

**ZA7579**

**Eurobarometer 92.1 (2019)**

**Country Questionnaire  
Ireland**

A	your survey number <b>(2021-2025)</b> <table border="1"><tr><td></td><td></td><td></td><td></td><td></td></tr></table>						
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EB91.4 D							

CONSENT FOR FACE TO FACE EUROBAROMETER SURVEYS

Hello, My name is ..., from Kantar, and I'm conducting an interview for Kantar, on behalf of one of our clients.

We are looking for people aged 15 or over who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe. We would greatly appreciate your input. It should take no more than xx minutes.

This study may include some questions that could be considered sensitive. You may refuse to answer these questions at any time. I would like to reassure you that your co-operation is completely voluntary and all of your answers are confidential.

Moreover, the collected responses will be thoroughly anonymised, and all identifiable information will be removed. The information will then be provided to our clients and published, but it will not be possible to identify any responding individuals in the data. For more information on how we collect and use your personal data, please consult [uk.kantar.com/surveys](http://uk.kantar.com/surveys)

By continuing with this interview, it means that you agree with the above terms and conditions. If you would like to check any details about the interview, I can give you the relevant number to call: 1800 832 106

SC0	Respondent answer	
		(2057)
	Agree	1
	Disagree	2
	EB91.4 SC0	

IF SC0=2 THEN STOP INTERVIEW

D11 How old are you?

(IF "REFUSAL" CODE '99')

(2058-2059)

--	--

EB91.4 D11

IF D11=99 (REFUSAL) THEN STOP INTERVIEW

ASK SC1 IF D11=15 - OTHERWISE GO TO Q1

SC1 The European General Data Protection Regulation (GDPR) only allows us to interview you if we have prior permission from one of your parents or legal guardians. Is one of you parents there at the moment? Can we speak to him/her?

(2060)

Yes
No

1  
2

EB91.4 SC1

ASK SC2 IF SC1=1 - OTHERWISE STOP INTERVIEW

SC2 Are you the parent or legal guardian of the teenager in question?

(2061)

Yes
No

1  
2

EB91.4 SC2

ASK SC3A IF SC2=1 - OTHERWISE STOP INTERVIEW

Today we are looking for people who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe and we would like to speak to your son/ daughter about this subject. This study may include some questions that could be considered sensitive. Your son/daughter may refuse to answer these questions at any time. I would like to reassure you that your son's/daughter's co-operation is completely voluntary and all his/her answers are confidential.

SC3A	Do we have your permission to conduct this interview with your son/ daughter?
------	---

(2062)

Yes
-----

1

No
----

2

EB91.4 SC3A
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IF SC3A=2 THEN DISPLAY THE FOLLOWING MESSAGE AND STOP INTERVIEW

Thank you for your time. This is the end of the interview.

IF SC3A=1 THEN DISPLAY THE FOLLOWING MESSAGE AND CONTINUE INTERVIEW

Thank you. Please pass me back to your son/ daughter to continue with the interview.

Q1: CODE 29 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

Q1: CODE 30 IS EXCLUSIVE

Q1: IF CODE 30 THEN CLOSE INTERVIEW

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

MULTIPLE ANSWERS POSSIBLE

(2063-2092)

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,

Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czechia	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

EB91.4 Q1
-----------

ASK ALL
---------

D70: CODE "NO ANSWER" IN CODE 5
---------------------------------

D70	On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead?
-----	--

(ONE ANSWER ONLY)

(2093)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB91.4 D70

D71: CODE "NO ANSWER" IN CODE 4

D71	When you get together with friends or relatives, would you say you discuss frequently, occasionally or never about...?
-----	--

(READ OUT – ONE ANSWER PER LINE)

		Frequently	Occasional ly	Never	DK
--	--	------------	------------------	-------	----

(2094)	1	National political matters	1	2	3	4
(2095)	2	European political matters	1	2	3	4
(2096)	3	Local political matters	1	2	3	4

EB91.4 D71



ASK ALL

I will now read you some definitions:

A SCOOTER is a two-or three-wheeled vehicle without a seat and, used for personal, short distance mobility (mostly in urban areas) and often booked through a platform/ an app for a fee. Some of them have an electric motor (e-scooter).

A MOPED is a small motorcycle, generally having a less stringent licensing requirement than full motorcycles. Mopeds typically travel only a bit faster than bicycles. It can be electric. A moped is different from a scooter.

URBAN-SHARED BIKE, SCOOTER OR MOPED, INCLUDING ELECTRIC ONES: it is a service in which bicycles, scooters or mopeds are available to individuals on a short-term basis for a fee. They can be borrowed from a docking station, but more often they are dockless (free-floating) and can be borrowed through a platform/ an app.

SD1: ROTATE CODES 1 TO 8

SD1	On a typical day, what is your main mode of transport? By main mode, we mean the one that takes the longest time.
-----	---

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY - INTERVIEWER: IF A RESPONDENT ANSWERS "TAXI", THIS SHOULD BE CODED AS "A CAR")

		(2117-2118)
A car		1
Privately owned motorbike or moped		2
Train (Non-urban)		3
Ship or boat		4
Urban public transport (bus, metro, tram, ferry, urban rail, etc.)		5

Privately owned bike or scooter (including electric ones)	6
Urban shared bike, scooter or moped (including electric ones)	7
Walking	8
No daily or regular mobility	9
Other (SPONTANEOUS)	10
DK	11

EB82.2 QA1 MODIFIED
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IF SD1=10 OR 11 THEN GO TO QA4a
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QA0a: ROTATE CODES 1 TO 14
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QA0a	What are the reasons for using this main mode of transport? Firstly?
------	--

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)
--

	(2119-2120)
Price	1
Reliability	2
Environmental reasons	3
Safety	4
Speed, to reduce time it takes to make the trip	5
Frequency of service	6
Availabilities of infrastructures and facilities	7
Accessibility of infrastructures and facilities (e.g. for persons with reduced mobility)	8
Connection with other modes	9
Comfort	10
Congestion on other modes	11
Privacy	12
Pleasure	13
There is no alternative	14
Other (SPONTANEOUS)	15
DK	16

EB82.2 QA2 STRONGLY MODIFIED
------------------------------

ASK QA0b IF CODE 1 TO 15 IN QA0a
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QA0b: EXCLUDE ANSWER GIVEN IN QA0a, EXCEPT FOR ANSWER 15
--

QA0b: ROTATE ANSWERS 1 TO 14
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QA0b: MAX. 3 ANSWERS
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QA0b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
---

QA0b	And then?
------	-----------

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)
---

(2121-2136)

Price	1,
Reliability	2,
Environmental reasons	3,
Safety	4,
Speed, to reduce time it takes to make the trip	5,
Frequency of service	6,
Availabilities of infrastructures and facilities	7,
Accessibility of infrastructures and facilities (e.g. for persons with reduced mobility)	8,
Connection with other modes	9,
Comfort	10,
Congestion on other modes	11,
Privacy	12,
Pleasure	13,
There is no alternative	14,
Other (SPONTANEOUS)	15,
DK	16,

EB82.2 QA2 STRONGLY MODIFIED
------------------------------

QA1: EXCLUDE ANSWER GIVEN IN SD1, EXCEPT FOR ANSWER 9
---

QA1: ROTATE CODES 1 TO 8
--------------------------

QA1: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA1: CODES 9, 10 AND 12 ARE EXCLUSIVE
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QA1	On a typical day, is your main mode of transport used in combination with...?
-----	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE - INTERVIEWER: IF A RESPONDENT ANSWERS "TAXI", THIS SHOULD BE CODED AS "A CAR")
---

	(2137-2148)
A car	1,
Privately owned motorbike or moped	2,
Train (Non-urban)	3,
Ship or boat	4,
Urban public transport (bus, metro, tram, ferry, urban rail, etc.)	5,
Privately owned bike or scooter (including electric ones)	6,
Urban shared bike, scooter or moped (including electric ones)	7,
Walking (beyond 30 minutes per day, for example 15 minutes in the morning and 15 in the evening)	8,
No other mode of transport used	9,
No daily or regular mobility	10,
Other (SPONTANEOUS)	11,
DK	12,

NEW
-----

ASK QA2 AND QA3 IF SD1=1 OR QA1=1 (THOSE WHO USE A CAR ON A TYPICAL DAY)

A SHARED-VEHICLE is a car you can rent for a short time by using a rental platform or through a subscription system.

RIDE-SHARING VEHICLE, OR CAR-POOLING is when a car driver takes on board passengers heading to the same destination as himself/herself and shares the costs with them.

A PRIVATE-HIRE VEHICLE is a car with a driver, which is not a taxi, and which can be booked by a passenger, usually through a platform/ an app, to be taken to a destination the passenger wants to go to.

QA2: ROTATE CODES 1 TO 6

QA2 Is the car you use most...?

(READ OUT - ONE ANSWER ONLY)

(2149)

Your private vehicle	1
A company vehicle	2
A shared vehicle (via commercial or private vehicle sharing platforms)	3
A ride-sharing vehicle (car-pooling)	4
Private hire vehicle	5
Taxi	6
Other	7
DK	8

NEW

A ZERO-EMISSION CAR is a car that produces no emissions at its exhaust pipe. It uses an electric powertrain powered by a battery or fuel cell, which can be recharged or refuelled externally. A 100% electric car is a zero-emission car.

A HYBRID CAR is a car using a gasoline or diesel powered combustion engine supported by an on-board electric engine powered by batteries. The batteries are recharged by the combustion engine and cannot be recharged externally.

A PLUG-IN HYBRID CAR is a car that has a gasoline-powered conventional combustion engine and a potent electric engine powered by a battery, which can be recharged externally. Plug-in hybrid cars can drive fully electric, or fully conventional.

OTHER TYPES OF ALTERNATIVE FUELED CAR are vehicles that run on compressed natural gas (CNG), liquefied natural gas (LNG) or liquefied petroleum gas (LPG).

QA3 Is the car you use most...?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(2150)

A conventional fuelled car	1
A zero-emission car (e.g. 100% electric car)	2
A plug-in hybrid car	3
A hybrid car	4
Other type of alternative fuelled car (e.g. CNG, LPG)	5
DK	6

NEW

ASK ALL
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QA4a: ROTATE CODES 1 TO 13
----------------------------

QA4a	Thinking about daily mobility, what do you see as the biggest challenges for transport? Firstly?
------	---

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)
--

(2151-2152)	
Health impacts	1
Damage to the environment	2
Safety (e.g. accidents)	3
Security (e.g. terrorism)	4
Crime (e.g. potential thefts and aggressions)	5
Cost of transport	6
Availability and connectivity	7
Accessibility (e.g. for persons with reduced mobility)	8
Congestion	9
Quality of infrastructures	10
Quality of service in public transport	11
Adapting the infrastructures to active transport modes (e.g. walking, cycling)	12
Working conditions of transport workers	13
Other (SPONTANEOUS)	14
None (SPONTANEOUS)	15
DK	16

NEW
-----



ASK QA4b IF CODE 1 TO 14 IN QA4a
----------------------------------

QA4b: EXCLUDE ANSWER GIVEN IN QA4a, EXCEPT FOR ANSWER 14
--

QA4b: ROTATE ANSWERS 1 TO 13
------------------------------

QA4b: MAX. 3 ANSWERS
----------------------

QA4b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
---

QA4b: CODES 15 AND 16 ARE EXCLUSIVE
-------------------------------------

QA4b	And then?
------	-----------

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)
---

(2153-2168)

Health impacts	1,
Damage to the environment	2,
Safety (e.g. accidents)	3,
Security (e.g. terrorism)	4,
Crime (e.g. potential thefts and aggressions)	5,
Cost of transport	6,
Availability and connectivity	7,
Accessibility (e.g. for persons with reduced mobility)	8,
Congestion	9,
Quality of infrastructures	10,
Quality of service in public transport	11,
Adapting the infrastructures to active transport modes (e.g. walking, cycling)	12,
Working conditions of transport workers	13,
Other (SPONTANEOUS)	14,
None (SPONTANEOUS)	15,

DK	16,
----	-----

NEW
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ASK QA5 IF (SD1=1 OR QA1=1) AND QA3=1,3,4,5,6 (THOSE WHO USE A CAR (EXCEPT A ZERO-EMISSION CAR) IN A TYPICAL DAY)
---

QA5	Would you be ready to switch a significant part of your daily mobility to more environmentally friendly modes of transport (e.g. ride-sharing, zero-emission vehicles, public transport, cycling or walking)?
-----	---

(READ OUT - ONE ANSWER ONLY)
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(2169)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

NEW
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ASK QA6a IF QA5=1 OR 2 (THOSE WHO WOULD BE READY TO SWITCH TO MORE SUSTAINABLE MODES OF TRANSPORT)

QA6a: ROTATE CODES 1 TO 10

QA6a	Under what conditions would you be ready to switch to more environmentally friendly modes of transport? Firstly?
------	--

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(2170-2171)

If it is not more expensive	1
If it is as fast	2
If it is as safe (with respect to accidents)	3
If it is as secure (with respect to potential thefts and aggressions)	4
If it is as available (e.g. connectivity, frequency)	5
If it is as convenient and adapted to your needs (e.g. sufficient battery autonomy for electric cars, timetable information easily available and reliable)	6
If the infrastructures sufficiently meet your needs (e.g. bicycle lanes, charging stations for electric cars)	7
If the infrastructures and facilities are easily accessible (e.g. for persons with reduced mobility)	8
If the quality of service is good (e.g. cleanliness, sufficient space etc.)	9
If you can use a single tool for all your mobility (e.g. single ticket or application)	10
Other (SPONTANEOUS)	11
You are ready to switch to a more environmentally friendly mode of transport regardless of the conditions (SPONTANEOUS)	12
None, you are not ready to compromise (SPONTANEOUS)	13
DK	14

NEW
ASK QA6b IF CODE 1 TO 11 IN QA6a
QA6b: EXCLUDE ANSWER GIVEN IN QA6a, EXCEPT FOR ANSWER 11
QA6b: ROTATE ANSWERS 1 TO 10
QA6b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
QA6b: CODES 12, 13 AND 14 ARE EXCLUSIVE

QA6b	And then?
------	-----------

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2172-2185)

If it is not more expensive	1,
If it is as fast	2,
If it is as safe (with respect to accidents)	3,
If it is as secure (with respect to potential thefts and aggressions)	4,
If it is as available (e.g. connectivity, frequency)	5,
If it is as convenient and adapted to your needs (e.g. sufficient battery autonomy for electric cars, timetable information easily available and reliable)	6,
If the infrastructures sufficiently meet your needs (e.g. bicycle lanes, charging stations for electric cars)	7,
If the infrastructures and facilities are easily accessible (e.g. for persons with reduced mobility)	8,
If the quality of service is good (e.g. cleanliness, sufficient space etc.)	9,
If you can use a single tool for all your mobility (e.g. single ticket or application)	10,
Other (SPONTANEOUS)	11,
You are ready to switch to a more environmentally friendly mode of transport regardless of the conditions (SPONTANEOUS)	12,
None, you are not ready to compromise (SPONTANEOUS)	13,
DK	14,

NEW

ASK QA6c IF QA5=3,4 OR QA6a=13 (THOSE WHO WOULD NOT BE READY TO SWITCH TO MORE SUSTAINABLE MODES OF TRANSPORT)

QA6c: ROTATE CODES 1 TO 11

QA6c	Why don't you want to switch to more environmentally friendly modes of transport? Firstly?
------	--

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(2186-2187)

You don't think that your own personal decision would make any difference to the environment	1
You think it is too expensive	2
You think other modes take too long	3
You think it is not safe enough (e.g. bike, walk, e-scooter)	4
You think it is not secure enough (with respect to potential thefts and aggressions)	5
You think it is not adapted to your needs	6
You don't have clear information on alternatives	7
Public transport is not available in your area	8
You don't have any alternative	9
You don't like public transport	10
You prefer to use a conventional fuelled car (e.g. convenience, pleasure)	11
Other (SPONTANEOUS)	12
DK	13

NEW

ASK QA6d IF CODE 1 TO 12 IN QA6c
----------------------------------

QA6d: EXCLUDE ANSWER GIVEN IN QA6c, EXCEPT FOR ANSWER 12
--

QA6d: ROTATE ANSWERS 1 TO 11
------------------------------

QA6d: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
---

QA6d	And then?
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(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)
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(2188-2200)

You don't think that your own personal decision would make any difference to the environment	1,
You think it is too expensive	2,
You think other modes take too long	3,
You think it is not safe enough (e.g. bike, walk, e-scooter)	4,
You think it is not secure enough (with respect to potential thefts and aggressions)	5,
You think it is not adapted to your needs	6,
You don't have clear information on alternatives	7,
Public transport is not available in your area	8,
You don't have any alternative	9,
You don't like public transport	10,
You prefer to use a conventional fuelled car (e.g. convenience, pleasure)	11,
Other (SPONTANEOUS)	12,
DK	13,

NEW
-----

ASK ALL
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QA7	How much more would you be willing to pay for your daily personal transport cost, if this was significantly better for the environment?
-----	---

(READ OUT - ONE ANSWER ONLY)
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	(2201)
Up to 5% more	1
Up to 10% more	2
Up to 20% more	3
Up to 30% more	4
Up to 50% more	5
Up to 100% more	6
You are not ready to pay any more	7
DK	8

NEW
-----



ASK QA7a IF QA7=7 (THOSE WHO WOULD NOT BE READY TO PAY MORE)

QA7a: ROTATE CODES 1 TO 5

QA7a: MAX. 2 ANSWERS

QA7a Why would you not be ready to pay more?

(READ OUT - MAX. 2 ANSWERS)

(2202-2208)

You don't think that your personal decision to pay more for your transports would make any difference to the environment
You cannot afford to pay more for your transports
You are not concerned about the environment
It is for companies and authorities to pay more, not citizens
You don't think your daily mobility needs to cost more to be significantly better for the environment
Other (SPONTANEOUS)
DK

1,  
2,  
3,  
4,  
5,  
6,  
7,

NEW

ASK ALL
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QA8: ROTATE CODES 1 TO 13
---------------------------

QA8: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA8: CODES 15, 16 AND 17 ARE EXCLUSIVE
--

QA8	Let's now think about traditional taxi services in your city or in the area where you live: what are their positive aspects?
-----	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)
--

(2209-2225)

Availability	1,
Easy to find in the street	2,
Easy to book (by phone, or online)	3,
Affordability	4,
Reliability and punctuality	5,
Cleanliness and comfort	6,
Price transparency and predictability	7,
Knowledge of streets or the area	8,
Easy payment including using credit card or other cashless options	9,
Information about the driver (identity, license etc.)	10,
Easy to provide feedback or rate your experience	11,
Easy to file a complaint	12,
Easy to find items lost in the vehicle	13,
Other (SPONTANEOUS)	14,
None (SPONTANEOUS)	15,
There are no traditional taxi services in the area where you live (SPONTANEOUS)	16,
DK	17,

NEW

QA9: ROTATE CODES 1 TO 13

QA9: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA9: CODES 15, 16 AND 17 ARE EXCLUSIVE

(READ OUT AGAIN THE DEFINITION OF PRIVATE HIRE VEHICLE, IF NECESSARY): A PRIVATE-HIRE VEHICLE is a car with a driver, which is not a taxi, and which can be booked by a passenger, usually through a platform/ an app, to be taken to a destination the passenger wants to go to.

QA9	Thinking now about private hire vehicles, what would you identify as their positive aspects?
-----	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

	(2226-2242)
Availability	1,
Easy to find in the street	2,
Easy to book (by phone, or online)	3,
Affordability	4,
Reliability and punctuality	5,
Cleanliness and comfort	6,
Price transparency and predictability	7,
Knowledge of streets or the area	8,
Easy payment including using credit card or other cashless options	9,
Information about the driver (identity, license etc.)	10,
Easy to provide feedback or rate your experience	11,
Easy to file a complaint	12,
Easy to find items lost in the vehicle	13,
Other (SPONTANEOUS)	14,
None (SPONTANEOUS)	15,
There are no private hire vehicles in the area where you live (SPONTANEOUS)	16,
DK	17,

NEW

QA10: ROTATE CODES 1 TO 11

QA10: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA10: CODES 13 AND 14 ARE EXCLUSIVE

(READ AGAIN, IF NECESSARY, THE DEFINITION OF E-SCOOTERS): E-scooters are scooters with an electric motor.

QA10	Let's now discuss about e-scooters. What do you see as key challenges to address as regards e-scooters in urban areas?
------	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2243-2256)	
Dangers to rider safety	1,
Dangers to the safety of pedestrians and other vulnerable users	2,
Their cost to use	3,
Their lack of availability	4,
The lack of dedicated lanes to use them	5,
The lack of dedicated parking facilities	6,
The lack of speed limits	7,
The lack of any prior training of the rider	8,
The lack of dedicated traffic rules	9,
Risk of abandonment and its negative impact on environment	10,
Quick breakdown and limited durability	11,
Other (SPONTANEOUS)	12,
None (SPONTANEOUS)	13,
DK	14,

NEW

RESTRICTED AREAS IN CITIES (UVARS) are parts or sometimes entirety of a city with restricted access for all or specific, polluting vehicles imposed to e.g. reduce congestion, improve air quality or to create pedestrian areas. Often requires the driver to acquire a sticker and possibly pay a fee.

QA11a: ROTATE CODES 1 TO 9

QA11a	For the future of your personal mobility, which of the following would you find the most useful? Firstly?
-------	---

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(2257-2258)

A single ticketing tool (e.g. card or application) for all your urban journeys (e.g. public transport, shared cars, e-bikes etc.) usable in all European cities	1
Information about the environmental or carbon footprint of your mobility options	2
Being able to take part in a voluntary scheme to offset your carbon footprint	3
A digital driving licence valid anywhere in Europe without a physical document	4
Being able to pay tolls, parking and other charges in real time and directly from your smartphone or other devices	5
Simple procedures to access restricted areas (UVARs) in different European cities	6
Being able to check in and check out a rental car with your smartphone	7

Faster security checks at the airport	8
Automatic reimbursement and compensation for the infringement of your passenger rights (INTERVIEWER: IF NECESSARY, READ DEFINITION OF PASSENGER RIGHTS: a set of EU rules ensuring a minimum level of protection and assistance to passengers (including persons with disabilities and with reduced mobility) who travel by plane, train, bus or ship, including among others, the right to reimbursement/compensation in some cases)	9
Other (SPONTANEOUS	10
None (SPONTANEOUS)	11
DK	12
NEW	

ASK QA11b IF CODE 1 TO 10 IN QA11a
------------------------------------

QA11b: EXCLUDE ANSWER GIVEN IN QA11a, EXCEPT FOR ANSWER 10
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QA11b: ROTATE ANSWERS 1 TO 9
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QA11b: MAX. 3 ANSWERS
-----------------------

QA11b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QA11b: CODES 11 AND 12 ARE EXCLUSIVE
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QA11b	And then?
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(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)
---

(2259-2270)

A single ticketing tool (e.g. card or application) for all your urban journeys (e.g. public transport, shared cars, e-bikes etc.) usable in all European cities
Information about the environmental or carbon footprint of your mobility options
Being able to take part in a voluntary scheme to offset your carbon footprint
A digital driving licence valid anywhere in Europe without a physical document
Being able to pay tolls, parking and other charges in real time and directly from your smartphone or other devices
Simple procedures to access restricted areas (UVARs) in different European cities
Being able to check in and check out a rental car with your smartphone

1,

2,

3,

4,

5,

6,

7,



Faster security checks at the airport	8,
Automatic reimbursement and compensation for the infringement of your passenger rights (INTERVIEWER: IF NECESSARY, READ DEFINITION OF PASSENGER RIGHTS: a set of EU rules ensuring a minimum level of protection and assistance to passengers (including persons with disabilities and with reduced mobility) who travel by plane, train, bus or ship, including among others, the right to reimbursement/compensation in some cases)	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

ASK ALL

SD2	How many domestic or international journeys of 300 km or more have you made in the last 12 months?
-----	--

(READ OUT - ONE ANSWER ONLY)

(2271)

One	1
Two or three	2
Four or five	3
More than five	4
None	5
DK	6

EB82.2 QA4 MODIFIED

ASK QA12 IF SD2=1,2,3 OR 4 (THOSE WHO HAVE MADE JOURNEYS OF 300 KM OR MORE IN THE LAST 12 MONTHS)

QA12: ROTATE CODES 1 TO 10

QA12	What is the mode of transport you use the most for those long-distance journeys (300 km or more)?
------	---

(READ OUT - ONE ANSWER ONLY)

(2272-2273)

Privately owned car or campervan	1
Rented car or campervan	2
Company car	3
Shared car	4
Rideshare car	5
Motorbike	6
Plane	7
Train	8
Ship or boat	9
Coach	10
Other (SPONTANEOUS)	11
DK	12

EB82.2 QA5 STRONGLY MODIFIED

ASK QA13a IF QA12=1 TO 11

QA13a: ROTATE CODES 1 TO 14

QA13a	What are the reasons for using mostly this mode of transport? Firstly?
-------	--

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(2274-2275)

Price	1
Reliability	2
Ease of use	3
Environmental reasons	4
Safety	5
Speed	6
Frequency of service	7
Availabilities of infrastructure and facilities	8
Comfort	9
Accessibility of infrastructure and facilities (e.g. for persons with reduced mobility)	10
Congestion on other modes	11
Privacy	12
Pleasure	13
There is no alternative	14
Other (SPONTANEOUS)	15
DK	16

EB82.2 QA6 STRONGLY MODIFIED

ASK QA13b IF CODE 1 TO 15 IN QA13a

QA13b: EXCLUDE ANSWER GIVEN IN QA13a, EXCEPT FOR ANSWER 15

QA13b: ROTATE ANSWERS 1 TO 14

QA13b: MAX. 3 ANSWERS

QA13b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA13b	And then?
-------	-----------

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(2276-2291)

Price	1,
Reliability	2,
Ease of use	3,
Environmental reasons	4,
Safety	5,
Speed	6,
Frequency of service	7,
Availabilities of infrastructure and facilities	8,
Comfort	9,
Accessibility of infrastructure and facilities (e.g. for persons with reduced mobility)	10,
Congestion on other modes	11,
Privacy	12,
Pleasure	13,
There is no alternative	14,
Other (SPONTANEOUS)	15,
DK	16,

EB82.2 QA6 STRONGLY MODIFIED

ASK ALL
---------

QA14a: ROTATE CODES 1 TO 9
----------------------------

QA14a	If any, what do you see as the biggest problems in long distance journeys (300km or more)? Firstly?
-------	--

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)
--

(2292-2293)

Impact on the environment (e.g. CO2 emissions, air pollution)	1
Safety (e.g. accidents)	2
Security (e.g. terrorism)	3
Crime (e.g. potential thefts and aggressions)	4
Cost of transport	5
Availability and connectivity	6
Congestion	7
Delays	8
Length of journeys	9
Other (SPONTANEOUS)	10
None (SPONTANEOUS)	11
DK	12

NEW
-----

ASK QA14b IF CODE 1 TO 10 IN QA14a

QA14b: EXCLUDE ANSWER GIVEN IN QA14a, EXCEPT FOR ANSWER 10

QA14b: ROTATE ANSWERS 1 TO 9

QA14b: MAX. 2 ANSWERS

QA14b: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QA14b: CODES 11 AND 12 ARE EXCLUSIVE

QA14b And then?

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

(2294-2305)

Impact on the environment (e.g. CO2 emissions, air pollution)	1,
Safety (e.g. accidents)	2,
Security (e.g. terrorism)	3,
Crime (e.g. potential thefts and aggressions)	4,
Cost of transport	5,
Availability and connectivity	6,
Congestion	7,
Delays	8,
Length of journeys	9,
Other (SPONTANEOUS)	10,
None (SPONTANEOUS)	11,
DK	12,

NEW

QA15: ROTATE CODES 1 TO 8
---------------------------

QA15: CODES 10, 11 AND 12 ARE EXCLUSIVE
---

QA15	If you occasionally or regularly travel by plane, why do you use this mode of transport?
------	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)
--

(2306-2317)

It is cheaper	1,
It is faster	2,
It is safer	3,
It is more convenient (e.g. direct flight)	4,
You don't have clear information on alternatives	5,
You don't have any other option	6,
You like to travel by plane	7,
It is chosen by your employer	8,
Other (SPONTANEOUS)	9,
None (SPONTANEOUS)	10,
You don't travel by plane (SPONTANEOUS)	11,
DK	12,

NEW
-----

QA16	How much more would you be willing to pay for air travel to offset its environmental impact? (e.g. to offset CO2 emissions or to use cleaner but more expensive fuel)?
------	--

(READ OUT - ONE ANSWER ONLY)

	<b>(2318)</b>
Up to 5% more	1
Up to 10% more	2
Up to 20% more	3
Up to 30% more	4
Up to 50% more	5
Up to 100% more	6
You are not ready to pay more	7
DK	8

NEW



QA17: ROTATE CODES 1 TO 3
---------------------------

QA17: CODES 5 AND 6 ARE EXCLUSIVE
-----------------------------------

QA17	What could influence your long distance (300km or more) travel planning in favour of a more environmentally friendly solution?
------	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)
--

(2319-2324)

Being better informed about the CO2 emissions resulting from your travel
Having an alternative mode of transport at a similar or equivalent price
Having an alternative mode of transport that would get you to your destination as quickly
Other (SPONTANEOUS)
None, you are not ready to change your long-distance travel
DK

1,

2,

3,

4,

5,

6,

NEW
-----

QA18	Do you buy goods online or by phone and have them delivered to your home?
------	---

(READ OUT - ONE ANSWER ONLY)

(2325)

Yes, frequently	1
Yes, occasionally	2
No, never	3
DK	4

NEW

ASK QA19 AND QA20 IF QA18=1 OR 2 (THOSE WHO ORDER GOODS ONLINE OR VIA PHONE AND HAVE THEM DELIVERED AT HOME)

QA19: ROTATE CODES 1 TO 5

QA19: CODES 7 AND 8 ARE EXCLUSIVE

QA19	In order to make these deliveries more environmentally friendly, would you be willing to...?
------	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(2326-2333)

Pay a little more for the delivery (up to 10% more)	1,
Wait longer for the delivery (if it was done by a green mode of transport, bike, etc.)	2,
Pick up a delivery yourself at a pick-up point (e.g. post office, supermarket, parcel station etc.)	3,
Have it delivered by a drone	4,
Offset the cost of CO2 emissions resulting from your delivery	5,
Other (SPONTANEOUS)	6,
None (SPONTANEOUS)	7,
DK	8,

NEW

QA20	Would more information about the CO2 emissions generated by your delivery influence your choice of delivery method?
------	---

(READ OUT - ONE ANSWER ONLY)

(2334)

Yes, definitely	1
Yes, probably	2
No, probably not	3
No, definitely not	4
DK	5

NEW

## TRANSLATION

A	your survey number
---	--------------------

--	--	--	--	--

EB91.4 A
----------

B	Country
---	---------

--	--

EB91.4 B
----------

C	our survey number
---	-------------------

--	--	--

EB91.4 C
----------

D	Interview number
---	------------------

--	--	--	--	--	--

EB91.4 D
----------

CONSENT FOR FACE TO FACE EUROBAROMETER SURVEYS
--

Hello, My name is ..., from Kantar, and I'm conducting an interview for Kantar, on behalf of one of our clients.
--

We are looking for people aged 15 or over who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe. We would greatly appreciate your input. It should take no more than xx minutes.
--

This study may include some questions that could be considered sensitive. You may refuse to answer these questions at any time. I would like to reassure you that your co-operation is completely voluntary and all of your answers are confidential.
---

Moreover, the collected responses will be thoroughly anonymised, and all identifiable information will be removed. The information will then be provided to our clients and published, but it will not be possible to identify any responding individuals in the data. For more information on how we collect and use your personal data, please consult <a href="http://uk.kantar.com/surveys">uk.kantar.com/surveys</a>
---

By continuing with this interview, it means that you agree with the above terms and conditions. If you would like to check any details about the interview, I can give you the relevant number to call: 1800 832 106
--

SC0	Respondent answer
-----	-------------------

Agree
-------

1

## TRANSLATION

	Disagree	2		
	EB91.4 SC0			
	IF SC0=2 THEN STOP INTERVIEW			
D11	How old are you?			
	(IF "REFUSAL" CODE '99')			
	<table border="1" style="width: 100%; height: 20px;"> <tr> <td style="width: 50%;"></td> <td style="width: 50%;"></td> </tr> </table>			
	EB91.4 D11			
	IF D11=99 (REFUSAL) THEN STOP INTERVIEW			
	ASK SC1 IF D11=15 - OTHERWISE GO TO Q1			
SC1	The European General Data Protection Regulation (GDPR) only allows us to interview you if we have prior permission from one of your parents or legal guardians. Is one of you parents there at the moment? Can we speak to him/her?			
	Yes	1		
	No	2		
	EB91.4 SC1			
	ASK SC2 IF SC1=1 - OTHERWISE STOP INTERVIEW			
SC2	Are you the parent or legal guardian of the teenager in question?			
	Yes	1		
	No	2		
	EB91.4 SC2			
	ASK SC3A IF SC2=1 - OTHERWISE STOP INTERVIEW			
	<p>Today we are looking for people who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe and we would like to speak to your son/ daughter about this subject. This study may include some questions that could be considered sensitive. Your son/daughter may refuse to answer these questions at any time. I would like to reassure you that your son's/daughter's co-operation is completely voluntary and all his/her answers are</p>			
SC3A	Do we have your permission to conduct this interview with your son/ daughter?			
	Yes	1		
	No	2		
	EB91.4 SC3A			

## TRANSLATION

IF SC3A=2 THEN DISPLAY THE FOLLOWING MESSAGE AND STOP INTERVIEW
---

Thank you for your time. This is the end of the interview.
--

IF SC3A=1 THEN DISPLAY THE FOLLOWING MESSAGE AND CONTINUE INTERVIEW
---

Thank you. Please pass me back to your son/ daughter to continue with the interview.
--

Q1: CODE 29 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW
---

Q1: CODE 30 IS EXCLUSIVE
--------------------------

Q1: IF CODE 30 THEN CLOSE INTERVIEW
-------------------------------------

Q1	What is your nationality? Please tell me the country(ies) that applies(y).
----	--

MULTIPLE ANSWERS POSSIBLE
---------------------------

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czechia	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

## TRANSLATION

EB91.4 Q1

ASK ALL

D70: CODE "NO ANSWER" IN CODE 5

D70	On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead?
-----	--

(ONE ANSWER ONLY)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB91.4 D70

D71: CODE "NO ANSWER" IN CODE 4

D71	When you get together with friends or relatives, would you say you discuss frequently, occasionally or never about...?
-----	--

(READ OUT – ONE ANSWER PER LINE)

		Frequentl y	Occasiona lly	Never	DK
1	National political matters	1	2	3	4
2	European political matters	1	2	3	4
3	Local political matters	1	2	3	4

EB91.4 D71

B. EXPECTATIONS AND CONCERNS OF CONNECTED AND AUTOMATED DRIVING

Let's now talk about another topic.

ASK ALL

SD3	Do you have a driving licence?
-----	--------------------------------

(ONE ANSWER ONLY)

Yes	1
-----	---

## TRANSLATION

No	2
DK	3

NEW

SD4 Do you have reduced mobility or any disability that constrains your mobility?

(ONE ANSWER ONLY)

Yes	1
No	2
DK	3

NEW

QB1: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QB1: CODES 13, 14 AND 15 ARE EXCLUSIVE

QB1 Are you or would you feel comfortable driving a vehicle with any of the following driving assistance functions performed in an automated manner by the vehicle itself?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE - INTERVIEWER: DO NOT READ OUT THE DEFINITIONS BETWEEN PARENTHESIS, UNLESS THE RESPONDENT ASKS FOR EXPLANATIONS)

Yes, Automated Transmission (automatic gear shift)	1,
Yes, Cruise Control (automatic control of the speed of a vehicle to maintain a steady speed as set by the driver)	2,
Yes, Adaptive Cruise Control (vehicle automatically slows down and speeds up to keep pace with the vehicle in front)	3,
Yes, Automated Emergency Braking (automatic detection of any risk of collision and automatic driver warning about collision risks; automatic braking or automatic steering shift if the collision becomes imminent)	4,
Yes, Parking Assistance (automatic or semi-automatic performance of parking manoeuvres)	5,
Yes, Lane-Keep Assistance (automatic steering of a vehicle back into its lane when it begins to drift out of it)	6,
Yes, Traffic Sign Recognition (automatic detection of the traffic signs on the road and automatic display of them on the navigation system)	7,
Yes, Steering Assistance (assistance of the steering action)	8,
Yes, Blind-Spot Monitoring (automatic detection of other vehicles located to the driver's side and rear)	9,
Yes, Electronic Stability Control (improvement of a vehicle's stability by automatically detecting and reducing loss of traction)	10,
Yes, Adaptive Headlights (automatic increase of visibility around curves and over hills)	11,
Yes, Other (SPONTANEOUS)	12,



## TRANSLATION

None	13,
You are not a driver and you do not intend to become one (SPONTANEOUS)	14,
DK	15,

NEW
-----

ASK QB2 IF SD3=1 (THOSE WITH A DRIVERS LICENCE)
---

QB2: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'
--

QB2: CODES 13 AND 14 ARE EXCLUSIVE
------------------------------------

QB2	Today's vehicles already have some levels of automation. These are usually referred to as driving assistance functions. Which of the following driving assistance functions have you used already?
-----	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE - INTERVIEWER: DO NOT READ OUT THE DEFINITIONS BETWEEN PARENTHESIS, UNLESS THE RESPONDENT ASKS FOR EXPLANATIONS)
--

Automated Transmission (automatic gear shift)	1,
Cruise Control (automatic control of the speed of a vehicle to maintain a steady speed as set by the driver)	2,
Adaptive Cruise Control (vehicle automatically slows down and speeds up to keep pace with the vehicle in front)	3,
Automated Emergency Braking (automatic detection of any risk of crash and automatic driver warning about crash risks; automatic braking or automatic steering shift if the collision becomes imminent)	4,
Parking Assistance (automatic or semi-automatic performance of parking manoeuvres)	5,
Lane-Keep Assistance (automatic steering of a vehicle back into its lane when it begins to drift out of it)	6,
Traffic Sign Recognition (automatic detection of traffic signs on the road and automatic display of them on the navigation system)	7,
Steering Assistance (assistance of the steering action)	8,
Blind-Spot Monitoring (automatic detection of other vehicles located to the driver's side and rear)	9,
Electronic Stability Control (improvement of vehicle's stability by automatically detecting and reducing loss of traction)	10,
Adaptive Headlights (automatic increase of visibility around curves and over hills)	11,
Other (SPONTANEOUS)	12,
None, never used a vehicle with driving assistance functions (SPONTANEOUS)	13,
DK	14,

NEW
-----

## TRANSLATION

ASK ALL

(READ OUT) Now we would like to ask you some questions about automated vehicles. Automated vehicles are vehicles that will drive themselves (also referred to as fully automated or self-driven vehicles). They will not require intervention of a human user. It will still be a few years before fully automated vehicles appear on our roads, though today many vehicles have already advanced driver assistance functions.

QB3 In the last twelve months, have you heard, read or seen anything about automated vehicles?

(ONE ANSWER ONLY)

Yes	1
No	2
DK	3

NEW

I'm going to show you three pictures. For each of them, please tell me to what extent it corresponds to your idea of automated vehicles.

ROTATE QUESTIONS QB4A, QB4B AND QB4C

QB4A: DISPLAY PICTURE 1

QB4A Please tell me to what extent this picture corresponds to your idea of automated

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

Very well	1
Fairly well	2
Not very well	3
Not at all	4
DK	5

NEW

QB4B: DISPLAY PICTURE 2

QB4B Please tell me to what extent this picture corresponds to your idea of automated

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

Very well	1
Fairly well	2

## TRANSLATION

Not very well	3
Not at all	4
DK	5

NEW

QB4C: DISPLAY PICTURE 3

QB4C Please tell me to what extent this picture corresponds to your idea of automated

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

Very well	1
Fairly well	2
Not very well	3
Not at all	4
DK	5

NEW

QB5 To what extent would you feel comfortable or not travelling in a fully automated vehicle under the following conditions:

(READ OUT - ONE ANSWER PER LINE)

		Totally comfortable	Fairly comfortable	Not very comfortable	Not at all comfortable	DK
--	--	---------------------	--------------------	----------------------	------------------------	----

1	With the supervision of a human operator in the vehicle	1	2	3	4	5
2	With the remote supervision of a human operator	1	2	3	4	5
3	Without the supervision of a human operator	1	2	3	4	5

NEW BASED ON EB82.4 QA8

QB6 To what extent would you feel comfortable or not transporting your children (aged 16 years or less) in a fully automated vehicle under the following conditions:

(READ OUT - ONE ANSWER PER LINE)

## TRANSLATION

		Totally comfortable	Fairly comfortable	Not very comfortable	Not at all comfortable	DK
--	--	---------------------	--------------------	----------------------	------------------------	----

1	With the supervision of a human operator in the vehicle	1	2	3	4	5
2	With the remote supervision of a human operator	1	2	3	4	5
3	Without the supervision of a human operator	1	2	3	4	5

NEW BASED ON EB82.4 QA8

QB7	To what extent would you feel comfortable or not if your goods were transported in a fully automated commercial vehicle under the following conditions:
-----	---

(READ OUT - ONE ANSWER PER LINE)

		Totally comfortable	Fairly comfortable	Not very comfortable	Not at all comfortable	DK
--	--	---------------------	--------------------	----------------------	------------------------	----

1	With the supervision of a human operator in the vehicle	1	2	3	4	5
2	With the remote supervision of a human operator	1	2	3	4	5
3	Without the supervision of a human operator	1	2	3	4	5

NEW BASED ON EB82.4 QA8

QB8	To what extent would you feel comfortable to be in the presence of fully automated vehicles on the roads when you are travelling as...
-----	--

(READ OUT - ONE ANSWER PER LINE)

		Totally comfortable	Fairly comfortable	Not very comfortable	Not at all comfortable	DK
--	--	---------------------	--------------------	----------------------	------------------------	----

1	A pedestrian	1	2	3	4	5
2	A cyclist	1	2	3	4	5
3	A scooter rider	1	2	3	4	5
4	A motorcyclist	1	2	3	4	5

## TRANSLATION

5	A traveller in a conventional vehicle	1	2	3	4	5
6	A passenger in an automated vehicle	1	2	3	4	5

NEW

QB9: ROTATE STATEMENTS 1 TO 2

QB9	To what extent would you feel comfortable using fully automated vehicles for the pick-up and delivery of the following goods ...?
-----	---

(READ OUT - ONE ANSWER PER LINE)

		Totally comfortable	Fairly comfortable	Not very comfortable	Not at all comfortable	DK
--	--	---------------------	--------------------	----------------------	------------------------	----

1	Low-value goods (e.g. groceries)	1	2	3	4	5
2	High-value goods (e.g. personal documents, jewellery, electronics)	1	2	3	4	5

NEW

QB10	Thinking about fully automated vehicles, which of the following options would you consider will be best suited for your personal mobility needs?
------	--

(READ OUT - ONE ANSWER ONLY)

Privately owned fully-automated vehicle	1
Fully-automated vehicle that you can hire for your individual needs (e.g. driverless taxi)	2
Fully-automated vehicle shared with other people and used as a ride-sharing service (i.e. with a limited number of users)	3
Fully automated vehicle shared with other people and used as a collective transport service (e.g. automated public transport, mini bus)	4
Other (SPONTANEOUS)	5
None	6
DK	7

NEW

QB11: ROTATE CODES 1 TO 8

QB11: CODES 10 AND 11 ARE EXCLUSIVE

## TRANSLATION

QB11	If you were travelling in a fully automated vehicle, which of the following activities would you do instead of driving?
------	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Sleeping	1,
Working (job or education tasks)	2,
Phone calls	3,
Entertainment (e.g.: books, TV, games, online social networks, internet)	4,
Listening to music or radio	5,
Enjoying the scenery	6,
Nothing that could make you travel sick	7,
Paying attention to vehicle behaviour (checking the route, possible malfunctions, etc.)	8,
Other (SPONTANEOUS)	9,
None	10,
DK	11,

NEW

QB12	Would you feel comfortable in an automated vehicle under the following circumstances:
------	---

(READ OUT - ONE ANSWER PER LINE)

		Yes	No	DK
1	If you could take back control at any point in time	1	2	3
2	If the vehicle tells you to take back control if it does not understand the situation	1	2	3
3	If the vehicle tells you to take back control in an emergency	1	2	3
4	If the vehicle tries to avoid an accident even in situations where it has not been proved to be	1	2	3

NEW

QB13	Would you ever consider purchasing an automated vehicle?
------	--

(READ OUT - ONE ANSWER ONLY)

Yes, as soon as they become available	1
Yes, as soon as they become affordable	2
Yes, but you would wait to see them used by others	3
No, never	4
DK	5

NEW

## TRANSLATION

(READ OUT) Connected vehicles can exchange information with cars, the road infrastructure, buildings, traffic monitoring services, etc. Connected vehicles can be automated, but they can also be conventional vehicles without automation. Automated vehicles are also not necessarily connected.

QB14: ROTATE ANSWERS 1 TO 15

QB14: CODE 3 AND 4 CAN'T BE SELECTED SIMULTANEOUSLY

QB14: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QB14: CODES 17 AND 18 ARE EXCLUSIVE

QB14	For the following statements about automated and connected vehicles, please indicate those with which you agree. Automated and connected vehicles will...
------	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Reduce accidents	1,
Increase risk of assault or terrorist attack	2,
Reduce traffic congestion	3,
Increase traffic congestion	4,
Allow the use of travel time for non-driving activities (e.g. for working, reading, sleeping)	5,
Be a new target for cyber-attacks	6,
Be a threat to privacy	7,
Reduce the need for professional drivers and take over their jobs (e.g. bus drivers, truck drivers, taxi drivers)	8,
Reduce the pleasure of driving	9,
Improve the accessibility of road transport (e.g. to elderly people, disabled people and children)	10,
Reduce travel stress	11,
Decrease travel time	12,
Reduce greenhouse gas emissions and energy consumption	13,
Make driving more comfortable	14,
Reduce our freedom of travel	15,
Other (SPONTANEOUS)	16,
None (SPONTANEOUS)	17,
DK	18,

NEW

QB15: ROTATE STATEMENTS 1 TO 3

(READ OUT) In the future, connected vehicles could be connected to each other and to the infrastructure at all times. This will mean that data such as vehicle's location or speed could be available to others.

## TRANSLATION

QB15	Providing that the use of the data is clearly defined and limited, would you feel comfortable or not sharing your data with ...?
------	--

(READ OUT - ONE ANSWER PER LINE)

		Totally comfortable	Fairly comfortable	Not very comfortable	Not at all comfortable	DK
--	--	---------------------	--------------------	----------------------	------------------------	----

1	Other road users	1	2	3	4	5
2	Public authorities, such as traffic control agencies, road authorities, or municipalities	1	2	3	4	5
3	Private companies, such as car manufacturers or data platforms	1	2	3	4	5

NEW

QB16: ROTATE STATEMENTS 1 TO 4

QB16	In your opinion, how important the following players will be in the deployment of automated and connected vehicles?
------	---

(READ OUT - ONE ANSWER PER LINE)

		Very important	Fairly important	Not very important	Not at all important	DK
--	--	----------------	------------------	--------------------	----------------------	----

1	Private companies	1	2	3	4	5
2	Public authorities in your country	1	2	3	4	5
3	The European Union	1	2	3	4	5
4	International organisations (UN, OECD, etc.)	1	2	3	4	5

NEW

QB17	If you had the opportunity, would you be ready to use the following vehicle types?
------	--

(READ OUT - ONE ANSWER PER LINE)

		Yes, definitely	Yes, probably	No, probably not	No, definitely not	DK
--	--	-----------------	---------------	------------------	--------------------	----



# TRANSLATION

1	Fully automated	1	2	3	4	5
2	Connected	1	2	3	4	5
3	Both connected and fully automated	1	2	3	4	5

NEW

QB18: ROTATE STATEMENTS 1 TO 3

QB18 Please tell me to what extent are you in favour of or opposed to each of the following:

(READ OUT - ONE ANSWER PER LINE)

		Totally in favour	Somewhat in favour	Somewhat opposed	Totally opposed	DK
--	--	-------------------	--------------------	------------------	-----------------	----

1	The deployment of fully automated vehicles on our roads	1	2	3	4	5
2	The deployment of connected vehicles on our roads	1	2	3	4	5
3	The deployment of vehicles which are both connected and fully automated on our roads	1	2	3	4	5

NEW

DEMOGRAPHICS

ASK ALL

D1 In political matters people talk of "the left" and "the right". How would you place your views on this scale?

(SHOW SCREEN) – (INT.: DO NOT PROMPT – IF CONTACT HESITATES, TRY AGAIN)

1	2	3	4	5	6	7	8	9	10
Left									Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS) 11

DK 12

# TRANSLATION

EB91.4 D1

D7 Which of the following best corresponds to your own current situation?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
NOT MARRIED, LIVING WITH A PARTNER	
Living without children	5
Living with the children of this union	6
Living with the children of a previous union	7
Living with the children of this union and of a previous union	8
NOT MARRIED, LIVING WITHOUT A PARTNER	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

EB91.4 D7

D10 Record Gender.

Man	1
Woman	2

EB91.4 D10

D8: CANNOT BE LARGER THAN D11

D8 How old were you when you stopped full-time education?

(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT D8 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')

--	--

## TRANSLATION

EB91.4 D8

D25: NO ANSWERS TO BE CODED IN CODE 4

D25 Would you say you live in a...?

(READ OUT)

Rural area or village	1
Small or middle sized town	2
Large town	3
DK	4

EB91.4 D25

D40a: MINIMUM = 01

D40a Could you tell me how many people aged 15 years or more live in your household, yourself included?

(WRITE DOWN)

--	--

EB91.4 D40a

D40b: MINIMUM = 00

D40b Could you tell me how many children less than 10 years old live in your household

(WRITE DOWN)

--	--

EB91.4 D40b

D40c: MINIMUM = 00

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(WRITE DOWN)

--	--

EB91.4 D40c

# TRANSLATION

D43a	Do you own a fixed telephone in your household?
------	---

D43b	Do you own a personal mobile telephone?
------	---

	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB91.4 D43a D43b
------------------

D60	During the last twelve months, would you say you had difficulties to pay your bills at the end of the month...?
-----	---

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)
--

Most of the time	1
From time to time	2
Almost never	3
Refusal (SPONTANEOUS)	4

EB91.4 D60
------------

D62: DISPLAY '95' INSTEAD OF 'NO INTERNET ACCESS'
---

D62	Could you tell me if...?
-----	--------------------------

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)
--

		Every day or almost every day	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
--	--	-------------------------------	---------------------------	-------------------	----------------------------	------------	-------	----------------------------------

1	You use the Internet at home, in your home	1	2	3	4	5	6	7
2	You use the Internet in your place of work	1	2	3	4	5	6	7
3	You use the Internet on your mobile device (laptop, smartphone, tablet, etc.)	1	2	3	4	5	6	7
4	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB91.4 D62
------------

## TRANSLATION

D63	Do you see yourself and your household belonging to...?
-----	---

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)
--

The working class of society	1
The lower middle class of society	2
The middle class of society	3
The upper middle class of society	4
The higher class of society	5
Other (SPONTANEOUS)	6
None (SPONTANEOUS)	7
Refusal (SPONTANEOUS)	8
DK	9

EB91.4 D63
------------

READ IF D11>15
----------------

<p>For quality control reasons, we might need to re-contact you. Do you agree to give us your first name and phone number for this purpose? Your personal data, including your address, would be then carefully handled in compliance with the European General Data Protection Regulation (GDPR) and Kantar Privacy Policy, not shared with third parties and deleted at the completion of the quality controls.</p>
---

<p>This interview was conducted within the Code of Conduct of the Market Research Society. I would like to remind you that all your replies will be treated in the strictest</p>
--

SC4	Respondent agrees to give its first name and phone number
-----	---

Yes	1
No	2

EB91.4 SC4
------------

ASK SC5A AND SC5B IF SC4=1
----------------------------

SC5A	Write respondent's first name
------	-------------------------------

(WRITE DOWN THE FIRST NAME OF THE RESPONDENT)	1
---	---

EB91.4 SC5A
-------------

SC5B	Write respondent's phone number
------	---------------------------------

(WRITE DOWN THE PHONE NUMBER OF THE RESPONDENT)	1
---	---

EB91.4 SC5B
-------------

## TRANSLATION

### INTERVIEW PROTOCOLE

P1	Date of the interview
----	-----------------------

		DAY			MONTH
--	--	-----	--	--	-------

EB91.4 P1

P2	Time of the beginning of the interview
----	--

INT.:USE 24 HOUR CLOCK

		HOUR			MINUTES
--	--	------	--	--	---------

EB91.4 P2

P3	Number of minutes the interview lasted
----	--

			MINUTES
--	--	--	---------

EB91.4 P3

P4	Number of persons present during the interview, including interviewer
----	---

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB91.4 P4

P5	Respondent cooperation
----	------------------------

Excellent	1
Fair	2
Average	3
Bad	4

EB91.4 P5

P6	Size of locality
----	------------------

(LOCAL CODES)

--	--

# TRANSLATION

EB91.4 P6

P7 Region

(LOCAL CODES)

--	--

EB91.4 P7

P8 Postal code

--	--	--	--	--	--	--	--

EB91.4 P8

P9 Sample point number

--	--	--	--	--	--	--	--

EB91.4 P9

P10 Interviewer number

--	--	--	--	--	--	--	--

EB91.4 P10

P11 LEAVE BLANK

--	--	--	--	--	--	--	--

EB91.4 P11

--

P13


1  
2  
3

EB91.4 P13

C. AIR QUALITY

Let's now talk about another topic.

ASK ALL

QC1 How informed do you feel about air quality problems in Ireland?

(READ OUT - ONE ANSWER ONLY)

Very well informed	1
Well informed	2
Not well informed	3
Not informed at all	4
DK	5

NEW BASED ON FL360 Q1

QC2 Do you think that, over the last 10 years, the air quality in Ireland has ...?

(READ OUT - ONE ANSWER ONLY)

Improved	1
Stayed the same	2
Deteriorated	3
DK	4

EB88.1 QD16

QC3: ROTATE STATEMENTS 1 TO 4

QC3: DISPLAY '99' INSTEAD OF 'DK'

QC3 Would you say that the following is a very serious problem, a fairly serious problem, not a very serious problem or not a serious problem at all in Ireland?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		A very serious problem	A fairly serious problem	Not a very serious problem	Not a serious problem at all	DK
--	--	------------------------	--------------------------	----------------------------	------------------------------	----

1	Respiratory diseases (e.g. lung diseases)	1	2	3	4	5
---	---	---	---	---	---	---



2	Cardio-vascular diseases (heart diseases)	1	2	3	4	5
3	Asthma and allergy	1	2	3	4	5
4	Acidification (known as acid rain, affecting forests etc.) and eutrophication (increase of organic matter in an ecosystem, such as excessive growth of algae causing fish die-offs in rivers or lakes)	1	2	3	4	5

NEW BASED ON FL360 Q3

QC4: ROTATE CODES 1 TO 10

QC4: MAX. 3 ANSWERS

QC4: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QC4: CODES 12 AND 13 ARE EXCLUSIVE

QC4	In your opinion, which of the following are or would be the most effective ways of tackling problems of air quality?
-----	--

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

Applying stricter pollution controls on industrial and energy- production activities	1,
Applying stricter controls on emissions from new vehicles	2,
Introducing or maintaining traffic restrictions in polluted cities (e.g. congestion charges, low emission zones, access restrictions)	3,
Providing more information to the public on the health and environmental consequences of air pollution	4,
Providing higher financial incentives (e.g. tax breaks, subsidies) for low emission products	5,
Ensuring better enforcement of existing air quality legislation	6,
Introducing stricter air quality legislation	7,
Increasing taxation on air-polluting activities	8,
Improving or maintaining citizens' access to courts to guarantee clean air	9,
Applying stricter controls on emissions from residential heating	10,
Other (SPONTANEOUS)	11,
None (SPONTANEOUS)	12,
DK	13,

EB88.1 QD17 MODIFIED

QC5: ROTATE STATEMENTS 1 TO 5

QC5	In your opinion, is each of the following currently doing too much, doing about the right amount or not doing enough to promote good air quality in Ireland?
-----	--

(READ OUT - ONE ANSWER PER LINE)

		Doing too much	Doing the right amount	Not doing enough	DK
--	--	----------------	------------------------	------------------	----

1	Households	1	2	3	4
2	Farmers	1	2	3	4
3	Energy producers	1	2	3	4
4	Car manufacturers	1	2	3	4
5	Public authorities	1	2	3	4

NEW BASED ON FL360 Q10

QC6	In your opinion, at what levels should the issue of air pollution be addressed?
-----	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

At international level	1,
At EU level	2,
At national level	3,
At regional or local level	4,
Other (SPONTANEOUS)	5,
DK	6,

EB88.1 QD18 MODIFIED

QC7: ROTATE CODES 1 TO 6

QC7: CODES 7 AND 8 ARE EXCLUSIVE

QC7	There are different ways to reduce harmful emissions into the air. In order to reduce these have you done any of the following in the last two years?
-----	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

You have changed your home heating system from a higher- emission system (e.g. coal, oil or wood-fired) to a lower one (natural gas, pellets, electricity, solar, etc.)	1,
You have replaced older energy-intensive equipment (hot water boiler, oven, dishwasher, etc.) with newer equipment with a better energy efficiency rating (for instance products labelled A+++)	2,
You have frequently used public transport or a bicycle, or chosen to walk instead of taking your car	3,

You have bought an electric vehicle (car, motorbike, bicycle)	4,
You have bought a low emission-car (for example a hybrid car)	5,
You have bought low-emission products to fuel your open fire or barbecue (e.g. briquettes instead of coal)	6,
None (SPONTANEOUS)	7,
DK	8,

EB88.1 QD19

QC8	Do you think the EU should propose additional measures to address air quality-related problems in Europe?
-----	---

(READ OUT - ONE ANSWER ONLY)

Yes, but you would like to be able to express your views on such measures	1
Yes, but you do not wish to express your views on such measures	2
No, current measures are enough	3
No, this is not EU competence	4
DK	5

NEW BASED ON FL360 Q13

The European Union has developed an extensive body of legislation which establishes health based standards and objectives for a number of pollutants in air, called 'EU air quality standards'.

QC9	Have you heard of the EU air quality standards?
-----	---

(ONE ANSWER ONLY)

Yes	1
No	2
DK	3

NEW BASED ON FL360 Q16

ASK QC10 IF CODE 1 IN QC9 (THOSE WHO HAVE HEARD OF THE EU AIR QUALITY STANDARDS)

QC10	Do you believe that the existing EU air quality standards are adequate or not ?
------	---

(READ OUT - ONE ANSWER ONLY)

Yes, they are adequate and do not need to be changed	1
No, they should be strengthened	2
No, they should be weakened	3
DK	4

NEW BASED ON FL360 Q17

## TRANSLATION

A	your survey number				
	<div style="display: flex; justify-content: space-around; width: 100px;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>				
	EB91.4 A				
B	Country				
	<div style="display: flex; justify-content: space-around; width: 50px;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>				
	EB91.4 B				
C	our survey number				
	<div style="display: flex; justify-content: space-around; width: 60px;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>				
	EB91.4 C				
D	Interview number				
	<div style="display: flex; justify-content: space-around; width: 120px;"> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> <div style="border: 1px solid black; width: 20px; height: 20px;"></div> </div>				
	EB91.4 D				
	CONSENT FOR FACE TO FACE EUROBAROMETER SURVEYS				
	Hello, My name is ..., from Kantar, and I'm conducting an interview for Kantar, on behalf of one of our clients.				
	We are looking for people aged 15 or over who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe. We would greatly appreciate your input. It should take no more than xx minutes.				
	This study may include some questions that could be considered sensitive. You may refuse to answer these questions at any time. I would like to reassure you that your co-operation is completely voluntary and all of your answers are confidential.				
	Moreover, the collected responses will be thoroughly anonymised, and all identifiable information will be removed. The information will then be provided to our clients and published, but it will not be possible to identify any responding individuals in the data. For more information on how we collect and use your personal data, please consult <a href="http://uk.kantar.com/surveys">uk.kantar.com/surveys</a> .				
	By continuing with this interview, it means that you agree with the above terms and conditions. If you would like to check any details about the interview, I can give you the relevant number to call: 1800 832 106				
SC0	Respondent answer				
	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 80%;">Agree</td> <td style="width: 20%; text-align: center;">1</td> </tr> <tr> <td>Disagree</td> <td style="text-align: center;">2</td> </tr> </table>	Agree	1	Disagree	2
Agree	1				
Disagree	2				
	EB91.4 SC0				

## TRANSLATION

IF SC0=2 THEN STOP INTERVIEW

D11 How old are you?

(IF "REFUSAL" CODE '99')

--	--

EB91.4 D11

IF D11=99 (REFUSAL) THEN STOP INTERVIEW

ASK SC1 IF D11=15 - OTHERWISE GO TO Q1

SC1 The European General Data Protection Regulation (GDPR) only allows us to interview you if we have prior permission from one of your parents or legal guardians. Is one of you parents there at the moment? Can we speak to him/her?

Yes	1
No	2

EB91.4 SC1

ASK SC2 IF SC1=1 - OTHERWISE STOP INTERVIEW

SC2 Are you the parent or legal guardian of the teenager in question?

Yes	1
No	2

EB91.4 SC2

ASK SC3A IF SC2=1 - OTHERWISE STOP INTERVIEW

Today we are looking for people who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe and we would like to speak to your son/ daughter about this subject. This study may include some questions that could be considered sensitive. Your son/daughter may refuse to answer these questions at any time. I would like to reassure you that your son's/daughter's participation is completely voluntary and all his/her answers are

SC3A Do we have your permission to conduct this interview with your son/ daughter?

Yes	1
No	2

EB91.4 SC3A

IF SC3A=2 THEN DISPLAY THE FOLLOWING MESSAGE AND STOP INTERVIEW

Thank you for your time. This is the end of the interview.

IF SC3A=1 THEN DISPLAY THE FOLLOWING MESSAGE AND CONTINUE INTERVIEW

## TRANSLATION

Thank you. Please pass me back to your son/ daughter to continue with the interview.

Q1: CODE 29 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

Q1: CODE 30 IS EXCLUSIVE

Q1: IF CODE 30 THEN CLOSE INTERVIEW

Q1 What is your nationality? Please tell me the country(ies) that applies(y).

MULTIPLE ANSWERS POSSIBLE

Belgium	1,
Denmark	2,
Germany	3,
Greece	4,
Spain	5,
France	6,
Ireland	7,
Italy	8,
Luxembourg	9,
Netherlands	10,
Portugal	11,
United Kingdom (Great Britain, Northern Ireland)	12,
Austria	13,
Sweden	14,
Finland	15,
Republic of Cyprus	16,
Czechia	17,
Estonia	18,
Hungary	19,
Latvia	20,
Lithuania	21,
Malta	22,
Poland	23,
Slovakia	24,
Slovenia	25,
Bulgaria	26,
Romania	27,
Croatia	28,
Other countries	29,
DK	30,

EB91.4 Q1

ASK ALL

D70: CODE "NO ANSWER" IN CODE 5

## TRANSLATION

D70	On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead?
-----	--

(ONE ANSWER ONLY)

Very satisfied	1
Fairly satisfied	2
Not very satisfied	3
Not at all satisfied	4
DK	5

EB91.4 D70

D71: CODE "NO ANSWER" IN CODE 4

D71	When you get together with friends or relatives, would you say you discuss frequently, occasionally or never about...?
-----	--

(READ OUT – ONE ANSWER PER LINE)

		Frequentl v	Occasiona lly	Never	DK
1	National political matters	1	2	3	4
2	European political matters	1	2	3	4
3	Local political matters	1	2	3	4

EB91.4 D71

D. UNDECLARED WORK IN THE EU

Let's now talk about another topic.

ASK D15b IF "NOT DOING ANY PAID WORK CURRENTLY", CODES 1 TO 4 IN D15a

D15a: IF D15a=2 THEN D8=00

D15a	What is your current occupation?
------	----------------------------------

D15b	Did you do any paid work in the past? What was your last occupation?
------	--

(DO NOT SHOW SCREEN)	D15a	D15b
	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not Student	1	1
Unemployed or temporarily not working	2	2
Retired or unable to work through illness	3	3
	4	4



## TRANSLATION

SELF EMPLOYED		
Farmer	5	5
Fisherman	6	6
Professional (lawyer, medical practitioner, accountant, architect, etc.)	7	7
Owner of a shop, craftsmen, other self-employed	8	8
Business proprietors, owner (full or partner) of a company	9	9
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	10
General management, director or top management (managing directors, director general, other director)	11	11
Middle management, other management (department head, junior manager, teacher, technician)	12	12
Employed position, working mainly at a desk	13	13
Employed position, not at a desk but travelling (salesmen, driver, etc.)	14	14
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.)	15	15
Supervisor	16	16
Skilled manual worker	17	17
Other (unskilled) manual worker, servant	18	18
NEVER DID ANY PAID WORK	19	19

EB91.4 D15a D15b

ASK ALL

The following questions are of a sensitive nature and I would like to confirm that all the information collected is handled in strict confidentiality and anonymity. Your answers to the following questions will therefore remain absolutely ANONYMOUS.

It is widely known that some people are engaged in undeclared work, meaning activities which partly or entirely avoid declaration to tax or social security authorities, but which are otherwise legal.

These could be people working in certain sectors like construction, transport or agriculture but also in hotels, restaurants and cafes. Undeclared work is also common in a whole range of household services - such as gardening, babysitting and care of the elderly -, personal services - like hairdressing, cosmetic or medical treatment - and repair services for cars, clothes or computers.

Often only part of their income is undeclared, for example the remuneration of overtime or other extras. Undeclared work can also relate to occasional activities or hobbies.

DX1: CODES 1, 6 AND 7 ARE EXCLUSIVE

DX1	Which of the following statements apply(ies) to you?
-----	--

## TRANSLATION

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Ireland is the only country you have worked in	1,
You have worked in another EU Member State in the last 12 months	2,
You have worked in another EU Member State but not in the last 12 months	3,
You have worked in a non-EU country in the last 12 months	4,
You have worked in a non-EU country but not in the last 12 months	5,
Refusal (SPONTANEOUS)	6,
DK	7,

NEW

QD1	Do you personally know any people who work without declaring all or part of their income to tax or social security authorities?
-----	---

(READ OUT - ONE ANSWER ONLY)

Yes, you know one or two people	1
Yes, you know several people (INTERVIEWER: BY 'SEVERAL' WE MEAN MORE THAN TWO)	2
No	3
Refusal (SPONTANEOUS)	4
DK	5

EB79.2 QE1 MODIFIED

QD2	What sanction, if any, do you imagine someone would receive if authorities find out that they receive income from work which was not declared to tax or social security
-----	---

(READ OUT - ONE ANSWER ONLY)

Normal tax or social security contributions due	1
Normal tax or social security contributions due, plus a fine	2
Prison	3
Other (SPONTANEOUS)	4
Refusal (SPONTANEOUS)	5
DK	6

EB79.2 QE2

QD3	People who work without declaring income run the risk that tax or social security authorities find out and issue supplementary tax bills and perhaps fines. How would you describe the risk of being detected in Ireland?
-----	---

READ OUT - ONE ANSWER ONLY

Very high	1
Fairly high	2
Fairly small	3

## TRANSLATION

Very small	4
Refusal (SPONTANEOUS)	5
DK	6

EB79.2 QE3

QD4: ROTATE STATEMENTS 1 TO 2

QD4: DISPLAY '98' INSTEAD OF 'REFUSAL', DISPLAY '99' INSTEAD OF 'DK'

QD4	I would like to ask you a question about how much trust you have in certain authorities or institutions that are involved in tackling undeclared work. For each of the following, please tell me if you tend to trust it or tend not to trust it.
-----	---

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		Tend to trust	Tend not to trust	Refusal (SPONTANEOUS)	DK
1	Tax and Social Security authorities (in charge of ensuring adequate payment of taxes and social security contributions)	1	2	3	4
2	Labour inspectorate (in charge of supervising and enforcing compliance with labour law)	1	2	3	4

NEW

QD5: ROTATE STATEMENTS 1 TO 5

QD5: DISPLAY '98' INSTEAD OF 'REFUSAL', DISPLAY '99' INSTEAD OF 'DK'

QD5	Now I would like to know how you assess various behaviours . For each of them, please tell me to what extent you find it acceptable or not. Please use the following scale: '1' means that you find it "absolutely unacceptable" and '10' means that you find it "absolutely acceptable"
-----	--

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

		1 Abs olut ely unac cept	2	3	4	5	6	7	8	9	10 Abs olut ely acce ptab	Refu sal (SPO NTA NEO US)	DK
--	--	---	---	---	---	---	---	---	---	---	--	--	----

TRANSLATION

1	A firm hires a private person and all or a part of the salary paid to him or her is not officially	1	2	3	4	5	6	7	8	9	10	11	12
2	A firm is hired by another firm and it does not declare its activity to tax or social	1	2	3	4	5	6	7	8	9	10	11	12
3	A private person is hired by a private household and he or she does not declare the payment received to tax or social security authorities although it should be	1	2	3	4	5	6	7	8	9	10	11	12
4	A firm is hired by a private household for work and does not declare the payment received to tax or social security	1	2	3	4	5	6	7	8	9	10	11	12
5	A private person or self-employed person evades taxes by not declaring all or part of their	1	2	3	4	5	6	7	8	9	10	11	12

EB79.2 QE20 MODIFIED

## TRANSLATION

(READ OUT) As mentioned earlier undeclared work can be related to a variety of goods and services - such as gardening, babysitting, hairdressing, and many other things.

QD6	In the last 12 months, have you paid for any goods or services where you had a good reason to assume that they included undeclared work (e.g. because there was no invoice or VAT receipt)?
-----	---

(ONE ANSWER ONLY)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB79.2 QE5

ASK QD7 TO QD9 IF CODE 1 IN QD6 (YES) - OTHERS GO TO QD10

QD7: ROTATE CODES 1 TO 13

QD7: CODES 15 AND 16 ARE EXCLUSIVE

QD7	Which of the following goods or services have you paid for during the last 12 months, where you had a good reason to believe that they included undeclared work, i.e. that the income was not declared in full to tax or social security authorities?
-----	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Babysitting	1,
Healthcare services	2,
Hairdressing or beauty treatments	3,
Cleaning or ironing	4,
Home repairs or renovations	5,
Gardening	6,
Tutoring	7,
Helping move house	8,
Passenger transport	9,
Assistance for a dependant or elderly person	10,
Administrative and clerical tasks or IT assistance	11,
Repair services (e.g. mobile phone, car)	12,
Buying food (e.g. farm produce)	13,
Buying other goods or services	14,
Refusal (SPONTANEOUS)	15,
DK	16,

EB79.2 QE6 MODIFIED

QD8: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QD8: CODES 8 AND 9 ARE EXCLUSIVE

## TRANSLATION

QD8	Among the following, could you please indicate who you paid for these goods or
-----	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Friends, colleagues or acquaintances	1,
Relatives	2,
Neighbours	3,
Other private persons or households	4,
Public service providers	5,
Firms or businesses	6,
Other (SPONTANEOUS)	7,
Refusal (SPONTANEOUS)	8,
DK	9,

EB79.2 QE8 MODIFIED

QD9: ROTATE CODES 1 TO 7

QD9: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QD9: CODES 9 AND 10 ARE EXCLUSIVE

QD9	Why did you buy these goods or services undeclared instead of buying them on the regular market?
-----	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Lower price	1,
Faster service	2,
Better quality	3,
In order to help someone who is in need of money	4,
It was a favour amongst friends, relatives or colleagues	5,
The good or service is unavailable or hard to find on the regular market	6,
You only realised afterwards that it was undeclared	7,
Other (SPONTANEOUS)	8,
Refusal (SPONTANEOUS)	9,
DK	10,

EB79.2 QE9 MODIFIED

ASK QD10 IF CODE 10 TO 18 IN D15a (EMPLOYED) - OTHERS GO TO QD16

QD10	Sometimes employers prefer to pay all or part of the salary or the remuneration (for extra work, overtime hours, the amount above the legal minimum wage or bonuses) in cash and without declaring it to tax or social security authorities. Has your employer paid you any of your income in the last 12 months in this way?
------	---

(ONE ANSWER ONLY - INTERVIEW: PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)

## TRANSLATION

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB79.2 QE10

ASK QD11 AND QD12 IF CODE 1 IN QD10 (YES)

QD11	Was this income part of the remuneration for your regular work, an extra payment (e.g. overtime, extra work or a bonus), or was it both?
------	--

(ONE ANSWER ONLY)

Part of the remuneration for your regular work	1
Overtime, extra work or a bonus	2
Both regular work and extra payment	3
Refusal (SPONTANEOUS)	4
DK	5

EB79.2 QE11

QD12	Approximately what percentage of your gross yearly income in your main job did you get this way?
------	--

(WRITE DOWN - INTERVIEWER: NO DECIMAL - IF 'DON'T REMEMBER' CODE '997' - IF 'REFUSAL' CODE '998' - IF 'DON'T KNOW' CODE '999')

%

EB79.2 QE12

ASK QD13 AND QD14 IF CODE 2 IN QD10 (NO)

QD13	Would you be open to receiving payment from your employer that you knew would not be declared to the tax authorities?
------	---

(ONE ANSWER ONLY)

Yes, for any amount	1
Yes, for small amounts	2
No	3
Refusal (SPONTANEOUS)	4
DK	5

NEW

QD14	In the last 12 months, have you refused payment from your employer because you knew it would not be declared to tax authorities?
------	--

## TRANSLATION

(ONE ANSWER ONLY)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

NEW

ASK QD15 IF CODE 10 TO 18 IN D15a (EMPLOYED)

QD15	Thinking about the organisation you work for, APPROXIMATELY how many employees does it have (including both full and part time)?
------	--

(READ OUT - ONE ANSWER ONLY)

1-4	1
5-9	2
10-19	3
20-49	4
50-99	5
100-499	6
500 or more	7
Refusal (SPONTANEOUS)	8
DK	9

EB79.2 QE13

ASK ALL

QD16	Have you yourself carried out any undeclared paid activities in the last 12 months, either on your own account or for an employer?
------	--

(ONE ANSWER ONLY - INTERVIEW: PLEASE REMIND THE INTERVIEWEE THAT ALL ANSWERS WILL REMAIN ANONYMOUS)

Yes	1
No	2
Refusal (SPONTANEOUS)	3
DK	4

EB79.2 QE14

ASK QD17 TO QD23 IF CODE 1 IN QD16, OTHERS GO TO QD24

QD17: ROTATE CODES 1 TO 9

QD17: CODES 11 AND 12 ARE EXCLUSIVE



## TRANSLATION

QD17	In which sectors did you carry out these undeclared activities on your own account or for an employer?
------	--

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

Transport	1,
Agriculture	2,
Construction	3,
Hospitality (hotel/restaurant/tourism)	4,
Personal services (childcare/elderly/cleaning)	5,
Industry and manufacturing	6,
Retail or repair services (e.g. electronics, car)	7,
Administration	8,
Education, health and social work	9,
Other sectors	10,
Refusal (SPONTANEOUS)	11,
DK	12,

NEW

QD18: ROTATE CODES 1 TO 14

QD18: CODES 16 AND 17 ARE EXCLUSIVE

QD18	Which of the following activities have you carried out undeclared in the last 12 months?
------	--

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Babysitting	1,
Assistance for a dependant or elderly person	2,
Cleaning or ironing	3,
Repairs or renovations	4,
Gardening	5,
Working as a waiter or waitress	6,
Tutoring	7,
Passenger transport	8,
Helping move house	9,
Administrative and clerical tasks or IT assistance	10,
Professional services (e.g. accounting, consulting, project management)	11,
Writing or translation services	12,
Creative, multimedia and software services (e.g. design, marketing support, web or software development)	13,
Selling food (e.g. farm produce)	14,
Selling other goods or services	15,
Refusal (SPONTANEOUS)	16,
DK	17,

EB79.2 QE15a MODIFIED

## TRANSLATION

QD19	Were any of these activities arranged through a mobile application - app - or an online tool or specialised website?
------	--

(READ OUT - ONE ANSWER ONLY)

Yes, all of them	1
Yes, some of them	2
No	3
Refusal (SPONTANEOUS)	4
DK	5

NEW

QD20: ROTATE CODES 1 TO 5

QD20: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QD20: CODES 7 AND 8 ARE EXCLUSIVE

QD20	Please could you tell me for whom you carried out these activities?
------	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

Friends, colleagues or acquaintances	1,
Relatives	2,
Neighbours	3,
Other private persons or households	4,
Firms or businesses	5,
Other (SPONTANEOUS)	6,
Refusal (SPONTANEOUS)	7,
DK	8,

EB79.2 QE16

QD21: ROTATE CODES 1 TO 15

QD21: DISPLAY '96' ON SCREEN INSTEAD OF 'OTHER'

QD21: CODES 17 AND 18 ARE EXCLUSIVE

QD21	Among the following, what were the reasons for carrying out these activities undeclared or partly undeclared?
------	---

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

The person or firm for whom you carried out this activity insisted on the non-declaration or under declaration	1,
Bureaucracy or red tape for regular activities is too complicated	2,
Bureaucracy or red tape for minor or occasional activities is too complicated	3,

## TRANSLATION

You could not find a regular job	4,
You were able to ask a higher fee for your work	5,
Both parties benefited from it	6,
Taxes or social security contributions are too high	7,
You believe that intentionally not declaring small secondary income is perfectly acceptable	8,
It was not clear whether the work needed to be declared	9,
This is common practice in your region or sector of activity	10,
This is common practice among friends, neighbours or relatives	11,
The State does not do anything for you, so why should you pay taxes	12,
It is difficult to live on social welfare benefits alone	13,
You would lose social welfare benefits if you declared your work	14,
You have no other means of income	15,
Other (SPONTANEOUS)	16,
Refusal (SPONTANEOUS)	17,
DK	18,

EB79.2 QE17

QD22 Which of the following best describes your situation?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

All of your paid activity is undeclared	1
Some of the paid activity you carry out as part of your formal job is undeclared	2
Some of the paid activity outside of your formal job and carried out at the request of your employer is undeclared	3
Some of the paid activity outside of your formal job and carried out on your own initiative is undeclared	4
Other (SPONTANEOUS)	5
Refusal (SPONTANEOUS)	6
DK	7

NEW

QD23 Would you describe your undeclared paid activities as...

(READ OUT - ONE ANSWER ONLY)

Undertaken on your own account	1
Undertaken as waged work for an employer	2
A mixture of both waged work and own-account work	3
Undertaken for a partner or family business	4
Other (SPONTANEOUS)	5
Refusal (SPONTANEOUS)	6
DK	7

NEW

## TRANSLATION

ASK QD24 IF CODE 5 TO 18 IN D15a
----------------------------------

DISPLAY CODES 1 TO 5 ONLY IF CODE 10 TO 18 IN D15a (EMPLOYED)
---

DISPLAY CODES 6 TO 10 ONLY IF CODE 5 TO 9 IN D15a (SELF-EMPLOYED)
---

QD24	Which of the following situations apply to you, if any?
------	---

(READ OUT - MULTIPLE ANSWERS POSSIBLE)
--

You are employed WITHOUT a formal written contract	1,
You receive a cash supplement to your official declared wage and the amount is always the same	2,
You receive cash supplements to your official declared wage, which vary according to professional achievements (e.g. if you meet or exceed targets)	3,
Your pay varies depending on the total number of hours worked, but only a fixed amount is declared	4,
Your pay is fixed, although you occasionally receive additional undeclared payments (e.g. holiday allowances, 13th month wage,	5,
You have only one client or a dominant one which provides at least 75% of your income	6,
You have the authority to make the most important decisions on how the business is run	7,
You get paid an agreed fee on a weekly or monthly basis	8,
You have employees	9,
You have the authority to hire or dismiss employees	10,
None of the above	11,
Other (SPONTANEOUS)	12,
Refusal (SPONTANEOUS)	13,
DK	14,

NEW BASED ON EB79.2 QE19
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ASK ALL
---------

QD25	Approximately, what percentage of the population in Ireland do you think work without declaring some or all of their income to tax or social security authorities?
------	--

(READ OUT - ONE ANSWER ONLY)
------------------------------

Less than 1%	1
1-5%	2
6-10%	3
11-20%	4
21-30%	5
31-40%	6
41-50%	7
More than 50%	8
Refusal (SPONTANEOUS)	9

# TRANSLATION

DK	10
----	----

NEW
-----

DEMOGRAPHICS
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ASK ALL
---------

D1	In political matters people talk of "the left" and "the right". How would you place your views on this scale?
----	---

(SHOW SCREEN) – (INT.: DO NOT PROMPT – IF CONTACT HESITATES, TRY AGAIN)
---

1	2	3	4	5	6	7	8	9	10
Left									Right
1	2	3	4	5	6	7	8	9	10

Refusal (SPONTANEOUS)	11
-----------------------	----

DK	12
----	----

EB91.4 D1
-----------

D7	Which of the following best corresponds to your own current situation?
----	--

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)
--

MARRIED OR REMARRIED	
Living without children	1
Living with the children of this marriage	2
Living with the children of a previous marriage	3
Living with the children of this marriage and of a previous marriage	4
NOT MARRIED, LIVING WITH A PARTNER	
Living without children	5
Living with the children of this union	6
Living with the children of a previous union	7
Living with the children of this union and of a previous union	8
NOT MARRIED, LIVING WITHOUT A PARTNER	
Living without children	9
Living with children	10
DIVORCED OR SEPARATED	
Living without children	11
Living with children	12
WIDOW	
Living without children	13
Living with children	14
Other (SPONTANEOUS)	15
Refusal (SPONTANEOUS)	16

## TRANSLATION

EB91.4 D7
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D10	Record Gender.
-----	----------------

Man	1
Woman	2

EB91.4 D10
------------

D8: CANNOT BE LARGER THAN D11
-------------------------------

D8	How old were you when you stopped full-time education?
----	--

(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT D8 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' – IF "NO EDUCATION" CODE '01' – IF "REFUSAL" CODE '98' – IF "DK" CODE '99')
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EB91.4 D8
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D25: NO ANSWERS TO BE CODED IN CODE 4
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D25	Would you say you live in a...?
-----	---------------------------------

(READ OUT)
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Rural area or village	1
Small or middle sized town	2
Large town	3
DK	4

EB91.4 D25
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D40a: MINIMUM = 01
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D40a	Could you tell me how many people aged 15 years or more live in your household, yourself included?
------	--

(WRITE DOWN)
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--	--

EB91.4 D40a
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D40b: MINIMUM = 00
--------------------

D40b	Could you tell me how many children less than 10 years old live in your household
------	---

# TRANSLATION

(WRITE DOWN)

--	--

EB91.4 D40b

D40c: MINIMUM = 00

D40c Could you tell me how many children aged 10 to 14 years old live in your household?

(WRITE DOWN)

--	--

EB91.4 D40c

D43a Do you own a fixed telephone in your household?

D43b Do you own a personal mobile telephone?

	D43a	D43b
	Fixed	Mobile
Yes	1	1
No	2	2

EB91.4 D43a D43b

D60 During the last twelve months, would you say you had difficulties to pay your bills at the end of the month...?

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

Most of the time	1
From time to time	2
Almost never never	3
Refusal (SPONTANEOUS)	4

EB91.4 D60

D62: DISPLAY '95' INSTEAD OF 'NO INTERNET ACCESS'

D62 Could you tell me if...?

(SHOW SCREEN – READ OUT – ONE ANSWER PER LINE)

# TRANSLATION

		Every day or almost every day	Two or three times a week	About once a week	Two or three times a month	Less often	Never	No Internet access (SPONTANEOUS)
--	--	-------------------------------	---------------------------	-------------------	----------------------------	------------	-------	----------------------------------

1	You use the Internet at home, in your home	1	2	3	4	5	6	7
2	You use the Internet in your place of work	1	2	3	4	5	6	7
3	You use the Internet on your mobile device (laptop, smartphone, tablet, etc.)	1	2	3	4	5	6	7
4	You use the Internet somewhere else (school, university, cyber-café, etc.)	1	2	3	4	5	6	7

EB91.4 D62

D63	Do you see yourself and your household belonging to...?
-----	---

(SHOW SCREEN – READ OUT – ONE ANSWER ONLY)

The working class of society	1
The lower middle class of society	2
The middle class of society	3
The upper middle class of society	4
The higher class of society	5
Other (SPONTANEOUS)	6
None (SPONTANEOUS)	7
Refusal (SPONTANEOUS)	8
DK	9

EB91.4 D63

READ IF D11>15

For quality control reasons, we might need to re-contact you. Do you agree to give us your first name and phone number for this purpose? Your personal data, including your address, would be then carefully handled in compliance with the European General Data Protection Regulation (GDPR) and Kantar Privacy Policy, not shared with third parties and deleted at the completion of the quality controls.

This interview was conducted within the Code of Conduct of the Market Research Society. I would like to remind you that all your replies will be treated in the strictest

SC4	Respondent agrees to give its first name and phone number
-----	---

Yes	1
No	2



## TRANSLATION

EB91.4 SC4

ASK SC5A AND SC5B IF SC4=1

SC5A Write respondent's first name

(WRITE DOWN THE FIRST NAME OF THE RESPONDENT) 1

EB91.4 SC5A

SC5B Write respondent's phone number

(WRITE DOWN THE PHONE NUMBER OF THE RESPONDENT) 1

EB91.4 SC5B

INTERVIEW PROTOCOLE

P1 Date of the interview

DAY   MONTH

EB91.4 P1

P2 Time of the beginning of the interview

INT.:USE 24 HOUR CLOCK

HOUR   MINUTES

EB91.4 P2

P3 Number of minutes the interview lasted

MINUTES

EB91.4 P3

P4 Number of persons present during the interview, including interviewer

Two (interviewer and respondent)	1
Three	2
Four	3
Five or more	4

EB91.4 P4

P5 Respondent cooperation

## TRANSLATION

Excellent	1
Fair	2
Average	3
Bad	4

EB91.4 P5

P6 Size of locality

(LOCAL CODES)

--	--

EB91.4 P6

P7 Region

(LOCAL CODES)

--	--

EB91.4 P7

P8 Postal code

--	--	--	--	--	--	--	--

EB91.4 P8

P9 Sample point number

--	--	--	--	--	--	--	--

EB91.4 P9

P10 Interviewer number

--	--	--	--	--	--	--	--

EB91.4 P10

P11 LEAVE BLANK

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EB91.4 P11

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TRANSLATION

P13			
		1	
		2	
		3	
EB91.4 P13			