



**EUROBAROMETER 58.0**

**SEPTEMBER-OCTOBER 2002**

**BASIC ENGLISH QUESTIONNAIRE**

**EUROPEAN OPINION RESEARCH GROUP**

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

A.	YOUR SURVEY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	(61 – 65)	
B.	COUNTRY CODE	<input type="text"/>	<input type="text"/>					(66 – 67)
C.	OUR SURVEY NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>				(68 – 70)
D.	INTERVIEW NUMBER	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	(71 – 76)
E.	SPLIT BALLOT							(77)
	SPLIT BALLOT A	<input type="checkbox"/> 1						
	SPLIT BALLOT B	<input type="checkbox"/> 2						

Q.1. What is your nationality? Please tell me the country (or countries) that apply.  
(MULTIPLE ANSWERS POSSIBLE)

Belgium	1, (78 – 94)	
Denmark	2,	
Germany	3,	
Greece	4,	
Spain	5,	
France	6,	
Ireland	7,	
Italy	8,	→ Q. 2
Luxembourg	9,	
Netherlands	10,	
Portugal	11,	
United Kingdom (Great Britain, Northern Ireland)	12,	
Austria	13,	
Sweden	14,	
Finland	15,	
Other countries	16,	→ Close interview
DK	17,	

EB57.2 - Q. 1. - TREND

- Q.2.
- a) In general, would you say that access to mobile telephone services is easy or difficult for you? (SHOW CARD WITH SCALE)
  - b) And to fixed telephone services? (SHOW SAME CARD)
  - c) And to electricity supply services? (SHOW SAME CARD)
  - d) And to gas supply services? (SHOW SAME CARD)
  - e) And to water supply services? (SHOW SAME CARD)
  - f) And to postal services? (SHOW SAME CARD)
  - g) And to transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
  - h) And to rail services between towns/cities? (SHOW SAME CARD)

	READ OUT	EASY ACCESS	DIFFICULT ACCESS	NO ACCESS (SPONTANEOUS)	DK
a	Mobile telephone services	1	2	3	4 (95)
b	Fixed telephone services	1	2	3	4 (96)
c	Electricity supply services	1	2	3	4 (97)
d	Gas supply services	1	2	3	4 (98)
e	Water supply services	1	2	3	4 (99)
f	Postal services	1	2	3	4 (100)
g	Transport services within towns/cities	1	2	3	4 (101)
h	Rail services between towns/cities	1	2	3	4 (102)

EB53.0 – Q.62. – TREND

- Q.3.
- a) In general, would you say that the price you pay for the mobile telephone services you use is fair, or unfair? (SHOW CARD WITH SCALE)
  - b) And for fixed telephone services? (SHOW SAME CARD)
  - c) And for electricity supply services? (SHOW SAME CARD)
  - d) And for gas supply services? (SHOW SAME CARD)
  - e) And for water supply services? (SHOW SAME CARD)
  - f) And for postal services? (SHOW SAME CARD)
  - g) And for transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
  - h) And for rail services between towns/cities? (SHOW SAME CARD)

		FAIR	UNFAIR	EXCESSIVE (SPONTANEOUS)	DK	NOT APPLICABLE
a	Mobile telephone services	1	2	3	4	5 (103)
b	Fixed telephone services	1	2	3	4	5 (104)
c	Electricity supply services	1	2	3	4	5 (105)
d	Gas supply services	1	2	3	4	5 (106)
e	Water supply services	1	2	3	4	5 (107)
f	Postal services	1	2	3	4	5 (108)
g	Transport services within towns/cities	1	2	3	4	5 (109)
h	Rail services between towns/cities	1	2	3	4	5 (110)

EB53.0 – Q.63. – TREND

- Q.4. a) Overall, what do you think of the quality of mobile telephone services that you use? Would you say it is very good, fairly good, fairly bad, or very bad? (SHOW CARD WITH SCALE)
- b) And of the quality of fixed telephone services? (SHOW SAME CARD)
- c) And of the quality of electricity supply services? (SHOW SAME CARD)
- d) And of the quality of gas supply services? (SHOW SAME CARD)
- e) And of the quality of water supply services? (SHOW SAME CARD)
- f) And of the quality of postal services? (SHOW SAME CARD)
- g) And of the quality of transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
- h) And of the quality of rail services between towns/cities? (SHOW SAME CARD)

		VERY GOOD	FAIRLY GOOD	FAIRLY BAD	VERY BAD	DK	NOT APPLICABLE
a	Mobile telephone services	1	2	3	4	5	6 (111)
b	Fixed telephone services	1	2	3	4	5	6 (112)
c	Electricity supply services	1	2	3	4	5	6 (113)
d	Gas supply services	1	2	3	4	5	6 (114)
e	Water supply services	1	2	3	4	5	6 (115)
f	Postal services	1	2	3	4	5	6 (116)
g	Transport services within towns/cities	1	2	3	4	5	6 (117)
h	Rail services between towns/cities	1	2	3	4	5	6 (118)

EB53.0 – Q.64. – TREND

- Q.5.
- a) In general, would you say the information (bills, contracts, advertising, tickets, leaflets, etc.) you receive from your mobile telephone service provider is clear, or unclear? (SHOW CARD WITH SCALE)
  - b) And from your fixed telephone service provider? (SHOW SAME CARD)
  - c) And from your electricity supply service provider? (SHOW SAME CARD)
  - d) And from your gas supply service provider? (SHOW SAME CARD)
  - e) And from your water supply service provider? (SHOW SAME CARD)
  - f) And from your postal service provider(s)? (SHOW SAME CARD)
  - g) And from the providers of transport service within towns/cities? (SHOW SAME CARD)
  - h) And from the providers of rail service between town/cities? (SHOW SAME CARD)

		CLEAR	UNCLEAR	DK	NOT APPLICABLE
a	From your mobile telephone service provider	1	2	3	4 (119)
b	From your fixed telephone service provider	1	2	3	4 (120)
c	From your electricity supply service provider	1	2	3	4 (121)
d	From your gas supply service provider	1	2	3	4 (122)
e	From your water supply service provider	1	2	3	4 (123)
f	From your postal service provider(s)	1	2	3	4 (124)
g	From providers of transport service within towns/cities	1	2	3	4 (125)
h	From providers of rail service between towns/cities	1	2	3	4 (126)

EB53.0 – Q.65. – TREND

- Q.6.
- a) In general, would you say that the terms and conditions of your contract with your mobile telephone service provider are fair, or unfair? (SHOW CARD WITH SCALE)
  - b) And with your fixed telephone service provider? (SHOW SAME CARD)
  - c) And with your electricity supply service provider? (SHOW SAME CARD)
  - d) And with your gas supply service provider? (SHOW SAME CARD)
  - e) And with your water supply service provider? (SHOW SAME CARD)
  - f) Would you say the general terms and conditions applicable to postal service provider, which are available from post offices, are fair, or unfair? (SHOW SAME CARD)
  - g) Would you say the terms and conditions of carriage from providers of transport services within towns/cities, sometimes printed on the reverse of the tickets, are fair, or unfair? (SHOW SAME CARD)
  - h) And the terms and conditions from providers of rail services between town/cities? (SHOW SAME CARD)

	READ OUT	FAIR	UNFAIR	DK	NOT APPLICABLE
a	Mobile telephone service provider	1	2	3	4 (127)
b	Fixed telephone service provider	1	2	3	4 (128)
c	Electricity supply service provider	1	2	3	4 (129)
d	Gas supply service provider	1	2	3	4 (130)
e	Water supply service provider	1	2	3	4 (131)
f	Postal service provider	1	2	3	4 (132)
g	Provider of transport services within towns/cities	1	2	3	4 (133)
h	Provider of rail services between towns/cities	1	2	3	4 (134)

EB53.0 – Q.66. – TREND

- Q.7. a) In the last twelve months, have you personally made a complaint, either to any complaint-handling body (ombudsman, regulator, consumer association, industry body, etc.) or to the service provider about any aspect of...?

INT. : FOR EACH SERVICE WHICH RECEIVED CODE 1 ('YES') IN Q.7.a., ASK

- b) Would you say your complaint was dealt with very well, fairly well, fairly badly or very badly?

	READ OUT	Q. 7.a.			Q. 7.b.				
		YES	NO	DK	VERY WELL	FAIRLY WELL	FAIRLY BADLY	VERY BADLY	DK
1	mobile telephone services	1	2	3 (135)	1	2	3	4	5 (143)
2	fixed telephone services	1	2	3 (136)	1	2	3	4	5 (144)
3	electricity supply services	1	2	3 (137)	1	2	3	4	5 (145)
4	gas supply services	1	2	3 (138)	1	2	3	4	5 (146)
5	water supply services	1	2	3 (139)	1	2	3	4	5 (147)
6	postal services	1	2	3 (140)	1	2	3	4	5 (148)
7	transport services within towns/cities	1	2	3 (141)	1	2	3	4	5 (149)
8	rail services between towns/cities	1	2	3 (142)	1	2	3	4	5 (150)

EB53.0 – Q.67. – TREND

- Q.8. a) In general, would you say that customer service from your mobile telephone service provider is very good, fairly good, fairly bad or very bad?  
By that, I mean that I would like to know if the staffs are available, polite and if the service is quick, efficient and appropriate in urgent situations? (SHOW CARD WITH SCALE)
- b) And from your fixed telephone service provider? (SHOW SAME CARD)
- c) And from your electricity supply service provider? (SHOW SAME CARD)
- d) And from your gas supply service provider? (SHOW SAME CARD)
- e) And from your water supply service provider? (SHOW SAME CARD)
- f) And from your postal service provider(s)? (SHOW SAME CARD)
- g) And from the providers of transport service within towns/cities? (SHOW SAME CARD)
- h) And from the provider of rail services between towns/cities? (SHOW SAME CARD)

		VERY GOOD	FAIRLY GOOD	FAIRLY BAD	VERY BAD	DK	NOT APPLICABLE
a	Mobile telephone service provider	1	2	3	4	5	6 (151)
b	Fixed telephone service provider	1	2	3	4	5	6 (152)
c	Electricity supply service provider	1	2	3	4	5	6 (153)
d	Gas supply service provider	1	2	3	4	5	6 (154)
e	Water supply service provider	1	2	3	4	5	6 (155)
f	Postal service provider(s)	1	2	3	4	5	6 (156)
g	Provider of transport services within towns/cities	1	2	3	4	5	6 (157)
h	Provider of rail services between towns/cities	1	2	3	4	5	6 (158)

EB58.0 – NEW

**Now, let's talk about another topic : new technologies.**

Q.9. I am going to read out a list of areas in which new technologies are currently developing. For each of these areas, do you think it will improve our way of life in the next 20 years, it will have no effect, or it will make things worse?

	READ OUT	WILL IMPROVE	NO EFFECT	WILL MAKE THINGS WORSE	DK
1	Solar Energy	1	2	3	4 (159)
2	Computers & Information Technology	1	2	3	4 (160)
3	Biotechnology (SPLIT BALLOT A)	1	2	3	4 (161)
3	Genetic engineering (SPLIT BALLOT B)	1	2	3	4 (162)
4	Telecommunications	1	2	3	4 (163)
5	Space exploration	1	2	3	4 (164)
6	The Internet	1	2	3	4 (165)
7	Nuclear energy	1	2	3	4 (166)
8	Nanotechnology (N)	1	2	3	4 (167)
9	Mobile phones (N)	1	2	3	4 (168)

EB52.1 – Q.2. – TREND MODIFIED

Q.10. In everyday life, we have to deal with many different problems and situations, where we feel more or less interested and confident. I am going to read you a number of statements. For each of them, please tell me whether you feel they are true for you most of the time, or some of the time, or hardly any of the time.

	READ OUT	MOST OF THE TIME	SOME OF THE TIME	HARDLY ANY OF THE TIME	DK
1	I am interested in what is going on in politics	1	2	3	4 (169)
2	I feel well informed about what is going on in politics	1	2	3	4 (170)
3	I find it difficult to follow political arguments and debates	1	2	3	4 (171)
4	I am interested in science and technology	1	2	3	4 (172)
5	I feel well informed about science and technology	1	2	3	4 (173)
6	I understand science stories in the news	1	2	3	4 (174)
7	I become confused when I hear conflicting views on science and technology	1	2	3	4 (175)
8	I am concerned about the quality and nutritional value of foods	1	2	3	4 (176)
9	I know how to choose good quality foods	1	2	3	4 (177)
10	I don't know what to think when I hear new stories about what we should and should not eat	1	2	3	4 (178)

EB58.0 - NEW

**This survey is about your views on biotechnology and genetic engineering. For the rest of the interview, we will use the term modern biotechnology in a broad sense, that is including genetic engineering and things like genetically modified foods.**

Q.11. For each of the following statements, please tell me whether you think it is true or false?

	READ OUT	TRUE	FALSE	DK
1	There are bacteria which live from waste water	1	2	3 (179)
2	Ordinary tomatoes do not contain genes, while genetically modified tomatoes do	1	2	3 (180)
3	The cloning of living things produces genetically identical copies	1	2	3 (181)
4	By eating a genetically modified fruit, a person's genes could also become modified	1	2	3 (182)
5	It is the mother's genes that determine whether a child is a girl (M)	1	2	3 (183)
6	Yeast for brewing beer consists of living organisms	1	2	3 (184)
7	It is possible to find out in the first few months of pregnancy whether a child will have Down's Syndrome, Trisomy, Mongolism (USE THE ONE OR TWO APPROPRIATE TERMS ACCORDING TO LOCAL LANGUAGE)	1	2	3 (185)
8	Genetically modified animals are always bigger than ordinary ones	1	2	3 (186)
9	More than half of human genes are identical to those of a chimpanzee	1	2	3 (187)
10	It is not possible to transfer animal genes into plants	1	2	3 (188)
11	Criminal tendencies are mainly genetically inherited	1	2	3 (189)
12	Musical abilities are mainly learned	1	2	3 (190)

EB52.1 – Q.4. – TREND MODIFIED

Now we will turn to applications which are coming out of modern biotechnology.

**SPLIT BALLOT A :**

Q.12. 1. a) Please tell me whether you have heard of this application of biotechnology before, or not?  
(SHOW CARD - READ OUT EACH APPLICATION IN TURN, AND TICK ONLY IF ANSWER IS "YES")

INT. : SHOW CARD WITH ITEM 1, 4 DIMENSIONS AND SCALE: ASK b), THEN c), THEN d), THEN e) -  
CODE 1 IF RESPONDENT SAYS "DEFINITELY AGREE", CODE 2 IF "TEND TO AGREE", CODE 3 IF "TEND TO DISAGREE", CODE 4, IF "DEFINITELY DISAGREE", CODE 5 IF "DK"

b) Could you please tell me whether you definitely agree, tend to agree, tend to disagree or definitely disagree that this application is useful for society?

c) And to what extent do you agree that this application is a risk for society?

d) And to what extent do you agree that this application is morally acceptable?

e) And to what extent do you agree that this application should be encouraged?

INT. : SHOW CARD WITH ITEM 2, 4 DIMENSIONS AND SCALE: ASK b), THEN c), THEN d), THEN e);  
THEN GO TO ITEM 3, ETC.

Q.12. 2. a) Using modern biotechnology in the production of food is called GM foods. In deciding whether GM foods should be encouraged or not, which was the most important issue for you - (SHOW CARD) the issue of usefulness or the issue of risk or the issue of moral acceptability?

b) And which was the second most important issue for you? (SHOW SAME CARD)

	READ OUT	Q.12.1.a.	Q.12.1.b.	Q.12.1.c.	Q.12.1.d.	Q.12.1.e.
		HEARD OF	USEFUL	IS A RISK	MORALLY ACCEP-TABLE	ENCOU-RAGED
1	Using genetic testing to detect diseases we might have inherited from our parents such as cystic fibrosis, mucoviscidosis, thalassaemia [USE THE BEST KNOWN EXAMPLE IN EACH COUNTRY]	1, (191)	(194)	(195)	(196)	(197)
2	Introducing human genes into animals to produce organs for human transplants, such as into pigs for human heart transplants (N)	2, (192)	(198)	(199)	(200)	(201)
3	Use modern biotechnology in the production of foods, for example to make them higher in protein, keep longer or improve the taste	3, (193)	(202)	(203)	(204)	(205)
Q.12.2.a	The most important issue		1	2	3 (206)	
Q.12.2.b	The second most important issue		1	2	3 (207)	

EB52.1 – Q.5. – TREND MODIFIED

**Now let's talk about using modern biotechnology in the production of foods, for example to make them higher in protein, keep longer or improve the taste. From now on I am going to call this GM food, that is genetically modified food.**

Q.13. Please tell me whether you tend to agree or tend to disagree with each of the following statements? (SHOW CARD)

	READ OUT TOP/BOTTOM/TOP ALTERNATELY	TEND TO AGREE	TEND TO DISAGREE	DK
1	Genetically modified food will be useful for me and other consumers	1	2	3 (208)
2	Genetically modified food will be useful in the fight against third world hunger	1	2	3 (209)
3	Genetically modified food and crops will only be good for industry and not for the consumer	1	2	3 (210)
4	In the long run, a successful (NATIONALITY) genetically modified food industry will be good for the economy	1	2	3 (211)
5	Genetically modified food poses no threat to future generations	1	2	3 (212)
6	Eating genetically modified food will be harmful to my health and my family's health	1	2	3 (213)
7	Genetically modified food threatens the natural order of things	1	2	3 (214)
8	I think it is safe for me to eat genetically modified food	1	2	3 (215)
9	I will be able to choose whether I eat genetically modified food or not	1	2	3 (216)
10	Whatever the dangers of genetically modified food, future research will deal with them successfully	1	2	3 (217)
11	Current regulations are sufficient to protect people from any risks linked to genetically modified food	1	2	3 (218)
12	Growing genetically modified crops will be harmful to the environment	1	2	3 (219)
13	I am sure about my opinions about genetically modified food	1	2	3 (220)
14	It is easy for me to form an accurate judgement on genetically modified food	1	2	3 (221)
15	It is important for me to have an accurate judgement on genetically modified food	1	2	3 (222)

EB58.0 - NEW

**Now we will turn to applications which are coming out of modern biotechnology.**

**SPLIT BALLOT B :**

Q.12. 1. a) Please tell me whether you have heard of this application of biotechnology before, or not?  
(SHOW CARD - READ OUT EACH APPLICATION IN TURN, AND TICK ONLY IF ANSWER IS "YES")

INT. : SHOW CARD WITH ITEM 1, 4 DIMENSIONS AND SCALE: ASK b), THEN c), THEN d), THEN e) -  
CODE 1 IF RESPONDENT SAYS "DEFINITELY AGREE", CODE 2 IF "TEND TO AGREE", CODE 3  
IF "TEND TO DISAGREE", CODE 4, IF "DEFINITELY DISAGREE", CODE 5 IF "DK"

b) Could you please tell me whether you definitely agree, tend to agree, tend to disagree or  
definitely disagree that this application is useful for society?

d) And to what extent do you agree that this application is a risk for society?

d) And to what extent do you agree that this application is morally acceptable?

e) And to what extent do you agree that this application should be encouraged?

INT. : SHOW CARD WITH ITEM 2, 4 DIMENSIONS AND SCALE: ASK b), THEN c), THEN d), THEN e);  
THEN GO TO ITEM 3, ETC.

Q.12. 2. a) Cloning human cells or tissues to replace a patient's diseased cells that are not functioning  
properly is called therapeutic cloning. In deciding whether therapeutic cloning should be  
encouraged or not, which was the most important issue for you – (SHOW CARD) – the issue  
of usefulness or the issue of risk or the issue of moral acceptability?

b) And which was the second most important issue for you? (SHOW SAME CARD)

		Q.12.1.a.	Q.12.1.b.	Q.12.1.c.	Q.12.1.d.	Q.12.1.e.
		HEARD OF	USEFUL	IS A RISK	MORALLY ACCEP- TABLE	ENCOU- RAGED
1	Taking genes from plant species and transferring them into crop plants, to make them more resistant to insect pests	1, (223)	(226)	(227)	(228)	(229)
2	Using genetically modified organisms to produce enzymes as additives to soaps and detergents that are less damaging to the environment (N)	2, (224)	(230)	(231)	(232)	(233)
3	Cloning human cells or tissues to replace a patient's diseased cells that are not functioning properly, for example, in Parkinson's disease or forms of diabetes or heart disease (M)	3, (225)	(234)	(235)	(236)	(237)
Q.12.2.a	The most important issue		1	2	3 (238)	
Q.12.2.b	The second most important issue		1	2	3 (239)	

EB52.1 – Q.5. – TREND MODIFIED

**Now let's talk about therapeutic cloning, such as the cloning of human stem cells to replace a patient's diseased cells that are not functioning properly due to, for example, Parkinson's disease, or forms of diabetes or heart disease.**

Q.13. Please tell me whether you tend to agree or tend to disagree with each of the following statements? (SHOW CARD)

	READ OUT TOP/BOTTOM/TOP ALTERNATELY	TEND TO AGREE	TEND TO DISAGREE	DK
1	Therapeutic cloning will be useful as it promises cures for some serious diseases	1	2	3 (240)
2	Therapeutic cloning will be useful for third world countries in the fight against deadly tropical diseases	1	2	3 (241)
3	Therapeutic cloning will only be good for industry and not for ordinary people	1	2	3 (242)
4	In the long run, a successful [NATIONALITY] medical biotechnology industry will be good for the economy	1	2	3 (243)
5	Therapeutic cloning poses no threat to future generations	1	2	3 (244)
6	Therapeutic cloning will be harmful to patients	1	2	3 (245)
7	Therapeutic cloning threatens the natural order of things	1	2	3 (246)
8	I will be able to choose whether I have therapeutic cloning or not	1	2	3 (247)
9	Whatever the dangers of therapeutic cloning, future research will deal with them successfully	1	2	3 (248)
10	Current regulations about therapeutic cloning are sufficient to protect people from any risks involved	1	2	3 (249)
11	I think it will be safe to have therapeutic cloning if I needed it	1	2	3 (250)
12	Therapeutic cloning will be available to rich and poor patients alike	1	2	3 (251)
13	I am sure about my opinions about therapeutic cloning	1	2	3 (252)
14	It is easy for me to form an accurate judgement on therapeutic cloning	1	2	3 (253)
15	It is important for me to have an accurate judgement on therapeutic cloning	1	2	3 (254)

EB58.0 - NEW

**ASK ALL**

Q.14. For each of the following statements, please tell me if you tend to agree or tend to disagree?

	READ OUT TOP/BOTTOM/TOP ALTERNATELY	TEND TO AGREE	TEND TO DISAGREE	DK
1	If food I was eating in a restaurant contained genetically modified ingredients, I would not mind	1	2	3 (255)
2	I would buy genetically modified food if it contained less fat than ordinary food	1	2	3 (256)
3	I would buy genetically modified food if it were cheaper than ordinary food	1	2	3 (257)
4	I would buy genetically modified food if it contained less pesticide residues than ordinary food	1	2	3 (258)
5	I would buy genetically modified food if it were grown in a more environmentally friendly way than ordinary food	1	2	3 (259)
6	I would buy genetically modified foods if it tasted better than ordinary food	1	2	3 (260)
7	I would be prepared to take part in public discussions or hearings about biotechnology	1	2	3 (261)
8	I would take time to read articles or watch TV programmes on the advantages and disadvantages of biotechnology	1	2	3 (262)
9	I would take a genetic test to detect any serious diseases that I might get when I am older	1	2	3 (263)
10	I would support the testing of unborn babies for any serious diseases they might get in later life	1	2	3 (264)
11	I would support the cloning of embryos to help infertile couples have children	1	2	3 (265)
12	I would support doctors and surgeons having access to a patient's genetic information	1	2	3 (266)
13	I would support the (USE APPROPRIATE NATIONAL NAME FOR PUBLIC/GOVERNMENT AGENCY HANDLING SOCIAL SECURITY AND PENSIONS) having access to people's genetic information	1	2	3 (267)
14	I would support private insurance companies having access to people's genetic information	1	2	3 (268)
15	I would support the police having access to people's genetic information to help solve crimes	1	2	3 (269)

EB58.0 - NEW

Q.15. Now I'm going to ask you about different people and groups involved in various applications of modern biotechnology and genetic engineering. Do you think they are doing a good job for society or not doing a good job for society?

	READ OUT TOP/BOTTOM/TOP ALTERNATELY	DOING A GOOD JOB FOR SOCIETY	NOT DOING A GOOD JOB FOR SOCIETY	DK
1	Newspapers and magazines reporting on biotechnology	1	2	3 (270)
2	Industry developing new products with biotechnology	1	2	3 (271)
3	University scientists doing research in biotechnology (N)	1	2	3 (272)
4	Consumer organisations checking products of biotechnology	1	2	3 (273)
5	Environmental groups campaigning against biotechnology	1	2	3 (274)
6	Our government making regulations on biotechnology	1	2	3 (275)
7	Shops making sure our food is safe	1	2	3 (276)
8	Farmers deciding which types of crops to grow	1	2	3 (277)
9	Scientists in industry doing research in biotechnology (N)	1	2	3 (278)
10	Medical doctors keeping an eye on the health implications of biotechnology	1	2	3 (279)
11	Organisations of patients or their relatives looking after patients' interests (N)	1	2	3 (280)
12	The European Commission making laws on biotechnology for all European Union countries (N)	1	2	3 (281)

EB52.1 – Q.8. – TREND MODIFIED

Q.16. Now I would like to ask you which of the following sources of information, if any, you trust to tell you the truth about modern biotechnology (SHOW CARD - MULTIPLE ANSWERS POSSIBLE)

	READ OUT	TRUST (282 – 295)
1	Consumer organisations	1,
2	Environmental organisations	2,
3	Animal welfare organisations	3,
4	The medical profession	4,
5	Farmer organisations	5,
6	Religious organisations	6,
7	National government bodies	7,
8	International institutions (not companies)	8,
9	A particular industry	9,
10	Universities	10,
11	Political parties	11,
12	Television and newspapers	12,
	None of these (SPONTANEOUS)	13,
	DK	14,

EB52.1 – Q.9.a. – TREND MODIFIED

Q.17. Before today have you ever talked about modern biotechnology with anyone?  
(IF YES) Have you talked about it frequently, occasionally, or only once or twice?  
(READ OUT - SHOW CARD - ONE ANSWER ONLY)

No, never .....	1 (296)
Yes, frequently .....	2
Yes, occasionally .....	3
Yes, only once or twice .....	4
DK.....	5

EB52.1 - Q.10. - TREND

Q.18. Which, if any, of the following newspapers or magazines have you read regularly in the past few months? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

A.....	1, (297 – 307)
B.....	2,
C.....	3,
D.....	4,
E.....	5,
F.....	6,
G.....	7,
H.....	8,
Other.....	9,
None.....	10,
DK .....	11,

EB52.1 - Q.11.a. - TREND

Q.19. Before this interview, over the last three months, have you heard or read anything about issues involving modern biotechnology?  
(IF YES) Where was it? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

No.....	1, (308 – 314)
Yes, in newspapers .....	2,
Yes, on the radio .....	3,
Yes, in magazines .....	4,
Yes, on television.....	5,
Yes, on the Internet .....	6,
Yes, does not remember (SPONTANEOUS).....	7,

EB46.1 – Q.16. – TREND MODIFIED

Q.20. Now I am going to read you a number of statements. Please tell me whether you tend to agree or tend to disagree with each one?

	READ OUT TOP/BOTTOM/TOP ALTERNATELY	TEND TO AGREE	TEND TO DISAGREE	DK
1	Modern technology has upset the balance of nature	1	2	3 (315)
2	Economic growth brings better quality of life	1	2	3 (316)
3	Globalisation is a real threat nowadays	1	2	3 (317)
4	Exploiting nature is unavoidable if humankind is to progress	1	2	3 (318)
5	Nature is fragile and easily damaged by human actions	1	2	3 (319)
6	Social order and stability are essential for society	1	2	3 (320)
7	Nature can withstand human actions	1	2	3 (321)
8	What is good for business is good for the citizens	1	2	3 (322)
9	Traditional values should not guide us in this new century	1	2	3 (323)
10	Multinational companies are too powerful nowadays	1	2	3 (324)
11	In general, people should be given more say in what the government decides	1	2	3 (325)
12	Private enterprise is the best way to solve [OUR COUNTRY]'s problems	1	2	3 (326)
13	There is no need for strong trade unions to protect working conditions and wages	1	2	3 (327)
14	The government should redistribute income from the better-off to the less well off	1	2	3 (328)
15	It is a good thing that people can organise public meetings to protest against the government	1	2	3 (329)

EB58.0 - NEW

**Let us now move to another topic.**

Q.21. In your opinion, how important is it to be able to use a computer in your daily life? Is it very important, fairly important, not very important or not at all important?

Very important .....	1 (330)
Fairly important .....	2
Not very important .....	3
Not at all important .....	4
DK.....	5

EB56.0 - Q.2. - TREND

D.15. a) What is your current occupation?

**IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D.15.a.**

b) Did you do any paid work in the past? What was your last occupation?

	<u>D.15.a.</u> CURRENT OCCUPATION (331 – 332)	<u>D.15.b.</u> LAST OCCUPATION (333 – 334)
NOT WORKING	1	
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working		
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
<b>SELF EMPLOYED</b>	5	1
Farmer		
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	3
Owner of a shop, craftsmen, other self-employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
<b>EMPLOYED</b>	10	6
Employed professional (employed doctor, lawyer, accountant, architect, etc.)		
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB57.2 - D.15. - DEMO TREND

Q.22. Do you use a computer...

**IF CODE 5 TO 18 IN D.15a**

- a) at work?
- b) and at home, for work?

**ASK ALL**

- c) at home, but for other reasons than for work?
- d) at school or university?
- e) at a public Internet access point (a library, a public office, etc.)?
- f) elsewhere?

		YES	NO	DK
a)	At work	1	2	3 (335)
b)	At home, for your work	1	2	3 (336)
c)	At home, but for other reasons than for your work	1	2	3 (337)
d)	At home, but for other reasons than for your work	1	2	3 (338)
e)	At a public Internet access point	1	2	3 (339)
f)	Elsewhere	1	2	3 (340)

EB56.0 - Q3. - TREND

**IF AT LEAST ONCE "YES", CODE 1 IN Q.22.a. OR Q.22.b. OR Q.22.c. OR Q.22.d. OR Q.22.e. OR Q.22.f.**

Q.23. Which of the following do you use? (READ OUT - MULTIPLE ANSWERS POSSIBLE)

- The Internet ..... 1, (341 – 349)
- A mobile phone (Use most usual name in country: GSM, telefonino, Handi, etc.)..... 2,
- A Personal Organizer, Personal Digital Assistant / PDA "Personal Digital Assistant" such as Psion, Palm Pilot, etc. (N)..... 3,
- TV ..... 4,
- INT. : IF "USE TV", ASK ITEMS 5, 6 AND 7, OTHERS GO TO Q.24
- (IF "USE TV") Cable TV..... 5,
- (IF "USE TV") Satellite TV ..... 6,
- (IF "USE TV") Digital TV ..... 7,
- None of these (SPONTANEOUS) ..... 8,
- DK ..... 9,

EB56.0 - Q.4. - TREND

**IF "EMPLOYED" OR "SELF-EMPLOYED" OR "UNEMPLOYED", CODE 3, 5 TO 18 IN D.15.a.**

Q.24. In general, for which of the following do you think it is important to use a computer and/or the Internet?  
(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

To do a job .....	1, (350 – 361)
To keep a job .....	2,
To get a job.....	3,
To telework (N).....	4,
To search for and/or use educational and learning material.....	5,
To get access to local or national administrations or public utilities.....	6,
To communicate with family or friends .....	7,
To find information on products and services .....	8,
To buy products and services .....	9,
To get other information or free services .....	10,
For other reasons (SPONTANEOUS).....	11,
DK.....	12,

EB56.0 – Q.5. – TREND MODIFIED

**ASK ALL**

Q.25. Which, if any, of these computer training qualifications do you have?  
(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Degree in computer science .....	1, (362 – 370)
School certificate in the use of computers .....	2,
Certificate in the use of computers from a public training institution.....	3,
Certificate in the use of computers from a private training company .....	4,
Certificate in the use of computers as a result of distance learning.....	5,
ECDL (European Computer Driving Licence) (N).....	6,
Other (SPONTANEOUS).....	7,
None (SPONTANEOUS).....	8,
DK.....	9,

EB56.0 - Q.6. - TREND MODIFIED

**IF "EMPLOYED" OR "SELF-EMPLOYED" OR "UNEMPLOYED", CODE 3, 5 TO 18 IN D.15.a.**

Q.26. Have you ever had computer training for your job, or not?  
(IF "YES", CONTINUE WITH Q.27., OTHERS GO TO Q.28.)

Yes.....	1 (371)
No.....	2
DK .....	3

EB56.0 - Q.7. - TREND

**IF "HAVE ALREADY HAD COMPUTER TRAINING FOR THE JOB", CODE 1 IN Q.26.,  
OTHERS GO TO Q.28.**

Q.27. Please think about your last computer training...

		YES	NO	DK
1	did it take place within the last twelve months?	1	2	3 (372)
2	did it take place within the last month?	1	2	3 (373)
3	did it take place in your workplace?	1	2	3 (374)
4	was it organised within your normal working hours?	1	2	3 (375)
5	was it paid for by your employer?	1	2	3 (376)
6	did it make your job easier?	1	2	3 (377)

EB56.0 - Q.8. - TREND

**IF "EMPLOYED" OR "SELF-EMPLOYED" OR "UNEMPLOYED", CODE 3, 5 TO 18 IN D.15.a.**

Q.28. Telework occurs when paid workers carry out all, or part of, their work away from their normal places of activity, usually from home, using information and communication technologies. Do you currently telework, or not? (IF YES) Regularly or occasionally? (IF NO) Would you be interested in teleworking, or not?

Yes, regularly .....	1 (378)
Yes, occasionally .....	2
No, but I would be interested in trying teleworking.....	3
No, and I would not be interested in trying teleworking .....	4
DK .....	5

EB56.0 - Q.9. - TREND

**IF "EMPLOYED" OR "SELF-EMPLOYED", CODE 5 TO 18 IN D.15.a.**

- Q.29. a) Thinking of information and communication technologies, such as computer networks or systems, the Internet, e-mail, videoconferencing, have any been introduced at your workplace or not?  
 (IF YES) Would you agree or disagree that...?  
 (OTHERS GO TO Q.30.)
- b) (IF "YES" CODE 1 IN Q. 29.a.) Was an appropriate technical training given?

	READ OUT	Q. 29.a.				Q. 29.b.		
		NO	AGREE	DISAGREE	DK	YES	NO	DK
1	No, communication technologies have not been introduced at my workplace	1 (379)						
2	Yes, actual needs were met		1	2	3 (380)			
3	Yes, end users were consulted		1	2	3 (381)			
4	Yes, appropriate technical training was given		1	2	3 (382)			
5	Yes, the company / organisation became more efficient		1	2	3 (383)			
6	Yes, it led to significant organisational changes (new roles, new tasks)		1	2	3 (384)			
7	Yes, job quality at your workplace has improved		1	2	3 (385)			
Q.29.b.	IF "YES" TO ITEM 6. Specific training on the new roles and tasks was given					1	2	3 (386)

EB56.0 – Q.11. – TREND

**IF "USING A COMPUTER AT WORK OR AT HOME FOR WORK", CODE 1 IN Q.22.a. OR Q.22.b.**

Q.30. In what way has the use of a computer, the e-mail/the Internet changed the way you work?  
(SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

I need more skills in my job .....	1, (387 – 401)
I need less skill in my job .....	2,
I have more responsibilities in my job.....	3,
I have less responsibility in my job .....	4,
I carry out more tasks in one day.....	5,
I carry out fewer tasks in one day .....	6,
It is easier to combine work and private life .....	7,
It is more difficult to combine work and private life .....	8,
My job is easier .....	9,
My job is harder .....	10,
I have contacts with more people (N).....	11,
I have contacts with fewer people (N).....	12,
Other (SPONTANEOUS).....	13,
Nothing has changed (SPONTANEOUS).....	14,
DK .....	15,

EB56.0 – Q.12. – TREND MODIFIED

**IF "EMPLOYED" OR "SELF-EMPLOYED", CODE 5 TO 18 IN D.15.a.**

Q.31. How many people in total work in the company/organisation where you work?

1 (interviewee works alone).....	1 (402)
2 - 4.....	2
5 - 9.....	3
10 - 49.....	4
50 - 99.....	5
100 - 249.....	6
250 - 499.....	7
500 and more .....	8
DK .....	9

EB56.0 - Q.13. - TREND

**IF "INTERNET USERS", CODE 1 IN Q.23.**

Q.32. In what way has using the Internet changed your daily life? (SHOW CARD - READ OUT - MULTIPLE ANSWERS POSSIBLE)

I have more contacts with people .....	1, (403 – 419)
I have less contact with people .....	2,
I feel more integrated where I live.....	3,
I feel less integrated where I live .....	4,
I am better informed about the relevant issues for my daily life.....	5,
I am less informed about the relevant issues for my daily life .....	6,
It is easier for me to use public services .....	7,
It is more difficult to use public services .....	8,
I save money .....	9,
I spend more money .....	10,
I participate in more groups or associations, including virtual communities (N).....	11,
I participate in fewer groups or associations (N).....	12,
I feel more included in society .....	13,
I feel less included in society .....	14,
Others (SPONTANEOUS) .....	15,
The internet has not changed my daily life (SPONTANEOUS).....	16,
DK .....	17,

EB55.2 – Q.63.a. – TREND MODIFIED

**Now lets talk about health.**

- Q.33. a) What is your main source of information about health in general?  
Please select your answer from this list. (SHOW CARD - ONE ANSWER ONLY)
- b) And which are your other sources of information? (SHOW SAME CARD - MULTIPLE ANSWERS POSSIBLE)

	READ OUT	Q. 33.a.	Q. 33.b.
		MAIN SOURCE (420 – 421)	OTHER SOURCES (422 – 433)
1	The Internet	1	1,
2	Books or medical encyclopaedia	2	2,
3	Newspapers	3	3,
4	Magazines	4	4,
5	Specialist press	5	5,
6	Television	6	6,
7	Radio	7	7,
8	Discussion with friends, family, colleagues	8	8,
9	A doctor / a health professional ( pharmacist / chemist)	9	9,
10	Courses and lectures	10	10,
11	Others (SPONTANEOUS)	11	11,
12	DK	12	12,

EB58.0 – NEW

- Q.34. Do you think the Internet is a good way to get information about health?
- Yes..... 1 (434)
- No..... 2
- It depends on the information (SPONTANEOUS)..... 3
- DK ..... 4

EB58.0 – NEW

- Q.35. How often do you use the Internet to get information about health? (READ OUT – ONE ANSWER ONLY)
- Once a day..... 1 (435)
- Once a week ..... 2
- Once a month..... 3
- Less often ..... 4
- Never..... 5
- I don't use the Internet (SPONTANEOUS)..... 6
- DK..... 7

EB58.0 – NEW

Q.36. For each of the following sources of information about health in general, please tell me if you trust it or not?

		TRUST	DON'T TRUST	DK
1	Consumer organisations	1	2	3 (436)
2	Environmental organisations	1	2	3 (437)
3	Animal welfare organisations	1	2	3 (438)
4	Political parties	1	2	3 (439)
5	Trade unions	1	2	3 (440)
6	Religious organisations	1	2	3 (441)
7	The government	1	2	3 (442)
8	Businesses	1	2	3 (443)
9	School and university	1	2	3 (444)
10	Medical / Health organisations (eg. Red Cross, Médecins sans frontières)	1	2	3 (445)
11	The Media	1	2	3 (446)

EB58.0 – NEW

**Now, let's talk about another topic : environment.**

Q.37. When people talk about "environment", which of the following do you think of first?  
(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Pollution in towns and cities .....	1 (447 – 448)
Green and pleasant landscapes .....	2
Earthquakes, floods and other natural disasters.....	3
Protecting nature .....	4
The state of the environment our children will inherit.....	5
The quality of life where I live .....	6
The responsibility of the individuals for improving the environment .....	7
Using up natural resources to provide a comfortable way of life .....	8
None of these (SPONTANEOUS) .....	9
DK .....	10

EB58.0 – NEW

Q.38. Which of these opinions comes closest to yours? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Human activity is currently in harmony with the environment.....	1 (449)
The deterioration of the environment can be halted by changing our way of life...	2
Human activity can lead to irretrievable damage to the environment .....	3
None of these (SPONTANEOUS).....	4
DK .....	5

EB58.0 – NEW

Q.39. At present, are you very worried, fairly worried, not very worried or not at all worried about the following topics? (SHOW CARD WITH SCALE)

	READ OUT	VERY WORRIED	FAIRLY WORRIED	NOT VERY WORRIED	NOT AT ALL WORRIED	DK
1	Destruction of the ozone layer	1	2	3	4	5 (450)
2	Climate change	1	2	3	4	5 (451)
3	Acid rain	1	2	3	4	5 (452)
4	The extinction of animals and plants species	1	2	3	4	5 (453)
5	The progressive elimination of tropical rain forests	1	2	3	4	5 (454)
6	Hunting and shooting	1	2	3	4	5 (455)
7	Natural disasters	1	2	3	4	5 (456)
8	Disasters caused by industrial activities	1	2	3	4	5 (457)
9	Pollution of tap water	1	2	3	4	5 (458)
10	Pollution of the seas and coasts	1	2	3	4	5 (459)
11	Pollution of rivers and lakes	1	2	3	4	5 (460)
12	Pollution of underground water	1	2	3	4	5 (461)
13	Pollution from farming	1	2	3	4	5 (462)
14	Damage caused by tourism	1	2	3	4	5 (463)
15	The use of genetically modified organisms	1	2	3	4	5 (464)
16	The use of pesticides	1	2	3	4	5 (465)
17	The use of other chemical products	1	2	3	4	5 (466)
18	Air pollution	1	2	3	4	5 (467)
19	Nuclear power and radioactive waste	1	2	3	4	5 (468)
20	Noise	1	2	3	4	5 (469)
21	Urban problems (traffic, public transport, green spaces, etc.)	1	2	3	4	5 (470)
22	Using up natural resources that cannot be easily replaced	1	2	3	4	5 (471)
23	Environmentally friendly consumption habits	1	2	3	4	5 (472)
24	Domestic and urban waste management	1	2	3	4	5 (473)
25	Industrial waste management	1	2	3	4	5 (474)

EB58.0 - NEW

Q.40. For each of these topics, can you tell me if you feel very well, fairly well, fairly badly or very badly informed? (SHOW CARD WITH SCALE)

	READ OUT	VERY WELL	FAIRLY WELL	FAIRLY BADLY	VERY BADLY	DK
1	Destruction of the ozone layer	1	2	3	4	5 (475)
2	Climate change	1	2	3	4	5 (476)
3	Acid rain	1	2	3	4	5 (477)
4	The extinction of animals and plants species	1	2	3	4	5 (478)
5	The progressive elimination of tropical rain forests	1	2	3	4	5 (479)
6	Hunting and shooting	1	2	3	4	5 (480)
7	Natural disasters	1	2	3	4	5 (481)
8	Disasters caused by industrial activities	1	2	3	4	5 (482)
9	Pollution of tap water	1	2	3	4	5 (483)
10	Pollution of the seas and coasts	1	2	3	4	5 (484)
11	Pollution of rivers and lakes	1	2	3	4	5 (485)
12	Pollution of underground water	1	2	3	4	5 (486)
13	Pollution from farming	1	2	3	4	5 (487)
14	Damage caused by tourism	1	2	3	4	5 (488)
15	The use of genetically modified organisms	1	2	3	4	5 (489)
16	The use of pesticides	1	2	3	4	5 (490)
17	The use of other chemicals products	1	2	3	4	5 (491)
18	Air pollution	1	2	3	4	5 (492)
19	Nuclear power and radioactive waste	1	2	3	4	5 (493)
20	Noise	1	2	3	4	5 (494)
21	Urban problems (traffic, public transport, green spaces, etc.)	1	2	3	4	5 (495)
22	Using up natural resources that cannot be easily replaced	1	2	3	4	5 (496)
23	Environmentally friendly consumption habits	1	2	3	4	5 (497)
24	Domestic and urban waste management	1	2	3	4	5 (498)
25	Industrial waste management	1	2	3	4	5 (499)

EB58.0 - NEW

- Q.41. Which of these opinions comes closest to yours? (READ OUT – ONE ANSWER ONLY)
- |  |         |
|--|---------|
| The environment is an issue beyond my control as an individual ..... | 1 (500) |
| My actions can make a real difference to the environment .....       | 2       |
| None of these (SPONTANEOUS).....                                     | 3       |
| DK .....   | 4       |

EB58.0 - NEW

- Q.42. Which of these statements reflects best your personal situation?  
(SHOW CARD - READ - ONE ANSWER ONLY)
- |  |         |
|--|---------|
| I am making an effort to take care of the environment, and it is having an impact .....  | 1 (501) |
| I am making an effort to take care of the environment, but<br>it will only have an impact if others also make an effort .....                | 2       |
| I am not making an effort to take care of the environment because<br>it doesn't have any impact as long as others do not make an effort..... | 3       |
| I do not know what to do to take care of the environment .....   | 4       |
| I don't care about environmental issues (SPONTANEOUS).....   | 5       |
| None of these (SPONTANEOUS).....   | 6       |
| DK .....   | 7       |

EB58.0 – NEW

- Q.43. Roughly, how much current (NATIONALITY) legislation about the environment, do you think,  
originates from the European Union? (READ OUT – ONE ANSWER ONLY)
- |                      |         |
|----------------------|---------|
| None .....           | 1 (502) |
| Less than half ..... | 2       |
| Half.....            | 3       |
| More than half ..... | 4       |
| All of it .....      | 5       |
| DK .....             | 6       |

EB58.0 - NEW

Q.44. Which are your three main sources of information about the environment?  
(SHOW CARD - READ OUT- MAX. 3 ANSWERS POSSIBLE)

Newspapers .....	1, (503 – 518)
Magazines .....	2,
Television.....	3,
The radio .....	4,
Films, documentaries.....	5,
Conversations with relatives/family/friends/neighbours/colleagues .....	6,
Books .....	7,
The Internet .....	8,
Publications/brochures/information material .....	9,
Events (conferences, fairs/exhibitions, festivals, etc.) .....	10,
Public authorities.....	11,
School/educational institutions .....	12,
Specialist environmental protection associations or charities (Greenpeace, etc.).....	13,
Others (SPONTANEOUS).....	14,
I am not interested in environment (SPONTANEOUS).....	15,
DK .....	16,

EB58.0 – NEW

Q.45. Who do you trust when it comes to environmental issues?  
(SHOW CARD - READ OUT - MAX. 3 ANSWERS POSSIBLE)

National government .....	1, (519 – 535)
Regional / local government .....	2,
European Union .....	3,
Companies .....	4,
Trade Unions .....	5,
Political parties standing for environment (Greens, etc.).....	6,
Environmental protection associations .....	7,
Consumer associations and others citizens' organisations .....	8,
Scientists .....	9,
Teachers at school or university .....	10,
Family/neighbours/friends/colleagues .....	11,
Television.....	12,
The radio.....	13,
Newspapers.....	14,
Other (SPONTANEOUS).....	15,
None of them (SPONTANEOUS).....	16,
DK.....	17,

EB58.0 - NEW

Q.46. Which level do you think is the best for taking decisions about protecting the environment?  
(SHOW CARD – READ OUT – MAX. 2 ANSWERS POSSIBLE)

Local government .....	1, (536 – 542)
Regional government .....	2,
National government .....	3,
European Union .....	4,
United Nations (U.N.) .....	5,
Others (SPONTANEOUS) .....	6,
DK .....	7,

EB58.0 - NEW

Q.47. In your opinion, which of the following would make it possible to most effectively solve environmental problems? (SHOW CARD – READ OUT – MAX. 3 ANSWERS POSSIBLE)

Making national/European Union regulations stricter, with heavy fines for offenders....	1, (543 – 553)
Better enforcement of existing environmental legislation .....	2,
Making everyone pay more in taxes, prices, etc. to cover environmental costs.....	3,
Only taxing those who cause environmental problems .....	4,
Relying on initiatives from industry, farmers, etc. ....	5,
Giving environmental NGOs/associations seeking to protect the environment more say in decisions about protecting the environment .....	6,
Higher financial incentives to industry, commerce and to citizens .....	7,
Raising general environmental awareness .....	8,
None of these (SPONTANEOUS).....	9,
Others (SPONTANEOUS).....	10,
DK .....	11,

EB58.0 – NEW

Q.48. Do you feel that you know more about environmental problems or environmental solutions?  
(READ OUT – ONE ANSWER ONLY)

Environmental problems .....	1 (554)
Environmental solutions .....	2
DK .....	3

EB58.0 - NEW

**Let's move on to another topic : public safety.**

Q.49. How safe do you feel walking alone in the area where you live after dark? Do you feel very safe, fairly safe, a bit unsafe or very unsafe? (IF RESPONDENT SAYS NEVER GOES OUT, STRESS "HOW SAFE WOULD YOU FEEL...?")

Very safe .....	1 (555)
Fairly safe .....	2
A bit unsafe .....	3
Very unsafe .....	4
DK .....	5

EB54.1 - Q.47. - TREND

Q.50. Over the last 12 months, how often were you personally in contact with drug related problems in the area where you live? For example seeing people dealing in drugs, taking or using drugs in public spaces, or by finding syringes left by drug addicts? Was this often, from time to time, rarely or never?

Often .....	1 (556)
From time to time .....	2
Rarely .....	3
Never .....	4
DK .....	5

EB54.1 - Q.48. - TREND

Q.51. Over the next 12 months, do you think there is a risk that you will personally be the victim of one of the following?

	READ OUT	YES	NO	DK
1	Theft of mobile phone	1	2	3 (557)
2	Theft of other personal property	1	2	3 (558)
3	Burglary or break-in at home	1	2	3 (559)
4	Mugging or robbery in order to steal a mobile phone	1	2	3 (560)
5	Mugging or robbery in order to steal something else	1	2	3 (561)
6	Assault or threat of assault	1	2	3 (562)

EB58.0 - NEW

Q.52. I am going to read out a number of statements relating to crime and crime prevention. For each, one can you tell me whether you tend to agree or tend to disagree? (SHOW CARD)

	READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1	Measures such as burglar alarms and special door locks can reduce crime in my area	1	2	3 (563)
2	Measures such as a neighbourhood watch scheme can reduce crime in my area	1	2	3 (564)
3	Better policing would reduce crime in my area	1	2	3 (565)
4	Taking everything into account, the police in my area are doing a good job in the fight against crime	1	2	3 (566)
5	Police should share the responsibility for crime prevention with local and national government	1	2	3 (567)
6	Private individuals and organisations could share responsibility for crime prevention with the police	1	2	3 (568)
7	Young people would commit less crime if they were taught better discipline by their parents or at school	1	2	3 (569)
8	Young people would commit less crime if they had better education	1	2	3 (570)
9	Poverty and unemployment lead young people to commit crime	1	2	3 (571)
10	Young people would commit less crime if jail sentences were tougher	1	2	3 (572)
11	There should be more crime prevention programmes targeted at young people	1	2	3 (573)
12	Organised crime has infiltrated (civil) society	1	2	3 (574)
13	Organised crime has infiltrated the economy	1	2	3 (575)
14	Organised crime has infiltrated local government	1	2	3 (576)
15	Organised crime has infiltrated national government	1	2	3 (577)

EB58.0 - NEW

**DEMOGRAPHICS**

D.1. In political matters people talk of "the left" and "the right".  
How would you place your views on this scale?  
(SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

LEFT							RIGHT		
1	2	3	4	5	6	7	8	9	10

Refusal..... 11 (578 – 579)  
DK..... 12

EB57.2 – D.1. – DEMO TREND

NO QUESTIONS D.2. TO D.6.

D.7. Could you give me the letter which corresponds best to your own current situation?  
(SHOW CARD - READ OUT - ONE ANSWER ONLY)

Married..... 1(580 – 581)  
Remarried..... 2  
Unmarried, currently living with partner..... 3  
Unmarried, having never lived with a partner..... 4  
Unmarried, having previously lived with a partner, but now on my own..... 5  
Divorced..... 6  
Separated..... 7  
Widowed..... 8  
Other (SPONTANEOUS)..... 9  
Refusal (SPONTANEOUS)..... 10

EB57.2 – D.7. – DEMO TREND

D.8. How old were you when you stopped full-time education? (IF STILL STUDYING: CODE 00)

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(582 – 583)

EB57.2 – D.8. – DEMO TREND

NO QUESTION D.9.

D.10. Gender.

Male..... 1 (584)  
Female..... 2

EB57.2 – D.10. – DEMO TREND

D.11. How old are you?

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(585 – 586)

EB57.2 – D.11. – DEMO TREND

NO QUESTIONS D.12. TO D.14.

D.15. A. AND B. ASKED BEFORE Q.22.

NO QUESTIONS D.16. TO D.18.

D.19. Are you in your household, the person who contributes most to the household income? (READ OUT)

- Yes..... 1 (587)  
 No..... 2  
 Both equally..... 3  
 DK..... 4

EB57.2 – D.19. – DEMO TREND

NO QUESTION D.20.

D.21. (IF CODE 2 IN D.19.)

- a) What is the current occupation of the person who contributes most to the household income?  
 b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21.a.) Did he / she do any paid work in the past? What was his / her last occupation?

	<u>D.21.a.</u> CURRENT OCCUPATION (588 – 589)	<u>D.21.b.</u> LAST OCCUPATION (590 – 591)
<b>NOT WORKING</b>	1	
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working		
Student		
Unemployed or temporarily not working		
Retired or unable to work through illness		
<b>SELF EMPLOYED</b>	5	1
Farmer		
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	3
Owner of a shop, craftsmen, other self-employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
<b>EMPLOYED</b>	10	6
Employed professional (employed doctor, lawyer, accountant, architect, etc.)		
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB57.2 – D. 21. a&b – DEMO TREND

NO QUESTIONS D.22. TO D.24.

D.25.	Would you say you live in a...? (READ OUT)	
	Rural area or village.....	1 (592)
	Small or middle sized town.....	2
	Large town.....	3
	DK.....	4

EB57.2 – D.25. – DEMO TREND

NO QUESTIONS D.26. TO D.28.

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc...Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

B.....	1(593 – 594)
T.....	2
P.....	3
F.....	4
E.....	5
H.....	6
L.....	7
N.....	8
R.....	9
M.....	10
S.....	11
K.....	12
Refusal.....	13
DK.....	14

EB57.2 – D.29. – DEMO TREND

## INTERVIEW PROTOCOLE

P.1. – DATE OF INTERVIEW	DAY (595 – 596)	MONTH (597 – 598)

P.2. – TIME OF THE BEGINNING OF THE INTERVIEW	HOUR (599 – 600)	MINUTES (601 – 602)
USE 24 HOUR CLOCK		

P.3. – NUMBER OF MINUTES THE INTERVIEW LASTED	MINUTES (603 – 605)

- P.4. Number of persons present during the interview, including interviewer.
- |                                       |         |
|---------------------------------------|---------|
| Two (interviewer and respondent)..... | 1 (606) |
| Three.....                            | 2       |
| Four.....                             | 3       |
| Five or more.....                     | 4       |

- P.5. Respondent cooperation
- |                |         |
|----------------|---------|
| Excellent..... | 1 (607) |
| Fair.....      | 2       |
| Average.....   | 3       |
| Bad.....       | 4       |

- P.6. Size of locality (LOCAL CODES)

		(608 – 609)
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- P.7. Region (LOCAL CODES)

		(610 – 611)
--	--	-------------

- P.8. Postal code

								(612 – 619)
--	--	--	--	--	--	--	--	-------------

- P.9. SAMPLE POINT NUMBER

								(620 – 627)
--	--	--	--	--	--	--	--	-------------

- P.10. INTERVIEWER NUMBER

								(628 – 635)
--	--	--	--	--	--	--	--	-------------

P.11. WEIGHTING FACTOR  

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 (636 – 643)

P.12. a) Fixed telephone available in the household?  
Yes..... 1 (644)  
No..... 2

P.12. b) Mobile telephone available in the household?  
Yes..... 1 (645)  
No..... 2

P.13. Language of interview (Luxembourg, Belgium, Finland)  

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 (646)

Standard Eurobarometer 58.0 + Norway  
2002

## 1. INTRODUCTION

Between 1 September 2002 and 7 October 2002, the European Opinion Research Group, a consortium of Market and Public Opinion Research agencies, made out of INRA and GfK Worldwide, carried out wave 58.0 of the Standard Eurobarometer, on request of the European Commission, Directorate-General Press and Communication, Public Opinion Analysis Unit.

The following topics are covered in this wave:

- ✓ Services of general interest (Q.1-8)
- ✓ New technologies (Q.9-20)
- ✓ ICT (Information Communication Technologies) (Q.21-32)
- ✓ Health (Q.31-36)
- ✓ Environment (Q.37-48)
- ✓ Public safety (Q.49-52)

Standard Eurobarometer surveys cover the population of the respective nationalities of the European Union member states, aged 15 years and over, resident in each of the member states. The basic sample design applied in all member states is a multistage, random (probability) one. In each EU country, a number of sampling points is drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, points are drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. Hence, they represent the whole territory of member states according to EUROSTAT NUTS 2 (or equivalent) and according to the distribution of resident population of the respective EU nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address is drawn at random. Further addresses are selected as every N<sup>th</sup> address by standard random route procedures, from the initial address. In each household, respondent is drawn at random. All interviews are face-to-face in the respondent's home and in the appropriate national language.

2. COUNTRIES, NATIONAL INSTITUTES, FIELDWORK PERIOD, NET SAMPLE SIZE AND EXTRAPOLATION FIGURES

COUNTRY	INSTITUTE	START - END FIELDWORK	NET SAMPLE SIZE	EU POPULATION AGED 15+ (x 000)
Belgium	INRA BELGIUM	2/9 – 4/10	1,074	8,326
Denmark	GfK DANMARK	1/9 – 4/10	1,000	4,338
Germany (East)	INRA DEUTSCHLAND	1/9 – 18/9	1,009	13,028
Germany (West)	INRA DEUTSCHLAND	1/9 – 19/9	1,036	55,782
Greece	MARKET ANALYSIS	2/9 – 2/10	1,001	8,793
Spain	INRA ESPAÑA	3/9 – 4/10	1,000	33,024
France	CSA-TMO	2/9 – 24/9	1,004	46,945
Ireland	LANSDOWNE Market Research	3/9 – 30/9	999	2,980
Italy	INRA Demoskopiea	5/9 – 30/9	992	49,017
Luxembourg	ILRes	4/9 – 30/9	599	364
The Netherlands	INTOMART	1/9 – 2/10	998	12,705
Austria	SPECTRA	3/9 – 25/9	1,008	6,668
Portugal	METRIS	3/9 – 29/9	1,000	8,217
Finland	MDC MARKETING RESEARCH	2/9 – 1/10	1,000	4,165
Sweden	GfK SVERIGE	1/9 – 7/10	1,000	7,183
Great Britain	MARTIN HAMBLIN LTD	2/9 – 4/10	1,014	46,077
Northern Ireland	ULSTER MARKETING SURVEYS	4/9 – 23/9	306	1,273
		Total Number of Interviews	16,040	308,885

### 3. COMPARISON BETWEEN SAMPLE AND UNIVERSE, AND WEIGHTING

For each Standard Eurobarometer survey, a comparison between sample and universe is carried out, per country. The universe description is derived from EUROSTAT population data.

There are 17 sample areas: one for each country of the European Union, in addition Germany is divided into East and West, and United Kingdom into Great Britain and Northern Ireland.

Each sample area contains a number of interviews, this number may be somewhat above or below that aimed at. The target is 1,000 per sample area, except for Northern Ireland, 300, and Luxembourg, 600.

#### *WEIGHTS DELIVERED WITH THE EUROBAROMETER DATA SET:*

There are 15 different weights used in the Eurobarometer survey.

W.1	WEIGHT RESULT FROM TARGET (also WEIGHTP or <u>WSAMPLE</u> )
W.2	DROPPED
W.3	WEIGHT SPECIAL GERMANY (also WEIGHTGER)
W.4	WEIGHT SPECIAL UNITED KINGDOM (also WEIGHT1)
W.5	WEIGHT EURO 6 (also WEIGHT6)
W.6	WEIGHT EURO 9 (also WEIGHT9)
W.7	WEIGHT EURO 10 (also WEIGHT2)
W.8	WEIGHT EURO 12 – Former EAST GERMANY (also WEIGHT3M)
W.9	WEIGHT EUROPE 12 (also WEIGHT3P)
W.10	WEIGHT EURO +3 (also WEIGHTNEW)
W.11	WEIGHT EUROPE 15 (also WEIGHT15 or <u>WEURO</u> )
W.12	WEIGHT NORWAY (also WEIGHTNOR)
W.13	WEIGHT TOTAL (also WEIGHT15P or <u>WCPLUS</u> )
W.14	WEIGHT STANDARD SIZE – GERMANY AND UNITED KINGDOM EXTRAPOLATED (also WEIGHTC or <u>WNATION</u> )
W.15	WEIGHT EURO 11 (without Greece)
W.16	WEIGHT EURO 12 (with Greece)

For each EU member state, a national weighting procedure, using marginal (RIM) and intercellular weighting (Iterative Proportional Fitting - IPF), is carried out, based on this universe description. As such, in all countries, minimum gender, age, region NUTS 2 are introduced in the iteration procedure (W.1).

An additional factor (extrapolation) is added, to bring former East and West Germany together in one entity (W.3). Former East Germany counts for 20.8% and former West Germany counts for 79.2%.

The same principle is used to bring Northern Ireland together with Great Britain, to form the United Kingdom (W.4). Here Northern Ireland counts for 2.5% and Great Britain, for 97.5%.

For the sake of analysis, historical weights were created, bringing countries together, contained in historical entities such as Europe of the 6, 9, 10, and 12. (W.5 from to W.10). Countries not inserted in these weights are set to 0.

In order to make a European 15 weight, the data are extrapolated using population figures for each sample area (15 members = 17 sample areas) (W.11).

Standard Eurobarometer surveys may include data from Norway. A special weight is created only for Norway (W.12).

For international weighting, INRA applies the official population figures as provided by EUROSTAT in the Regional Statistical Yearbook (data for 1997). Total population figures for input in this post-weighting procedure are listed above. The result is WEIGHT TOTAL (W.13)

W.14 extrapolates the new and old Länder to their respective proportion in the whole of Germany, (former East Germany (20.8%), former West Germany (79.2%)) and does the same for Great Britain (97.5%) and Northern Ireland (2.5%). The other countries are left untouched.

From Eurobarometer 49 onwards, a new weight (W.15) was created to separate the 11 countries that accepted to introduce the euro, as of 01/01/1999.

From Eurobarometer 54 onwards, a new weight (W.16) was created to add Greece into the group of countries that accepted to introduce the euro. For an analysis of these 12 countries, use W.16.

#### *PRECISION OF WEIGHTS:*

Each weight is expressed in 10,000. This means that a person with weight equal to 1 will have the weight 10,000, a person with weight equal to 1.534 will have the weight 15,340. In other words, we use 4 decimal point digits. Hence, you need to divide by 10,000 to have the number of people interviewed contained in the data set.

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