

Eurobarometer 58.1 Oct - Nov 2002 ZA 3693 / ICPSR 3731

EUROBAROMETER 58.1

OCTOBER–NOVEMBER 2002

BASIC ENGLISH QUESTIONNAIRE

EUROPEAN OPINION RESEARCH GROUP

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

A.	YOUR SURVEY NUMBER	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	(61 – 65)
B.	COUNTRY CODE	<input type="text"/> <input type="text"/>	(66 – 67)
C.	OUR SURVEY NUMBER	<input type="text"/> <input type="text"/> <input type="text"/>	(68 – 70)
D.	INTERVIEW NUMBER	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>	(71 – 76)

Q.1. What is your nationality? Please tell me the country (or countries) that apply.
(MULTIPLE ANSWERS POSSIBLE)

Belgium	1, (77 – 93)	
Denmark	2,	
Germany	3,	
Greece	4,	
Spain	5,	
France	6,	
Ireland	7,	
Italy	8,	—> Q. 2
Luxembourg	9,	
Netherlands	10,	
Portugal	11,	
United Kingdom (Great Britain, Northern Ireland)	12,	
Austria	13,	
Sweden	14,	
Finland	15,	
Other countries	16,	—> Close interview
DK	17,	

EB58. 0. - Q. 1. - TREND

Q.2. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never?

Frequently 1 (94)
 Occasionally 2
 Never 3
 DK 4

EB57.1. - Q. 2. - TREND

Q.3. When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views? Does this happen...? (READ OUT)

often..... 1 (95)
 from time to time..... 2
 rarely 3
 never 4
 DK..... 5

EB57.1. – Q. 3. – TREND

Q.4. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead? (READ OUT)

Very satisfied..... 1 (96)
 Fairly satisfied..... 2
 Not very satisfied 3
 Not at all satisfied 4
 DK..... 5

EB57.1. – Q. 4. – TREND

Q.5. What are your expectations for the year to come: will 2003 be better, worse or the same, when it comes to...?

	READ OUT	BETTER	WORSE	SAME	DK
1	your life in general	1	2	3	4 (97)
2	the economic situation in (OUR COUNTRY)	1	2	3	4 (98)
3	the financial situation of your household	1	2	3	4 (99)
4	the employment situation in (OUR COUNTRY)	1	2	3	4 (100)
5	your personal job situation	1	2	3	4 (101)

EB56.2. – Q. 5. – TREND

Q.6. And could you tell me whether in the forthcoming six months you expect to spend more, less or the same amount on ...

	READ OUT	MORE	LESS	THE SAME	DK
1	Housing	1	2	3	4 (102)
2	Clothing	1	2	3	4 (103)
3	Food	1	2	3	4 (104)
4	Health	1	2	3	4 (105)
5	Transport	1	2	3	4 (106)
6	Leisure	1	2	3	4 (107)

EB58.1. - NEW

Q.7. a) Have you ever seen this symbol? (SHOW EUROPEAN FLAG)

Yes 1 (108) GO TO Q. 7.b.
 No 2 GO TO Q. 8.
 DK..... 3 GO TO Q. 8.

EB58.1. – NEW

IF "YES", CODE 1 IN Q. 7. a.

b) Could you tell me what it means? (DO NOT READ – SPONTANEOUS PRECODE)

Yes, Europe, the European Union, the Community, the Common Market,
 The Council of Europe, etc. 1 (109)
 Yes, other..... 2
 No..... 3
 DK..... 4

EB58.1. – NEW

Q.8. This symbol is the European flag. I have a list of statements concerning it. I would like to have your opinion on each of these. For each of them, could you please tell me if you tend to agree or tend to disagree?

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	This flag is a good symbol for Europe (N)	1	2	3 (110)
2	This flag stands for something good	1	2	3 (111)
3	I identify with this flag (N)	1	2	3 (112)
4	This flag should be seen on all public buildings in (OUR COUNTRY) next to the national flag	1	2	3 (113)

EB37.0. - Q. 39. – TREND MODIFIED

Q.9. Using this scale, how much do you feel you know about the European Union, its policies, its institutions? (READ OUT - SHOW CARD WITH SCALE) (114 – 115)

Know nothing at all								Know a great deal		DK
1	2	3	4	5	6	7	8	9	10	11

EB57.1. – Q. 10. – TREND

Q.10. When you are looking for information about the European Union, its policies, its institutions, which of the following sources do you use? Which else? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

- Meetings 1, (116 – 133)
- Discussions with relatives, friends, colleagues 2,
- Daily newspapers..... 3,
- Other newspapers, magazines 4,
- Television..... 5,
- Radio 6,
- The Internet 7,
- Books, brochures, information leaflets 8,
- CD-Rom 9,
- European Union information on notice boards in libraries, town halls, railway stations, post offices..... 10,
- European Union information offices, Euro-info Centers, Euro-info Points, Euro-libraries, etc..... 11,
- National or regional government information offices..... 12,
- Trade Unions or professional associations..... 13,
- Other organisations (consumer organisations, etc.)..... 14,
- A member of European Parliament or a member of (NATIONAL PARLIAMENT) 15,
- Other (SPONTANEOUS)..... 16,
- Never look for such information, not interested (SPONTANEOUS)..... 17, GO TO Q. 12.
- DK 18,

EB57. 1. – Q. 11. – TREND

DO NOT ASK THOSE WHO ANSWERED "NEVER LOOK FOR SUCH INFORMATION, NOT INTERESTED", CODE 17 IN Q. 10.

Q.11. In general, how would you prefer to get information about the European Union? How else? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

A short leaflet, that just gives an overview	1, (134 – 148)
A more detailed brochure	2,
A book giving you a complete description.....	3,
A video tape	4,
On the Internet.....	5,
A CD-Rom	6,
A computer terminal allowing you to consult databases	7,
From the television	8,
From the radio	9,
From daily newspapers	10,
From other newspapers, magazines.....	11,
From posters	12,
I do not want information about the European Union (SPONTANEOUS).....	13,
None of these ways (SPONTANEOUS).....	14,
DK.....	15,

EB57.1. - Q. 12. - TREND

ASK ALL

Q.12. Generally speaking, do you think that (OUR COUNTRY)'s membership of the European Union is...?

a good thing	1 (149)
a bad thing	2
neither good nor bad	3
DK	4

EB57.1. - Q. 13. - TREND

Q.13. Taking everything into consideration, would you say that (OUR COUNTRY) has on balance benefited or not from being a member of the European Union?

Benefited	1 (150)
Not benefited	2
DK	3

EB57.1 – Q. 14. – TREND

Q.14. In general, does the European Union conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?

Very positive.....	1 (151)
Fairly positive.....	2
Neutral	3
Fairly negative	4
Very negative.....	5
DK.....	6

EB57.1. – Q. 15. – TREND

Q.15. Do you think that (OUR COUNTRY) being a member of the European Union has brought you personally...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

many more advantages.....	1 (152)
more advantages.....	2
as many advantages as disadvantages.....	3
more disadvantages.....	4
many more disadvantages.....	5
DK.....	6

EB57.1. – Q. 16. – TREND

Q.16. In the last few months, several European Union Member States have had to face serious floods. Would you say that their membership of the European Union is an advantage, a disadvantage or neither an advantage nor a disadvantage in helping them recover from these disasters?

An advantage	1 (153)
A disadvantage	2
Neither an advantage nor a disadvantage	3
DK.....	4

EB58.1. – NEW

Q.17. a) In your opinion, what is the current speed of building Europe? Please look at these figures (SHOW CARD WITH SCALE). N°1 is standing still, N°7 is running as fast as possible. Choose the one which best corresponds with your opinion of the current speed of building Europe?

b) And which corresponds best to the speed you would like? (SHOW SAME CARD)

READ OUT		Q. 17. a.	Q. 17. b.
		CURRENT SPEED (154)	DESIRED SPEED (155)
1	standstill	1	1
2		2	2
3		3	3
4		4	4
5		5	5
6		6	6
7	runs as fast as possible	7	7
8	DK	8	8

EB56.2 - Q. 20 & 21 - TREND

Q.18. a) In your opinion, in five years' time, will the European Union play a more important, a less important or the same role in your daily life?

b) And, in five years' time, would you like the European Union to play a more important, a less important or the same role in your daily life?

READ OUT		MORE IMPORTANT	LESS IMPORTANT	SAME ROLE	DK
Q. 18.a	Expectation	1	2	3	4 (156)
Q. 18.b	Would like	1	2	3	4 (157)

EB56.2 - Q. 22 & 23 - TREND

Q.19. Have you heard of ...?

	READ OUT	YES	NO	DK
1	the European Parliament	1	2	3 (158)
2	the European Commission	1	2	3 (159)
3	the Council of Ministers of the European Union	1	2	3 (160)
4	the Court of Justice of the European Union	1	2	3 (161)
5	the European Ombudsman	1	2	3 (162)
6	the European Central Bank	1	2	3 (163)
7	the European Court of Auditors	1	2	3 (164)
8	the Committee of the Regions of the European Union	1	2	3 (165)
9	the Economic and Social Committee of the European Union	1	2	3 (166)
10	the Convention on the future of the European Union	1	2	3 (167)

EB57.1. – Q. 19. – TREND

Q.20. And for each of the following European institutions, do you think it plays an important role or not in the life of the European Union?

	READ OUT	IMPORTANT	NOT IMPORTANT	DK
1	The European Parliament	1	2	3 (168)
2	The European Commission	1	2	3 (169)
3	The Council of Ministers of the European Union	1	2	3 (170)
4	The Court of Justice of the European Union	1	2	3 (171)
5	The European Ombudsman	1	2	3 (172)
6	The European Central Bank	1	2	3 (173)
7	The European Court of Auditors	1	2	3 (174)
8	The Committee of the Regions of the European Union	1	2	3 (175)
9	The Economic and Social Committee of the European Union	1	2	3 (176)
10	The Convention on the future of the European Union	1	2	3 (177)

EB57.1. – Q. 20. – TREND

Q.21. And, for each of them, please tell me if you tend to trust it or tend not to trust it?

	READ OUT	TEND TO TRUST	TEND NOT TO TRUST	DK
1	The European Parliament	1	2	3 (178)
2	The European Commission	1	2	3 (179)
3	The Council of Ministers of the European Union	1	2	3 (180)
4	The Court of Justice of the European Union	1	2	3 (181)
5	The European Ombudsman	1	2	3 (182)
6	The European Central Bank	1	2	3 (183)
7	The European Court of Auditors	1	2	3 (184)
8	The Committee of the Regions of the European Union	1	2	3 (185)
9	The Economic and Social Committee of the European Union	1	2	3 (186)
10	The Convention on the future of the European Union	1	2	3 (187)

EB57.1. – Q. 21. – TREND

Q.22. a) On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in (OUR COUNTRY)? (SHOW CARD WITH SCALE)

b) And how about the way democracy works in the European Union? (SHOW SAME CARD)

	READ OUT	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	DK
Q. 22.a	In (OUR COUNTRY)	1	2	3	4	5 (188)
Q. 22.b	In the European Union	1	2	3	4	5 (189)

EB56.2 - Q. 9 & 10 - TREND

ASK Q 23. AND Q. 24. ONLY IN DENMARK

Q.23. In the European Union, each member state, in turn, becomes the President of the Council of Ministers for six months. Right now, it's the turn of Denmark. Have you recently read in the newspapers or heard on the radio or television anything about the Danish presidency?

- Yes..... 1 (190)
- No 2
- DK 3

EB57.1. – Q. 22. – TREND

Q.24. Whether you have heard about it or not, do you think it is important or not that Denmark is President of the Council of Ministers of the European Union at this time? Would you say it is...? (READ OUT)

- very important 1 (191)
- important 2
- not very important 3
- not at all important 4
- DK 5

EB57.1. – Q. 23. – TREND

ASK ALL

Q.25. a) For each of the following areas, do you think that decisions should be made by the (NATIONALITY) government, or made jointly within the European Union?

	READ OUT - ROTATE	(NATIONALITY) GOVERNMENT	JOINTLY WITHIN EUROPEAN UNION	DK
1	Defence	1	2	3 (192)
2	Protection of the environment	1	2	3 (193)
3	Currency	1	2	3 (194)
4	Humanitarian aid	1	2	3 (195)
5	Health and social welfare	1	2	3 (196)
6	Basic rules for broadcasting and press	1	2	3 (197)
7	Fight against poverty/social exclusion	1	2	3 (198)
8	The fight against unemployment	1	2	3 (199)
9	Agriculture and fishing policy	1	2	3 (200)
10	The support to regions which are experiencing economic difficulties	1	2	3 (201)
11	Education	1	2	3 (202)
12	Scientific and technological research	1	2	3 (203)
13	Information about the European Union, its policies and institutions	1	2	3 (204)
14	Foreign policy towards countries outside the European Union	1	2	3 (205)
15	Cultural policy	1	2	3 (206)

EB57.1. – Q. 24. a. – TREND

Q.25. b) And, for each of the following?

	READ OUT - ROTATE	(NATIONALITY) GOVERNMENT	JOINTLY WITHIN EUROPEAN UNION	DK
1	Immigration policy	1	2	3 (207)
2	Rules for political asylum	1	2	3 (208)
3	The fight against organised crime	1	2	3 (209)
4	Police	1	2	3 (210)
5	Justice	1	2	3 (211)
6	Accepting refugees	1	2	3 (212)
7	Juvenile crime prevention	1	2	3 (213)
8	Urban crime prevention	1	2	3 (214)
9	The fight against drugs	1	2	3 (215)
10	The fight against the trade in, and exploitation of, human beings	1	2	3 (216)
11	The fight against international terrorism	1	2	3 (217)
12	Tackling the challenges of an ageing population	1	2	3 (218)

EB57.1. – Q. 24. b. – TREND

Q.26. What is your opinion on each of the following statements? Please tell me for each statement, whether you are for it or against it.

	READ OUT - ROTATE	FOR	AGAINST	DK
1	A European Monetary Union with one single currency, the euro	1	2	3 (219)
2	One common foreign policy among the member states of the European Union, towards other countries	1	2	3 (220)
3	A common defence and security policy among European Union member states	1	2	3 (221)
4	The enlargement of the European Union to include new countries	1	2	3 (222)
5	The European Union being responsible for matters that cannot be effectively handled by national, regional and local governments	1	2	3 (223)
6	The resignation of the President of the European Commission and the European Commissioners if they do not have the support of a majority in the European Parliament	1	2	3 (224)
7	Teaching school children about the way European Union institutions work	1	2	3 (225)

EB57.1. – Q. 25. – TREND

Q.27. I am going to read out a list of actions that the European Union could undertake. For each one, please tell me, if in your opinion, it should be a priority, or not?

	READ OUT	PRIORITY	NOT A PRIORITY	DK
1	Welcoming new member countries	1	2	3 (226)
2	Getting closer to European citizens, for example by giving them more information about the European Union, its policies and its institutions	1	2	3 (227)
3	Successfully implementing the single European currency, the euro	1	2	3 (228)
4	Fighting poverty and social exclusion	1	2	3 (229)
5	Protecting the environment	1	2	3 (230)
6	Guaranteeing the quality of food products	1	2	3 (231)
7	Protecting consumers and guaranteeing the quality of other products	1	2	3 (232)
8	Fighting unemployment	1	2	3 (233)
9	Reforming the institutions of the European Union and the way they work	1	2	3 (234)
10	Fighting organised crime and drug trafficking	1	2	3 (235)
11	Asserting the political and diplomatic importance of the European Union around the world	1	2	3 (236)
12	Maintaining peace and security in Europe	1	2	3 (237)
13	Guaranteeing the rights of the individual and respect for the principles of democracy in Europe	1	2	3 (238)
14	Fighting terrorism	1	2	3 (239)
15	Fighting illegal immigration (N)	1	2	3 (240)

EB57.1. – Q. 26. – TREND MODIFIED

Q.28. For each of the following areas, do you think action taken by the European Union is, or would be very effective, fairly effective, not very effective or not at all effective? (SHOW CARD WITH SCALE)

	READ OUT	VERY EFFECTIVE	FAIRLY EFFECTIVE	NOT VERY EFFECTIVE	NOT AT ALL EFFECTIVE	DK
1	Welcoming new member countries	1	2	3	4	5 (241)
2	Getting closer to European citizens, for example by giving them more information about the European union, its policies and its institutions	1	2	3	4	5 (242)
3	Successfully implementing the single European currency, the euro	1	2	3	4	5 (243)
4	Fighting poverty and social exclusion	1	2	3	4	5 (244)
5	Protecting environment	1	2	3	4	5 (245)
6	Guaranteeing the quality of food products	1	2	3	4	5 (246)
7	Protecting consumers and guaranteeing the quality of other products	1	2	3	4	5 (247)
8	Fighting unemployment	1	2	3	4	5 (248)
9	Reforming the institutions of the European Union and the way they work	1	2	3	4	5 (249)
10	Fighting organised crime and drug trafficking	1	2	3	4	5 (250)
11	Asserting the political and diplomatic importance of the European Union around the world	1	2	3	4	5 (251)
12	Maintaining peace and security in Europe	1	2	3	4	5 (252)
13	Guaranteeing the rights of the individual and respect for the principles of democracy in Europe	1	2	3	4	5 (253)
14	Fighting terrorism (N)	1	2	3	4	5 (254)
15	Fighting illegal immigration	1	2	3	4	5 (255)

EB56.3. – Q. 50. – TREND MODIFIED

Q.29. Here is a list of things that some people say they are afraid of. For each of these, please tell me if, personally, you are afraid of it, or not?

	READ OUT	AFRAID	NOT AFRAID	DK
1	A world war	1	2	3 (256)
2	A nuclear conflict in Europe	1	2	3 (257)
3	A conventional war in Europe (not nuclear, bacteriological or chemical)	1	2	3 (258)
4	The accidental launch of a nuclear missile	1	2	3 (259)
5	An accident in a nuclear power station	1	2	3 (260)
6	Spread of nuclear, bacteriological or chemical weapons of mass destruction	1	2	3 (261)
7	Ethnic conflicts in Europe	1	2	3 (262)
8	International terrorism (M)	1	2	3 (263)
9	Organised crime	1	2	3 (264)
10	Epidemics	1	2	3 (265)

EB57.1. – Q. 7. – TREND MODIFIED

Q.30. In your opinion, should decisions concerning European defence policy be taken by national government, by NATO or by the European Union?

National governments	1 (266)
NATO	2
The European Union.....	3
Other (SPONTANEOUS).....	4
DK	5

EB56.2. – Q. 33. – TREND

Q.31. People may feel different degrees of attachment to their town or village, to their region, to their country or to European Union. Please tell me how attached you feel ...

a) to your city/town/village? (SHOW CARD WITH SCALE)

b) to your region? (SHOW SAME CARD)

c) to (OUR COUNTRY)? (SHOW SAME CARD)

d) to the European Union? (SHOW SAME CARD)

	READ OUT	VERY ATTACHED	FAIRLY ATTACHED	NOT VERY ATTACHED	NOT AT ALL ATTACHED	DK
a	your city/town/village	1	2	3	4	5 (267)
b	your region	1	2	3	4	5 (268)
c	(OUR COUNTRY)	1	2	3	4	5 (269)
d	the European Union	1	2	3	4	5 (270)

EB56.3. – Q. 47. – TREND

Q.32. In the near future, do you see yourself as ...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

(NATIONALITY) only 1 (271)

(NATIONALITY) and European 2

European and (NATIONALITY) 3

European only 4

DK 5

EB57.1. – Q. 27. – TREND

DO NOT ASK IN DK, S AND UK

Q.33. On 1st January 2002, the euro replaced the (FORMER NATIONAL CURRENCY). Do you think that it is...? (SHOW CARD – READ OUT - ONE ANSWER ONLY)

a very good thing 1 (272)

a fairly good thing 2

neither a good nor a bad thing..... 3

a fairly bad thing..... 4

a very bad thing..... 5

DK 6

EB57.1. - Q. 32. - TREND

ASK ONLY IN DK, S AND UK

Q.34. If the euro replaced our (NATIONAL CURRENCY), do you think it would be...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

a very good thing	1 (273)
a fairly good thing	2
neither a good nor a bad thing.....	3
a fairly bad thing.....	4
a very bad thing.....	5
DK	6

EB57.1. - Q. 33. - TREND

ASK ALL

Q.35. How comfortable do you feel about using the euro? Would you say you are...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

very comfortable	1 (274)
fairly comfortable	2
not very comfortable	3
not at all comfortable	4
DK.....	5

EB57.1. - Q. 34. - TREND

DO NOT ASK Q. 36. to Q. 38. IN DK, S AND UK

Q.36. Do you personally have the feeling that, in the conversion to the euro, the prices have been generally rounded down, rounded up or not at all rounded? **(IF GENERALLY ROUNDED DOWN)** Was it in all areas or only in certain areas? **(IF GENERALLY ROUNDED UP)** Was it in all areas or only in certain areas? (ONE ANSWER ONLY)

The prices haven't been generally rounded.....	1 (275)
The prices have been generally rounded down in all areas.....	2
The prices have been generally rounded up in all areas	3
The prices have been generally rounded down in certain areas	4
The prices have been generally rounded up in certain areas.....	5
DK.....	6

B57.1. – Q. 64. a. – TREND

Q.37. Do you personally feel very attached, fairly attached, not very attached or not at all attached to the single European currency, that is the euro? (ONE ANSWER ONLY)

Very attached	1 (276)
Fairly attached	2
Not very attached	3
Not at all attached	4
DK.....	5

EB57.1. - Q. 72. - TREND

Q.38. Do you personally still feel very attached, fairly attached, not very attached or not at all attached to the (PAST NATIONAL CURRENCY)? (ONE ANSWER ONLY)

Very attached	1 (277)
Fairly attached	2
Not very attached	3
Not at all attached	4
DK.....	5

EB57.1. - Q. 73. - TREND

ASK ALL

Now let's talk about another topic: enlargement of the European union.

Q.39. Which of these 3 options do you prefer for the immediate future of the European Union? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

- The European Union should be enlarged to include all the countries wishing to join..... 1 (278)
- The European Union should be enlarged to include only some of the countries wishing to join..... 2
- The European Union should not be enlarged to any additional countries..... 3
- None of these (SPONTANEOUS)..... 4
- DK..... 5

EB57.1. - Q. 35. - TREND

Q.40. How much do you feel you are participating in the political debate about enlargement? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

- A great deal..... 1 (279)
- Somewhat..... 2
- Not very much..... 3
- Not at all..... 4
- DK..... 5

EB56.3. - Q. 37. - TREND

Q.41. For each of the following countries, would you be in favour of or against it becoming part of the European Union in the future?

	READ OUT - ROTATE	IN FAVOUR	AGAINST	DK
1	Czech Republic	1	2	3 (280)
2	Slovakia	1	2	3 (281)
3	Poland	1	2	3 (282)
4	Hungary	1	2	3 (283)
5	Romania	1	2	3 (284)
6	Slovenia	1	2	3 (285)
7	Estonia	1	2	3 (286)
8	Latvia	1	2	3 (287)
9	Lithuania	1	2	3 (288)
10	Bulgaria	1	2	3 (289)
11	Cyprus	1	2	3 (290)
12	Malta	1	2	3 (291)
13	Turkey	1	2	3 (292)

EB57.1. - Q. 36. a. - TREND

Q.42. And for each of the following countries, would you be in favour of or against it becoming part of the European Union in the future?

	READ OUT - ROTATE	IN FAVOUR	AGAINST	DK
1	Switzerland	1	2	3 (293)
2	Norway	1	2	3 (294)
3	Bosnia and Herzegovina	1	2	3 (295)
4	Croatia	1	2	3 (296)
5	The Former Yugoslav Republic of Macedonia (FYROM)	1	2	3 (297)
6	Yugoslavia (Federal Republic)	1	2	3 (298)
7	Iceland	1	2	3 (299)
8	Albania	1	2	3 (300)

EB57.1. - Q. 36. b. - TREND

Q.43. Thinking about the enlargement of the European Union to include new European countries, do you tend to agree or tend to disagree with each of the following statements?

	READ OUT - ROTATE	TEND TO AGREE	TEND TO DISAGREE	DK
1	The more countries there are in the European Union, the more peace and security will be guaranteed in Europe	1	2	3 (301)
2	Enlargement will not cost more for existing member countries like (OUR COUNTRY)	1	2	3 (302)
3	After enlargement to include new countries, (OUR COUNTRY) will become less important in Europe	1	2	3 (303)
4	The more countries there are, the more unemployment there will be in (OUR COUNTRY)	1	2	3 (304)
5	The European Union should help future member countries financially, even before they join	1	2	3 (305)
6	Once new countries have joined the European Union, (OUR COUNTRY) will receive less financial aid from it	1	2	3 (306)
7	With more countries, it will be much more difficult to make decisions on a European scale	1	2	3 (307)
8	The more member countries within the European Union, the more important it will be in the world	1	2	3 (308)
9	With more member countries, Europe will be culturally richer	1	2	3 (309)
10	The European Union must reform the way its institutions work before welcoming new members	1	2	3 (310)

EB57.1. - Q. 38. - TREND

Q.44. How well informed do you feel about the enlargement, that is new countries joining the European Union? Do you feel...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

very well informed.....	1 (311)
well informed.....	2
not very well informed.....	3
not at all well informed.....	4
DK.....	5

EB57.1. - Q. 39. - TREND

Q.45. Have you recently read, seen or been told anything about enlargement? **(IF YES)** From which sources? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Meetings.....	1, (312 – 329)
Discussions with relatives, friends, colleagues.....	2,
Daily newspapers.....	3,
Other newspapers, magazines.....	4,
Television.....	5,
Radio.....	6,
The Internet.....	7,
Books, brochures, information leaflets.....	8,
CD-Rom.....	9,
European information on notice boards in libraries, town halls, railway stations, post offices.....	10,
European Union information offices, Euro-info Centers, Euro-info Points, Euro-libraries, etc.....	11,
National or regional government information offices.....	12,
Trade Unions or professional associations.....	13,
Other organisations (e.g. consumer organisations, etc.).....	14,
A member of European Parliament or a member of (NATIONAL PARLIAMENT)...	15,
Other (SPONTANEOUS).....	16,
Never look for such information, not interested (SPONTANEOUS).....	17,
DK.....	18,

EB56.2. - Q. 48. - TREND

Q.46. For each of the following groups in (OUR COUNTRY), could you tell me if you think it will benefit, it will lose out or will neither benefit nor lose out as a result of enlargement?

	READ OUT	BENEFIT	LOSE OUT	NEITHER BENEFIT NOR LOSE OUT	DK
1	Small companies	1	2	3	4 (330)
2	Big businesses	1	2	3	4 (331)
3	Farmers	1	2	3	4 (332)
4	Fishermen	1	2	3	4 (333)
5	Employees in general	1	2	3	4 (334)
6	The unemployed	1	2	3	4 (335)
7	Young people	1	2	3	4 (336)
8	Old people	1	2	3	4 (337)
9	Ethnic minorities	1	2	3	4 (338)
10	People living in big cities	1	2	3	4 (339)
11	People living in the countryside	1	2	3	4 (340)

EB58.1. - NEW

Q.47. Since the fall of the Berlin wall in 1989, do you think that the countries from Central and Eastern Europe have...?

	READ OUT	YES	NO	IT DEPENDS (SPONTANEOUS)	DK
1	become more democratic	1	2	3	4 (341)
2	worked hard to prevent corruption	1	2	3	4 (342)
3	become richer	1	2	3	4 (343)
4	improved their environment	1	2	3	4 (344)

EB58.1. - NEW

Q.48. In your opinion, would you say that the United States tends to play a positive role, a negative role or neither a positive nor a negative role regarding...? (SHOW CARD)

	READ OUT	POSITIVE	NEGATIVE	NEITHER POSITIVE NOR NEGATIVE	DK
1	peace in the world	1	2	3	4 (345)
2	the fight against terrorism	1	2	3	4 (346)
3	growth of the world economy	1	2	3	4 (347)
4	the fight against poverty in the world	1	2	3	4 (348)
5	protection of the environment	1	2	3	4 (349)

EB58.1. - NEW

Q.49. Do you think that the European Union should or should not have a Constitution?

Should..... 1 (350)
 Should not..... 2
 DK..... 3

EB57.1. - Q. 40. - TREND

Q.50. Which, if any of the following statements comes closest to your own opinion? The President of the European Commission should be...? (READ OUT - ONE ANSWER ONLY)

nominated by the Heads of State or governments of the European Union..... 1 (351)
 elected by the majority of the European Parliament..... 2
 directly elected by the citizens of the European Union..... 3
 Other (SPONTANEOUS)..... 4
 DK..... 5

EB57.1. - Q. 41. - TREND

Q.51. In the European Union, each Member State has a right of veto for the most important or sensitive decisions. In other words, each country can block such a decision even if the others support it. Should this right of veto...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

be retained in order to preserve essential national interests..... 1 (352)
 be given up in order to make the European Union more efficient..... 2
 DK..... 3

EB57.1. - Q. 42. - TREND

Q.52. We will end this part with a little quiz. For each of the following statements, could you please tell me if you think it is true or false?

	READ OUT	TRUE	FALSE	DK
1	The European Union consists of 12 Member States	1	2	3 (353)
2	The European Community was created just after World War I	1	2	3 (354)
3	The European Union has its own anthem	1	2	3 (355)
4	Each year, Europe Day is observed in common by all Member States of the European Union	1	2	3 (356)
5	Members of the European Parliament are elected by citizens like you and me	1	2	3 (357)

EB58.1. – NEW

Let us now move to the final topic: Financial Services.

Q.53. What are your top 3 financial priorities? (SHOW CARD – UP TO 3 ANSWERS ALLOWED)

- Paying the bills..... 1, (358 – 367)
- Saving for retirement..... 2,
- Paying off debts 3,
- Buying a house / apartment..... 4,
- Passing on money to my children/grand children 5,
- Protecting my family in case I am ill/unable to work 6,
- Having some savings for emergencies 7,
- Living as well as I can on my current income 8,
- Other (SPONTANEOUS)..... 9,
- DK..... 10,

EB58.1. - NEW

Q.54. I find thinking about my finances and financial services... (SHOW CARD – MULTIPLE ANSWERS POSSIBLE)

- enjoyable..... 1, (368 – 376)
- interesting..... 2,
- comforting..... 3,
- intimidating..... 4,
- complicated..... 5,
- dull..... 6,
- depressing..... 7,
- None of these (SPONTANEOUS)..... 8,
- DK..... 9,

EB58.1. - NEW

Q.55. Do you have a current account with a payment card or a cheque book, with...?

	READ OUT	YES	NO	DK
1	a bank	1	2	3 (377)
2	a savings bank (IF EXISTING IN THE COUNTRY)	1	2	3 (378)
3	a building society (IF EXISTING IN THE COUNTRY)	1	2	3 (379)
4	the post office	1	2	3 (380)

EB56.0. – Q. 26. – TREND MODIFIED

Q.56. Do you have a deposit account which pays interest but does not have a payment card or a cheque book, with...?

	READ OUT	YES	NO	DK
1	a bank	1	2	3 (381)
2	a savings bank (APPROPRIATE NAME IF EXISTING IN THE COUNTRY)	1	2	3 (382)
3	a building society (APPROPRIATE NAME IF EXISTING IN THE COUNTRY)	1	2	3 (383)
4	the post office	1	2	3 (384)

EB56.0. – Q. 25.a. – TREND MODIFIED

Q.57. Do you personally have...?

	READ OUT	YES	NO	DK
1	a cheque book	1	2	3 (385)
2	a credit card (VISA, EUROCARD/MASTERCARD, AMERICAN EXPRESS, DINERS)	1	2	3 (386)
3	another type of bank card (COUNTRY SPECIFIC NAME - EXAMPLE: (B) BANCONTACT, (DK) DANKORT, (AUT) BANKOMAT, ETC.) (M)	1	2	3 (387)
4	a life assurance policy (N)	1	2	3 (388)
5	a private pension plan (N)	1	2	3 (389)
6	stocks / shares (N)	1	2	3 (390)
7	Collective investments (UK: unit trust, OEIC, F+B: SICAV, APPROPRIATE NAME IN EACH COUNTRY) (N)	1	2	3 (391)
8	bonds	1	2	3 (392)
9	a mortgage (N)	1	2	3 (393)
10	a loan lasting more than 12 months to buy a car	1	2	3 (394)
11	a loan lasting more than 12 months to buy something else (other than a house or a car) (N)	1	2	3 (395)
12	an overdraft facility on a current account	1	2	3 (396)

EB56.0. – Q. 27. & Q. 28. b. – TREND MODIFIED

Q.58. Have you ever used the telephone or a computer (INTERNET, MINITEL (F) - COUNTRY SPECIFIC NAME) to...?

	READ OUT	YES	NO	DK
1	pay for something like books, hotel night or travel, etc.	1	2	3 (397)
2	carry out transactions on your bank account	1	2	3 (398)
3	Other financial services	1	2	3 (399)

EB58.1. – NEW

IF "NO", CODE 2 IN Q.58.1., OTHERS GO TO Q. 60. a.

Q.59. Why have you never paid for something like books, hotel nights, travel by telephone or computer? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

I do not have a payment card.....	1 (400)
I have never had the opportunity to.....	2
I do not think it's safe	3
I am not interested in paying that way	4
Other (SPONTANEOUS).....	5
DK.....	6

EB56.0. – Q. 23. – TREND MODIFIED

ASK ALL

- Q.60. a) For each of the following, can you tell me if you have ever obtained it from a firm located in another country of the European Union? (SHOW CARD - READ OUT)
- b) And for each of these services, would you consider obtaining it from a firm located in another country of the European Union within the next 5 years? (SHOW SAME CARD - READ OUT)

READ OUT		Q. 60.a.			Q. 60.b.		
		YES	NO	DK	YES	NO	DK
1	Bank account	1	2	3 (401)	1	2	3 (410)
2	Credit card	1	2	3 (402)	1	2	3 (411)
3	A private pension plan	1	2	3 (403)	1	2	3 (412)
4	Car insurance	1	2	3 (404)	1	2	3 (413)
5	Life assurance	1	2	3 (405)	1	2	3 (414)
6	Mortgage	1	2	3 (406)	1	2	3 (415)
7	Stocks/shares	1	2	3 (407)	1	2	3 (416)
8	Collective investments (UK: unit trust, OEIC, F+B: SICAV, APPROPRIATE NAME IN EACH COUNTRY) (N)	1	2	3 (408)	1	2	3 (417)
9	Other	1	2	3 (409)	1	2	3 (418)

EB58.1. - NEW

- c) Are there obstacles preventing you from using financial services anywhere in the European Union?

(IF YES) Which ones? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

- No, no obstacles 1, (419 – 428)
- Yes, lack of information 2,
- Yes, bad information 3,
- Yes, too risky 4
- Yes, necessary to have large amounts to invest 5,
- Yes, difficulties due to distance 6,
- Yes, poor legal protection in the event of problems 7,
- Yes, language problems 8,
- Other (SPONTANEOUS)..... 9,
- DK..... 10,

EB56.0. – Q. 19. - TREND

- Q.61. a) Which one of the following means of payment do you prefer to use to pay for an important purchase in (OUR COUNTRY)? By important purchase, I mean a purchase of at least (EQUIVALENT OF 100 EUROS IN DOMESTIC CURRENCY). (SHOW CARD - ONE ANSWER ONLY)
- b) And which one would you prefer to use to pay for an important purchase in another member country of the European Union? (SHOW SAME CARD - ONE ANSWER ONLY)

	READ OUT	IN (OUR COUNTRY) (429)	IN ANOTHER MEMBER COUNTRY (430)
1	Cash	1	1
2	Electronic purse (APPROPRIATE NAME IN EACH COUNTRY - EXAMPLE: (B) CARTE "PROTON")	2	2
3	Cheque	3	3
4	Credit card (SUCH AS: EUROCARD/MASTERCARD, VISA, AMERICAN EXPRESS, OR DINERS) or debit card (APPROPRIATE NAME IN EACH COUNTRY: (B) BANCONTACT/ MISTERCASH, (UK) SWITCH CARD, (DK), DANKORT, ETC.)	4	4
5	Bank or postal transfer (N)	5	5
6	Other form of payment (SPONTANEOUS)	6	6
7	Never bought anything in another member country (SPONTANEOUS)		7
8	DK	7	8

EB56.0. – Q. 20. a. & b.– TREND MODIFIED

Q.62. **IF CODES 1, 2, 3, 4, 5 OR 6 IN Q.61.a.**

- a) For which reasons do you prefer to use this means of payment in (OUR COUNTRY)? (SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

IF CODES 1, 2, 3, 4, 5 OR 6 IN Q.61.b.

- b) Why do you prefer to use this means of payment in another member country of the European Union? (SHOW SAME CARD - MULTIPLE ANSWERS POSSIBLE)

	READ OUT	IN (OUR COUNTRY) (431 - 438)	IN ANOTHER MEMBER COUNTRY (439 – 446)
1	Because the price is good	1,	1,
2	Because it is easy	2,	2,
3	To avoid the risks of a dispute	3,	3,
4	To avoid the risk of loss or theft	4,	4,
5	To avoid being attacked	5,	5,
6	For safety reasons, e.g. because. there is a (PIN CODE, CONFIDENTIAL CODE, ETC.)	6,	6,
7	Other (SPONTANEOUS)	7,	7,
8	DK	8,	8,

EB56. 0. – Q. 21. a. & b. – TREND

ASK ALL

Q.63. An electronic purse (EG.: (B) CARTE "PROTON", APPROPRIATE NAME IN EACH COUNTRY WHERE AVAILABLE) is a card which the holder loads with money from his or her bank account. It can then be used for payments, in particular minor purchases such as a newspaper or a loaf of bread at stores, which accept electronic purse cards. It has the advantage of being quick and easy and does not involve a confidential code but, if you lose the card, you could lose the money stored on it. Have you ever used or would you be ready to use such a pre-paid card or electronic purse?

- Yes..... 1 (447)
- No..... 2
- Does not exist (SPONTANEOUS) 3
- DK 4

EB56.0. - Q. 24. - TREND MODIFIED

Q.64. For each of the following statements, do you believe it is very easy, fairly easy, fairly difficult or very difficult to...?

	READ OUT	VERY EASY	FAIRLY EASY	FAIRLY DIFFICULT	VERY DIFFICULT	DK
1	compare information from banks about bank account charges and features	1	2	3	4	5 (448)
2	win in a dispute with a bank	1	2	3	4	5 (449)
3	know beforehand how much it is going to cost to borrow money	1	2	3	4	5 (450)
4	understand the information given by financial institutions about the way their mortgages work and the risks involved	1	2	3	4	5 (451)
5	compare information about different mortgages	1	2	3	4	5 (452)
6	win in a dispute with an insurance company	1	2	3	4	5 (453)
7	know in advance how well you are covered by insurance policies	1	2	3	4	5 (454)

EB58.1. - NEW

Q.65. For each of the following statements, please tell me if you tend to agree or tend to disagree?

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	Having a bank account is expensive (M)	1	2	3 (455)
2	Buying on credit is more useful than dangerous	1	2	3 (456)
3	You can borrow as much as you like, there are no real checks	1	2	3 (457)
4	The problem of borrowing more than you can pay back does not exist in (OUR COUNTRY)	1	2	3 (458)
5	The marketing techniques of financial institutions are aggressive (N)	1	2	3 (459)
6	The information I get from financial institutions is clear and understandable (N)	1	2	3 (460)
7	My rights as a consumer are adequately protected in relation to financial services (N)	1	2	3 (461)
8	There are easy ways to settle disputes with banks and insurance companies (N)	1	2	3 (462)
9	Financial transactions are generally secure (N)	1	2	3 (463)
10	The confidential information I give to banks or insurance companies is adequately protected (N)	1	2	3 (464)
11	I trust using the telephone for banking transactions (N)	1	2	3 (465)
12	I trust using the Internet for banking transactions and payments (N)	1	2	3 (466)
13	Transactions on the Internet are generally secure (N)	1	2	3 (467)
14	If I make a transaction on the Internet, it's harder to sort out any problems that may arise (N)	1	2	3 (468)

EB56.0 – Q. 14. – TREND MODIFIED

Q.66. Each European Union member country has its own consumer protection standards. Do you think that these standards should be harmonised in the European Union, or not?

(IF YES) Totally or in part?

No	1 (469)
Yes, totally	2
Yes, in part	3
DK	4

EB56.0. - Q. 16. - TREND

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".
How would you place your views on this scale?
(SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

LEFT							RIGHT		
1	2	3	4	5	6	7	8	9	10

Refusal..... 11 (470 – 471)
DK..... 12

EB58.0 – D.1. – DEMO TREND

NO QUESTIONS D.2. TO D.6.

D.7. Could you give me the letter which corresponds best to your own current situation?
(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Married..... 1 (472 – 473)
Remarried..... 2
Unmarried, currently living with partner..... 3
Unmarried, having never lived with a partner..... 4
Unmarried, having previously lived with a partner, but now on my own..... 5
Divorced..... 6
Separated..... 7
Widowed..... 8
Other (SPONTANEOUS)..... 9
Refusal (SPONTANEOUS)..... 10

EB58.0 – D.7. – DEMO TREND

D.8. How old were you when you stopped full-time education? (IF STILL STUDYING: CODE 00)

(474 – 475)

EB58.0 – D.8. – DEMO TREND

NO QUESTION D.9.

D.10. Gender.

Male..... 1 (476)
Female..... 2

EB58.0 – D.10. – DEMO TREND

D.11. How old are you?

(477 – 478)

EB58.0 – D.11. – DEMO TREND

NO QUESTIONS D.12. TO D.14.

D.15. a) What is your current occupation?

IF NOT DOING ANY PAID WORK CURRENTLY – CODES 1 TO 4 IN D. 15. a.

b) Did you do any paid work in the past? What was your last occupation?

	D.15.a.	D.15.b.
	CURRENT OCCUPATION (479-480)	LAST OCCUPATION (481-482)
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	3
Owner of a shop, craftsmen, other self-employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB58.0 – D.15. – DEMO TREND

NO QUESTIONS D.16. TO D.18.

D.19. Are you in your household, the person who contributes most to the household income? (READ OUT)

- Yes..... 1 (483)
- No..... 2
- Both equally..... 3
- DK..... 4

EB58.0 – D.19. – DEMO TREND

NO QUESTION D.20.

IF CODE 2 IN D.19.

D.21. a) What is the current occupation of the person who contributes most to the household income?

IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21.a

b) Did he / she do any paid work in the past? What was his / her last occupation?

	<u>D.21.a.</u> CURRENT OCCUPATION (484-485)	<u>D.21.b.</u> LAST OCCUPATION (486-487)
NON-ACTIVE	1	
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working		
Student		
Unemployed or temporarily not working		
Retired or unable to work through illness		
SELF EMPLOYED	5	1
Farmer		
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	3
Owner of a shop, craftsmen, other self-employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED	10	6
Employed professional (employed doctor, lawyer, accountant, architect)		
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB58.0 – D.21. a&b – DEMO TREND

NO QUESTIONS D.22. TO D.24.

D.25. Would you say you live in a...? (READ OUT)

Rural area or village.....	1 (488)
Small or middle sized town.....	2
Large town.....	3
DK.....	4

EB58.0 – D.25. – DEMO TREND

NO QUESTIONS D.26. TO D.28.

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc...Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

B.....	1 (489 – 490)
T.....	2
P.....	3
F.....	4
E.....	5
H.....	6
L.....	7
N.....	8
R.....	9
M.....	10
S.....	11
K.....	12
Refusal.....	13
DK.....	14

EB58.0 – D.29. – DEMO TREND

INTERVIEW PROTOCOLE

P.1. – DATE OF INTERVIEW	DAY (491 – 492)	MONTH (493 – 494)

P.2. – TIME OF THE BEGINNING OF THE INTERVIEW	HOUR (495 – 496)	MINUTES (497 – 498)
USE 24 HOUR CLOCK		

P.3. – NUMBER OF MINUTES THE INTERVIEW LASTED	MINUTES (499 – 501)

- P.4. Number of persons present during the interview, including interviewer.
- | | |
|---------------------------------------|---------|
| Two (interviewer and respondent)..... | 1 (502) |
| Three..... | 2 |
| Four..... | 3 |
| Five or more..... | 4 |

- P.5. Respondent cooperation
- | | |
|----------------|---------|
| Excellent..... | 1 (503) |
| Fair..... | 2 |
| Average..... | 3 |
| Bad..... | 4 |

- P.6. Size of locality (LOCAL CODES)

		(504 – 505)
--	--	-------------

- P.7. Region (LOCAL CODES)

		(506 – 507)
--	--	-------------

- P.8. Postal code

								(508 – 515)
--	--	--	--	--	--	--	--	-------------

- P.9. SAMPLE POINT NUMBER

								(516 – 523)
--	--	--	--	--	--	--	--	-------------

- P.10. INTERVIEWER NUMBER

								(524 – 531)
--	--	--	--	--	--	--	--	-------------

P.11. WEIGHTING FACTOR

--	--	--	--	--	--	--	--	--

 (532 – 539)

P.12. a) Fixed telephone available in the household?

Yes..... 1 (540)
No..... 2

P.12. b) Mobile telephone available in the household?

Yes..... 1 (541)
No..... 2

P.13. Language of interview (Luxembourg, Belgium, Finland)

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 (542)

Standard Eurobarometer 58.1
November 2002

1. INTRODUCTION

Between 1st October 2002 and 5th November 2002, the European Opinion Research Group, a consortium of Market and Public Opinion Research agencies, made out of INRA and GfK Worldwide, carried out wave 58.1 of the Standard Eurobarometer, on request of the European Commission, Directorate-General Press and Communication, Public Opinion Analysis Unit.

The following topics are covered in this wave:

- ✓ Selected standard trend variables (Q.1-52)
- ✓ Financial Services (Q.53-66)

Standard Eurobarometer surveys cover the population of the respective nationalities of the European Union member states, aged 15 years and over, resident in each of the member states. The basic sample design applied in all member states is a multi-stage, random (probability) one. In each EU country, a number of sampling points is drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, points are drawn systematically from each of the 'administrative regional units', after stratification by individual unit and type of area. Hence, they represent the whole territory of member states according to EUROSTAT NUTS 2 (or equivalent) and according to the distribution of resident population of the respective EU nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address is drawn at random. Further addresses are selected as every Nth address by standard random route procedures, from the initial address. In each household, respondent is drawn at random. All interviews are face-to-face in the respondent's home and in the appropriate national language.

2. COUNTRIES, NATIONAL INSTITUTES, FIELDWORK PERIOD, NET SAMPLE SIZE AND EXTRAPOLATION FIGURES

COUNTRY	INSTITUTE	START - END FIELDWORK	NET SAMPLE SIZE	EU POPULATION AGED 15+ (x 000)
Belgium	INRA BELGIUM	4/10 – 31/10	1,037	8,326
Denmark	GfK DANMARK	3/10 – 5/11	1,000	4,338
Germany (East)	INRA DEUTSCHLAND	1/10 – 20/10	1,016	13,028
Germany (West)	INRA DEUTSCHLAND	1/10 – 19/10	1,018	55,782
Greece	MARKET ANALYSIS	4/10 – 1/11	1,003	8,793
Spain	INRA ESPAÑA	1/10 – 28/10	1,000	33,024
France	CSA-TMO	1/10 – 5/11	1,004	46,945
Ireland	LANSDOWNE Market Research	1/10 – 29/10	1,016	2,980
Italy	INRA Demoskopea	1/10 – 31/10	1,043	49,017
Luxembourg	ILRes	1/10 – 31/10	600	364
The Netherlands	INTOMART	1/10 – 28/10	1,000	12,705
Austria	SPECTRA	1/10 – 23/10	1,010	6,668
Portugal	METRIS	3/10 – 24/10	1,000	8,217
Finland	MDC MARKETING RESEARCH	3/10 – 5/11	1,013	4,165
Sweden	GfK SVERIGE	1/10 – 5/11	1,000	7,183
Great Britain	MARTIN HAMBLIN LTD	1/10 – 3/11	1,014	46,077
Northern Ireland	ULSTER MARKETING SURVEYS	3/10 – 5/11	300	1,273
	Total Number of Interviews		16,074	308,885

3. COMPARISON BETWEEN SAMPLE AND UNIVERSE, AND WEIGHTING

For each Standard Eurobarometer survey, a comparison between sample and universe is carried out, per country. The universe description is derived from EUROSTAT population data.

There are 17 sample areas: one for each country of the European Union, in addition Germany is divided into East and West, and United Kingdom into Great Britain and Northern Ireland.

Each sample area contains a number of interviews, this number may be somewhat above or below that aimed at. The target is 1,000 per sample area, except for Northern Ireland, 300, and Luxembourg, 600.

WEIGHTS DELIVERED WITH THE EUROBAROMETER DATA SET:

There are 15 different weights used in the Eurobarometer survey.

W.1	WEIGHT RESULT FROM TARGET (also WEIGHTP or <u>WSAMPLE</u>)
W.2	DROPPED
W.3	WEIGHT SPECIAL GERMANY (also WEIGHTGER)
W.4	WEIGHT SPECIAL UNITED KINGDOM (also WEIGHT1)
W.5	WEIGHT EURO 6 (also WEIGHT6)
W.6	WEIGHT EURO 9 (also WEIGHT9)
W.7	WEIGHT EURO 10 (also WEIGHT2)
W.8	WEIGHT EURO 12 – Former EAST GERMANY (also WEIGHT3M)
W.9	WEIGHT EUROPE 12 (also WEIGHT3P)
W.10	WEIGHT EURO +3 (also WEIGHTNEW)
W.11	WEIGHT EUROPE 15 (also WEIGHT15 or <u>WEURO</u>)
W.12	WEIGHT NORWAY (also WEIGHTNOR)
W.13	WEIGHT TOTAL (also WEIGHT15P or <u>WCPLUS</u>)
W.14	WEIGHT STANDARD SIZE – GERMANY AND UNITED KINGDOM EXTRAPOLATED (also WEIGHTC or <u>WNATION</u>)
W.15	WEIGHT EURO 11 (without Greece)
W.16	WEIGHT EURO 12 (with Greece)

For each EU member state, a national weighting procedure, using marginal (RIM) and intercellular weighting (Iterative Proportional Fitting - IPF), is carried out, based on this universe description. As such, in all countries, minimum gender, age, region NUTS 2 are introduced in the iteration procedure (W.1).

An additional factor (extrapolation) is added, to bring former East and West Germany together in one entity (W.3). Former East Germany counts for 20.8% and former West Germany counts for 79.2%.

The same principle is used to bring Northern Ireland together with Great Britain, to form the United Kingdom (W.4). Here Northern Ireland counts for 2.5% and Great Britain, for 97.5%.

For the sake of analysis, historical weights were created, bringing countries together, contained in historical entities such as Europe of the 6, 9, 10, and 12. (W.5 from to W.10). Countries not inserted in these weights are set to 0.

In order to make a European 15 weight, the data are extrapolated using population figures for each sample area (15 members = 17 sample areas) (W.11).

Standard Eurobarometer surveys may include data from Norway. A special weight is created only for Norway (W.12).

For international weighting, INRA applies the official population figures as provided by EUROSTAT in the Regional Statistical Yearbook (data for 1997). Total population figures for input in this post-weighting procedure are listed above. The result is WEIGHT TOTAL (W.13)

W.14 extrapolates the new and old Länder to their respective proportion in the whole of Germany, (former East Germany (20.8%), former West Germany (79.2%)) and does the same for Great Britain (97.5%) and Northern Ireland (2.5%). The other countries are left untouched.

From Eurobarometer 49 onwards, a new weight (W.15) was created to separate the 11 countries that accepted to introduce the euro, as of 01/01/1999.

From Eurobarometer 54 onwards, a new weight (W.16) was created to add Greece into the group of countries that accepted to introduce the euro. For an analysis of these 12 countries, use W.16.

PRECISION OF WEIGHTS:

Each weight is expressed in 10,000. This means that a person with weight equal to 1 will have the weight 10,000, a person with weight equal to 1.534 will have the weight 15,340. In other words, we use 4 decimal point digits. Hence, you need to divide by 10,000 to have the number of people interviewed contained in the data set.

WEIGHTED RESULTS

	W1	W3	W4	W5	W6	W7	W8	W9	W10	W11	W14	W15	W16
BE	1 037	1 037	1 037	279	337	361	370	383	0	444	1 037	415	435
DK	1 000	1 000	1 000	0	169	182	186	192	0	223	1 000	276	243
WG	1 018	1 312	1 018	1 837	2 218	2 376	2 432	2 518	0	2 923	1 612	2 731	2 862
GR	1 003	1 003	1 003	0	0	369	378	391	0	454	1 003	560	444
IT	1 043	1 043	1 043	1 654	1 997	2 139	2 190	2 267	0	2 632	1 043	2 459	2 577
SP	1 000	1 000	1 000	0	0	0	1 414	1 465	0	1 700	1 000	1 588	1 664
FR	1 004	1 004	1 004	1 524	1 841	1 972	2 019	2 090	0	2 426	1 004	2 267	2 375
IR	1 016	1 016	1 016	0	118	127	130	134	0	156	1 016	146	153
NI	300	300	32	0	50	53	55	57	0	66	32	81	71
LU	600	600	600	12	14	15	16	16	0	19	600	18	18
NL	1 000	1 000	1 000	411	496	532	544	564	0	654	1 000	611	640
PO	1 000	1 000	1 000	0	0	0	352	364	0	423	1 000	395	414
GB	1 014	1 014	1 285	0	1 825	1 955	2 001	2 072	0	2 405	1 285	2 969	2 619
EG	1 016	423	1 016	0	0	0	0	587	0	681	423	637	667
FI	1 013	1 013	1 013	0	0	0	0	0	703	217	1 013	203	213
SW	1 000	1 000	1 000	0	0	0	0	0	1 196	370	1 000	456	403
AU	1 010	1 010	1 010	0	0	0	0	0	1 121	347	1 010	324	339
GE	2 034	2 035	2 034	1 837	2 218	2 376	2 432	3 105	0	3 604	2 035	3 367	3 529
UK	1 314	1 314	1 318	0	1 875	2 008	2 056	2 129	0	2 471	1 318	3 050	2 690
EU15	16 074	16 075	16 078	5 717	9 068	10 081	12 085	13 101	3 020	16 140	16 079	16 134	16 138
EURO1 1												11 792	
PREIN4												4 343	
EURO1 2													12 802
PREIN3													3 336

CO-OPERATING AGENCIES AND RESEARCH EXECUTIVES

The European Opinion Research Group EEIG
P.a. INRA in BELGIUM SA/NV
Christine KOTARAKOS
av. de la Couronne, 159-165
B - 1050 BRUSSELS – BELGIUM
Tel. ++/32/2/642.47.11 – Fax: ++/32/2/648.34.08
e-mail: christine.kotarakos@eorg.be

BELGIQUE	INRA BELGIUM 159, avenue de la Couronne B-1050 BRUXELLES	Ms Verena MELAN verena.melan@inra.com	tel. ++/32 2 642 47 11 fax ++/32 2 648 34 08
DANMARK	GfK DANMARK Sylows Allé, 1 DK-2000 FREDERIKSBERG	Mr Erik CHRISTIANSEN erik.christiansen@gfk.dk	tel. ++/45 38 32 20 00 fax ++/45 38 32 20 01
DEUTSCHLAND	INRA DEUTSCHLAND Papenkamp, 2-6 D-23879 MÖLLN	Mr Christian HOLST christian.holst@inra.de	tel. ++/49 4542 801 0 fax ++/49 4542 801 201
ELLAS	Market Analysis 190 Hymettus Street GR-11635 ATHENA	Mr. Spyros Camileris markanalysis@matrix.kapatel.Gr	tel. ++/30 1 75 64 688 fax. ++/30/1/70 19 355
ESPAÑA	INRA ESPAÑA C/Alberto Aguilera, 7-5° E-28015 MADRID	Ms Victoria MIQUEL victoria.miquel@inra.es	tel. ++/34 91 594 47 93 fax ++/34 91 594 52 23
FRANCE	CSA-TMO 30, rue Saint Augustin F-75002 PARIS	Mr. Bruno JEANBART bruno.jeanbart@csa-tmo.fr	tel. ++/33 1 44 94 59 10 fax ++/33 1 44 94 40 01
IRELAND	LANSDOWNE Market Research 49, St. Stephen's Green IRL-DUBLIN 2	Mr Roger JUPP roger@lmr.ie	tel. ++/353 1 661 34 83 fax ++/353 1 661 34 79
ITALIA	INRA Demoskopea Via Salaria, 290 I-00199 ROMA	Mrs Maria-Adelaide SANTILLI Santilli@demoskopea.it	tel. ++/39 06 85 37 521 fax ++/39 06 85 35 01 75
LUXEMBOURG	ILReS 46, rue du Cimetière L-1338 LUXEMBOURG	Mr Charles MARGUE charles.margue@ilres.com	tel. ++/352 49 92 91 fax ++/352 49 92 95 555
NEDERLAND	Intomart Noordse Bosje 13-15 NL - 1201 DA HILVERSUM	Mr. Remko Van den Dool remko.van.den.dool@intomart.nl	tel. ++/31/35/625 84 11 fax ++/31/35/625 84 33
AUSTRIA	SPECTRA Brucknerstrasse, 3-5/4 A-4020 LINZ	Ms Jitka NEUMANN neji@spectra.at	tel. ++/43/732/6901 fax ++/43/732/6901-4
PORTUGAL	MetrisGfK Rua Marquês da Fronteira, 8 – 1° Andar 1070 – 296 LISBOA	Ms Mafalda BRASIL	tel. ++/351 210 000 200 mafaldabrasil@metris.gfk.pt
FINLAND	MDC MARKETING RESEARCH Ltd Itätuulenkuja 10 A FIN-02100 ESPOO	Mrs Anu Simula anu.simula@gallup.fi	tel. ++/358 9 613 500 fax ++/358 9 613 50 423
SWEDEN	GfK SVERIGE S:t Lars väg 46 S-221 00 LUND	Mr Rikard EKDAHL rikard.ekdahl@gfksverige.se	tel. ++/46 46 18 16 00 fax ++/46 46 18 16 11
GREAT BRITAIN	MARTIN HAMBLIN LTD Mulberry House, Smith Square 36 UK-London Swip 3HL	Mr. Ross Williams ross.williams@martinhamblin.co.uk	tel. ++/44 207 222 81 81 fax ++/44 207 396 90 46

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2 rue Mercier, L-2985 Luxembourg