my future pension	1	2	3 (252)
3	The whole pension system in Northern Ireland has sufficient funding for now and for the future	1	2	3 (253)
4	Retiring early is generally approved of where I work	1	2	3 (254)
5	My partner would certainly approve if I retired early	1	2	3 (255)
6	Older workers should make way for younger workers	1	2	3 (256)
7	Older workers are just as productive as younger workers	1	2	3 (257)
8	The average retirement age should be increased	1	2	3 (258)

**ASK ALL EXCEPT "RETIRED", CODE 4 IN D.15.a., GO TO Q.21.**

Q.20. a) Some people say that "learning stops when you leave school and start work". On the other hand, others think that "you have to make the effort to learn throughout your life". Would you personally like to be able to continue to learn or be trained throughout your life, or not?

Yes..... 1 (259)  
 No ..... 2  
 DK..... 3

**IF "YES", CODE 1 IN Q.20.a., OTHERS GO TO Q.21.**

b) Why? (SHOW CARD 'Q.20b' - READ OUT ONE ANSWER ONLY)

To avoid becoming or remaining unemployed ..... 1 (260)  
 To improve your job situation ..... 2  
 To adapt to the rapid changes in society..... 3  
 Other (SPONTANEOUS) ..... 4  
 DK..... 5

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**ASK ALL**

Q.21. Have you done a training course in the past twelve months, or not? **(IF YES) Did you do the course because your employer asked you to, because it was compulsory in order to get benefits (unemployment or other), or because you wanted to? (ONE ANSWER ONLY)**

- Yes, your employer asked you to..... 1 (261)
- Yes, it was compulsory in order to get benefits (unemployment or other) ..... 2
- Yes, you wanted to ..... 3
- No, have not done a training course..... 4
- DK..... 5

**IF "YES", CODE 1 TO 3 IN Q.21., OTHERS GO TO Q.25.**

Q.22. How many hours were involved in the last training course you went on?

			Hours	(262-264)
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**(IF DK, CODE 999)**

Q.23. Who paid for that training course? **(SHOW CARD 'Q.23' - READ OUT - MULTIPLE ANSWERS POSSIBLE)**

- The company/organisation I work for..... 1, (265-273)
- The state/national government ..... 2,
- Regional or local government ..... 3,
- I paid for it myself..... 4,
- Employment agency ..... 5,
- Trade union ..... 6,
- It was free **(SPONTANEOUS)** ..... 7,
- Other **(SPONTANEOUS)**..... 8,
- DK..... 9,

Q.24. Did you take time off work to do that training course, or not?

- Yes ..... 1 (274)
- No ..... 2
- DK..... 3

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**IF "WORKING", CODE 5 TO 18 IN D.15.a., OTHERS GO TO Q.29.a.**

Q.25. a) Do you think that people should be able to...?

**IF AT LEAST ONE "YES", CODE 1 IN Q.25.a., OTHERS GO TO Q.27.  
(INT.: ASK Q.25.b. FOR EACH "YES" IN Q.25.a.)**

b) Who should mainly pay for it: the person who works, the employer or the government?  
(SHOW CARD 'Q.25b' WITH OPTIONS)

	READ OUT	Q.25.a.			Q.25.b.			
		YES	NO	DK	THE PERSON WHO WORKS	THE EMPLOYER	THE GOVERNMENT	DK
1	take time off work to be with their partners, children or grandchildren	1	2	3 (275)	1	2	3	4 (282)
2	take time off work to look after sick or elderly members of their family	1	2	3 (276)	1	2	3	4 (283)
3	take time off work to study or take courses	1	2	3 (277)	1	2	3	4 (284)
4	take time off work to do voluntary work	1	2	3 (278)	1	2	3	4 (285)
5	take time off work for their own benefit (leisure activities, travel, arts, music, etc. )	1	2	3 (279)	1	2	3	4 (286)
6	have access to childcare facilities at their workplace	1	2	3 (280)	1	2	3	4 (287)
7	take early retirement	1	2	3 (281)	1	2	3	4 (288)

**IF ONE OR MORE "PAID BY GOVERNMENT", CODE 3 IN Q.25.b.**

Q.26. Would you personally be prepared to pay more taxes or social welfare contributions for any of these options?

Yes..... 1 (289)  
 No ..... 2  
 It depends (SPONTANEOUS) ..... 3  
 DK..... 4

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**IF "EMPLOYED", CODE 10 TO 18 IN D.15.a., OTHERS GO TO Q.29.a.**

- Q.27. Are you working in...? (SHOW CARD 'Q.27' - READ OUT - ONE ANSWER ONLY)
- national or local government ..... 1 (290)
  - a state-owned company/organisation..... 2
  - a private company/organisation, another business ..... 3
  - Other (SPONTANEOUS) ..... 4
  - DK..... 5

- Q.28. Are you mainly...? (SHOW CARD 'Q.28' - READ OUT - ONE ANSWER ONLY)
- employed, on a permanent basis ..... 1 (291)
  - employed, on a fixed term contract ..... 2
  - employed, on a temporary employment agency contract..... 3
  - on apprenticeship or other training scheme ..... 4
  - Other (SPONTANEOUS) ..... 5
  - DK..... 6

**ASK ALL**

- Q.29. a) How many children under 14 currently live in your household?
- None ..... 1 (292)
  - One child..... 2
  - Two children..... 3
  - Three children ..... 4
  - Four children or more..... 5

**IF CODE 2, 3 4 OR 5 IN Q.29.a., OTHERS GO TO D.11**

- b) How old is the youngest child who lives currently in your household?

Years old (293-294)

- Q.30. Do their grandparents look after these children on a regular basis, or not?  
(IF YES) How many days per week? (INT.: IF "PART OF A DAY PER WEEK", CODE 2)
- Yes, 2 days per week or more ..... 1 (295)
  - Yes, 1 day per week..... 2
  - Yes, less often ..... 3
  - No ..... 4
  - They do not have their grandparents anymore (SPONTANEOUS) ..... 5
  - DK..... 6

**ASK ALL**

D.11. How old are you?

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 (296-297)

**TO PEOPLE OVER 40, OTHERS GO TO Q.32.**

Q.31. a) Do you have any grandchildren?

- Yes..... 1 (298)
- No ..... 2

**IF "YES", CODE 1 IN Q.31.a., OTHERS GO TO Q.32.**

Q.31. b) Do you look after your grandchildren on a regular basis, or not?(IF YES) How many days per week? (INT.: IF "PART OF A DAY PER WEEK", CODE 2)

- Yes, 2 days per week or more ..... 1 (299)
- Yes, 1 day per week..... 2
- Yes, less often ..... 3
- They are living with me (SPONTANEOUS)..... 4
- No ..... 5
- DK..... 6

**ASK ALL**

**Let's continue with some questions about "Do-It-Yourself" products.**

Q.32. Do you ever buy "do-it-yourself", or DIY, products?

- Yes..... 1 (300)
- No ..... 2
- DK..... 3

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**IF "YES", CODE 1 IN Q.32., OTHERS GO TO Q.43.**

Q.33. a) Do you usually find the following information on the packaging or labels for DIY products, other than paints and varnishes?

**(INT.: READ Q.33.a. ITEM 1, THEN Q.33.b. ITEM 1, AND SO ON)**

b) Do you usually take this information into account when choosing to buy such a product, or not?

	READ OUT	Q.33.a.			Q.33.b.		
		YES	NO	DK	YES	NO	DK
1	The normal use of the product	1	2	3 (301)	1	2	3 (304)
2	The fitting, installation and assembly instructions	1	2	3 (302)	1	2	3 (305)
3	Instructions for safe use	1	2	3 (303)	1	2	3 (306)

**IF "YES", CODE 1 IN Q.32.**

Q.34. a) Which of these logos on DIY products have you ever seen?  
(SHOW CARD 'Q.34' WITH LOGOS - MULTIPLE ANSWERS POSSIBLE))

Logo A..... 1, (307-311)  
 Logo B..... 2,  
 Logo C ..... 3,  
 None ..... 4,  
 DK..... 5,

**ASK Q.34.b. FOR EACH LOGO SEEN IN Q.34.a.**

Q.34. b) Could you tell me what it says about the products?  
(SHOW CARD '34' AGAIN WITH LOGOS - ONE ANSWER ONLY)

	READ OUT	LOGO A (312)	LOGO B (313)	LOGO C (314)
1	It is produced in a particular country	1	1	1
2	It is safe	2	2	2
3	Other (SPONTANEOUS)	3	3	3
4	DK	4	4	4

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**ASK Q.34.c. FOR EACH LOGO SEEN IN Q.34.a.**

Q.34. c) Do you usually take this logo into account when choosing to buy the product, or not?  
(SHOW CARD 'Q.34' AGAIN WITH LOGOS)

	READ OUT	YES	NO	DK
1	Logo A	1	2	3 (315)
2	Logo B	1	2	3 (316)
3	Logo C	1	2	3 (317)

**IF BUY DIY PRODUCTS, CODE 1 IN Q.32.**

Q.35. Do you usually take into account safety information accompanying DIY products, before making your choice?

Yes..... 1 (318)  
 No ..... 2  
 DK..... 3

Q.36. When instructions for use are provided with DIY products, do you usually...?  
(SHOW CARD 'Q.36' - READ OUT - ONE ANSWER ONLY)

read them before using the product ..... 1 (319)  
 only read them in case of specific problems ..... 2  
 I never read them ..... 3  
 It depends (SPONTANEOUS) ..... 4  
 DK..... 5

**IF CODE 1 IN Q.36., OTHERS GO TO Q.38.**

Q.37. For each of the following types of information that may be given in instructions for use, could you please tell me if you usually read it or not?

	READ OUT	YES	NO	IT DEPENDS (SPONTANEOUS)	DK
1	How the product works/is normally used	1	2	3	4 (320)
2	How to assemble it or install it	1	2	3	4 (321)
3	Instructions for safe use	1	2	3	4 (322)
4	Storage	1	2	3	4 (323)
5	Maintenance and spare parts	1	2	3	4 (324)
6	Troubleshooting/repairs	1	2	3	4 (325)
7	What to do if an accident occurs	1	2	3	4 (326)

**IF BUY DIY PRODUCTS, CODE 1 IN Q.32.**

Q.38. Do you always, sometimes, rarely or never keep the instructions of DIY products for future use?

- Always ..... 1 (327)
- Sometimes..... 2
- Rarely ..... 3
- Never ..... 4
- It depends (**SPONTANEOUS**)..... 5
- DK..... 6

Q.39. In your opinion, where is usually the best place for instructions for use?  
(SHOW CARD 'Q.39' - READ OUT - ONE ANSWER ONLY)

- On the packaging..... 1 (328)
- On the product itself..... 2
- In a leaflet ..... 3
- In a manual..... 4
- Other (**SPONTANEOUS**)..... 5
- It depends (**SPONTANEOUS**)..... 6
- DK..... 7

Q.40. Do you usually prefer that warnings about the possible risks of using a DIY product are shown by means of logos/symbols or by text?

- Logos/symbols..... 1 (329)
- Text..... 2
- Both (**SPONTANEOUS**) ..... 3
- DK..... 4

Q.41. If these warnings are given in text form, do you usually find them..., or not?

	READ OUT	YES	NO	DK
1	hard to read	1	2	3 (330)
2	understandable	1	2	3 (331)
3	comprehensive	1	2	3 (332)
4	brief and to the point	1	2	3 (333)

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Q.42. For each of the following statements about DIY products, could you please tell me if you tend to agree or tend to disagree with it?

	<b>READ OUT</b>	<b>TEND TO AGREE</b>	<b>TEND TO DISAGREE</b>	<b>DK</b>
1	Sometimes, the safety information conflicts with the normal use of the product	1	2	3 (334)
2	You can easily understand the drawings provided for assembly, installation, adjustments, etc.	1	2	3 (335)
3	Safety information provided on the packaging is usually in English	1	2	3 (336)
4	Safety information provided in the leaflet/manual is usually in English	1	2	3 (337)
5	Safety information provided on the product itself is usually in English	1	2	3 (338)
6	The instructions in English are usually full of mistakes, which makes them hard to understand	1	2	3 (339)
7	The leaflet/manual should identify addresses to contact if there are problems with the product	1	2	3 (340)

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**ASK ALL**

**Let's finish with toys and products for children.**

- Q.43. Do you ever buy toys or products for children?
- Yes..... 1 (341)
- No ..... 2
- DK..... 3

**IF "YES", CODE 1 IN Q.43., OTHERS GO TO DEMOGRAPHICS.**

- Q.44. a) Do you usually find the following information on the packaging or labels for toys or products for children, or not?  
(INT. READ Q.44. a. ITEM 1, THEN Q.44.b. ITEM 1, AND SO ON)
- b) Do you usually take this information into account when choosing to buy such a product, or not?

	READ OUT	Q.44.a.			Q.44.b.		
		YES	NO	DK	YES	NO	DK
1	The age, size, weight or development of the child for which the product is suitable	1	2	3 (342)	1	2	3 (345)
2	The need for adult supervision during the use of the product	1	2	3 (343)	1	2	3 (346)
3	The fitting, installation and assembly instructions	1	2	3 (344)	1	2	3 (347)

**IF BUYS TOYS/PRODUCTS FOR CHILDREN, CODE 1 IN Q.43**

- Q.45. Have you ever noticed a warning symbol or text indicating "not suitable for children under the age of 3" on the packaging/the label?
- Yes..... 1 (348)
- No ..... 2
- DK..... 3

**IF "YES", CODE 1 IN Q.45., OTHERS GO TO Q.47.**

- Q.46. For you personally, does this mean that..., or not?

	READ OUT	YES	NO	DK
1	children under the age of 3 do not know how to play with it or use it	1	2	3 (349)
2	it can be dangerous for children under the age of 3	1	2	3 (350)

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**IF BUYS TOYS/PRODUCTS FOR CHILDREN, CODE 1 IN Q.43**

- Q.47. a) Have you ever seen this logo on toys or products for children, or not? (SHOW CARD 'Q.47a' WITH LOGOS) (INT.: FOR EACH OF THE LOGOS SEEN IN Q.47.a., ASK Q.47.b, THEN Q.47.c.)
- b) (IF YES) Could you tell me what it says about the product? (SHOW CARD 'Q.47a' WITH LOGOS AND SHOW CARD 'Q.47b' WITH OPTIONS - READ OUT - ONE ANSWER ONLY)
- 1) It is produced in a particular country
  - 2) It is safe
  - 3) It is only suitable for certain age groups
  - 4) Other (SPONTANEOUS)
  - 5) DK
- c) Do you usually take this logo into account when choosing to buy the product or not? (SHOW CARD 'Q.47a AGAIN WITH LOGOS)

SHOW LOGO		Q.47.a. SEEN THE LOGO			Q.47.b. WHAT IT SAYS ABOUT THE PRODUCT					Q.47.c. TAKE THE LOGO INTO ACCOUNT		
		YES	NO	DK	PRODUCED IN A PARTICULAR COUNTRY	SAFE	ONLY SUITABLE FOR CERTAIN AGE GROUPS	OTHER (SPONTANEOUS)	DK	YES	NO	DK
1	LOGO A	1	2	3 (351)	1	2	3	4	5 (357)	1	2	3 (363)
2	LOGO B	1	2	3 (352)	1	2	3	4	5 (358)	1	2	3 (364)
3	LOGO C	1	2	3 (353)	1	2	3	4	5 (359)	1	2	3 (365)
4	LOGO D	1	2	3 (354)	1	2	3	4	5 (360)	1	2	3 (366)
5	LOGO E	1	2	3 (355)	1	2	3	4	5 (361)	1	2	3 (367)
6	LOGO F	1	2	3 (356)	1	2	3	4	5 (362)	1	2	3 (368)

**IF BUYS TOYS/PRODUCTS FOR CHILDREN, CODE 1 IN Q.43**

- Q.48. In general, do you take into account safety information accompanying a toy or a product for children, before making your choice?
- Yes ..... 1 (369)
- No ..... 2
- DK..... 3
- Q.49. When instructions for use are provided with a toy or a product for children, do you usually read them, or not? (SHOW CARD 'Q.49' - READ OUT - ONE ANSWER ONLY)
- Yes, before using the product..... 1 (370)
- Yes, but only in case of specific problems ..... 2
- No, never ..... 3
- DK..... 4

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**IF CODE 1 IN Q.49., OTHERS GO TO Q.51.**

Q.50. For each of the following types of information that may be given in the instructions for use, could you please tell me if you usually read it or not?

	READ OUT	YES	NO	(IT DEPENDS SPONTANEOUS)	DK
1	How the product works/is normally used	1	2	3	4 (371)
2	How to assemble or install it	1	2	3	4 (372)
3	Instructions for safe and proper use	1	2	3	4 (373)
4	Storage	1	2	3	4 (374)
5	Maintenance and spare parts	1	2	3	4 (375)
6	Troubleshooting/repairs	1	2	3	4 (376)
7	What to do if an accident occurs	1	2	3	4 (377)

**IF BUYS TOYS/PRODUCTS FOR CHILDREN, CODE 1 IN Q.43**

Q.51. Do you always, sometimes, rarely or never keep the instructions for future use?

Always .....	1 (378)
Sometimes.....	2
Rarely .....	3
Never .....	4
It depends (SPONTANEOUS) .....	5
DK.....	6

Q.52. Where do you think it is usually most effective to provide instructions for use?  
(SHOW CARD 'Q.52' - READ OUT - ONE ANSWER ONLY)

On the packaging.....	1 (379)
On the product itself.....	2
In a leaflet.....	3
In a manual.....	4
Other (SPONTANEOUS).....	5
It depends (SPONTANEOUS).....	6
DK.....	7

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Q.53. Do you usually prefer that the possible risks of using a toy or a product for children are indicated by logos/symbols or by text? **(ONE ANSWER ONLY)**

Logos/symbols ..... 1 (380)  
 Text..... 2  
 Both **(SPONTANEOUS)** ..... 3  
 DK..... 4

Q.54. If these warnings are given in text form, do you usually find them..., or not?

	READ OUT	YES	NO	DK
1	hard to read	1	2	3 (381)
2	understandable	1	2	3 (382)
3	comprehensive	1	2	3 (383)
4	brief and to the point	1	2	3 (384)

Q.55. For each of the following statements about toys and products for children, could you please tell me if you agree with it or not?

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	Sometimes, the safety information conflicts with the normal use of the product	1	2	3 (385)
2	You can easily understand the drawings provided for assembly, installation, adjustments, etc.	1	2	3 (386)
3	Safety information provided on the packaging is usually in English	1	2	3 (387)
4	Safety information provided in the leaflet/manual is usually in English	1	2	3 (388)
5	Safety information provided on the product itself is usually in English	1	2	3 (389)
6	The instructions in English are usually full of mistakes, which makes them hard to follow	1	2	3 (390)
7	The leaflet/manual should identify addresses to contact if there are problems with the product	1	2	3 (391)

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**DEMOGRAPHICS**

D.1. In political matters people talk of "the left" and "the right".  
 How would you place your views on this scale? (SHOW CARD 'D.1')  
 (INT.: DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN)

LEFT									RIGHT
1	2	3	4	5	6	7	8	9	10

Refusal ..... 11 (392-393)  
 DK..... 12

**NO QUESTIONS D.2. TO D.6.**

**QUESTION D.7. ASKED BEFORE Q.5.**

D.8. How old were you when you stopped full-time education? (INT.:IF "STILL STUDYING", CODE '00')

		(394-395)
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**NO QUESTION D.9.**

D.10. Gender.

Male..... 1 (396)  
 Female..... 2

**QUESTION D.11. ASKED BEFORE Q.31.**

**NO QUESTION D.12. TO D.14.**

**QUESTION D.15. ASKED BEFORE Q.2.**

**NO QUESTIONS D.16. TO D.18.**

D.19. Are you in your household, the person who contributes most to the household income?  
 (READ OUT)

Yes ..... 1 (397)  
 No..... 2  
 Both equally ..... 3  
 DK..... 4

**NO QUESTION D.20.**

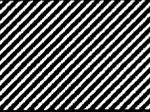
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**IF 'NO', CODE 2 IN D.19.**

D.21. a) What is the current occupation of the person who contributes most to the household income?

**IF NOT DOING ANY PAID WORK CURRENTLY, CODE 1 TO 4 IN D.21.a.**

b) Did he/she do any paid work in the past? What was his/her last occupation?

	<b>D.21.a.</b> <b>CURRENT</b> <b>OCCUPATION</b> <b>(398-399)</b>	<b>D.21.b.</b> <b>LAST</b> <b>OCCUPATION</b> <b>(400-401)</b>
<b>NON-ACTIVE</b>		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
<b>SELF EMPLOYED</b>		
Farmer	5	1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	3
Owner of a shop, craftsmen, other self-employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
<b>EMPLOYED</b>		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
<b>NEVER DID ANY PAID WORK</b>		15

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**NO QUESTIONS D.22. TO D.24.**

D.25. Would you say you live in a...? (READ OUT)

rural area or village .....	1 (402)
small or middle sized town.....	2
large town .....	3
DK.....	4

**NO QUESTIONS D.26. TO D.28.**

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD 'D.29'). Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc...Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into BEFORE tax and other deductions.

B.....	1 (403-404)
T.....	2
P.....	3
F.....	4
E.....	5
H.....	6
L.....	7
N.....	8
R.....	9
M.....	10
S.....	11
K.....	12
Refusal .....	13
DK.....	14

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**INTERVIEW PROTOCOLE**

P.1. - DATE OF INTERVIEW	DAY (405-406)	MONTH (407-408)

P.2. - TIME OF THE BEGINNING OF THE INTERVIEW	HOUR (409-410)	MINUTES (411-412)
(INT.:USE 24 HOUR CLOCK)		

P.3. - NUMBER OF MINUTES THE INTERVIEW LASTED	MINUTES (413-415)

- P.4. Number of persons present during the interview, including interviewer.
- Two (interviewer and respondent) ..... 1 (416)
- Three ..... 2
- Four ..... 3
- Five or more ..... 4

- P.5. Respondent cooperation
- Excellent ..... 1 (417)
- Fair ..... 2
- Average ..... 3
- Bad ..... 4

- P. 6. Size of locality
- Less than 2,000 people..... 1 (418)
- 2,001 - 20,000 people..... 2
- 20,001 - 100,000 people..... 3
- 100,001 people and more..... 4

**PUNCHER: THERE ARE NO COLS. (419-421)**

**INTERVIEWER: THERE IS NO P. 7**

P.8. Postal code

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(422-429)

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P.9. Sample point number  

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 (430-437)

P.10. Interviewer number  

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 (438-445)

P.11. Weighting factor  

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 (446-453)

P.12. a) Fixed telephone available in the household?  
Yes..... 1 (454)  
No ..... 2

b) Mobile telephone available in the household?  
Yes..... 1 (455)  
No ..... 2