

Eurobarometer ĨH.2 ... November-DecemberÁ€€€ ... ZA 7ĪI€ / ICPSR \_\_\_\_\_

# **EUROBAROMETER 94.2**

**November-December 2020**

## **BASIC BILINGUAL QUESTIONNAIRE**

**Kantar Public**

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the codebook for changes in coding schemes and for country specific answer categories (political parties, regions etc.).

RC\_TEXT0  
01A Hello, My name is ..., from (NATIONAL INSTITUTE), and I'm conducting an interview for Kantar, on behalf of one of our clients.

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EB92.3 SCO

RC\_TEXT0  
01A Bonjour Je suis.....de (NATIONAL INSTITUTE), et je mène actuellement un entretien pour Kantar, de la part de l'un de nos clients.

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EB92.3 SCO

RC\_TEXT1  
B We are looking for people aged 15 or over who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe. We would greatly appreciate your input. It should take no more than [XX] minutes.

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EB92.3 SCO

RC\_TEXT1  
B Nous recherchons des personnes âgées de 15 ans et plus, désireuses de partager leurs opinions sur l'actualité et sur des questions politiques ou sociales pour une étude que nous menons dans l'ensemble de l'Europe. Nous apprécierions vraiment votre contribution. L'entretien ne devrait pas durer plus de [XX] minutes.

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EB92.3 SCO

RE\_TEXT1  
C I would like to reassure you that the interview will take place in compliance to physical distancing rules required by the authorities. I want to confirm that I do not have any coronavirus symptoms, I have not recently returned from a high-risk area, I have not been advised to self-isolate and I have not been in touch with others who have self-isolated.

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NEW

RE\_TEXT1  
C Je souhaiterais vous rassurer sur le fait que l'entretien se déroulera dans le respect des règles de distanciation physique imposées par les autorités. Je tiens à préciser que je ne présente aucun symptôme du coronavirus, que je ne suis pas revenu(e) récemment d'une zone à risque, que l'on ne m'a pas conseillé de m'isoler et que je n'ai pas été en contact avec d'autres personnes qui se seraient isolées.

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NEW

RC\_COVI  
D1 Before I start, may I check that in the last 14 days you or anyone in your household. Have been feeling unwell or have had any coronavirus symptoms? Have been diagnosed with coronavirus? Have been in close contact with any individuals having coronavirus symptoms, or diagnosed with coronavirus? Are caring for people with coronavirus?

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

RC\_COVI  
D1 Avant que je ne commence, puis-je vérifier si au cours des 14 derniers jours vous ou l'un des membres de votre foyer...Ne vous êtes pas senti(e) bien ou avez eu l'un des symptômes du coronavirus ? Avez été diagnostiqué(e) positif/ve au coronavirus ? Avez été en contact étroit avec des individus présentant des symptômes du coronavirus, ou ayant été diagnostiqués positifs au coronavirus ? Prenez soin de personnes souffrant du coronavirus ?

|     |   |
|-----|---|
| Oui | 1 |
| Non | 2 |

CLOSE IF CODE 1 IS SELECTED

CLOSE IF CODE 1 IS SELECTED

RC\_COV D2 Can I proceed with the interview?

RC\_COV D2 Puis-je commencer le questionnaire ?

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

|     |   |
|-----|---|
| Oui | 1 |
| Non | 2 |

CLOSE IF CODE 2 IS SELECTED

CLOSE IF CODE 2 IS SELECTED

RC\_SEL1 Please note that the survey should be completed by the person in your household who has the next birthday: this is necessary to ensure everyone has equal chances to participate, for the survey to be representative of the (NATIONALITY) population. Could I speak to the person aged 15 or over who has the next birthday?

RC\_SEL1 Veuillez noter que la personne de votre foyer participant à l'enquête doit être celle qui fêtera le prochain anniversaire : c'est nécessaire pour veiller à ce que tout le monde ait les mêmes chances de participer, afin que l'enquête soit représentative de la population (NATIONALITÉ). Puis-je m'entretenir avec la personne de 15 ans ou plus qui fêtera le prochain anniversaire ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                                   |     |
|-----------------------------------|-----|
| Yes, available                    | 1   |
| No, not available                 | 2   |
| Other non-interview (SPONTANEOUS) | 996 |

|  |     |
|--|-----|
| Oui, elle est disponible                               | 1   |
| Non, elle n'est pas disponible                         | 2   |
| Autre raison de ne pas réaliser l'entretien (SPONTANÉ) | 996 |

BOOK APPOINTMENT IF CODE 2 IS SELECTED

BOOK APPOINTMENT IF CODE 2 IS SELECTED

CLOSE IF CODE 996 IS SELECTED

CLOSE IF CODE 996 IS SELECTED

SD5 How old are you?

SD5 Quel est votre âge ?

(IF "REFUSAL" CODE '999')

(IF "REFUSAL" CODE '999')

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EB92.3 SD5

EB92.3 SD5

IF 999 (REFUSAL) THEN STOP INTERVIEW

IF 999 (REFUSAL) THEN STOP INTERVIEW

ASK RC007 ONLY IF RC006=15 (YEARS OLD) - OTHERWISE GO TO RC\_TEXT001B

ASK RC007 ONLY IF RC006=15 (YEARS OLD) - OTHERWISE GO TO RC\_TEXT001B

RC007 The European General Data Protection Regulation (GDPR) only allows us to interview you if we have prior permission from one of your parents or legal guardians. Is one of you parents there at the moment? Can we speak to him/her?

- Yes 1
- No 2

EB92.3 SC1

CLOSE IF CODE 2 IS SELECTED

RC007 Le règlement européen général sur la protection des données (RGPD) nous autorisera à vous interroger uniquement si nous avons l'autorisation préalable de l'un de vos parents ou tuteurs légaux. Est-ce que l'un de vos parents est présent actuellement ? Pouvons-nous lui parler ?

- Oui 1
- Non 2

EB92.3 SC1

CLOSE IF CODE 2 IS SELECTED

RC008 Are you the parent or legal guardian of the teenager in question?

- Yes 1
- No 2

EB92.3 SC2

CLOSE IF CODE 2 IS SELECTED

RC008 Êtes-vous l'un des parents ou tuteurs légaux de l'adolescent en question ?

- Oui 1
- Non 2

EB92.3 SC2

CLOSE IF CODE 2 IS SELECTED

RC\_TEXT0 02 Today we are looking for people who are willing to share their opinions about current events and political or social issues for a study we are conducting across Europe and we would like to speak to your son/ daughter about this subject. This study may include some questions that could be considered sensitive. Your son/daughter may refuse to answer these questions at any time. I would like to reassure you that your son's/daughter's co-operation is completely voluntary and all his/her answers are confidential.

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EB92.3 SC3A

RC\_TEXT0 02 Aujourd'hui, nous recherchons des personnes désireuses de partager leurs opinions sur l'actualité et sur des questions politiques ou sociales pour une étude que nous menons dans l'ensemble de l'Europe et nous souhaiterions nous entretenir avec votre fils/fille sur ce sujet. Cette étude pourrait inclure des questions pouvant être considérées comme sensibles. Votre fils/fille peut refuser de répondre à ces questions à tout moment. J'aimerais vous assurer que la coopération de votre fils/fille est totalement volontaire et que toutes ses réponses sont confidentielles.

|  |  |
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EB92.3 SC3A

RC009 Do we have your permission to conduct this interview with your son/ daughter?

- Yes 1
- No 2

RC009 Est-ce que vous nous autorisez à mener cet entretien avec votre fils/fille ?

- Oui 1
- Non 2

EB92.3 SC3A

IF RC009=2 THEN DISPLAY THE FOLLOWING MESSAGE AND STOP THE INTERVIEW "Thank you for your time. This is the end of the interview."

RC\_TEXT0  
03B Thank you for your time. This is the end of the interview.

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EB92.3 Q1

STOP THE INTERVIEW AFTER THIS QUESTION

RC\_TEXT0  
03A Thank you. Please pass me back to your son/ daughter to continue with the interview.

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EB92.3 SC3A

Ask only if Q030 - RC009,1

RC\_TEXT0  
01BA This study may include some questions that could be considered sensitive. You may refuse to answer these questions at any time. I would like to reassure you that your co-operation is completely voluntary and all of your answers are confidential.

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NEW

RC\_TEXT0  
01BB Moreover, the collected responses will be thoroughly anonymised, and all identifiable information will be removed. The information will then be provided to our clients and published, but it will not be possible to identify any responding individuals in the data. For more information on how we collect and use your personal data, please consult (LINK)

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EB92.3 SC3A

IF RC009=2 THEN DISPLAY THE FOLLOWING MESSAGE AND STOP THE INTERVIEW "Thank you for your time. This is the end of the interview."

RC\_TEXT0  
03B Merci d'avoir pris le temps de répondre. L'entretien est terminé.

|  |  |
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EB92.3 Q1

STOP THE INTERVIEW AFTER THIS QUESTION

RC\_TEXT0  
03A Merci. Pourrais-je parler à nouveau à votre fils/fille pour poursuivre l'entretien ?

|  |  |
|--|--|
|  |  |
|--|--|

EB92.3 SC3A

Ask only if Q030 - RC009,1

RC\_TEXT0  
01BA Cette étude pourrait inclure des questions pouvant être considérées comme sensibles. Vous pouvez refuser de répondre à ces questions à tout moment. J'aimerais vous assurer que votre coopération est totalement volontaire et que toutes vos réponses sont confidentielles.

|  |  |
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|  |  |
|--|--|

NEW

RC\_TEXT0  
01BB En outre, les réponses collectées seront soigneusement anonymisées, et toutes les informations identifiables seront supprimées. Les informations seront ensuite communiquées à nos clients et publiées, mais il ne sera pas possible d'identifier les individus interrogés dans les données. Pour en savoir davantage sur la manière dont nous collectons et utilisons vos données personnelles, veuillez consulter : (LINK)

|  |  |
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RC\_TEXT0  
01BC By continuing with this interview, it means that you agree with the above terms and conditions. If you would like to check any details about the interview, I can give you the relevant number to call: (INSERT PHONE NUMBER)

|  |  |
|--|--|
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RC\_TEXT0  
01BC En poursuivant cet entretien, vous acceptez les modalités et conditions ci-dessus. Si vous souhaitez vérifier certains détails de l'entretien, je peux vous donner le numéro qu'il convient d'appeler : (INSERT PHONE NUMBER)

|  |  |
|--|--|
|  |  |
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RC005 Respondent answer

|   |   |
|---|---|
| Agree   | 1 |
| Agree, but only if there are other means of taking the survey (SPONTANEOUS) | 2 |
| Disagree  | 3 |
| The interviewer has no leaflet available (DO NOT READ OUT)                  | 4 |

EB92.3 SCO

SHOW 'RC\_TEXT001BC' on this same screen

CLOSE IF CODE 4 IS SELECTED

HIDESPECIAL CODES 2 AND 4

RC005 Réponse de la personne interrogée

|   |   |
|---|---|
| D'accord  | 1 |
| Accepte, mais uniquement s'il existe d'autres moyens de réaliser l'entretien (SPONTANÉ) | 2 |
| Pas d'accord  | 3 |
| L'enquêteur/trice n'a pas de dépliant disponible (NE PAS LIRE)                          | 4 |

EB92.3 SCO

SHOW 'RC\_TEXT001BC' on this same screen

CLOSE IF CODE 4 IS SELECTED

HIDESPECIAL CODES 2 AND 4

RC005B If you are concerned about physical distancing, we would like to assure you that we apply several protective measures. But if you prefer, we can suggest the possibility to answer our survey via Internet. Would you agree to participate in our survey online?

(ONE ANSWER ONLY)

|   |   |
|---|---|
| Agree   | 1 |
| Disagree  | 2 |
| Disagree, does not have internet access (SPONTANEOUS) | 3 |

NEW

CLOSE IF CODES 2 OR 3 ARE SELECTED

HIDESPECIAL CODE 3

RC005B Si vous vous inquiétez du respect de la distanciation physique, nous souhaitons vous rassurer sur le fait que nous appliquons différentes mesures barrière. Mais si vous préférez, nous pouvons vous offrir la possibilité de répondre à l'enquête via Internet. Seriez-vous d'accord pour participer à notre enquête en ligne ?

(ONE ANSWER ONLY)

|   |   |
|---|---|
| D'accord  | 1 |
| Pas d'accord  | 2 |
| Pas d'accord, ne dispose pas d'un accès à Internet (SPONTANÉ) | 3 |

NEW

CLOSE IF CODES 2 OR 3 ARE SELECTED

HIDESPECIAL CODE 3

RC\_TEXT0  
01C I will give you a leaflet with access credentials for online survey. It is unique for you. On this leaflet, you will find information on how to access online survey, how we handle your personal data and answers to other questions you may have. You will be also offered a small gift, which is redeemable if you complete the survey.

(READ OUT)

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|

NEW

RC\_TEXT0  
01C Je vous remettrai un dépliant avec les identifiants d'accès à l'enquête en ligne. Sur ce dépliant, vous trouverez des informations sur la manière d'accéder à l'enquête en ligne, sur la manière dont nous traitons vos données personnelles et des réponses aux autres questions que vous pourriez avoir. Nous vous offrirons également un petit cadeau, qui est échangeable si vous répondez à l'enquête.

(READ OUT)

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|

NEW

RC005C As you have been selected to participate in a random way, please note that the survey should be completed by you specifically, and not somebody else, to ensure that the study is representative of population.

(INT: PICK UP A LEAFLET, FILL IN TRACKING NUMBER AND HAND OUT TO RESPONDENT)

|                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|--------------------------|--------------------------|

NEW

ASK RC005C, ONLY IF RC005B=1

IF RC005C IS NOT FILLED, CONTINUE WITH DG\_Text002

RC005C Dans la mesure où vous avez été sélectionné(e) de manière aléatoire pour participer, veuillez noter que c'est vous spécifiquement, et personne d'autre, qui devez répondre l'enquête, pour veiller à ce que l'étude soit représentative de la population.

(INT: PICK UP A LEAFLET, FILL IN TRACKING NUMBER AND HAND OUT TO RESPONDENT)

|                          |                          |                          |                          |
|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|--------------------------|--------------------------|

NEW

ASK RC005C, ONLY IF RC005B=1

IF RC005C IS NOT FILLED, CONTINUE WITH DG\_Text002

Etext\_RCO  
05C NULL

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
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Etext\_RCO  
05C NULL

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|

RC010 What is your nationality? Please tell me the country(ies) that applies(y).

(MULTIPLE ANSWERS POSSIBLE)

- |         |    |
|---------|----|
| Belgium | 1, |
| Denmark | 2, |

RC010 Quelle est votre nationalité ? Veuillez indiquer le(s) pays qui s'applique(nt).

(MULTIPLE ANSWERS POSSIBLE)

- |          |    |
|----------|----|
| Belgique | 1, |
| Danemark | 2, |

|                    |      |
|--------------------|------|
| Germany            | 3,   |
| Greece             | 4,   |
| Spain              | 5,   |
| France             | 6,   |
| Ireland            | 7,   |
| Italy              | 8,   |
| Luxembourg         | 9,   |
| Netherlands        | 10,  |
| Portugal           | 11,  |
| NULL               | 12,  |
| Austria            | 13,  |
| Sweden             | 14,  |
| Finland            | 15,  |
| Republic of Cyprus | 16,  |
| Czechia            | 17,  |
| Estonia            | 18,  |
| Hungary            | 19,  |
| Latvia             | 20,  |
| Lithuania          | 21,  |
| Malta              | 22,  |
| Poland             | 23,  |
| Slovakia           | 24,  |
| Slovenia           | 25,  |
| Bulgaria           | 26,  |
| Romania            | 27,  |
| Croatia            | 28,  |
| NULL               | 29,  |
| NULL               | 30,  |
| NULL               | 31,  |
| NULL               | 32,  |
| NULL               | 33,  |
| NULL               | 34,  |
| Other countries    | 996, |
| Don't know         | 999, |

|                      |      |
|----------------------|------|
| Allemagne            | 3,   |
| Grèce                | 4,   |
| Espagne              | 5,   |
| France               | 6,   |
| Irlande              | 7,   |
| Italie               | 8,   |
| Luxembourg           | 9,   |
| Pays-Bas             | 10,  |
| Portugal             | 11,  |
| NULL                 | 12,  |
| Autriche             | 13,  |
| Suède                | 14,  |
| Finlande             | 15,  |
| République de Chypre | 16,  |
| Tchèque              | 17,  |
| Estonie              | 18,  |
| Hongrie              | 19,  |
| Lettonie             | 20,  |
| Lituanie             | 21,  |
| Malte                | 22,  |
| Pologne              | 23,  |
| Slovaquie            | 24,  |
| Slovénie             | 25,  |
| Bulgarie             | 26,  |
| Roumanie             | 27,  |
| Croatie              | 28,  |
| NULL                 | 29,  |
| NULL                 | 30,  |
| NULL                 | 31,  |
| NULL                 | 32,  |
| NULL                 | 33,  |
| NULL                 | 34,  |
| Autre pays           | 996, |
| Ne sait pas          | 999, |

EB92.3 Q1

CODE 996 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

EB92.3 Q1

CODE 996 CANNOT BE THE ONLY ANSWER OTHERWISE CLOSE THE INTERVIEW

ASK ITEM 29 ONLY IN TURKEY

ASK ITEM 30 ONLY IN TURKISH CYPRIOT COMMUNITY

ASK ITEM 31 ONLY IN THE REPUBLIC OF NORTH MACEDONIA

ASK ITEM 32 ONLY IN MONTENEGRO

ASK ITEM 33 ONLY IN SERBIA

ASK ITEM 34 ONLY IN ALBANIA

SD20 In one year's time, do you think that each of the following will be better, worse, or the same as today?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Better | Worse | The same | 99 |
|--|--|--------|-------|----------|----|
|--|--|--------|-------|----------|----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| 1 | Your living conditions                     | 1 | 2 | 3 | 999 |
| 2 | The situation of the (NATIONALITY) economy | 1 | 2 | 3 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

QA1 Have you recently read in the press, seen on the Internet or on television or heard on the radio something about the European Parliament?

(ONE ANSWER ONLY)

|            |     |
|------------|-----|
| Yes        | 1   |
| No         | 2   |
| Don't know | 999 |

ASK ITEM 29 ONLY IN TURKEY

ASK ITEM 30 ONLY IN TURKISH CYPRIOT COMMUNITY

ASK ITEM 31 ONLY IN THE REPUBLIC OF NORTH MACEDONIA

ASK ITEM 32 ONLY IN MONTENEGRO

ASK ITEM 33 ONLY IN SERBIA

ASK ITEM 34 ONLY IN ALBANIA

SD20 Dans un an, pensez-vous que chacun des éléments suivants sera meilleur, moins bon ou identique à aujourd'hui ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Meilleure(s)<br>) | Moins<br>bonne(s) | Identique(s)<br>) | 99 |
|--|--|-------------------|-------------------|-------------------|----|
|--|--|-------------------|-------------------|-------------------|----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| 1 | Vos conditions de vie                     | 1 | 2 | 3 | 999 |
| 2 | La situation de l'économie (NATIONALITÉ)e | 1 | 2 | 3 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

QA1 Avez-vous récemment lu dans les journaux, vu sur Internet ou à la télévision ou entendu à la radio quelque chose au sujet du Parlement européen ?

(ONE ANSWER ONLY)

|             |     |
|-------------|-----|
| Oui         | 1   |
| Non         | 2   |
| Ne sait pas | 999 |

TREND EB88.1 QA2

TREND EB88.1 QA2

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QA2 And would you say that in general the presence of EU affairs in the media has increased, decreased or stayed the same compared to 12 months ago?

QA2 Et diriez-vous qu'en général, la présence des affaires européennes dans les médias a augmenté, diminué ou est restée la même par rapport à il y a 12 mois ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                 |     |
|-----------------|-----|
| Increased       | 1   |
| Decreased       | 2   |
| Stayed the same | 3   |
| Don't know      | 999 |

|                    |     |
|--------------------|-----|
| A augmenté         | 1   |
| A diminué          | 2   |
| Est restée la même | 3   |
| Ne sait pas        | 999 |

TREND EB92.2 QB2

TREND EB92.2 QB2

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QA3 In general, do you have a very positive, fairly positive, neutral, fairly negative or very negative image of the European Parliament?

QA3 En général, diriez-vous que vous avez une image très positive, plutôt positive, neutre, plutôt négative ou très négative du Parlement européen ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                 |     |
|-----------------|-----|
| Very positive   | 1   |
| Fairly positive | 2   |
| Neutral         | 3   |
| Fairly negative | 4   |
| Very negative   | 5   |
| Don't know      | 999 |

|                 |     |
|-----------------|-----|
| Très positive   | 1   |
| Plutôt positive | 2   |
| Neutre          | 3   |
| Plutôt négative | 4   |
| Très négative   | 5   |
| Ne sait pas     | 999 |

TREND EB92.2 QB3

TREND EB92.2 QB3

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QA4 Would you personally like to see the European Parliament play a more important or less important role?

QA4 Vous-même, souhaiteriez-vous voir le Parlement européen jouer un rôle plus important ou moins important ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                |   |
|----------------|---|
| More important | 1 |
| Less important | 2 |

|                 |   |
|-----------------|---|
| Plus important  | 1 |
| Moins important | 2 |

|                         |     |
|-------------------------|-----|
| No change/ As it is now | 3   |
| Don't know              | 999 |

|                                  |     |
|----------------------------------|-----|
| Sans changement/Comme maintenant | 3   |
| Ne sait pas                      | 999 |

TREND EB92.2 QB4

TREND EB92.2 QB4

HIDESPECIAL CODES - 3-999

HIDESPECIAL CODES - 3-999

QA5 Among the following, what should be the main priorities of the European Parliament?

QA5 Parmi les mesures suivantes, quelles devraient être les principales priorités du Parlement européen ?

(SHOW SCREEN - READ OUT - MAX. 4 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 4 ANSWERS)

|   |     |
|---|-----|
| Measures to develop renewable energies and reach carbon neutrality  | 1,  |
| Measures to protect our environment and biodiversity  | 2,  |
| Measures to reduce poverty and social inequalities  | 3,  |
| Measures to strive for full employment in all EU Member States  | 4,  |
| Measures to support SMEs and strengthen the Economic and Monetary Union   | 5,  |
| Measures to accelerate the digital transformation of the industry and the economy   | 6,  |
| Measures to empower people by boosting digital skills   | 7,  |
| Measures for a stronger Europe in the world through better cooperation and trade with global players and neighbouring countries | 8,  |
| Measures to develop proper EU military and defence capabilities   | 9,  |
| Measures to improve access to quality education for all   | 10, |
| Measures to ensure strong external borders and establish a truly common European asylum system                                  | 11, |
| Measures to combat terrorism and organised crime  | 12, |
| Measures to strengthen democracy in giving EU citizens a greater role in decision-making  | 13, |

|   |     |
|---|-----|
| Mesures visant à développer les énergies renouvelables et à atteindre la neutralité carbone   | 1,  |
| Mesures visant à protéger notre environnement et la biodiversité  | 2,  |
| Mesures visant à réduire la pauvreté et les inégalités sociales   | 3,  |
| Mesures visant à atteindre le plein emploi dans tous les États membres de l'Union Européenne  | 4,  |
| Mesures visant à soutenir les PME et à renforcer l'Union économique et monétaire  | 5,  |
| Mesures visant à accélérer la transformation numérique de l'industrie et de l'économie  | 6,  |
| Mesures visant à autonomiser les personnes en développant les compétences numériques  | 7,  |
| Mesures pour une Europe plus forte dans le monde grâce à une coopération et des échanges plus efficaces avec les acteurs mondiaux et les pays voisins | 8,  |
| Mesures visant à développer des capacités militaires et de défense appropriées pour l'Union Européenne  | 9,  |
| Mesures visant à améliorer l'accès à une éducation de qualité pour tous   | 10, |
| Mesures visant à garantir des frontières extérieures solides et à établir un véritable régime d'asile européen commun                                 | 11, |
| Mesures de lutte contre le terrorisme et la criminalité organisée   | 12, |
| Mesures visant à renforcer la démocratie en donnant aux citoyens de l'Union Européenne un plus grand rôle dans la prise de décision                   | 13, |

|   |      |
|---|------|
| Measures to fight disinformation and online hate speech   | 14,  |
| Measures to provide affordable and safe food for citizens and a fair standard of living for farmers | 15,  |
| Other   | 996, |
| None  | 998, |
| Don't know  | 999, |

|  |      |
|--|------|
| Mesures visant à lutter contre la désinformation et le discours de haine en ligne  | 14,  |
| Mesures visant à garantir des denrées alimentaires sûres et abordables aux citoyens et un niveau de vie équitable aux agriculteurs | 15,  |
| Autre  | 996, |
| Aucune   | 998, |
| Ne sait pas  | 999, |

NEW

NEW

HIDESPECIAL CODES - 996-998-999

HIDESPECIAL CODES - 996-998-999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

QA6 In your opinion, which of the following values should the European Parliament defend as a matter of priority?

QA6 Parmi les valeurs suivantes, quelles sont celles qui, selon vous, devraient être défendues en priorité par le Parlement européen ?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|   |      |
|---|------|
| Equality between men and women                            | 1,   |
| The protection of minorities                              | 2,   |
| The dialogue between cultures and religions               | 3,   |
| Solidarity between EU Member States                       | 4,   |
| Solidarity between the EU and poor countries in the world | 5,   |
| The protection of human rights worldwide                  | 6,   |
| Freedom of speech   | 7,   |
| The abolition of the death penalty throughout the world   | 8,   |
| Other   | 996, |
| None  | 998, |
| Refusal   | 997, |
| Don't know  | 999, |

|  |      |
|--|------|
| L'égalité homme/ femme   | 1,   |
| La protection des minorités  | 2,   |
| Le dialogue entre les cultures et les religions                          | 3,   |
| La solidarité entre Etats membres de l'Union Européenne                  | 4,   |
| La solidarité entre l'Union Européenne et les pays pauvres dans le monde | 5,   |
| La protection des droits de l'homme partout dans le monde                | 6,   |
| La liberté d'expression  | 7,   |
| L'abolition de la peine de mort partout dans le monde                    | 8,   |
| Autre  | 996, |
| Aucune   | 998, |
| Refus  | 997, |
| Ne sait pas  | 999, |

TREND EB92.2 QB6

TREND EB92.2 QB6

HIDESPECIAL CODES - 996-997-998-999

HIDESPECIAL CODES - 996-997-998-999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

QA7 Have you already heard, read or seen anything about the Sakharov Prize for Freedom of Thought awarded by the European Parliament?

(ONE ANSWER ONLY)

|                                    |     |
|------------------------------------|-----|
| Yes, and you know what it is       | 1   |
| Yes, but you don't know what it is | 2   |
| No                                 | 3   |
| Don't know                         | 999 |

NEW

HIDESPECIAL CODES - 999

QA7 Avez-vous déjà entendu, lu ou vu quelque chose à propos du Prix Sakharov pour la liberté de l'esprit décerné par le Parlement européen ?

(ONE ANSWER ONLY)

|  |     |
|--|-----|
| Oui, et vous savez exactement ce que c'est | 1   |
| Oui, mais vous ne savez pas ce que c'est   | 2   |
| Non  | 3   |
| Ne sait pas                                | 999 |

NEW

HIDESPECIAL CODES - 999

QA8 Which of the following statements regarding the European Union is closest to your opinion?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| I'm in favour of the European Union as it has been realised so far  | 1   |
| I'm rather in favour of the European Union, but not the way it has been realised until now                  | 2   |
| I'm rather sceptical of the European Union, but could change my opinion if radical reform was brought about | 3   |
| I'm opposed to the idea of the European Union in general  | 4   |
| Don't know  | 999 |

TREND QA29 EB94.1

HIDESPECIAL CODES - 999

QA8 Quelle affirmation, parmi les suivantes, relative à l'Union européenne est la plus proche de votre opinion ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| Je suis favorable à l'Union européenne telle qu'elle a été réalisée jusqu'à aujourd'hui                                 | 1   |
| Je suis plutôt favorable à l'Union européenne, mais pas telle qu'elle a été réalisée jusqu'à aujourd'hui                | 2   |
| Je suis plutôt sceptique sur l'Union européenne, mais je pourrais changer d'avis si une réforme radicale était proposée | 3   |
| Je suis opposé(e) à l'idée de l'Union européenne en général   | 4   |
| Ne sait pas   | 999 |

TREND QA29 EB94.1

HIDESPECIAL CODES - 999

QA9 Generally speaking, do you think that (OUR COUNTRY)'s membership of the EU is...?

(READ OUT - ONE ANSWER ONLY)

|                                      |     |
|--------------------------------------|-----|
| A good thing                         | 1   |
| A bad thing                          | 2   |
| Neither a good thing nor a bad thing | 3   |
| Don't know                           | 999 |

QA9 D'une façon générale, pensez-vous que, pour (NOTRE PAYS), le fait de faire partie de l'Union européenne est ... ?

(READ OUT - ONE ANSWER ONLY)

|                                 |     |
|---------------------------------|-----|
| Une bonne chose                 | 1   |
| Une mauvaise chose              | 2   |
| Une chose ni bonne, ni mauvaise | 3   |
| Ne sait pas                     | 999 |

TREND EB94.1 QA26

HIDESPECIAL CODES - 999

QA10 Taking everything into account, would you say that (OUR COUNTRY) has on balance benefited or not from being a member of the EU?

(READ OUT - ONE ANSWER ONLY)

|               |     |
|---------------|-----|
| Benefited     | 1   |
| Not benefited | 2   |
| Don't know    | 999 |

TREND EB91.5 QF2

HIDESPECIAL CODES - 999

QA11 Which of the following are the main reasons for thinking that (OUR COUNTRY) has benefited from being a member of the EU?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|  |     |
|--|-----|
| The EU contributes to democracy in (OUR COUNTRY)   | 1,  |
| The EU contributes to maintaining peace and strengthening security                                 | 2,  |
| The EU contributes to economic growth in (OUR COUNTRY)   | 3,  |
| Membership of the EU improves co-operation between (OUR COUNTRY) and the other countries of the EU | 4,  |
| Membership of the EU improves co-operation between (OUR COUNTRY) and countries outside the EU      | 5,  |
| (NATIONALITY) people have a significant influence in decisions made at EU level                    | 6,  |
| The EU gives (NATIONALITY) people a stronger say in the world                                      | 7,  |
| The EU improves (NATIONALITY) people's standard of living  | 8,  |
| The EU helps (OUR COUNTRY) in the fight against terrorism  | 9,  |
| The EU helps (OUR COUNTRY) to tackle climate change  | 10, |

TREND EB94.1 QA26

HIDESPECIAL CODES - 999

QA10 Tout bien considéré, estimez-vous que (NOTRE PAYS) a bénéficié ou non de son appartenance à l'Union européenne ?

(READ OUT - ONE ANSWER ONLY)

|               |     |
|---------------|-----|
| Bénéficié     | 1   |
| Pas bénéficié | 2   |
| Ne sait pas   | 999 |

TREND EB91.5 QF2

HIDESPECIAL CODES - 999

QA11 Parmi les raisons suivantes, quelles sont les principales raisons qui vous font penser que (NOTRE PAYS) a bénéficié de son appartenance à l'Union européenne ?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|  |     |
|--|-----|
| L'Union européenne contribue à la démocratie en (NOTRE PAYS)   | 1,  |
| L'Union européenne contribue au maintien de la paix et au renforcement de la sécurité                                      | 2,  |
| L'Union européenne contribue à la croissance économique en (NOTRE PAYS)  | 3,  |
| L'appartenance à l'Union européenne améliore la coopération entre (NOTRE PAYS) et les autres pays de l'Union européenne    | 4,  |
| L'appartenance à l'Union européenne améliore la coopération entre (NOTRE PAYS) et les pays en dehors de l'Union européenne | 5,  |
| Les (NATIONALITÉ) ont une influence significative sur les décisions prises au sein de l'Union européenne                   | 6,  |
| L'Union européenne donne aux (NATIONALITÉ) un poids plus important dans le monde   | 7,  |
| L'Union européenne améliore le niveau de vie des (NATIONALITÉ)   | 8,  |
| L'Union européenne aide (NOTRE PAYS) à lutter contre le terrorisme   | 9,  |
| L'Union européenne aide (NOTRE PAYS) à faire face au changement climatique   | 10, |

|   |      |
|---|------|
| The EU brings (NATIONALITY) people new work opportunities | 11,  |
| You are generally in favour of the EU                     | 12,  |
| Other   | 996, |
| Don't know  | 999, |

|   |      |
|---|------|
| L'Union européenne donne aux (NATIONALITÉ) de nouvelles opportunités de travail | 11,  |
| Vous êtes d'une manière générale en faveur de l'Union européenne                | 12,  |
| Autre   | 996, |
| Ne sait pas   | 999, |

TREND EB91.5 QF3

TREND EB91.5 QF3

Ask only if Q116 - PO117,1

Ask only if Q116 - PO117,1

HIDESPECIAL CODES - 12-996-999

HIDESPECIAL CODES - 12-996-999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

|      |   |
|------|---|
| Read | The EU Member States agreed on a €750 billion economic recovery plan, including both grants (€390bn) and loans (€360bn), to address the damage caused by the coronavirus pandemic, and to invest in a green, digital, social and more resilient EU. |
|------|---|

|      |  |
|------|--|
| Read | Les États membres de l'Union Européenne ont convenu d'un plan de relance économique de 750 milliards d'euros, comprenant à la fois des subventions (390 milliards d'euros) et des prêts (360 milliards d'euros), pour faire face aux dommages causés par la pandémie de coronavirus et pour investir dans une Union Européenne verte, numérique, sociale et plus résiliente. |
|------|--|

(READ OUT)

(READ OUT)

|  |  |
|--|--|
|  |  |
|--|--|

|  |  |
|--|--|
|  |  |
|--|--|

NEW

NEW

|      |   |
|------|---|
| QA12 | To what extent you agree or disagree with the following statement: the recovery plan of the EU will allow (OUR COUNTRY)'s economy to recover more rapidly from negative effects of the coronavirus pandemic |
|------|---|

|      |  |
|------|--|
| QA12 | Dans quelle mesure êtes-vous d'accord ou non avec la déclaration suivante : le plan de relance de l'Union Européenne permettra à l'économie (NATIONALITÉ)e de se relever plus rapidement des répercussions négatives de la pandémie de coronavirus |
|------|--|

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                  |     |
|------------------|-----|
| Totally agree    | 1   |
| Tend to agree    | 2   |
| Tend to disagree | 3   |
| Totally disagree | 4   |
| Don't know       | 999 |

|                      |     |
|----------------------|-----|
| Tout à fait d'accord | 1   |
| Plutôt d'accord      | 2   |
| Plutôt pas d'accord  | 3   |
| Pas du tout d'accord | 4   |
| Ne sait pas          | 999 |

NEW

HIDESPECIAL CODES - 999

QA13a Which of the following media did you use the most in the last 7 days? Firstly?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|                        |     |
|------------------------|-----|
| TV                     | 1   |
| Radio                  | 2   |
| Written Press          | 3   |
| Websites               | 4   |
| Online social networks | 5   |
| Other                  | 996 |
| Don't know             | 999 |

NEW

HIDESPECIAL CODES - 996-999

QA13b And then?

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

|                        |      |
|------------------------|------|
| TV                     | 1,   |
| Radio                  | 2,   |
| Written Press          | 3,   |
| Websites               | 4,   |
| Online social networks | 5,   |
| Other                  | 996, |
| Don't know             | 999, |

NEW

HIDESPECIAL CODES - 996-999

EXCLUDE ANSWERS SELECTED AT PO121 EXCEPT IF CODE 996 IS SELECTED. DO NOT EXCLUDE CODE 996.

SHOW ANSWERS IN THE SAME ORDER AS PO121.

NEW

HIDESPECIAL CODES - 999

QA13a Parmi les médias suivants, lequel avez-vous le plus utilisé au cours des 7 derniers jours ? Premièrement ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|                              |     |
|------------------------------|-----|
| La télévision                | 1   |
| La radio                     | 2   |
| La presse écrite             | 3   |
| Des sites Internet           | 4   |
| Des réseaux sociaux en ligne | 5   |
| Autre                        | 996 |
| Ne sait pas                  | 999 |

NEW

HIDESPECIAL CODES - 996-999

QA13b Et ensuite ?

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

|                              |      |
|------------------------------|------|
| La télévision                | 1,   |
| La radio                     | 2,   |
| La presse écrite             | 3,   |
| Des sites Internet           | 4,   |
| Des réseaux sociaux en ligne | 5,   |
| Autre                        | 996, |
| Ne sait pas                  | 999, |

NEW

HIDESPECIAL CODES - 996-999

EXCLUDE ANSWERS SELECTED AT PO121 EXCEPT IF CODE 996 IS SELECTED. DO NOT EXCLUDE CODE 996.

SHOW ANSWERS IN THE SAME ORDER AS PO121.

QA14a Among the following, which are, if any, the main areas of disagreement between the (NATIONALITY) government and the EU? Firstly?

QA14a Parmi les domaines suivants, quels sont, le cas échéant, les principaux points de désaccord entre le Gouvernement (NATIONALITÉ) et l'Union Européenne ? Premièrement ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| Rule of law   | 1   |
| Environment, climate change                                       | 2   |
| Energy policy   | 3   |
| Migration and refugees  | 4   |
| Agriculture, food and fishery                                     | 5   |
| Public health   | 6   |
| Education, science and culture                                    | 7   |
| Foreign and security policy                                       | 8   |
| Economy and the EU Single Market                                  | 9   |
| The euro and the EU's monetary policy                             | 10  |
| Digital Single Market   | 11  |
| Minority rights (LGBTI, Roma, Disabled people, etc.)              | 12  |
| Reproductive health rights (e.g. family planning, abortion, etc.) | 13  |
| Freedom of speech   | 14  |
| Fake news and disinformation                                      | 15  |
| Other   | 996 |
| Don't know  | 999 |

|  |     |
|--|-----|
| L'État de droit  | 1   |
| L'environnement, le changement climatique  | 2   |
| La politique énergétique   | 3   |
| La migration et les réfugiés   | 4   |
| L'agriculture, l'alimentation et la pêche  | 5   |
| La santé publique  | 6   |
| L'éducation, les sciences et la culture  | 7   |
| La politique étrangère et de sécurité  | 8   |
| L'économie et le marché unique de l'Union Européenne   | 9   |
| L'euro et la politique monétaire de l'Union Européenne   | 10  |
| Le marché unique numérique   | 11  |
| Les droits des minorités (LGBTI, Roms, personnes handicapées, etc.)                              | 12  |
| Les droits en matière de santé génésique (par exemple, le planning familial, l'avortement, etc.) | 13  |
| La liberté d'expression  | 14  |
| Les fausses nouvelles et la désinformation   | 15  |
| Autre  | 996 |
| Ne sait pas  | 999 |

NEW

NEW

HIDESPECIAL CODES - 996-999

HIDESPECIAL CODES - 996-999

QA14b And then?

QA14b Et ensuite ?

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 2 ANSWERS)

|                                |    |
|--------------------------------|----|
| Rule of law                    | 1, |
| Environment, climate change    | 2, |
| Energy policy                  | 3, |
| Migration and refugees         | 4, |
| Agriculture, food and fishery  | 5, |
| Public health                  | 6, |
| Education, science and culture | 7, |

|   |    |
|---|----|
| L'État de droit                           | 1, |
| L'environnement, le changement climatique | 2, |
| La politique énergétique                  | 3, |
| La migration et les réfugiés              | 4, |
| L'agriculture, l'alimentation et la pêche | 5, |
| La santé publique                         | 6, |
| L'éducation, les sciences et la culture   | 7, |

|   |      |
|---|------|
| Foreign and security policy                                       | 8,   |
| Economy and the EU Single Market                                  | 9,   |
| The euro and the EU's monetary policy                             | 10,  |
| Digital Single Market   | 11,  |
| Minority rights (LGBTI, Roma, Disabled people, etc.)              | 12,  |
| Reproductive health rights (e.g. family planning, abortion, etc.) | 13,  |
| Freedom of speech   | 14,  |
| Fake news and disinformation                                      | 15,  |
| Other   | 996, |
| Don't know  | 999, |

|  |      |
|--|------|
| La politique étrangère et de sécurité  | 8,   |
| L'économie et le marché unique de l'Union Européenne   | 9,   |
| L'euro et la politique monétaire de l'Union Européenne   | 10,  |
| Le marché unique numérique   | 11,  |
| Les droits des minorités (LGBTI, Roms, personnes handicapées, etc.)                              | 12,  |
| Les droits en matière de santé génésique (par exemple, le planning familial, l'avortement, etc.) | 13,  |
| La liberté d'expression  | 14,  |
| Les fausses nouvelles et la désinformation   | 15,  |
| Autre  | 996, |
| Ne sait pas  | 999, |

NEW

NEW

DO NOT SHOW IF PO123 = 999

DO NOT SHOW IF PO123 = 999

HIDESPECIAL CODES - 996-999

HIDESPECIAL CODES - 996-999

EXCLUDE ANSWERS SELECTED AT PO123 EXCEPT IF CODE 996 IS SELECTED. DO NOT EXCLUDE CODE 996.

EXCLUDE ANSWERS SELECTED AT PO123 EXCEPT IF CODE 996 IS SELECTED. DO NOT EXCLUDE CODE 996.

SHOW ANSWERS IN THE SAME ORDER AS PO123.

SHOW ANSWERS IN THE SAME ORDER AS PO123.

SD15 In general, does the EU conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?

SD15 En général, l'Union européenne évoque-t-elle pour vous une image très positive, assez positive, neutre, assez négative ou très négative ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                 |     |
|-----------------|-----|
| Very positive   | 1   |
| Fairly positive | 2   |
| Neutral         | 3   |
| Fairly negative | 4   |
| Very negative   | 5   |
| Don't know      | 999 |

|                |     |
|----------------|-----|
| Très positive  | 1   |
| Assez positive | 2   |
| Neutre         | 3   |
| Assez négative | 4   |
| Très négative  | 5   |
| Ne sait pas    | 999 |

EB93.1 SE010

EB93.1 SE010

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

SD19 Over the last year, would you say that this image you have of the EU improved, got worse or stayed about the same?

SD19 Au cours de l'année écoulée, diriez-vous que cette image que vous avez de l'Union européenne s'est améliorée, s'est dégradée ou est restée à peu près la même ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|                       |     |
|-----------------------|-----|
| Improved              | 1   |
| Got worse             | 2   |
| Stayed about the same | 3   |
| Don't know            | 999 |

|                               |     |
|-------------------------------|-----|
| S'est améliorée               | 1   |
| S'est dégradée                | 2   |
| Est restée à peu près la même | 3   |
| Ne sait pas                   | 999 |

TREND EB94.1 QA27

TREND EB94.1 QA27

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QB1 How important or not is a social Europe to you personally (that is to say, a Europe that cares for \*?ECIlabeltext80, access to the labour market, fair working conditions, and social protection and inclusion)? \*?ECIlabeltext80b

QB1 Dans quelle mesure une Europe sociale est-elle importante ou non pour vous personnellement (c'est-à-dire une Europe qui se préoccupe de \*?ECIlabeltext80, de l'accès au marché du travail, des conditions de travail équitables, de la protection et de l'insertion sociales) ? \*?ECIlabeltext80b

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                      |     |
|----------------------|-----|
| Very important       | 1   |
| Fairly important     | 2   |
| Not very important   | 3   |
| Not at all important | 4   |
| Don't know           | 999 |

|                        |     |
|------------------------|-----|
| Très importante        | 1   |
| Plutôt importante      | 2   |
| Plutôt pas importante  | 3   |
| Pas du tout importante | 4   |
| Ne sait pas            | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

LR080 QUESTION TEXT "equal opportunities" SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q066 - LR080\_TEXT "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR080 QUESTION TEXT "equal opportunities" SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q066 - LR080\_TEXT "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

QB2a In your opinion, which elements are the most important for the EU's economic and social development? Firstly?

QB2a Selon vous, quels sont les éléments les plus importants pour le développement économique et social de l'Union Européenne ? Premièrement ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|  |     |
|--|-----|
| Equal opportunities and access to the labour market        | 1   |
| Fair working conditions                                    | 2   |
| Social protection and inclusion                            | 3   |
| Access to quality health care                              | 4   |
| Freedom of movement of workers and learners                | 5   |
| The standard of living of people in the EU                 | 6   |
| The quality of infrastructure in the EU                    | 7   |
| The EU's capacity for research and innovation              | 8   |
| The skills and talents of people in the EU                 | 9   |
| Environmental responsibility and climate action            | 10  |
| Rights of minorities and protection against discrimination | 11  |
| Other  | 996 |
| None   | 998 |
| Don't know   | 999 |

|   |     |
|---|-----|
| L'égalité des chances et l'accès au marché du travail                 | 1   |
| Des conditions de travail équitables                                  | 2   |
| La protection et l'insertion sociales                                 | 3   |
| L'accès à des soins de santé de qualité                               | 4   |
| La liberté de circulation des travailleurs et des apprenants          | 5   |
| Le niveau de vie des personnes dans l'Union Européenne                | 6   |
| La qualité des infrastructures dans l'Union Européenne                | 7   |
| Les capacités de l'Union Européenne pour la recherche et l'innovation | 8   |
| Les compétences et les talents des citoyens de l'Union Européenne     | 9   |
| La responsabilité environnementale et l'action pour le climat         | 10  |
| Les droits des minorités et la protection contre la discrimination    | 11  |
| Autre   | 996 |
| Aucun   | 998 |
| Ne sait pas   | 999 |

NEW

NEW

HIDESPECIAL CODES - 996, 998, 999

HIDESPECIAL CODES - 996, 998, 999

QB2b And then?

QB2b Et ensuite ?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|   |    |
|---|----|
| Equal opportunities and access to the labour market | 1, |
| Fair working conditions                             | 2, |
| Social protection and inclusion                     | 3, |
| Access to quality health care                       | 4, |
| Freedom of movement of workers and learners         | 5, |
| The standard of living of people in the EU          | 6, |
| The quality of infrastructure in the EU             | 7, |

|  |    |
|--|----|
| L'égalité des chances et l'accès au marché du travail        | 1, |
| Des conditions de travail équitables                         | 2, |
| La protection et l'insertion sociales                        | 3, |
| L'accès à des soins de santé de qualité                      | 4, |
| La liberté de circulation des travailleurs et des apprenants | 5, |
| Le niveau de vie des personnes dans l'Union Européenne       | 6, |
| La qualité des infrastructures dans l'Union Européenne       | 7, |

|  |      |
|--|------|
| The EU's capacity for research and innovation              | 8,   |
| The skills and talents of people in the EU                 | 9,   |
| Environmental responsibility and climate action            | 10,  |
| Rights of minorities and protection against discrimination | 11,  |
| Other  | 996, |
| None   | 998, |
| Don't know   | 999, |

|   |      |
|---|------|
| Les capacités de l'Union Européenne pour la recherche et l'innovation | 8,   |
| Les compétences et les talents des citoyens de l'Union Européenne     | 9,   |
| La responsabilité environnementale et l'action pour le climat         | 10,  |
| Les droits des minorités et la protection contre la discrimination    | 11,  |
| Autre   | 996, |
| Aucun   | 998, |
| Ne sait pas   | 999, |

NEW

NEW

DO NOT SHOW IF LR081a = 998,999

DO NOT SHOW IF LR081a = 998,999

HIDESPECIAL CODES - 996-998-999

HIDESPECIAL CODES - 996-998-999

EXCLUDE ANSWERS SELECTED AT LR081a EXCEPT IF CODE 996 IS SELECTED. DO NOT EXCLUDE CODE 996.

EXCLUDE ANSWERS SELECTED AT LR081a EXCEPT IF CODE 996 IS SELECTED. DO NOT EXCLUDE CODE 996.

SHOW ANSWERS IN THE SAME ORDER AS LR081a.

SHOW ANSWERS IN THE SAME ORDER AS LR081a.

QB3 And how serious a problem do you think a lack of social rights is right now? Please use a scale from 1 to 10 with '1' meaning it is "not at all a serious problem" and '10' meaning it is "an extremely serious problem".

QB3 Et dans quelle mesure, selon vous, le manque de droits sociaux est-il un problème sérieux actuellement ? Veuillez utiliser une échelle de 1 à 10, 1 signifiant "pas du tout un problème sérieux" et 10, "un problème extrêmement sérieux".

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                              |     |
|------------------------------|-----|
| Not at all a serious problem | 1   |
| 2                            | 2   |
| 3                            | 3   |
| 4                            | 4   |
| 5                            | 5   |
| 6                            | 6   |
| 7                            | 7   |
| 8                            | 8   |
| 9                            | 9   |
| An extremely serious problem | 10  |
| Don't know                   | 999 |

|                                 |     |
|---------------------------------|-----|
| Pas du tout un problème sérieux | 1   |
| 2                               | 2   |
| 3                               | 3   |
| 4                               | 4   |
| 5                               | 5   |
| 6                               | 6   |
| 7                               | 7   |
| 8                               | 8   |
| 9                               | 9   |
| Un problème extrêmement sérieux | 10  |
| Ne sait pas                     | 999 |

NEW

HIDESPECIAL CODES - 999

QB4 For each of the following areas, please indicate if you believe that more decision-making should take place at European level or on the contrary, that less decision-making should take place at European level.

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | More decision - making at a European | Less decision - making at a European | 3 | 99 |
|--|--|--------------------------------------|--------------------------------------|---|----|
|--|--|--------------------------------------|--------------------------------------|---|----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| 1 | Dealing with health issues                               | 1 | 2 | 3 | 999 |
| 2 | Dealing with social security issues                      | 1 | 2 | 3 | 999 |
| 3 | Supporting education, training and skills                | 1 | 2 | 3 | 999 |
| 4 | Promoting equal treatment of women and men               | 1 | 2 | 3 | 999 |
| 5 | Protecting the environment and reducing climate change   | 1 | 2 | 3 | 999 |
| 6 | Stimulating sustainable investment and job creation      | 1 | 2 | 3 | 999 |
| 7 | Promoting digitalisation and automation                  | 1 | 2 | 3 | 999 |
| 8 | Promoting decent working conditions in the EU and abroad | 1 | 2 | 3 | 999 |

EB89.2 QA28 MODIFIED (STATEMENT 6 AND 9), EB88.1 QC7 MODIFIED (STATEMENT 8)

CAPI:

NEW

HIDESPECIAL CODES - 999

QB4 Pour chacun des domaines suivants, veuillez indiquer si vous pensez que davantage de décisions devraient être prises au niveau européen ou, au contraire, que moins de décisions devraient être prises au niveau européen.

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Davantage de décisions au niveau européen | Moins de décisions au niveau européen | 3 | 99 |
|--|--|---|---------------------------------------|---|----|
|--|--|---|---------------------------------------|---|----|

|   |   |   |   |   |     |
|---|---|---|---|---|-----|
| 1 | Traiter les questions de santé  | 1 | 2 | 3 | 999 |
| 2 | Traiter les questions relatives à la sécurité sociale                                 | 1 | 2 | 3 | 999 |
| 3 | Soutenir l'éducation, la formation et les compétences                                 | 1 | 2 | 3 | 999 |
| 4 | Promouvoir l'égalité de traitement entre les femmes et les hommes                     | 1 | 2 | 3 | 999 |
| 5 | Protéger l'environnement et réduire le changement climatique                          | 1 | 2 | 3 | 999 |
| 6 | Stimuler l'investissement durable et la création d'emplois                            | 1 | 2 | 3 | 999 |
| 7 | Promouvoir la transition numérique et l'automatisation                                | 1 | 2 | 3 | 999 |
| 8 | Promouvoir des conditions de travail décentes dans l'Union Européenne et à l'étranger | 1 | 2 | 3 | 999 |

EB89.2 QA28 MODIFIED (STATEMENT 6 AND 9), EB88.1 QC7 MODIFIED (STATEMENT 8)

CAPI:

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

- DISPLAY '3' ON SCREEN INSTEAD OF 'No change is needed/as it is now'

CAWI:

- HIDESPECIAL CODES - 3-999

ROTATE RESPONSE LIST

QB5 In 2017 the EU proclaimed the European Pillar of Social Rights, which sets out 20 key principles and rights to support fair and well-functioning labour markets and welfare systems in the EU. Have you ever heard, read, or seen anything about the European Pillar of Social Rights before this interview?

(READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| Yes, and you know what it is              | 1   |
| Yes, but you don't really know what it is | 2   |
| No  | 3   |
| Don't know                                | 999 |

NEW

HIDESPECIAL CODES - 999

QB6 To what extent do you agree or disagree with the following statements about the European Pillar of Social Rights?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |               |               |                  |                  |    |
|--|--|---------------|---------------|------------------|------------------|----|
|  |  | Totally agree | Tend to agree | Tend to disagree | Totally disagree | 99 |
|--|--|---------------|---------------|------------------|------------------|----|

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

- DISPLAY '3' ON SCREEN INSTEAD OF 'No change is needed/as it is now'

CAWI:

- HIDESPECIAL CODES - 3-999

ROTATE RESPONSE LIST

QB5 En 2017, l'Union Européenne a proclamé le socle européen des droits sociaux, qui définit 20 principes et droits fondamentaux devant contribuer au bon fonctionnement et à l'équité des marchés du travail et des systèmes de protection sociale dans l'UE. Avez-vous déjà entendu, lu ou vu quelque chose à propos du socle européen des droits sociaux avant cet entretien ?

(READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| Oui, et vous savez exactement ce que c'est        | 1   |
| Oui, mais vous ne savez pas vraiment ce que c'est | 2   |
| Non   | 3   |
| Ne sait pas                                       | 999 |

NEW

HIDESPECIAL CODES - 999

QB6 Dans quelle mesure êtes-vous d'accord ou non avec les déclarations suivantes concernant le socle européen des droits sociaux ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |                      |                 |                     |                      |    |
|--|--|----------------------|-----------------|---------------------|----------------------|----|
|  |  | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | 99 |
|--|--|----------------------|-----------------|---------------------|----------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | This initiative will strengthen employment and social inclusion in the EU as a whole                                   | 1 | 2 | 3 | 4 | 999 |
| 2 | The success of the European Pillar of Social Rights will depend on the implementation of these rights in (OUR COUNTRY) | 1 | 2 | 3 | 4 | 999 |

NEW

ASK ONLY IF LR084 = CODES 1, 2

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

|     |   |
|-----|---|
| QB7 | Generally speaking, do you think that in the future social rights issues will play a more important, less important or about the same role in building a stronger EU? |
|-----|---|

(READ OUT - ONE ANSWER ONLY)

|                |     |
|----------------|-----|
| More important | 1   |
| Less important | 2   |
| About the same | 3   |
| Don't know     | 999 |

NEW

HIDESPECIAL CODES - 999

|     |  |
|-----|--|
| QB8 | Which of the following would you consider to be the most important for the future of Europe? |
|-----|--|

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|   |    |
|---|----|
| Education, training and lifelong learning | 1, |
| Gender equality                           | 2, |
| Equal opportunities *?LR087_EOlabeltext   | 3, |

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Cette initiative renforcera l'emploi et l'inclusion sociale dans l'ensemble de l'Union Européenne      | 1 | 2 | 3 | 4 | 999 |
| 2 | Le succès du socle européen des droits sociaux dépendra de l'application de ces droits en (NOTRE PAYS) | 1 | 2 | 3 | 4 | 999 |

NEW

ASK ONLY IF LR084 = CODES 1, 2

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

|     |   |
|-----|---|
| QB7 | D'une manière générale, pensez-vous que les questions relatives aux droits sociaux joueront à l'avenir un rôle plus important, moins important ou à peu près le même dans la construction d'une Union Européenne plus forte ? |
|-----|---|

(READ OUT - ONE ANSWER ONLY)

|                    |     |
|--------------------|-----|
| Plus important     | 1   |
| Moins important    | 2   |
| A peu près le même | 3   |
| Ne sait pas        | 999 |

NEW

HIDESPECIAL CODES - 999

|     |   |
|-----|---|
| QB8 | Quels domaines, parmi les suivants, vous semblent les plus importants pour l'avenir de l'Europe ? |
|-----|---|

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|   |    |
|---|----|
| L'éducation, la formation et l'apprentissage tout au long de la vie | 1, |
| L'égalité des sexes   | 2, |
| L'égalité des chances *?LR087_EOlabeltext                           | 3, |

|  |      |
|--|------|
| Active support to employment                                 | 4,   |
| Wages  | 5,   |
| Social dialogue and involvement of workers *?LR087_Slabetext | 6,   |
| Work-life balance  | 7,   |
| Health and safety at work                                    | 8,   |
| Childcare and support for children                           | 9,   |
| Social protection  | 10,  |
| Minimum income *?LR087_Mlabetext                             | 11,  |
| Old age income and pensions                                  | 12,  |
| Health care  | 13,  |
| Inclusion of persons with disabilities                       | 14,  |
| Housing and assistance for the homeless                      | 15,  |
| Other  | 996, |
| None   | 998, |
| Don't know   | 999, |

|   |      |
|---|------|
| Le soutien actif à l'emploi   | 4,   |
| Les salaires  | 5,   |
| Le dialogue social et la participation des travailleurs *?LR087_Slabetext | 6,   |
| L'équilibre entre vie professionnelle et vie privée                       | 7,   |
| La santé et la sécurité au travail  | 8,   |
| La garde d'enfants et les aides relatives aux enfants                     | 9,   |
| La protection sociale   | 10,  |
| Le revenu minimum *?LR087_Mlabetext                                       | 11,  |
| Les revenus et les pensions de vieillesse                                 | 12,  |
| Les soins de santé  | 13,  |
| L'inclusion des personnes handicapées                                     | 14,  |
| Le logement et l'aide aux sans-abri                                       | 15,  |
| Autre   | 996, |
| Aucun   | 998, |
| Ne sait pas   | 999, |

NEW

NEW

HIDESPECIAL CODES - 996, 998, 999

HIDESPECIAL CODES - 996, 998, 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

LR087 ITEM 3 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q075 - LRO87\_EO "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR087 ITEM 3 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q075 - LRO87\_EO "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR087 ITEM 6 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q076 - LRO87\_SI "Social dialogue and involvement of workers: The social partners shall be consulted on the design and implementation of economic, employment and social policies according to national practices. (...). Workers or their representatives have the right to be informed and consulted in good time on matters relevant to them, in particular on the transfer, restructuring and merger of undertakings and on collective redundancies."

LR087 ITEM 6 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q076 - LRO87\_SI "Social dialogue and involvement of workers: The social partners shall be consulted on the design and implementation of economic, employment and social policies according to national practices. (...). Workers or their representatives have the right to be informed and consulted in good time on matters relevant to them, in particular on the transfer, restructuring and merger of undertakings and on collective redundancies."

LR087 ITEM 11 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q077 - LR087\_MI "Minimum income: Everyone lacking sufficient resources has the right to adequate minimum income benefits ensuring a life in dignity at all stages of life, and effective access to enabling goods and services."

LR087 ITEM 11 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q077 - LR087\_MI "Minimum income: Everyone lacking sufficient resources has the right to adequate minimum income benefits ensuring a life in dignity at all stages of life, and effective access to enabling goods and services."

QB9 In which of the following areas do you think the (NATIONALITY) government should take action to prepare the future of Europe?

QB9 Dans quels domaines, parmi les suivants, pensez-vous que le Gouvernement (NATIONALITÉ) devrait agir pour préparer l'avenir de l'Europe ?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|  |      |
|--|------|
| Education, training and lifelong learning                      | 1,   |
| Gender equality  | 2,   |
| Equal opportunities *?LR087_EOlabeltext                        | 3,   |
| Active support to employment                                   | 4,   |
| Wages  | 5,   |
| Social dialogue and involvement of workers *?LR087_Sllabeltext | 6,   |
| Work-life balance  | 7,   |
| Health and safety at work                                      | 8,   |
| Childcare and support for children                             | 9,   |
| Social protection  | 10,  |
| Minimum income *?LR087_Mllabeltext                             | 11,  |
| Old age income and pensions                                    | 12,  |
| Health care  | 13,  |
| Inclusion of persons with disabilities                         | 14,  |
| Housing and assistance for the homeless                        | 15,  |
| Other  | 996, |
| None   | 998, |
| Don't know   | 999, |

|   |      |
|---|------|
| L'éducation, la formation et l'apprentissage tout au long de la vie         | 1,   |
| L'égalité des sexes   | 2,   |
| L'égalité des chances *?LR087_EOlabeltext                                   | 3,   |
| Le soutien actif à l'emploi   | 4,   |
| Les salaires  | 5,   |
| Le dialogue social et la participation des travailleurs *?LR087_Sllabeltext | 6,   |
| L'équilibre entre vie professionnelle et vie privée                         | 7,   |
| La santé et la sécurité au travail  | 8,   |
| La garde d'enfants et les aides relatives aux enfants                       | 9,   |
| La protection sociale   | 10,  |
| Le revenu minimum *?LR087_Mllabeltext                                       | 11,  |
| Les revenus et les pensions de vieillesse                                   | 12,  |
| Les soins de santé  | 13,  |
| L'inclusion des personnes handicapées                                       | 14,  |
| Le logement et l'aide aux sans-abri   | 15,  |
| Autre   | 996, |
| Aucun   | 998, |
| Ne sait pas   | 999, |

NEW

NEW

HIDESPECIAL CODES - 996, 998, 999

HIDESPECIAL CODES - 996, 998, 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

LR088 ITEM 3 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q079 - LRO88\_EO "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR088 ITEM 3 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q079 - LRO88\_EO "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR088 ITEM 6 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q080 - LRO88\_SI "Social dialogue and involvement of workers: The social partners shall be consulted on the design and implementation of economic, employment and social policies according to national practices. (...). Workers or their representatives have the right to be informed and consulted in good time on matters relevant to them, in particular on the transfer, restructuring and merger of undertakings and on collective redundancies."

LR088 ITEM 6 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q080 - LRO88\_SI "Social dialogue and involvement of workers: The social partners shall be consulted on the design and implementation of economic, employment and social policies according to national practices. (...). Workers or their representatives have the right to be informed and consulted in good time on matters relevant to them, in particular on the transfer, restructuring and merger of undertakings and on collective redundancies."

LR088 ITEM 11 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q081 - LRO88\_MI "Minimum income: Everyone lacking sufficient resources has the right to adequate minimum income benefits ensuring a life in dignity at all stages of life, and effective access to enabling goods and services."

LR088 ITEM 11 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q081 - LRO88\_MI "Minimum income: Everyone lacking sufficient resources has the right to adequate minimum income benefits ensuring a life in dignity at all stages of life, and effective access to enabling goods and services."

QB10 In which of the following areas do you think the European Union should take action to prepare the future of Europe?

QB10 Dans quels domaines, parmi les suivants, pensez-vous que l'Union européenne devrait agir pour préparer l'avenir de l'Europe ?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|  |    |
|--|----|
| Education, training and lifelong learning                      | 1, |
| Gender equality  | 2, |
| Equal opportunities *?LR087_EOlabeltext                        | 3, |
| Active support to employment                                   | 4, |
| Wages  | 5, |
| Social dialogue and involvement of workers *?LR087_SIlabletext | 6, |
| Work-life balance  | 7, |
| Health and safety at work                                      | 8, |

|   |    |
|---|----|
| L'éducation, la formation et l'apprentissage tout au long de la vie         | 1, |
| L'égalité des sexes   | 2, |
| L'égalité des chances *?LR087_EOlabeltext                                   | 3, |
| Le soutien actif à l'emploi   | 4, |
| Les salaires  | 5, |
| Le dialogue social et la participation des travailleurs *?LR087_SIlabletext | 6, |
| L'équilibre entre vie professionnelle et vie privée                         | 7, |
| La santé et la sécurité au travail  | 8, |

|   |      |
|---|------|
| Childcare and support for children      | 9,   |
| Social protection                       | 10,  |
| Minimum income *?LR087_Mllabeltext      | 11,  |
| Old age income and pensions             | 12,  |
| Health care                             | 13,  |
| Inclusion of persons with disabilities  | 14,  |
| Housing and assistance for the homeless | 15,  |
| Other                                   | 996, |
| None                                    | 998, |
| Don't know                              | 999, |

|   |      |
|---|------|
| La garde d'enfants et les aides relatives aux enfants | 9,   |
| La protection sociale                                 | 10,  |
| Le revenu minimum *?LR087_Mllabeltext                 | 11,  |
| Les revenus et les pensions de vieillesse             | 12,  |
| Les soins de santé                                    | 13,  |
| L'inclusion des personnes handicapées                 | 14,  |
| Le logement et l'aide aux sans-abri                   | 15,  |
| Autre   | 996, |
| Aucun   | 998, |
| Ne sait pas   | 999, |

NEW

NEW

HIDESPECIAL CODES - 996, 998, 999

HIDESPECIAL CODES - 996, 998, 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

LR089 ITEM 3 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q083 - LRO89\_EO "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR089 ITEM 3 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q083 - LRO89\_EO "Equal opportunities: Regardless of gender, racial or ethnic origin, religion or belief, disability, age or sexual orientation, everyone has the right to equal treatment and opportunities regarding employment, social protection, education, and access to goods and services available to the public."

LR089 ITEM 6 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q084 - LRO89\_SI "Social dialogue and involvement of workers: The social partners shall be consulted on the design and implementation of economic, employment and social policies according to national practices. (...). Workers or their representatives have the right to be informed and consulted in good time on matters relevant to them, in particular on the transfer, restructuring and merger of undertakings and on collective redundancies."

LR089 ITEM 6 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q084 - LRO89\_SI "Social dialogue and involvement of workers: The social partners shall be consulted on the design and implementation of economic, employment and social policies according to national practices. (...). Workers or their representatives have the right to be informed and consulted in good time on matters relevant to them, in particular on the transfer, restructuring and merger of undertakings and on collective redundancies."

LR089 ITEM 11 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q085 - LRO89\_MI "Minimum income: Everyone lacking sufficient resources has the right to adequate minimum income benefits ensuring a life in dignity at all stages of life, and effective access to enabling goods and services."

LR089 ITEM 11 SHOULD BE PROGRAMMED AS "POPOVER" TO SHOW THE TEXT IN Q085 - LRO89\_MI "Minimum income: Everyone lacking sufficient resources has the right to adequate minimum income benefits ensuring a life in dignity at all stages of life, and effective access to enabling goods and services."

QB11 Thinking forward to 2030, do you believe there will be a more social Europe (that is to say, a Europe that takes care of equal opportunities, access to the labour market, fair working conditions, and social protection and inclusion)?

QB11 À l'horizon 2030, pensez-vous qu'il y aura une Europe plus sociale (c'est-à-dire une Europe qui veille à l'égalité des chances, à l'accès au marché du travail, à des conditions de travail équitables, à la protection et à l'insertion sociales) ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                     |     |
|---------------------|-----|
| Yes, definitely     | 1   |
| Yes, to some extent | 2   |
| No, not really      | 3   |
| No, not at all      | 4   |
| Don't know          | 999 |

|                   |     |
|-------------------|-----|
| Oui, tout à fait  | 1   |
| Oui, plutôt       | 2   |
| Non, pas vraiment | 3   |
| Non, pas du tout  | 4   |
| Ne sait pas       | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

SD9 Do you own a fixed telephone in your household?

SD9 Possédez-vous un téléphone fixe dans votre foyer ?

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

|     |   |
|-----|---|
| Oui | 1 |
| Non | 2 |

EB92.3 SD9a

EB92.3 SD9a

SD9 Do you own a personal mobile telephone?

SD9 Possédez-vous un téléphone mobile GSM portable personnel ?

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

|     |   |
|-----|---|
| Oui | 1 |
| Non | 2 |

EB92.3 SD9b

EB92.3 SD9b

SD9 Do you have an Internet connection at home?

SD9 Disposez-vous d'une connexion Internet à la maison ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

|     |   |
|-----|---|
| Oui | 1 |
| Non | 2 |

NEW

NEW

SD11 Could you tell me if...?

SD11 Pouvez-vous me dire si ... ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|   |   | Every day or almost | Two or three times a week | About once a week | Two or three times a month | Less often | Never | 95 |
|---|---|---------------------|---------------------------|-------------------|----------------------------|------------|-------|----|
| 1 | You use the Internet at home, in your home                                    | 1                   | 2                         | 3                 | 4                          | 5          | 6     | 7  |
| 2 | You use the Internet in your place of work                                    | 1                   | 2                         | 3                 | 4                          | 5          | 6     | 7  |
| 3 | You use the Internet on your mobile device (laptop, smartphone, tablet, etc.) | 1                   | 2                         | 3                 | 4                          | 5          | 6     | 7  |
| 4 | You use the Internet somewhere else (school, university, cyber-café, etc.)    | 1                   | 2                         | 3                 | 4                          | 5          | 6     | 7  |

EB92.3 SD11

CAPI: DISPLAY '95' ON SCREEN INSTEAD OF "No Internet access"

CAWI: HIDESPECIAL CODES - 7

|      |   |
|------|---|
| TXT1 | By service bundle, we mean a package offering a combination of at least two electronic communication services (or a combination of at least one electronic communication service with one or more services such as TV channels) from the same provider at an overall price. |
|------|---|

(READ OUT)

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|

NEW

|     |   |
|-----|---|
| QC1 | *?SingleResp_Error1<br> Has your household subscribed to two or more of the following services as part of a bundle? |
|-----|---|

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|   |  | Tous les jours ou | Deux ou trois fois | Envir on une fois | Deux ou trois fois | Moin s souvent | Jama is | 95 |
|---|--|-------------------|--------------------|-------------------|--------------------|----------------|---------|----|
| 1 | Vous utilisez Internet chez vous, à votre domicile   | 1                 | 2                  | 3                 | 4                  | 5              | 6       | 7  |
| 2 | Vous utilisez Internet sur votre lieu de travail   | 1                 | 2                  | 3                 | 4                  | 5              | 6       | 7  |
| 3 | Vous utilisez Internet sur votre appareil mobile (ordinateur portable, smartphone, tablette, etc.) | 1                 | 2                  | 3                 | 4                  | 5              | 6       | 7  |
| 4 | Vous utilisez Internet ailleurs (école, université, cyber-cafés, etc.)                             | 1                 | 2                  | 3                 | 4                  | 5              | 6       | 7  |

EB92.3 SD11

CAPI: DISPLAY '95' ON SCREEN INSTEAD OF "No Internet access"

CAWI: HIDESPECIAL CODES - 7

|      |   |
|------|---|
| TXT1 | Une offre groupée est un ensemble d'au moins deux services de communication électronique (ou une combinaison d'au moins un service de communication électronique avec un ou plusieurs services comme des chaînes de télévision) proposé par un même fournisseur à un prix global. |
|------|---|

(READ OUT)

|                          |                          |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
|--------------------------|--------------------------|

NEW

|     |   |
|-----|---|
| QC1 | *?SingleResp_Error1<br> Votre ménage a-t-il souscrit à deux ou plusieurs des services suivants faisant partie d'une offre groupée ? |
|-----|---|

(READ OUT - MULTIPLE ANSWERS POSSIBLE)

|   |      |
|---|------|
| No, we have not bought services as part of a bundle | 1,   |
| Yes, fixed line telephone                           | 2,   |
| Yes, mobile telephone                               | 3,   |
| Yes, fixed Internet access                          | 4,   |
| Yes, mobile Internet access                         | 5,   |
| Yes, television channels                            | 6,   |
| Yes, music streaming services                       | 7,   |
| Yes, video streaming or video-on-demand services    | 8,   |
| Other   | 996, |
| Don't know  | 999, |

|  |      |
|--|------|
| Non, nous n'avons pas souscrit à des services faisant partie d'une offre groupée | 1,   |
| Oui, de la téléphonie fixe   | 2,   |
| Oui, de la téléphonie mobile   | 3,   |
| Oui, un accès à Internet par ligne fixe  | 4,   |
| Oui, un accès à Internet par mobile  | 5,   |
| Oui, des chaînes de télévision   | 6,   |
| Oui, des services de musique en streaming  | 7,   |
| Oui, des services de vidéo en streaming ou de vidéo à la demande                 | 8,   |
| Autre  | 996, |
| Ne sait pas  | 999, |

EB87.2 QB5

EB87.2 QB5

HIDESPECIAL CODES 996, 999

HIDESPECIAL CODES 996, 999

QC2 Have you or someone in your household changed bundle service provider?

QC2 Avez-vous, ou une personne dans votre foyer a-t-elle changé de fournisseur d'offre groupée ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| Yes, within the last year                     | 1   |
| Yes, between one and two years ago            | 2   |
| Yes, between more than two and five years ago | 3   |
| Yes, more than five years ago                 | 4   |
| No, never                                     | 5   |
| Don't know                                    | 999 |

|  |     |
|--|-----|
| Oui, l'année dernière                          | 1   |
| Oui, il y a entre un et deux ans               | 2   |
| Oui, il y a entre plus de deux ans et cinq ans | 3   |
| Oui, il y a plus de cinq ans                   | 4   |
| Non, jamais                                    | 5   |
| Ne sait pas                                    | 999 |

EB87.2 QB6 MODIFIED

EB87.2 QB6 MODIFIED

ASK ONLY IF AT LEAST 2 OF THE FOLLOWING CODES AT CM001 ARE SELECTED - CODES 2,3,4,5,6,7,8,996

ASK ONLY IF AT LEAST 2 OF THE FOLLOWING CODES AT CM001 ARE SELECTED - CODES 2,3,4,5,6,7,8,996

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QC3 When you changed your bundle service provider, did you experience any of the following problems?

QC3 Lorsque vous avez changé de fournisseur d'offre groupée, avez-vous rencontré l'un des problèmes suivants ?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

|  |      |
|--|------|
| There was a temporary loss of services of one day or more  | 1,   |
| You lost your personal e-mails and online content  | 2,   |
| It took some days for all the new services to work properly  | 3,   |
| You had to change equipment, which was not initially planned   | 4,   |
| You had to pay a penalty to your former service provider because you terminated your contract before it came to an end | 5,   |
| For a while you had to pay for the new and old bundle at the same time   | 6,   |
| Other  | 996, |
| None   | 998, |
| Don't know   | 999, |

|  |      |
|--|------|
| Il y a eu une perte temporaire de services pendant une journée ou plus   | 1,   |
| Vous avez perdu vos e-mails et contenus personnels en ligne  | 2,   |
| Il a fallu plusieurs jours pour que tous les nouveaux services fonctionnent correctement                                   | 3,   |
| Vous avez dû changer de matériel, ce qui n'était pas prévu initialement  | 4,   |
| Vous avez dû payer une pénalité à votre ancien fournisseur de services car vous avez résilié votre contrat avant son terme | 5,   |
| Pendant un certain temps, vous avez dû payer à la fois la nouvelle offre groupée et l'ancienne                             | 6,   |
| Autre  | 996, |
| Aucun  | 998, |
| Ne sait pas  | 999, |

EB87.2 QB7

EB87.2 QB7

ASK ONLY IF CM002 = CODES 1,2,3,4

ASK ONLY IF CM002 = CODES 1,2,3,4

HIDESPECIAL CODES - 996-998-999

HIDESPECIAL CODES - 996-998-999

QC4 \*?SingleResp\_Error3<br> Did the COVID-19 pandemic and more specifically, the restriction measures, including lockdown, lead you to adjust your household internet subscription?

QC4 \*?SingleResp\_Error3<br> La pandémie de COVID-19 et plus spécifiquement les mesures de restriction, notamment le confinement, vous ont-elles amené(e) à ajuster votre abonnement Internet à la maison ?

(MULTIPLE ANSWERS POSSIBLE - RESPONSES 1, 5, AND 9 ARE EXCLUSIVE)

(MULTIPLE ANSWERS POSSIBLE - RESPONSES 1, 5, AND 9 ARE EXCLUSIVE)

|  |    |
|--|----|
| No, you did not make any changes   | 1, |
| Yes, you subscribed to a higher speed with the same provider   | 2, |
| Yes, you subscribed to a higher volume with the same provider  | 3, |
| Yes, you subscribed to additional services in the bundle with the same provider                                | 4, |
| Yes, you changed provider, but the subscribed services remained largely the same as your previous subscription | 5, |

|  |    |
|--|----|
| Non, vous n'avez fait aucun changement   | 1, |
| Oui, vous avez souscrit un débit supérieur auprès du même fournisseur  | 2, |
| Oui, vous avez souscrit un volume supérieur auprès du même fournisseur   | 3, |
| Oui, vous avez souscrit des services complémentaires dans l'offre groupée du même fournisseur  | 4, |
| Oui, vous avez changé de fournisseur, mais les services souscrits sont restés en grande partie les mêmes que dans votre abonnement précédent | 5, |

|   |      |
|---|------|
| Yes, you changed provider and subscribed to a higher internet speed compared with the previous subscription           | 6,   |
| Yes, you changed provider and subscribed to a higher internet volume compared with the previous subscription          | 7,   |
| Yes, you changed provider and subscribed to additional services in the bundle compared with the previous subscription | 8,   |
| You did make changes, but it was not motivated by the COVID-19 pandemic   | 9,   |
| Do not have an internet subscription in your household  | 10,  |
| Don't know  | 999, |

|   |      |
|---|------|
| Oui, vous avez changé de fournisseur et souscrit un débit Internet supérieur par rapport à l'abonnement précédent                           | 6,   |
| Oui, vous avez changé de fournisseur et souscrit un volume Internet supérieur par rapport à l'abonnement précédent                          | 7,   |
| Oui, vous avez changé de fournisseur et souscrit des services complémentaires dans l'offre groupée par rapport à votre abonnement précédent | 8,   |
| Vous avez fait des changements, mais ils n'étaient pas motivés par la pandémie de COVID-19  | 9,   |
| Vous n'avez pas d'abonnement Internet à la maison   | 10,  |
| Ne sait pas   | 999, |

NEW

NEW

ONLY ASK IF SE063C = CODE 1

ONLY ASK IF SE063C = CODE 1

HIDESPECIAL CODES 10-999

HIDESPECIAL CODES 10-999

QC5 Thinking about your internet connection at home, to what extent are you satisfied or not with the following?

QC5 En réfléchissant à votre connexion Internet à la maison, dans quelle mesure êtes-vous satisfait(e) ou non des points suivants ?

(SHOW SCREEN WITH SCALE - READ OUT - ONE ANSWER PER LINE)

(SHOW SCREEN WITH SCALE - READ OUT - ONE ANSWER PER LINE)

|   |                | Very satisfied | Fairly satisfied | Not very satisfied | Not at all satisfied | 97 | 99  |
|---|----------------|----------------|------------------|--------------------|----------------------|----|-----|
| 1 | Download speed | 1              | 2                | 3                  | 4                    | 5  | 999 |
| 2 | Upload speed   | 1              | 2                | 3                  | 4                    | 5  | 999 |

|   |                           | Très satisfait(e) | Plutôt satisfait(e) | Plutôt pas satisfait(e) | Pas du tout satisfait | 97 | 99  |
|---|---------------------------|-------------------|---------------------|-------------------------|-----------------------|----|-----|
| 1 | Vitesse de téléchargement | 1                 | 2                   | 3                       | 4                     | 5  | 999 |
| 2 | Vitesse d'envoi           | 1                 | 2                   | 3                       | 4                     | 5  | 999 |

NEW

NEW

ONLY ASK IF SE063C = CODE 1

ONLY ASK IF SE063C = CODE 1

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

CAPI:

CAPI:

- DISPLAY '97' ON SCREEN INSTEAD OF 'Does not apply'

- DISPLAY '97' ON SCREEN INSTEAD OF 'Does not apply'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI:

- HIDESPECIAL CODES - 5-999

QC6 What telephone number you would call in the event of an emergency; for example, if someone needs urgent medical assistance or if you need to contact the police or the fire brigade?

(DO NOT SHOW SCREEN - DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE PER LINE)

|  |  | 112 | National (emergency) number(s) | Other number(s) | 99 |
|--|--|-----|--------------------------------|-----------------|----|
|--|--|-----|--------------------------------|-----------------|----|

|   |                       |   |   |   |     |
|---|-----------------------|---|---|---|-----|
| 1 | In (OUR COUNTRY)      | 1 | 2 | 3 | 999 |
| 2 | In another EU country | 1 | 2 | 3 | 999 |

EB87.2 QB16 AND QB17 MODIFIED

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

TXT2 'Persons with disabilities' means persons who have long-term physical, mental, intellectual or sensory impairments which in interaction with various barriers may hinder their full and effective participation in society on an equal basis with others.

NEW

QC7 Do you consider yourself to fall within this definition of a 'person with disabilities'?

(DO NOT READ OUT - ONE ANSWER ONLY)

|     |   |
|-----|---|
| Yes | 1 |
| No  | 2 |

CAWI:

- HIDESPECIAL CODES - 5-999

QC6 Quel numéro de téléphone appelleriez-vous en cas d'urgence ; par exemple, si quelqu'un a besoin d'une aide médicale d'urgence ou au cas où vous auriez besoin de contacter la police ou les pompiers ?

(DO NOT SHOW SCREEN - DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE PER LINE)

|  |  | 112 | Le 15, le 17 ou le 18 | Autre(s) numéro(s) | 99 |
|--|--|-----|-----------------------|--------------------|----|
|--|--|-----|-----------------------|--------------------|----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| 1 | En (NOTRE PAYS)                          | 1 | 2 | 3 | 999 |
| 2 | Dans un autre pays de l'Union européenne | 1 | 2 | 3 | 999 |

EB87.2 QB16 AND QB17 MODIFIED

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

TXT2 Les "personnes présentant des handicaps" sont des personnes qui souffrent de troubles physiques, mentaux, intellectuels ou sensoriels durables qui, en interaction avec différents obstacles, peuvent gêner leur participation pleine et effective à la société sur un pied d'égalité avec les autres.

NEW

QC7 Vous considérez-vous comme répondant à cette définition d'une "personne présentant des handicaps" ?

(DO NOT READ OUT - ONE ANSWER ONLY)

|     |   |
|-----|---|
| Oui | 1 |
| Non | 2 |

|            |     |
|------------|-----|
| Refusal    | 997 |
| Don't know | 999 |

|             |     |
|-------------|-----|
| Refus       | 997 |
| Ne sait pas | 999 |

NEW

NEW

SHOW TXT2 ON THE SAME SCREEN

SHOW TXT2 ON THE SAME SCREEN

CAPI:

CAPI:

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

- DISPLAY '97' ON SCREEN INSTEAD OF 'Refusal'

- DISPLAY '97' ON SCREEN INSTEAD OF 'Refusal'

CAWI:

CAWI:

- HIDESPECIAL CODES - 997-999

- HIDESPECIAL CODES - 997-999

QC8 Are you aware of any means of contacting the emergency services other than by phone call? If yes, please specify which means you refer to.

QC8 Connaissez-vous des moyens de contacter les services d'urgence autres que par téléphone ? Si c'est le cas, veuillez préciser à quels moyens vous pensez.

(DO NOT SHOW SCREEN - DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE PER LINE)

(DO NOT SHOW SCREEN - DO NOT READ OUT - MULTIPLE ANSWERS POSSIBLE PER LINE)

|  |  | Yes, via SMS | Yes, via an application (an app) | Yes, via another mean | No, you are not aware | 99 |
|--|--|--------------|----------------------------------|-----------------------|-----------------------|----|
|--|--|--------------|----------------------------------|-----------------------|-----------------------|----|

|  |  | Oui, via SMS | Oui, via une application (une app) | Oui, via un autre moyen | Non, vous n'en connaissez pas | 99 |
|--|--|--------------|------------------------------------|-------------------------|-------------------------------|----|
|--|--|--------------|------------------------------------|-------------------------|-------------------------------|----|

|   |                       |   |   |   |   |     |
|---|-----------------------|---|---|---|---|-----|
| 1 | In (OUR COUNTRY)      | 1 | 2 | 3 | 4 | 999 |
| 2 | In another EU country | 1 | 2 | 3 | 4 | 999 |

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | En (NOTRE PAYS)                          | 1 | 2 | 3 | 4 | 999 |
| 2 | Dans un autre pays de l'Union européenne | 1 | 2 | 3 | 4 | 999 |

NEW

NEW

ASK ONLY IF CM007 = CODE 1

ASK ONLY IF CM007 = CODE 1

SINGLE RESPONSE FOR CODES 4 AND 999

SINGLE RESPONSE FOR CODES 4 AND 999

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

CAWI: HIDESPECIAL CODES - 999

TXT3 Now we are talking about international calls or messages within the European Union. When we refer to international calls or messages, we mean the calls you make or messages you send from the country where you live to another EU country. This implies that you are physically present in the country where you live at the time.

(READ OUT)

|  |  |
|--|--|
|  |  |
|--|--|

NEW

TXT3 Nous parlons à présent des appels ou des messages internationaux au sein de l'Union européenne. Lorsque nous parlons d'appels ou de messages internationaux, nous faisons référence aux appels que vous effectuez ou aux messages que vous envoyez à partir de votre pays de résidence vers un autre pays de l'UE. Cela implique que vous soyez présent(e) dans le pays où vous vivez à ce moment-là.

(READ OUT)

|  |  |
|--|--|
|  |  |
|--|--|

NEW

QC9 How often do you do any of the following from the country where you live?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Seve<br>ral<br>time<br>sa | Once<br>a<br>day | Seve<br>ral<br>time<br>sa | Once<br>a<br>wee<br>k | Seve<br>ral<br>time<br>sa | Once<br>a<br>mon<br>th | Less<br>than<br>once<br>a | Neve<br>r | 99 |
|--|--|---------------------------|------------------|---------------------------|-----------------------|---------------------------|------------------------|---------------------------|-----------|----|
|--|--|---------------------------|------------------|---------------------------|-----------------------|---------------------------|------------------------|---------------------------|-----------|----|

|   |   |   |   |   |   |   |   |   |   |     |
|---|---|---|---|---|---|---|---|---|---|-----|
| 1 | Make international phone calls over a landline phone within the EU  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 2 | Make international phone calls over a mobile phone within the EU  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 3 | Make international calls using Internet applications, including video calls (VoIP) within the EU. This excludes calling a phone number. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |

QC9 A quelle fréquence faites-vous les choses suivantes à partir de votre pays de résidence ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Plusi<br>eurs<br>fois<br>par | Une<br>fois<br>par<br>jour | Plusi<br>eurs<br>fois<br>par | Une<br>fois<br>par<br>sem | Plusi<br>eurs<br>fois<br>par | Une<br>fois<br>par<br>mois | Moin<br>s<br>d'un<br>e | Jama<br>is | 99 |
|--|--|------------------------------|----------------------------|------------------------------|---------------------------|------------------------------|----------------------------|------------------------|------------|----|
|--|--|------------------------------|----------------------------|------------------------------|---------------------------|------------------------------|----------------------------|------------------------|------------|----|

|   |  |   |   |   |   |   |   |   |   |     |
|---|--|---|---|---|---|---|---|---|---|-----|
| 1 | Effectuer des appels internationaux à partir d'un téléphone fixe au sein de l'Union Européenne   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 2 | Effectuer des appels internationaux à partir d'un téléphone mobile au sein de l'Union Européenne   | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 3 | Effectuer des appels internationaux à partir d'applications Internet, y compris des appels vidéo (VoIP) au sein de l'Union européenne. Ceci exclut l'appel d'un numéro de téléphone. | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |

|   |   |   |   |   |   |   |   |   |   |     |
|---|---|---|---|---|---|---|---|---|---|-----|
| 4 | Make international phone calls to a phone number using Internet applications (voice calls) (VoIP) within the EU | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 5 | Send international SMS (texts) within the EU  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 6 | Use an instant Internet messaging service to reach people in another EU country                                 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |

EB87.2 QB12 MODIFIED

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ASK CM009.\_1 IF SE063A=1

ASK CM009.\_2 IF SE063B=1

|      |  |
|------|--|
| QC10 | Since May 2019 the costs of calls between EU countries is capped at 19 cents per minute and 6 cents per SMS (+VAT). Before this interview, were you aware of this cap? |
|------|--|

(READ OUT - ONE ANSWER ONLY)

|  |     |
|--|-----|
| Yes, you have heard of it, but you do not know what it means in practice | 1   |
| Yes, you have heard of it and you know what it means                     | 2   |
| No   | 3   |
| Don't know   | 999 |

NEW

HIDESPECIAL CODES - 999

|   |   |   |   |   |   |   |   |   |   |     |
|---|---|---|---|---|---|---|---|---|---|-----|
| 4 | Effectuer des appels internationaux vers un numéro de téléphone à partir d'applications Internet (VoIP) au sein de l'Union Européenne | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 5 | Envoyer des SMS internationaux au sein de l'Union Européenne  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |
| 6 | Utiliser un service de messagerie instantanée sur Internet pour contacter des gens dans un autre pays de l'Union Européenne           | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 999 |

EB87.2 QB12 MODIFIED

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ASK CM009.\_1 IF SE063A=1

ASK CM009.\_2 IF SE063B=1

|      |   |
|------|---|
| QC10 | Depuis mai 2019, les coûts des appels entre pays de l'Union Européenne sont plafonnés à 19 centimes par minute et 6 centimes par SMS (+TVA). Avant cet entretien, aviez-vous connaissance de ce plafond ? |
|------|---|

(READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| Oui, vous en avez entendu parler, mais vous ne savez pas ce que cela signifie en pratique | 1   |
| Oui, vous en avez entendu parler et vous savez ce que cela signifie                       | 2   |
| Non   | 3   |
| Ne sait pas   | 999 |

NEW

HIDESPECIAL CODES - 999

QC11 Since May 2019 when this cap on the cost of calls between EU countries came into effect, have you made more or longer calls to another EU country? ("Using your mobile phone" does not include calling with an internet service on a mobile phone e.g. via a messenger app)

QC11 Depuis mai 2019, lorsque ce plafond imposé sur le coût des appels entre pays de l'Union Européenne est entré en vigueur, avez-vous effectué davantage d'appels ou des appels plus longs vers un autre pays de l'UE ? ("En utilisant votre téléphone mobile" n'inclut pas les appels avec un service Internet sur un téléphone mobile, par exemple via une application de messagerie)

(READ OUT - ONE ANSWER PER LINE)

(READ OUT - ONE ANSWER PER LINE)

|  |  |                       |                          |                          |                      |   |    |
|--|--|-----------------------|--------------------------|--------------------------|----------------------|---|----|
|  |  | Yes,<br>a lot<br>more | Yes,<br>som<br>ewh<br>at | No,<br>not<br>reall<br>y | No,<br>not<br>at all | 5 | 99 |
|--|--|-----------------------|--------------------------|--------------------------|----------------------|---|----|

|  |  |                              |                           |                             |                           |   |    |
|--|--|------------------------------|---------------------------|-----------------------------|---------------------------|---|----|
|  |  | Oui,<br>beau<br>coup<br>plus | Oui,<br>un<br>peu<br>plus | Non,<br>pas<br>vrai<br>ment | Non,<br>pas<br>du<br>tout | 5 | 99 |
|--|--|------------------------------|---------------------------|-----------------------------|---------------------------|---|----|

|   |                              |   |   |   |   |   |     |
|---|------------------------------|---|---|---|---|---|-----|
| 1 | By using your mobile phone   | 1 | 2 | 3 | 4 | 5 | 999 |
| 2 | By using your landline phone | 1 | 2 | 3 | 4 | 5 | 999 |

|   |                                     |   |   |   |   |   |     |
|---|-------------------------------------|---|---|---|---|---|-----|
| 1 | En utilisant votre téléphone mobile | 1 | 2 | 3 | 4 | 5 | 999 |
| 2 | En utilisant votre téléphone fixe   | 1 | 2 | 3 | 4 | 5 | 999 |

NEW

NEW

ASK CM011.\_1 IF SE063B = CODE 1 AND CM009.\_2 = CODES 1,2,3,4,5,6,7

ASK CM011.\_1 IF SE063B = CODE 1 AND CM009.\_2 = CODES 1,2,3,4,5,6,7

ASK CM011.\_2 IF SE063A = CODE 1 AND CM009.\_1 = CODES 1,2,3,4,5,6,7

ASK CM011.\_2 IF SE063A = CODE 1 AND CM009.\_1 = CODES 1,2,3,4,5,6,7

CAPI:

CAPI:

- DISPLAY '5' ON SCREEN INSTEAD OF 'Don't make any intra-EU calls'

- DISPLAY '5' ON SCREEN INSTEAD OF 'Don't make any intra-EU calls'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI:

CAWI:

- HIDESPECIAL CODES - 5-999

- HIDESPECIAL CODES - 5-999

QC12 Imagine that information on the environmental footprint of electronic communications services was easily available. Would this information influence your choice of service provider or affect your patterns of use?

QC12 Imaginez que des informations sur l'empreinte environnementale des services de communication électronique soient facilement disponibles. Ces informations influenceraient-elles votre choix de fournisseur ou modifieraient-elles vos habitudes d'utilisation ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                    |     |
|--------------------|-----|
| Yes, definitely    | 1   |
| Yes, probably      | 2   |
| No, probably not   | 3   |
| No, definitely not | 4   |
| Don't know         | 999 |

|                       |     |
|-----------------------|-----|
| Oui, certainement     | 1   |
| Oui, probablement     | 2   |
| Non, probablement pas | 3   |
| Non, certainement pas | 4   |
| Ne sait pas           | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QC13 Have you experienced one of the following over the last year?

QC13 Avez-vous rencontré l'un des problèmes suivants au cours de l'année passée ?

(READ OUT - ONE ANSWER PER LINE)

(READ OUT - ONE ANSWER PER LINE)

|  |  | Yes, more than once | Yes, once | No, never | 99 |
|--|--|---------------------|-----------|-----------|----|
|--|--|---------------------|-----------|-----------|----|

|  |  | Oui, plus d'une fois | Oui, une fois | Non, jamais | 99 |
|--|--|----------------------|---------------|-------------|----|
|--|--|----------------------|---------------|-------------|----|

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| 1 | Received a call from an unknown number and been charged for it after answering or calling back                       | 1 | 2 | 3 | 999 |
| 2 | Received an unsolicited SMS or other type of message and been charged for it after opening the message or responding | 1 | 2 | 3 | 999 |

|   |  |   |   |   |     |
|---|--|---|---|---|-----|
| 1 | Reçu un appel d'un numéro inconnu et été facturé(e) après y avoir répondu ou après avoir rappelé ce numéro                     | 1 | 2 | 3 | 999 |
| 2 | Reçu un SMS ou un autre type de message non sollicité et été facturé(e) après avoir ouvert le message ou après y avoir répondu | 1 | 2 | 3 | 999 |

NEW

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

QC14 Have you travelled to another EU country in the last two years?

(READ OUT - ONE ANSWER ONLY)

|                            |     |
|----------------------------|-----|
| Yes, once                  | 1   |
| Yes, two or three times    | 2   |
| Yes, more than three times | 3   |
| No, never                  | 4   |
| Don't know                 | 999 |

NEW

ASK ONLY IF SE063B=1

HIDESPECIAL CODES - 999

QC15 The last time you used your mobile device while travelling in another EU country in the past two years, did you experience any of the following? (Lower mobile internet speed than at home can mean lower speed when downloading or uploading content through your mobile internet than in your home country, interruption of your mobile Internet connection, etc.)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|   | Yes, often | Yes, sometimes | Rarely | No, never | 97 | 99  |
|---|------------|----------------|--------|-----------|----|-----|
| 1 | 1          | 2              | 3      | 4         | 5  | 999 |

ROTATE RESPONSE LIST

QC14 Avez-vous voyagé dans un autre pays de l'Union Européenne au cours des deux dernières années ?

(READ OUT - ONE ANSWER ONLY)

|                          |     |
|--------------------------|-----|
| Oui, une fois            | 1   |
| Oui, deux ou trois fois  | 2   |
| Oui, plus que trois fois | 3   |
| Non, jamais              | 4   |
| Ne sait pas              | 999 |

NEW

ASK ONLY IF SE063B=1

HIDESPECIAL CODES - 999

QC15 La dernière fois que vous avez utilisé votre appareil mobile lors d'un voyage dans un autre pays de l'Union Européenne au cours des deux dernières années, avez-vous rencontré l'un des problèmes suivants ? (Un débit Internet mobile inférieur à celui que vous avez à la maison peut se traduire par une vitesse de téléchargement ou d'envoi de contenu via votre Internet mobile inférieure à celle que vous avez dans votre pays, l'interruption de votre connexion Internet, etc.)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|   | Oui, souvent | Oui, parfois | Rarement | Non, jamais | 97 | 99  |
|---|--------------|--------------|----------|-------------|----|-----|
| 1 | 1            | 2            | 3        | 4           | 5  | 999 |

|   |  |   |   |   |   |   |     |
|---|--|---|---|---|---|---|-----|
| 2 | A lower broadband network standard than you have in the country where you live (such as 3G, whereas in your country you have 4G) | 1 | 2 | 3 | 4 | 5 | 999 |
| 3 | Being charged when using a toll-free number, such as number starting 0800...   | 1 | 2 | 3 | 4 | 5 | 999 |
| 4 | Special numbers were blocked, such as toll-free number   | 1 | 2 | 3 | 4 | 5 | 999 |

NEW

ASK ONLY IF CM014 = 1,2,3 AND SE063B = CODE 1

CAPI:

- DISPLAY '97' ON SCREEN INSTEAD OF 'Does not apply'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI:

- HIDESPECIAL CODES - 5-999

ROTATE RESPONSE LIST

|      |  |
|------|--|
| QC16 | The last time you visited another EU country in the past two years, did you do any of the following? |
|------|--|

(READ OUT - ONE ANSWER PER LINE)

|  |  |     |    |    |
|--|--|-----|----|----|
|  |  | Yes | No | 99 |
|--|--|-----|----|----|

|   |   |   |   |   |   |   |     |
|---|---|---|---|---|---|---|-----|
| 2 | Un réseau à large bande de norme inférieure à celui que vous avez dans votre pays de résidence (comme la 3G, alors que, dans votre pays, vous avez la 4G) | 1 | 2 | 3 | 4 | 5 | 999 |
| 3 | Vous avez été facturé(e) lors de l'utilisation d'un numéro sans frais, tel un numéro commençant par 0800...   | 1 | 2 | 3 | 4 | 5 | 999 |
| 4 | Des numéros spéciaux ont été bloqués, tels que des numéros sans frais   | 1 | 2 | 3 | 4 | 5 | 999 |

NEW

ASK ONLY IF CM014 = 1,2,3 AND SE063B = CODE 1

CAPI:

- DISPLAY '97' ON SCREEN INSTEAD OF 'Does not apply'

- DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI:

- HIDESPECIAL CODES - 5-999

ROTATE RESPONSE LIST

|      |   |
|------|---|
| QC16 | La dernière fois que vous avez visité un autre pays de l'Union Européenne au cours des deux dernières années, avez-vous fait l'une des choses suivantes ? |
|------|---|

(READ OUT - ONE ANSWER PER LINE)

|  |  |     |     |    |
|--|--|-----|-----|----|
|  |  | Oui | Non | 99 |
|--|--|-----|-----|----|

|   |   |   |   |     |
|---|---|---|---|-----|
| 1 | You switched off your mobile phone and did not use it at all to avoid costs | 1 | 2 | 999 |
| 2 | You switched off data roaming on your mobile phone                          | 1 | 2 | 999 |
| 3 | You activated a special data roaming plan offered by your network operator  | 1 | 2 | 999 |
| 4 | You used a sim card of the country you were visiting                        | 1 | 2 | 999 |

|   |  |   |   |     |
|---|--|---|---|-----|
| 1 | Vous avez éteint votre téléphone mobile et ne l'avez pas du tout utilisé pour éviter des frais | 1 | 2 | 999 |
| 2 | Vous avez désactivé l'itinérance des données sur votre téléphone mobile                        | 1 | 2 | 999 |
| 3 | Vous avez activé un forfait d'itinérance de données spécial proposé par votre opérateur        | 1 | 2 | 999 |
| 4 | Vous avez utilisé une carte SIM du pays que vous visitiez                                      | 1 | 2 | 999 |

EB81.1 QB25a STRONGLY MODIFIED

EB81.1 QB25a STRONGLY MODIFIED

ASK ONLY IF CM014 = CODES 1,2,3 AND SE063B = CODE 1

ASK ONLY IF CM014 = CODES 1,2,3 AND SE063B = CODE 1

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

EF057\_IN TRO Disasters are defined as emergencies caused by natural or man-made hazards, such as floods, earthquakes, forest fires or chemical and nuclear incidents. Civil protection is defined as all aspects of governmental aid and assistance in the immediate aftermath of disasters, such as deploying fire fighters, search and rescue teams, or providing equipment.

EF057\_IN TRO Les catastrophes sont des situations d'urgence causées par des aléas naturels ou d'origine humaine, tels que les inondations, les tremblements de terre, les incendies de forêt ou les incidents chimiques et nucléaires. La protection civile concerne tous les aspects de l'aide et de l'assistance gouvernementales au lendemain d'une catastrophe, comme le déploiement de pompiers, d'équipes de recherche et de sauvetage ou la fourniture d'équipements.

(READ OUT)

(READ OUT)

NEW

NEW

QD1 Climate change has resulted in a dramatic increase in natural hazards in Europe such as wildfires, floods or droughts, often resulting in many victims and economic damage. In your view, how well prepared to respond or not are the following public authorities?

QD1 Le changement climatique a entraîné une augmentation spectaculaire des risques naturels en Europe, tels que les incendies, les inondations ou les sécheresses, qui font souvent de nombreuses victimes et causent des dommages économiques. À votre avis, dans quelle mesure les autorités publiques suivantes sont-elles bien préparées à réagir ou non ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |                    |                      |                        |                     |    |
|--|--|--------------------|----------------------|------------------------|---------------------|----|
|  |  | Very well prepared | Fairly well prepared | Not very well prepared | Not at all prepared | 99 |
|--|--|--------------------|----------------------|------------------------|---------------------|----|

|  |  |                     |                       |                         |                       |    |
|--|--|---------------------|-----------------------|-------------------------|-----------------------|----|
|  |  | Très bien préparées | Plutôt bien préparées | Pas très bien préparées | Pas du tout préparées | 99 |
|--|--|---------------------|-----------------------|-------------------------|-----------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Regional or local authorities                              | 1 | 2 | 3 | 4 | 999 |
| 2 | National authorities                                       | 1 | 2 | 3 | 4 | 999 |
| 3 | European Union authorities                                 | 1 | 2 | 3 | 4 | 999 |
| 4 | Global level authorities (for example, the United Nations) | 1 | 2 | 3 | 4 | 999 |

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Les autorités régionales ou locales                            | 1 | 2 | 3 | 4 | 999 |
| 2 | Les autorités nationales                                       | 1 | 2 | 3 | 4 | 999 |
| 3 | Les autorités de l'Union européenne                            | 1 | 2 | 3 | 4 | 999 |
| 4 | Les autorités internationales (par exemple, les Nations unies) | 1 | 2 | 3 | 4 | 999 |

NEW

NEW

APPROXIMATELY 50% OF RESPONDENTS TO SEE ROW ORDER 1,2,3,4 AND 50% TO SEE ROW ORDER 4,3,2,1

APPROXIMATELY 50% OF RESPONDENTS TO SEE ROW ORDER 1,2,3,4 AND 50% TO SEE ROW ORDER 4,3,2,1

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

CAWI: HIDESPECIAL CODES - 999

QD2 To what extent are you aware or not of the risk of disaster in your region? (In this question, "the risk of disaster" does not include pandemics)

QD2 Dans quelle mesure avez-vous conscience ou non du risque de catastrophe dans votre région ? (Dans cette question, "le risque de catastrophe" n'inclut pas les pandémies)

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                 |   |
|-----------------|---|
| Fully aware     | 1 |
| Fairly aware    | 2 |
| Fairly unaware  | 3 |
| Totally unaware | 4 |

|                        |   |
|------------------------|---|
| Pleinement conscience  | 1 |
| Plutôt conscience      | 2 |
| Plutôt pas conscience  | 3 |
| Pas du tout conscience | 4 |

|  |     |
|--|-----|
| It depends on the nature of the disaster | 5   |
| Don't know                               | 999 |

|                                    |     |
|------------------------------------|-----|
| Cela dépend du type de catastrophe | 5   |
| Ne sait pas                        | 999 |

EB83.2 QB3

EB83.2 QB3

HIDESPECIAL CODES - 5-999

HIDESPECIAL CODES - 5-999

QD3 Are you aware or not that the EU helps coordinate the response to disasters in the EU?

QD3 Savez-vous ou non que l'Union Européenne aide à coordonner les réponses aux catastrophes dans l'UE ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|            |     |
|------------|-----|
| Yes        | 1   |
| No         | 2   |
| Don't know | 999 |

|             |     |
|-------------|-----|
| Oui         | 1   |
| Non         | 2   |
| Ne sait pas | 999 |

EB86.3 QB1 MODIFIED

EB86.3 QB1 MODIFIED

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QD4 Are you aware or not that (OUR COUNTRY) participates in this coordinated response, for instance by sending assistance to other EU countries?

QD4 Savez-vous ou non que (NOTRE PAYS) participe à cette réponse coordonnée, par exemple en envoyant de l'aide à d'autres pays de l'UE ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|            |     |
|------------|-----|
| Yes        | 1   |
| No         | 2   |
| Don't know | 999 |

|             |     |
|-------------|-----|
| Oui         | 1   |
| Non         | 2   |
| Ne sait pas | 999 |

NEW

NEW

ASK ONLY IF EF060 = CODE 1

ASK ONLY IF EF060 = CODE 1

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QD5 How important or not do you think it is that the EU helps coordinate the response to disasters in the EU?

QD5 Dans quelle mesure pensez-vous qu'il est important ou non que l'Union Européenne aide à coordonner les réponses aux catastrophes dans l'UE ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                |   |
|----------------|---|
| Very important | 1 |
|----------------|---|

|                |   |
|----------------|---|
| Très important | 1 |
|----------------|---|

|                      |     |
|----------------------|-----|
| Fairly important     | 2   |
| Not very important   | 3   |
| Not at all important | 4   |
| Don't know           | 999 |

|                       |     |
|-----------------------|-----|
| Plutôt important      | 2   |
| Pas très important    | 3   |
| Pas du tout important | 4   |
| Ne sait pas           | 999 |

EB86.3 QB2

EB86.3 QB2

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QD6 To what extent do you agree or disagree with the following statements about EU coordination when dealing with disasters and crises such as the coronavirus pandemic?

QD6 Dans quelle mesure êtes-vous d'accord ou non avec les affirmations suivantes concernant la coordination de l'Union Européenne lors de la gestion de catastrophes et de crises telles que la pandémie de coronavirus ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Totally agree | Tend to agree | Tend to disagree | Totally disagree | 99 |
|--|--|---------------|---------------|------------------|------------------|----|
|--|--|---------------|---------------|------------------|------------------|----|

|  |  | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | 99 |
|--|--|----------------------|-----------------|---------------------|----------------------|----|
|--|--|----------------------|-----------------|---------------------|----------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Looking back at the coronavirus crisis so far, coordinated EU action has helped (OUR COUNTRY), respond more effectively to the pandemic. | 1 | 2 | 3 | 4 | 999 |
| 2 | To deal more effectively with disasters and crises in the future, coordinated EU action should be increased.                             | 1 | 2 | 3 | 4 | 999 |

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Si l'on considère la crise du coronavirus jusqu'à présent, l'action coordonnée de l'Union Européenne a aidé (NOTRE PAYS) à répondre plus efficacement à la pandémie. | 1 | 2 | 3 | 4 | 999 |
| 2 | Pour faire face plus efficacement aux catastrophes et aux crises à l'avenir, l'action coordonnée de l'Union Européenne devrait être renforcée.                       | 1 | 2 | 3 | 4 | 999 |

NEW

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

QD7 To what extent do you agree or disagree with each of the following statements?

QD7 Dans quelle mesure êtes-vous en accord ou non avec chacune des affirmations suivantes ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |               |               |                  |                  |    |
|--|--|---------------|---------------|------------------|------------------|----|
|  |  | Totally agree | Tend to agree | Tend to disagree | Totally disagree | 99 |
|--|--|---------------|---------------|------------------|------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | When a disaster strikes in (OUR COUNTRY) that is too big to deal with on our own, another EU country should provide help   | 1 | 2 | 3 | 4 | 999 |
| 2 | When a disaster strikes in another EU country that is too big to deal with on their own, (OUR COUNTRY) should provide help | 1 | 2 | 3 | 4 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

|     |  |
|-----|--|
| QD8 | If you wanted more information about EU civil protection and the response to disasters, which information sources would you use? |
|-----|--|

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

|  |    |
|--|----|
| The Internet (websites, blogs)         | 1, |
| Online social networks                 | 2, |
| Books, brochures, information leaflets | 3, |
| Written press                          | 4, |
| Radio                                  | 5, |
| Podcasts                               | 6, |
| TV                                     | 7, |
| Information or awareness campaigns     | 8, |

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |                      |                 |                     |                      |    |
|--|--|----------------------|-----------------|---------------------|----------------------|----|
|  |  | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | 99 |
|--|--|----------------------|-----------------|---------------------|----------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Lorsqu'une catastrophe survient en (NOTRE PAYS) et qu'elle est trop importante pour y faire face seul, un autre pays de l'Union Européenne devrait apporter son aide   | 1 | 2 | 3 | 4 | 999 |
| 2 | Lorsqu'une catastrophe survient dans un autre pays de l'Union Européenne et qu'elle est trop importante pour y faire face seul, (NOTRE PAYS) devrait apporter son aide | 1 | 2 | 3 | 4 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

|     |  |
|-----|--|
| QD8 | Si vous vouliez plus d'informations au sujet de la protection civile de l'Union Européenne et de la réponse aux catastrophes, quelles sources d'information utiliseriez-vous ? |
|-----|--|

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

|   |    |
|---|----|
| Internet (sites web ou blogs)                     | 1, |
| Les réseaux sociaux en ligne                      | 2, |
| Des livres, brochures ou fiches d'information     | 3, |
| La presse écrite                                  | 4, |
| La radio  | 5, |
| Des podcasts                                      | 6, |
| La télévision                                     | 7, |
| Les campagnes d'information ou de sensibilisation | 8, |

|  |      |
|--|------|
| Other  | 996, |
| None/ You do not look for such information, not interested | 998, |
| Don't know   | 999, |

|   |      |
|---|------|
| Autre   | 996, |
| Aucune / Vous ne cherchez pas ce type d'information, pas intéressé(e) | 998, |
| Ne sait pas   | 999, |

EB86.3 QB4 MODIFIED

EB86.3 QB4 MODIFIED

HIDESPECIAL CODES - 996-998-999

HIDESPECIAL CODES - 996-998-999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

EF066\_IN TRO Humanitarian aid is defined as assistance (such as food, shelter, healthcare) to the most vulnerable victims of conflicts and natural disasters, mostly outside the European Union.

EF066\_IN TRO L'aide humanitaire est définie comme l'assistance (telle que la nourriture, les abris, les soins de santé) aux victimes les plus vulnérables de conflits et de catastrophes naturelles, principalement en dehors de l'Union européenne.

(READ OUT)

(READ OUT)

NEW

NEW

QD9 Are you aware or not that the EU funds humanitarian aid activities?

QD9 Savez-vous que l'Union européenne finance des activités d'aide humanitaire?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

|            |     |
|------------|-----|
| Yes        | 1   |
| No         | 2   |
| Don't know | 999 |

|             |     |
|-------------|-----|
| Oui         | 1   |
| Non         | 2   |
| Ne sait pas | 999 |

EB86.3 QA1

EB86.3 QA1

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QD10 How important or not do you think it is that the EU funds humanitarian aid activities?

QD10 Dans quelle mesure pensez-vous qu'il est important ou pas que l'Union européenne finance des activités d'aide humanitaire ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                  |   |
|------------------|---|
| Very important   | 1 |
| Fairly important | 2 |

|                  |   |
|------------------|---|
| Très important   | 1 |
| Plutôt important | 2 |

|                           |     |
|---------------------------|-----|
| Not very important        | 3   |
| Not at all important      | 4   |
| It depends on the country | 5   |
| Don't know                | 999 |

|                       |     |
|-----------------------|-----|
| Plutôt pas important  | 3   |
| Pas du tout important | 4   |
| Cela dépend du pays   | 5   |
| Ne sait pas           | 999 |

EB86.3 QA2

EB86.3 QA2

HIDESPECIAL CODES - 999, 5

HIDESPECIAL CODES - 999, 5

QD11 Along with other global actors, the EU is amongst the main donors of humanitarian aid. Thinking about this, what feeling first comes to your mind?

QD11 Aux côtés d'autres acteurs mondiaux, l'Union Européenne figure parmi les principaux contributeurs à l'aide humanitaire. En y réfléchissant, quel sentiment vous vient d'abord à l'esprit ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                                      |     |
|--------------------------------------|-----|
| Pride                                | 1   |
| Enthusiasm                           | 2   |
| Satisfaction                         | 3   |
| Disappointment                       | 4   |
| Anger                                | 5   |
| Shame                                | 6   |
| You are not interested in this topic | 7   |
| Don't know                           | 999 |

|                                |     |
|--------------------------------|-----|
| Fierté                         | 1   |
| Enthousiasme                   | 2   |
| Satisfaction                   | 3   |
| Déception                      | 4   |
| Colère                         | 5   |
| Honte                          | 6   |
| Ce sujet ne vous intéresse pas | 7   |
| Ne sait pas                    | 999 |

NEW

NEW

PPROXIMATELY 50% OF RESPONDENTS TO SEE 1,2,3,4,5,6 AND 50% TO SEE 6,5,4,3,2,1

PPROXIMATELY 50% OF RESPONDENTS TO SEE 1,2,3,4,5,6 AND 50% TO SEE 6,5,4,3,2,1

HIDESPECIAL CODES - 999,7

HIDESPECIAL CODES - 999,7

QD12 Would you say that humanitarian aid is more efficient if provided by each EU Member State separately, or if it is coordinated and provided by the EU as a whole?

QD12 Selon vous, est-il plus efficace que l'aide humanitaire soit fournie par chaque État membre de l'Union Européenne séparément, ou qu'elle soit coordonnée et fournie par l'UE dans son ensemble ?

(ONE ANSWER ONLY)

(ONE ANSWER ONLY)

More efficient if provided by each Member State of the EU separately

Plus efficace si fournie par chaque Etat membre de l'Union Européenne séparément

1

1

|   |     |
|---|-----|
| More efficient if coordinated and provided by the EU as a whole   | 2   |
| It depends  | 3   |
| Neither the one, nor the other, humanitarian aid is not efficient | 4   |
| Don't know  | 999 |

|   |     |
|---|-----|
| Plus efficace si coordonnée et fournie par l'Union Européenne dans son ensemble | 2   |
| Cela dépend   | 3   |
| Ni l'un, ni l'autre, l'aide humanitaire n'est pas efficace                      | 4   |
| Ne sait pas   | 999 |

EB86.3 QA5 MODIFIED

EB86.3 QA5 MODIFIED

HIDESPECIAL CODES - 999,3,4

HIDESPECIAL CODES - 999,3,4

QD13 The EU is a leading humanitarian aid donor worldwide. Every year, the EU spends approximately one to one-and-a-half billion euros on humanitarian aid, which equals around 3 to 4 euros per taxpayer in the EU. Do you think that the EU should...

QD13 L'Union Européenne est l'un des principaux contributeurs à l'aide humanitaire dans le monde. Chaque année, l'UE dépense environ entre un et un milliard et demi d'euros en aide humanitaire, ce qui équivaut à environ 3 à 4 euros par contribuable dans l'UE. Selon vous, l'UE devrait-elle...

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                                    |     |
|------------------------------------|-----|
| ...keep current level of spending  | 1   |
| ...invest more in humanitarian aid | 2   |
| ...invest less in humanitarian aid | 3   |
| Don't know                         | 999 |

|   |     |
|---|-----|
| ...maintenir le niveau actuel des dépenses    | 1   |
| ...investir davantage dans l'aide humanitaire | 2   |
| ...investir moins dans l'aide humanitaire     | 3   |
| Ne sait pas                                   | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QD14 The EU is also delivering humanitarian assistance to people in countries outside the EU affected by the coronavirus pandemic, e.g. by funding medical projects or delivering urgent aid material. To what extent do you support or oppose this?

QD14 L'Union Européenne apporte également une aide humanitaire aux populations de pays tiers touchées par la pandémie de coronavirus, par exemple en finançant des projets médicaux ou en acheminant du matériel d'aide d'urgence. Dans quelle mesure êtes-vous favorable ou opposé(e) à cette action ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                 |     |
|-----------------|-----|
| Totally support | 1   |
| Tend to support | 2   |
| Tend to oppose  | 3   |
| Totally oppose  | 4   |
| Don't know      | 999 |

|                       |     |
|-----------------------|-----|
| Tout à fait favorable | 1   |
| Plutôt favorable      | 2   |
| Plutôt opposé(e)      | 3   |
| Tout à fait opposé(e) | 4   |
| Ne sait pas           | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QD15 If you wanted more information about EU humanitarian aid, which information sources would you use?

QD15 Si vous vouliez plus d'informations au sujet de la politique d'aide humanitaire de l'Union européenne, quelles sources d'information utiliseriez-vous ?

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

(SHOW SCREEN - READ OUT - MULTIPLE ANSWERS POSSIBLE)

|  |      |
|--|------|
| The Internet (websites, blogs)                             | 1,   |
| Online social networks                                     | 2,   |
| Books, brochures, information leaflets                     | 3,   |
| Written press  | 4,   |
| Radio  | 5,   |
| Podcasts   | 6,   |
| TV   | 7,   |
| Information or awareness campaigns                         | 8,   |
| Other  | 996, |
| None/ You do not look for such information, not interested | 998, |
| Don't know   | 999, |

|  |      |
|--|------|
| Internet (sites web ou blogs)                                      | 1,   |
| Les réseaux sociaux en ligne                                       | 2,   |
| Des livres, brochures ou fiches d'information                      | 3,   |
| La presse écrite   | 4,   |
| La radio   | 5,   |
| Des podcasts   | 6,   |
| La télévision  | 7,   |
| Des campagnes d'information ou de sensibilisation                  | 8,   |
| Autre  | 996, |
| Aucune / Ne cherche jamais ce type d'information, pas intéressé(e) | 998, |
| Ne sait pas  | 999, |

EB86.3 QA6 MODIFIED

EB86.3 QA6 MODIFIED

HIDESPECIAL CODES - 996-998-999

HIDESPECIAL CODES - 996-998-999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

QE1 In your opinion how important or not is it to partner with countries outside the EU to reduce poverty around the world?

QE1 À votre avis, dans quelle mesure est-il important ou non de s'associer avec des pays extérieurs à l'Union Européenne pour réduire la pauvreté dans le monde ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|                      |     |
|----------------------|-----|
| Very important       | 1   |
| Fairly important     | 2   |
| Not very important   | 3   |
| Not at all important | 4   |
| Don't know           | 999 |

|                       |     |
|-----------------------|-----|
| Très important        | 1   |
| Plutôt important      | 2   |
| Plutôt pas important  | 3   |
| Pas du tout important | 4   |
| Ne sait pas           | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QE2 To what extent do you agree or disagree with each of the following statements:

QE2 Dans quelle mesure êtes-vous d'accord ou pas d'accord avec chacune des propositions suivantes :

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Totally agree | Tend to agree | Tend to disagree | Totally disagree | 99 |
|--|--|---------------|---------------|------------------|------------------|----|
|--|--|---------------|---------------|------------------|------------------|----|

|  |  | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | 99 |
|--|--|----------------------|-----------------|---------------------|----------------------|----|
|--|--|----------------------|-----------------|---------------------|----------------------|----|

|   |   |   |   |   |   |     |
|---|---|---|---|---|---|-----|
| 1 | Tackling poverty in developing countries should be one of the main priorities of the EU                       | 1 | 2 | 3 | 4 | 999 |
| 2 | Tackling poverty in developing countries should be one of the main priorities of the (NATIONALITY) government | 1 | 2 | 3 | 4 | 999 |

|   |   |   |   |   |   |     |
|---|---|---|---|---|---|-----|
| 1 | Lutter contre la pauvreté dans les pays en développement devrait être une des principales priorités de l'Union européenne         | 1 | 2 | 3 | 4 | 999 |
| 2 | Lutter contre la pauvreté dans les pays en développement devrait être une des principales priorités du Gouvernement (NATIONALITÉ) | 1 | 2 | 3 | 4 | 999 |

TREND EB91.5 QH5

TREND EB91.5 QH5

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

QE3 Which of the following challenges do you consider the most pressing for the future of developing countries?

QE3 Selon vous, parmi les enjeux suivants, lesquels sont les plus urgents pour l'avenir des pays en développement ?

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

(SHOW SCREEN - READ OUT - MAX. 3 ANSWERS)

|                                |    |
|--------------------------------|----|
| Food security and agriculture  | 1, |
| Health                         | 2, |
| Education                      | 3, |
| Gender equality                | 4, |
| Migration and hosting refugees | 5, |
| Trade                          | 6, |
| Water and sanitation           | 7, |

|  |    |
|--|----|
| La sécurité alimentaire et l'agriculture | 1, |
| La santé                                 | 2, |
| L'éducation                              | 3, |
| L'égalité des sexes                      | 4, |
| La migration et l'accueil des réfugiés   | 5, |
| Le commerce                              | 6, |
| L'eau et l'assainissement                | 7, |

|   |      |
|---|------|
| Peace and security                        | 8,   |
| Environment protection and climate change | 9,   |
| Democracy and human rights                | 10,  |
| Energy                                    | 11,  |
| Economic growth and employment            | 12,  |
| Urban development and population growth   | 13,  |
| Social equality                           | 14,  |
| Digitalisation *?EClabeltext              | 15,  |
| Other                                     | 996, |
| Don't know                                | 999, |

|  |      |
|--|------|
| La paix et la sécurité   | 8,   |
| La protection de l'environnement et le changement climatique       | 9,   |
| La démocratie et les droits de l'homme                             | 10,  |
| L'énergie  | 11,  |
| La croissance économique et l'emploi                               | 12,  |
| Le développement urbain et l'augmentation de la population urbaine | 13,  |
| L'égalité sociale  | 14,  |
| La numérisation *?EClabeltext                                      | 15,  |
| Autre  | 996, |
| Ne sait pas  | 999, |

TREND EB91.5 QH2 MODIFIED (ITEM 15 IS NEW)

TREND EB91.5 QH2 MODIFIED (ITEM 15 IS NEW)

HIDESPECIAL CODES - 996, 999

HIDESPECIAL CODES - 996, 999

ROTATE RESPONSE LIST

ROTATE RESPONSE LIST

QE4 To what extent do you agree or disagree with the following statement: The EU should strengthen its partnerships with African countries to create jobs and ensure sustainable development on both continents.

QE4 Dans quelle mesure êtes-vous d'accord ou pas d'accord avec la proposition suivante : l'Union européenne devrait renforcer ses partenariats avec les pays africains pour créer des emplois et s'assurer du développement durable sur les deux continents.

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                  |     |
|------------------|-----|
| Totally agree    | 1   |
| Tend to agree    | 2   |
| Tend to disagree | 3   |
| Totally disagree | 4   |
| Don't know       | 999 |

|                      |     |
|----------------------|-----|
| Tout à fait d'accord | 1   |
| Plutot d'accord      | 2   |
| Plutot pas d'accord  | 3   |
| Pas du tout d'accord | 4   |
| Ne sait pas          | 999 |

TREND EB91.5 QH3 (QUESTION TEXT LIGHTLY MODIFIED)

TREND EB91.5 QH3 (QUESTION TEXT LIGHTLY MODIFIED)

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QE5 The European Green Deal, which aims to provide a just and inclusive climate transition for Europe, also applies to the EU's partnerships with developing countries. In your opinion, how important or not is it for the EU to tackle climate change and its effects in developing countries?

QE5 Le pacte vert européen, qui vise à assurer une transition climatique juste et inclusive pour l'Europe, s'applique également aux partenariats de l'Union Européenne avec les pays en développement. Selon vous, dans quelle mesure est-il important ou non que l'Union Européenne lutte contre le changement climatique et ses effets dans les pays en développement ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|                      |     |
|----------------------|-----|
| Very important       | 1   |
| Fairly important     | 2   |
| Not very important   | 3   |
| Not at all important | 4   |
| Don't know           | 999 |

|                       |     |
|-----------------------|-----|
| Très important        | 1   |
| Plutôt important      | 2   |
| Plutôt pas important  | 3   |
| Pas du tout important | 4   |
| Ne sait pas           | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QE6 When you think about European Union development policy, which of the following statement is closest to what you think?

QE6 Lorsque vous considérez la politique de développement de l'Union européenne, laquelle des affirmations suivantes est la plus proche de votre opinion ?

(READ OUT - ONE ANSWER ONLY)

(READ OUT - ONE ANSWER ONLY)

|   |     |
|---|-----|
| EU development policy should only focus on helping developing countries to strengthen their economies | 1   |
| EU development policy should also focus on reducing inequalities in developing countries              | 2   |
| Don't know  | 999 |

|  |     |
|--|-----|
| La politique de développement de l'Union Européenne ne devrait avoir pour objectif que d'aider les pays en développement à renforcer leurs économies | 1   |
| La politique de développement de l'Union Européenne devrait également avoir pour objectif de réduire les inégalités dans les pays en développement   | 2   |
| Ne sait pas  | 999 |

NEW

NEW

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

QE7 How important or not do you think young people in developing countries are in tackling the following challenges?

QE7 Selon vous, dans quelle mesure les jeunes des pays en développement sont-ils importants ou non pour relever les défis suivants ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |                |                  |                    |                      |    |
|--|--|----------------|------------------|--------------------|----------------------|----|
|  |  | Very important | Fairly important | Not very important | Not at all important | 99 |
|--|--|----------------|------------------|--------------------|----------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Environmental challenges in developing countries       | 1 | 2 | 3 | 4 | 999 |
| 2 | Economic and social challenges in developing countries | 1 | 2 | 3 | 4 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

QE8\_read out In 2019, President of the European Commission Ursula von der Leyen laid out a vision for a 'geopolitical Commission' and a European Union that leads as a global force for peace and positive change.

(READ OUT)

|  |  |
|--|--|
|  |  |
|--|--|

NEW

QE8 Do you think that currently, the EU is successful in driving positive, sustainable change around the world, in the following areas:

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |                      |                        |                         |                           |    |
|--|--|----------------------|------------------------|-------------------------|---------------------------|----|
|  |  | Yes, very successful | Yes, fairly successful | No, not very successful | No, not at all successful | 99 |
|--|--|----------------------|------------------------|-------------------------|---------------------------|----|

|   |                              |   |   |   |   |     |
|---|------------------------------|---|---|---|---|-----|
| 1 | Tackling poverty             | 1 | 2 | 3 | 4 | 999 |
| 2 | In addressing climate change | 1 | 2 | 3 | 4 | 999 |

|  |  |                 |                   |                       |                        |    |
|--|--|-----------------|-------------------|-----------------------|------------------------|----|
|  |  | Très importants | Plutôt importants | Plutôt pas importants | Pas du tout importants | 99 |
|--|--|-----------------|-------------------|-----------------------|------------------------|----|

|   |   |   |   |   |   |     |
|---|---|---|---|---|---|-----|
| 1 | Les défis environnementaux dans les pays en développement       | 1 | 2 | 3 | 4 | 999 |
| 2 | Les défis économiques et sociaux dans les pays en développement | 1 | 2 | 3 | 4 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

QE8\_read out En 2019, la présidente de la Commission européenne, Ursula von der Leyen, a exposé la vision d'une "Commission géopolitique" et d'une Union européenne qui joue un rôle moteur en tant que force mondiale pour la paix et le changement positif.

(READ OUT)

|  |  |
|--|--|
|  |  |
|--|--|

NEW

QE8 Selon vous, l'Union Européenne parvient-elle actuellement à impulser des changements positifs et durables dans le monde entier, dans les domaines suivants :

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  |                                  |                                  |                            |                                    |    |
|--|--|----------------------------------|----------------------------------|----------------------------|------------------------------------|----|
|  |  | Oui, elle y parvient tout à fait | Oui, elle y parvient plutôt bien | Non, elle n'y parvient pas | Non, elle n'y parvient pas du tout | 99 |
|--|--|----------------------------------|----------------------------------|----------------------------|------------------------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | La lutte contre la pauvreté              | 1 | 2 | 3 | 4 | 999 |
| 2 | La lutte contre le changement climatique | 1 | 2 | 3 | 4 | 999 |

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

SD1 In political matters people talk of "the left" and "the right". How would you place your views on this scale?

(SHOW SCREEN - DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN)

|                       |     |
|-----------------------|-----|
| 1 Left                | 1   |
| 2                     | 2   |
| 3                     | 3   |
| 4                     | 4   |
| 5                     | 5   |
| 6                     | 6   |
| 7                     | 7   |
| 8                     | 8   |
| 9                     | 9   |
| 10 Right              | 10  |
| Refusal (SPONTANEOUS) | 997 |
| Don't know            | 999 |

EB92.4 D1

HIDESPECIAL CODES 997-999

SD2 Which of the following best corresponds to your own current situation?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

MARRIED OR REMARRIED : Living without children 1

NEW

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

ROTATE RESPONSE LIST

SD1 A propos de politique, les gens parlent de "la gauche" et de "la droite". Vous-même, pourriez-vous situer votre position sur cette échelle de 1 à 10, où '1' signifie "gauche" et '10' signifie "droite" ? Quel numéro décrit le mieux votre position ?

(SHOW SCREEN - DO NOT PROMPT - IF CONTACT HESITATES, TRY AGAIN)

|                         |     |
|-------------------------|-----|
| 1 Gauche                | 1   |
| 2                       | 2   |
| 3                       | 3   |
| 4                       | 4   |
| 5                       | 5   |
| 6                       | 6   |
| 7                       | 7   |
| 8                       | 8   |
| 9                       | 9   |
| 10 Droite               | 10  |
| Refus (NE PAS SUGGERER) | 997 |
| Ne sait pas             | 999 |

EB92.4 D1

HIDESPECIAL CODES 997-999

SD2 Laquelle des propositions suivantes correspond le mieux à votre situation actuelle ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

MARIÉ(E) OU REMARIÉ(E) : Vivant sans enfant 1

|   |     |
|---|-----|
| MARRIED OR REMARRIED : Living with the children of this marriage                              | 2   |
| MARRIED OR REMARRIED : Living with the children of a previous marriage                        | 3   |
| MARRIED OR REMARRIED : Living with the children of this marriage and of a previous marriage   | 4   |
| SINGLE LIVING WITH A PARTNER : Living without children  | 5   |
| SINGLE LIVING WITH A PARTNER : Living with the children of this union                         | 6   |
| SINGLE LIVING WITH A PARTNER : Living with the children of a previous union                   | 7   |
| SINGLE LIVING WITH A PARTNER : Living with the children of this union and of a previous union | 8   |
| SINGLE : Living without children  | 9   |
| SINGLE : Living with children   | 10  |
| DIVORCED OR SEPARATED : Living without children   | 11  |
| DIVORCED OR SEPARATED : Living with children  | 12  |
| WIDOW : Living without children   | 13  |
| WIDOW : Living with children  | 14  |
| Other (SPONTANEOUS)   | 996 |
| Refusal (SPONTANEOUS)   | 997 |

|   |     |
|---|-----|
| MARIÉ(E) OU REMARIÉ(E) : Vivant avec les enfants de ce mariage  | 2   |
| MARIÉ(E) OU REMARIÉ(E) : Vivant avec les enfants que l'un ou l'autre des conjoints a eu d'une union précédente                                | 3   |
| MARIÉ(E) OU REMARIÉ(E) : Vivant avec les enfants de ce mariage et ceux que l'un ou l'autre des conjoints a eu d'une union précédente          | 4   |
| CELIBATAIRE VIVANT EN COUPLE : Vivant sans enfant   | 5   |
| CELIBATAIRE VIVANT EN COUPLE : Vivant avec les enfants de cette union   | 6   |
| CELIBATAIRE VIVANT EN COUPLE : Vivant avec les enfants que l'un ou l'autre des partenaires a eu d'une union précédente                        | 7   |
| CELIBATAIRE VIVANT EN COUPLE : Vivant avec les enfants de cette union et ceux que l'un ou l'autre des partenaires a eu d'une union précédente | 8   |
| CELIBATAIRE : Vivant sans enfant  | 9   |
| CELIBATAIRE : Vivant avec des enfants   | 10  |
| DIVORCÉ(E) OU SÉPARÉ(E) : Vivant sans enfant  | 11  |
| DIVORCÉ(E) OU SÉPARÉ(E) : Vivant avec des enfants   | 12  |
| VEUF\ VEUVE : Vivant sans enfants   | 13  |
| VEUF\ VEUVE : Vivant avec des enfants   | 14  |
| Autre (NE PAS SUGGERER)   | 996 |
| Refus (NE PAS SUGGERER)   | 997 |

EB92.3 SD2

EB92.3 SD2

HIDESPECIAL CODES 996-997

HIDESPECIAL CODES 996-997

SD3a How old were you when you stopped full-time education?

SD3a A quel âge avez-vous arrêté vos études à temps complet ?

(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT DG004 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

(INT: MAKE SURE THE RESPONDENT UNDERSTANDS THAT DG004 IS ABOUT FULL-TIME EDUCATION) - (IF "STILL STUDYING", CODE '00' - IF "NO EDUCATION" CODE '01' - IF "REFUSAL" CODE '98' - IF "DK" CODE '99')

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.3 SD3

EB92.3 SD3

DG004 CANNOT BE LARGER THAN RD006 (Age)

DG004 CANNOT BE LARGER THAN RD006 (Age)

SD3b What is the highest level of education you completed?

SD3b Quel est le niveau d'études le plus élevé que vous avez atteint ?

(SHOW SCREEN - ONE ANSWER ONLY)

(SHOW SCREEN - ONE ANSWER ONLY)

|  |     |
|--|-----|
| Education up to ISCED 4 completed abroad (SPONTANEOUS)     | 12  |
| Education ISCED 5 and above completed abroad (SPONTANEOUS) | 13  |
| Education level 1  | 14  |
| Education level 2  | 15  |
| Education level 3  | 16  |
| Education level 4  | 17  |
| Education level 5  | 18  |
| Education level 6  | 19  |
| Education level 7  | 20  |
| Education level 8  | 21  |
| Education level 9  | 22  |
| Education level 10   | 23  |
| Education level 11   | 24  |
| Education level 12   | 25  |
| Education level 13   | 26  |
| Education level 14   | 27  |
| Education level 15   | 28  |
| Education level 16   | 29  |
| Education level 17   | 30  |
| Education level 18   | 31  |
| Education level 19   | 32  |
| Education level 20   | 33  |
| Education level 21   | 34  |
| Education level 22   | 35  |
| Education level 23   | 36  |
| Education level 24   | 37  |
| Education level 25   | 38  |
| Education level 26   | 39  |
| Education level 27   | 40  |
| Education level 28   | 41  |
| Education level 29   | 42  |
| Education level 30   | 43  |
| Refusal (SPONTANEOUS)                                      | 997 |

|   |     |
|---|-----|
| Études jusqu'au niveau CITE 4 suivies à l'étranger (SPONTANÉ)   | 12  |
| Études de niveau CITE 5 et plus suivies à l'étranger (SPONTANÉ) | 13  |
| Niveau d'éducation 1  | 14  |
| Niveau d'éducation 2  | 15  |
| Niveau d'éducation 3  | 16  |
| Niveau d'éducation 4  | 17  |
| Niveau d'éducation 5  | 18  |
| Niveau d'éducation 6  | 19  |
| Niveau d'éducation 7  | 20  |
| Niveau d'éducation 8  | 21  |
| Niveau d'éducation 9  | 22  |
| Niveau d'éducation 10   | 23  |
| Niveau d'éducation 11   | 24  |
| Niveau d'éducation 12   | 25  |
| Niveau d'éducation 13   | 26  |
| Niveau d'éducation 14   | 27  |
| Niveau d'éducation 15   | 28  |
| Niveau d'éducation 16   | 29  |
| Niveau d'éducation 17   | 30  |
| Niveau d'éducation 18   | 31  |
| Niveau d'éducation 19   | 32  |
| Niveau d'éducation 20   | 33  |
| Niveau d'éducation 21   | 34  |
| Niveau d'éducation 22   | 35  |
| Niveau d'éducation 23   | 36  |
| Niveau d'éducation 24   | 37  |
| Niveau d'éducation 25   | 38  |
| Niveau d'éducation 26   | 39  |
| Niveau d'éducation 27   | 40  |
| Niveau d'éducation 28   | 41  |
| Niveau d'éducation 29   | 42  |
| Niveau d'éducation 30   | 43  |
| Refus (SPONTANÉ)  | 997 |

Don't know 999

Ne sait pas 999

NEW

NEW

THIS QUESTION NEEDS TO BE TAILORED FOR EACH COUNTRY ACCORDING TO THE AGREED AND ATTACHED EXCEL FILE

THIS QUESTION NEEDS TO BE TAILORED FOR EACH COUNTRY ACCORDING TO THE AGREED AND ATTACHED EXCEL FILE

HIDESPECIAL CODES 997-999-12-13

HIDESPECIAL CODES 997-999-12-13

SD4 Gender

SD4 Sexe

- Man 1
- Woman 2
- None of the above/ Non binary/ do not recognize yourself in above categories 3

- Homme 1
- Femme 2
- Aucune des propositions ci-dessus / Non binaire / ne vous reconnaissez pas dans les catégories ci-dessus 3

EB92.3 SD4

EB92.3 SD4

MOVE QUESTION TO BEFORE RC006

MOVE QUESTION TO BEFORE RC006

SD6 What is your current occupation?

SD6 Quelle est votre profession actuelle ?

(DO NOT SHOW SCREEN)

(DO NOT SHOW SCREEN)

- Responsible for ordinary shopping and looking after the home, or without any current occupation, not working 1
- Student 2
- Unemployed or temporarily not working 3
- Retired or unable to work through illness 4
- Farmer 5
- Fisherman 6
- Professional (lawyer, medical practitioner, accountant, architect, etc.) 7
- Owner of a shop, craftsmen, other self-employed person 8
- Business proprietors, owner (full or partner) of a company 9
- Employed professional (employed doctor, lawyer, accountant, architect) 10
- General management, director or top management (managing directors, director general, other) 11
- Middle management, other management (department head, junior manager, teacher, technician) 12
- Employed position, working mainly at a desk 13

- En charge des achats courants et des tâches ménagères ou sans aucune activité professionnelle 1
- Etudiants 2
- Au chômage temporairement sans emploi 3
- A la retraite ou en congé de maladie prolongé 4
- Agriculteur exploitant 5
- Pêcheur 6
- Profession libérale (avocat, médecin, expert comptable, architecte, etc.) 7
- Commerçant ou propriétaire d'un magasin, artisan ou autre travailleur indépendant 8
- Industriel, propriétaire (en tout ou en partie) d'une entreprise 9
- Profession libérale salariée (docteur, avocat, comptable, architecte, etc.) 10
- Cadre supérieur dirigeant (PDGDG, Directeur, etc.) 11
- Cadre moyen 12
- Employé travaillant la plupart du temps dans un bureau 13

|  |    |
|--|----|
| Employed position, not at a desk but travelling (salesmen, driver, etc.)                             | 14 |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.) | 15 |
| Supervisor   | 16 |
| Skilled manual worker  | 17 |
| Other (unskilled) manual worker, servant   | 18 |

|   |    |
|---|----|
| Employé ne travaillant pas dans un bureau mais voyageant (vendeur, chauffeur, représentant, etc.)                                     | 14 |
| Employé(e), ne travaillant pas dans un bureau, mais occupant un emploi dans les services (hôpital, restaurant, police, pompier, etc.) | 15 |
| Contremaître, agent de maîtrise   | 16 |
| Ouvrier qualifié  | 17 |
| Autre ouvrier (non qualifié), personnel de maison   | 18 |

EB92.3 SD6a

EB92.3 SD6a

|     |  |
|-----|--|
| SD6 | Did you do any paid work in the past? What was your last occupation? |
|-----|--|

|     |  |
|-----|--|
| SD6 | Exerciez-vous une activité professionnelle rémunérée auparavant ? Laquelle en dernier lieu ? |
|-----|--|

(DO NOT SHOW SCREEN)

(DO NOT SHOW SCREEN)

|  |    |
|--|----|
| Farmer   | 5  |
| Fisherman  | 6  |
| Professional (lawyer, medical practitioner, accountant, architect, etc.)                             | 7  |
| Owner of a shop, craftsmen, other self-employed person   | 8  |
| Business proprietors, owner (full or partner) of a company   | 9  |
| Employed professional (employed doctor, lawyer, accountant, architect)                               | 10 |
| General management, director or top management (managing directors, director general, other)         | 11 |
| Middle management, other management (department head, junior manager, teacher, technician)           | 12 |
| Employed position, working mainly at a desk  | 13 |
| Employed position, not at a desk but travelling (salesmen, driver, etc.)                             | 14 |
| Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, etc.) | 15 |
| Supervisor   | 16 |
| Skilled manual worker  | 17 |
| Other (unskilled) manual worker, servant   | 18 |
| Never did any paid work  | 19 |

|  |    |
|--|----|
| Agriculteur exploitant   | 5  |
| Pêcheur  | 6  |
| Profession libérale (avocat, médecin, expert comptable, architecte, etc.)  | 7  |
| Commerçant ou propriétaire d'un magasin, artisan ou autre travailleur indépendant  | 8  |
| Industriel, propriétaire (en tout ou en partie) d'une entreprise   | 9  |
| Profession libérale salariée (docteur, avocat, comptable, architecte, etc.)  | 10 |
| Cadre supérieur dirigeant (PDGDG, Directeur, etc.)   | 11 |
| Cadre moyen  | 12 |
| Employé travaillant la plupart du temps dans un bureau   | 13 |
| Employé ne travaillant pas dans un bureau mais voyageant (vendeur, chauffeur, représentant, etc.)                          | 14 |
| Employé ne travaillant pas dans un bureau mais ayant une fonction de service (hôpital, restaurant, police, pompiers, etc.) | 15 |
| Contremaître, agent de maîtrise  | 16 |
| Ouvrier qualifié   | 17 |
| Autre ouvrier (non qualifié), personnel de maison  | 18 |
| N'a jamais exercé d'activité professionnelle rémunérée   | 19 |

EB92.3 SD6b

EB92.3 SD6b

Ask only if Q055 - SE060A,1,2,3,4

Ask only if Q055 - SE060A,1,2,3,4

SD7 Would you say you live in a...?

SD7 Diriez-vous que vous vivez ... ?

- Rural area or village 1
- Small or middle sized town 2
- Large town 3
- Don't know 999

- Dans une commune rurale 1
- Dans une ville petite ou moyenne 2
- Dans une grande ville 3
- Ne sait pas 999

EB92.3 SD7

EB92.3 SD7

SD8 Could you tell me how many people aged 15 years or more live in your household, yourself included?

SD8 Pouvez-vous me dire combien de personnes âgées de 15 ans et plus vivent dans votre foyer, y compris vous-même ?

(WRITE DOWN)

(WRITE DOWN)

|  |  |  |  |
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|  |  |  |  |
|--|--|--|--|

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|  |  |  |  |
|--|--|--|--|

EB92.3 SD8a

EB92.3 SD8a

SD8 Could you tell me how many children less than 10 years old live in your household

SD8 Pouvez-vous me dire combien d'enfants de moins de 10 ans vivent dans votre foyer ?

(WRITE DOWN)

(WRITE DOWN)

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.3 SD8b

EB92.3 SD8b

SD8 Could you tell me how many children aged 10 to 14 years old live in your household?

SD8 Pouvez-vous me dire combien d'enfants de 10 à 14 ans vivent dans votre foyer ?

(WRITE DOWN)

(WRITE DOWN)

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

|  |  |  |  |
|--|--|--|--|
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EB92.3 SD8c

EB92.3 SD8c

SD10 During the last twelve months, would you say you had difficulties to pay your bills at the end of the month...?

SD10 Sur ces douze derniers mois, diriez-vous que vous avez eu des difficultés à payer toutes vos factures à la fin du mois ... ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

Most of the time 1

La plupart du temps 1

|                       |     |
|-----------------------|-----|
| From time to time     | 2   |
| Almost never never    | 3   |
| Refusal (SPONTANEOUS) | 997 |

|                              |     |
|------------------------------|-----|
| De temps en temps            | 2   |
| Pratiquement jamais / jamais | 3   |
| Refus (NE PAS SUGGERER)      | 997 |

EB92.3 SD10

EB92.3 SD10

HIDESPECIAL CODE 997

HIDESPECIAL CODE 997

SD12 Do you see yourself and your household belonging to...?

SD12 Vous considérez-vous, vous et votre foyer, comme appartenant à ... ?

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

(SHOW SCREEN - READ OUT - ONE ANSWER ONLY)

|                                   |     |
|-----------------------------------|-----|
| The working class of society      | 1   |
| The lower middle class of society | 2   |
| The middle class of society       | 3   |
| The upper middle class of society | 4   |
| The higher class of society       | 5   |
| Other (SPONTANEOUS)               | 996 |
| None (SPONTANEOUS)                | 998 |
| Refusal (SPONTANEOUS)             | 997 |
| Don't know                        | 999 |

|  |     |
|--|-----|
| La classe ouvrière de la société           | 1   |
| La classe moyenne inférieure de la société | 2   |
| La classe moyenne de la société            | 3   |
| La classe moyenne supérieure de la société | 4   |
| La classe la plus élevée de la société     | 5   |
| Autre (NE PAS SUGGERER)                    | 996 |
| Aucun (NE PAS SUGGERER)                    | 998 |
| Refus (NE PAS SUGGERER)                    | 997 |
| Ne sait pas                                | 999 |

EB92.3 SD12

EB92.3 SD12

HIDESPECIAL CODES 996-997-998-999

HIDESPECIAL CODES 996-997-998-999

SD14a When you get together with friends or relatives, would you say you discuss frequently, occasionally or never about...?

SD14a Quand vous vous retrouvez avec des amis ou des proches, diriez-vous que vous discutez fréquemment, occasionnellement ou jamais à propos ... ?

(READ OUT – ONE ANSWER PER LINE)

(READ OUT – ONE ANSWER PER LINE)

|  |  |            |                  |       |    |
|--|--|------------|------------------|-------|----|
|  |  | Frequently | Occasionall<br>y | Never | 99 |
|--|--|------------|------------------|-------|----|

|  |  |                 |                       |        |    |
|--|--|-----------------|-----------------------|--------|----|
|  |  | Fréquemm<br>ent | Occasionn<br>ellement | Jamais | 99 |
|--|--|-----------------|-----------------------|--------|----|

|   |                            |   |   |   |     |
|---|----------------------------|---|---|---|-----|
| 1 | National political matters | 1 | 2 | 3 | 999 |
| 2 | European political matters | 1 | 2 | 3 | 999 |

|   |                                   |   |   |   |     |
|---|-----------------------------------|---|---|---|-----|
| 1 | De sujets de politique nationale  | 1 | 2 | 3 | 999 |
| 2 | De sujets de politique européenne | 1 | 2 | 3 | 999 |

|   |                         |   |   |   |     |
|---|-------------------------|---|---|---|-----|
| 3 | Local political matters | 1 | 2 | 3 | 999 |
|---|-------------------------|---|---|---|-----|

EB93.1 SE002A

DO NOT ASK SE002A IN CY(tcc) - CY(tcc) GO TO SE002B

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

SD15a At the present time, would you say that, in general, things are going in the right direction or in the wrong direction, in...?

(READ OUT – ONE ANSWER PER LINE)

|  |  |   |   |    |    |
|--|--|---|---|----|----|
|  |  | Things are going in the right direction | Things are going in the wrong direction | 91 | 99 |
|--|--|---|---|----|----|

|   |                      |   |   |   |     |
|---|----------------------|---|---|---|-----|
| 1 | (OUR COUNTRY)        | 1 | 2 | 3 | 999 |
| 2 | The European Union   | 1 | 2 | 3 | 999 |
| 3 | The USA              | 1 | 2 | 3 | 999 |
| 4 | Your life personally | 1 | 2 | 3 | 999 |

EB93.1 SE008A

DO NOT ASK SE008A IN CY(tcc) – CY(tcc) GO TO SE008B

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '91' ON SCREEN INSTEAD OF 'Neither the one nor the other'

CAWI: HIDESPECIAL CODES - 3, 999

SD17 Would you say that you are very optimistic, fairly optimistic, fairly pessimistic or very pessimistic about the future of the EU?

(ONE ANSWER ONLY)

|   |                               |   |   |   |     |
|---|-------------------------------|---|---|---|-----|
| 3 | De sujets de politique locale | 1 | 2 | 3 | 999 |
|---|-------------------------------|---|---|---|-----|

EB93.1 SE002A

DO NOT ASK SE002A IN CY(tcc) - CY(tcc) GO TO SE002B

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

SD15a En ce moment, diriez-vous que, d'une manière générale, les choses vont dans la bonne direction ou dans la mauvaise direction... ?

(READ OUT – ONE ANSWER PER LINE)

|  |  |   |  |    |    |
|--|--|---|--|----|----|
|  |  | Les choses vont dans la bonne direction | Les choses vont dans la mauvaise direction | 91 | 99 |
|--|--|---|--|----|----|

|   |                                |   |   |   |     |
|---|--------------------------------|---|---|---|-----|
| 1 | En (NOTRE PAYS)                | 1 | 2 | 3 | 999 |
| 2 | Dans l'Union européenne        | 1 | 2 | 3 | 999 |
| 3 | Aux Etats-Unis                 | 1 | 2 | 3 | 999 |
| 4 | Dans votre vie personnellement | 1 | 2 | 3 | 999 |

EB93.1 SE008A

DO NOT ASK SE008A IN CY(tcc) – CY(tcc) GO TO SE008B

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAPI: DISPLAY '91' ON SCREEN INSTEAD OF 'Neither the one nor the other'

CAWI: HIDESPECIAL CODES - 3, 999

SD17 Diriez-vous que vous êtes très optimiste, plutôt optimiste, plutôt pessimiste ou très pessimiste concernant le futur de l'Union européenne ?

(ONE ANSWER ONLY)

|                    |     |
|--------------------|-----|
| Very optimistic    | 1   |
| Fairly optimistic  | 2   |
| Fairly pessimistic | 3   |
| Very pessimistic   | 4   |
| Don't know         | 999 |

|                   |     |
|-------------------|-----|
| Très optimiste    | 1   |
| Plutôt optimiste  | 2   |
| Plutôt pessimiste | 3   |
| Très pessimiste   | 4   |
| Ne sait pas       | 999 |

EB92.3 SD17

EB92.3 SD17

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

SD18 On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in (OUR COUNTRY)?

SD18 Dans l'ensemble, êtes-vous très satisfait(e), plutôt satisfait(e), plutôt pas satisfait(e) ou pas du tout satisfait(e) du fonctionnement de la démocratie en (NOTRE PAYS) ?

(SHOW SCREEN – READ OUT)

(SHOW SCREEN – READ OUT)

|                      |     |
|----------------------|-----|
| Very satisfied       | 1   |
| Fairly satisfied     | 2   |
| Not very satisfied   | 3   |
| Not at all satisfied | 4   |
| Don't know           | 999 |

|                          |     |
|--------------------------|-----|
| Très satisfait(e)        | 1   |
| Plutôt satisfait(e)      | 2   |
| Plutôt pas satisfait(e)  | 3   |
| Pas du tout satisfait(e) | 4   |
| Ne sait pas              | 999 |

EB93.1 SE030A

EB93.1 SE030A

DO NOT ASK SE030A IN CY(tcc) - CY(tcc) GO TO SE031A

DO NOT ASK SE030A IN CY(tcc) - CY(tcc) GO TO SE031A

HIDESPECIAL CODES - 999

HIDESPECIAL CODES - 999

SD18b And how about the way democracy works in the EU?

SD18b Et du fonctionnement de la démocratie dans l'Union européenne ?

(SHOW SCREEN – READ OUT)

(SHOW SCREEN – READ OUT)

|                      |     |
|----------------------|-----|
| Very satisfied       | 1   |
| Fairly satisfied     | 2   |
| Not very satisfied   | 3   |
| Not at all satisfied | 4   |
| Don't know           | 999 |

|                          |     |
|--------------------------|-----|
| Très satisfait(e)        | 1   |
| Plutôt satisfait(e)      | 2   |
| Plutôt pas satisfait(e)  | 3   |
| Pas du tout satisfait(e) | 4   |
| Ne sait pas              | 999 |

EB93.1 SE030B

EB93.1 SE030B

DO NOT ASK IN CY(tcc) OR UK - RC002 CODES 8 AND 39

DO NOT ASK IN CY(tcc) OR UK - RC002 CODES 8 AND 39

HIDESPECIAL CODES - 999

SD19a Please tell me to what extent you agree or disagree with each of the following statements?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Totally agree | Tend to agree | Tend to disagree | Totally disagree | 99 |
|--|--|---------------|---------------|------------------|------------------|----|
|--|--|---------------|---------------|------------------|------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | My voice counts in the EU              | 1 | 2 | 3 | 4 | 999 |
| 2 | My voice counts in (OUR COUNTRY)       | 1 | 2 | 3 | 4 | 999 |
| 3 | (OUR COUNTRY)'s voice counts in the EU | 1 | 2 | 3 | 4 | 999 |

EB93.1 SE032A

DO NOT ASK SE032A IN CY(tcc) - CY(tcc) GO TO SE032B

DO NOT ASK SE032A.1 IN THE UK

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

DG\_Text0 01 This interview was conducted within the Code of Conduct of the Market Research Society. I would like to remind you that all your replies will be treated in the strictest confidence.

NEW

ONLY ASK TO THOSE AGED 16 AND OVER IN RC006

DG016 Respondent agrees to give its first name and phone number

Yes

1

HIDESPECIAL CODES - 999

SD19a Dans quelle mesure êtes-vous d'accord ou pas d'accord avec chacune des affirmations suivantes ?

(SHOW SCREEN - READ OUT - ONE ANSWER PER LINE)

|  |  | Tout à fait d'accord | Plutôt d'accord | Plutôt pas d'accord | Pas du tout d'accord | 99 |
|--|--|----------------------|-----------------|---------------------|----------------------|----|
|--|--|----------------------|-----------------|---------------------|----------------------|----|

|   |  |   |   |   |   |     |
|---|--|---|---|---|---|-----|
| 1 | Ma voix compte dans l'Union européenne                 | 1 | 2 | 3 | 4 | 999 |
| 2 | Ma voix compte en (NOTRE PAYS)                         | 1 | 2 | 3 | 4 | 999 |
| 3 | La voix de (NOTRE PAYS) compte dans l'Union européenne | 1 | 2 | 3 | 4 | 999 |

EB93.1 SE032A

DO NOT ASK SE032A IN CY(tcc) - CY(tcc) GO TO SE032B

DO NOT ASK SE032A.1 IN THE UK

CAPI: DISPLAY '99' ON SCREEN INSTEAD OF 'Don't know'

CAWI: HIDESPECIAL CODES - 999

DG\_Text0 01 Cet entretien a été mené conformément au Code de conduite des études de marché. J'aimerais vous rappeler que toutes vos réponses seront traitées dans la plus stricte confidentialité.

NEW

ONLY ASK TO THOSE AGED 16 AND OVER IN RC006

DG016 La personne interrogée accepte de donner son prénom et son numéro de téléphone

Oui

1

|                 |   |   |  |  |  |  |
|-----------------|---|---|--|--|--|--|
|                 | No  | 2 |  |  |  |  |
|                 | EB92.4 SC4  |   |  |  |  |  |
|                 | ONLY ASK TO THOSE AGED 16 AND OVER IN RC006                                 |   |  |  |  |  |
| DG017           | Write respondent's first name   |   |  |  |  |  |
|                 | (WRITE DOWN THE FIRST NAME OF THE RESPONDENT)                               |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td><td></td><td></td> </tr> </table> |   |  |  |  |  |
|                 |   |   |  |  |  |  |
|                 | EB92.4 SC5A   |   |  |  |  |  |
|                 | ONLY ASK TO THOSE AGED 16 AND OVER IN RC006                                 |   |  |  |  |  |
| DG018           | Write respondent's phone number   |   |  |  |  |  |
|                 | (WRITE DOWN THE PHONE NUMBER OF THE RESPONDENT)                             |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td><td></td><td></td> </tr> </table> |   |  |  |  |  |
|                 |   |   |  |  |  |  |
|                 | EB92.4 SC5B   |   |  |  |  |  |
|                 | Can we show this on the same screen as DG017 please                         |   |  |  |  |  |
|                 | ONLY ASK TO THOSE AGED 16 AND OVER IN RC006                                 |   |  |  |  |  |
| DG018_T<br>EXT  | Thank you for your time. This is the end of the interview.                  |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td> </tr> </table>                   |   |  |  |  |  |
|                 |   |   |  |  |  |  |
| DG_Text0<br>02  | INTERVIEW PROTOCOLE   |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td> </tr> </table>                   |   |  |  |  |  |
|                 |   |   |  |  |  |  |
| DG019           | Date of the interview   |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td><td></td><td></td> </tr> </table> |   |  |  |  |  |
|                 |   |   |  |  |  |  |
|                 | NEW   |   |  |  |  |  |
|                 | SHOW ONLY FOR PL  |   |  |  |  |  |
| DG020_H<br>ours | NULL  |   |  |  |  |  |

|                 |   |   |  |  |  |  |
|-----------------|---|---|--|--|--|--|
|                 | Non   | 2 |  |  |  |  |
|                 | EB92.4 SC4  |   |  |  |  |  |
|                 | ONLY ASK TO THOSE AGED 16 AND OVER IN RC006                                 |   |  |  |  |  |
| DG017           | Noter le prénom de la personne interrogée                                   |   |  |  |  |  |
|                 | (WRITE DOWN THE FIRST NAME OF THE RESPONDENT)                               |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td><td></td><td></td> </tr> </table> |   |  |  |  |  |
|                 |   |   |  |  |  |  |
|                 | EB92.4 SC5A   |   |  |  |  |  |
|                 | ONLY ASK TO THOSE AGED 16 AND OVER IN RC006                                 |   |  |  |  |  |
| DG018           | Noter le numéro de téléphone de la personne interrogée                      |   |  |  |  |  |
|                 | (WRITE DOWN THE PHONE NUMBER OF THE RESPONDENT)                             |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td><td></td><td></td> </tr> </table> |   |  |  |  |  |
|                 |   |   |  |  |  |  |
|                 | EB92.4 SC5B   |   |  |  |  |  |
|                 | Can we show this on the same screen as DG017 please                         |   |  |  |  |  |
|                 | ONLY ASK TO THOSE AGED 16 AND OVER IN RC006                                 |   |  |  |  |  |
| DG018_T<br>EXT  | Merci d'avoir pris le temps de répondre. L'entretien est terminé.           |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td> </tr> </table>                   |   |  |  |  |  |
|                 |   |   |  |  |  |  |
| DG_Text0<br>02  | PROTOCOLE D'INTERVIEW   |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td> </tr> </table>                   |   |  |  |  |  |
|                 |   |   |  |  |  |  |
| DG019           | Date de l'interview   |   |  |  |  |  |
|                 | <table border="1"> <tr> <td></td><td></td><td></td><td></td> </tr> </table> |   |  |  |  |  |
|                 |   |   |  |  |  |  |
|                 | NEW   |   |  |  |  |  |
|                 | SHOW ONLY FOR PL  |   |  |  |  |  |
| DG020_H<br>ours | NULL  |   |  |  |  |  |

24 HOUR CLOCK FORMAT

Hour

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

NEW

ONLY FOR PL

SET CODE 1 "Hour" AS A MINIMUM OF 00 AND A MAXIMUM OF 23

SET CODE 2 "Minutes" AS A MINIMUM OF 00 AND A MAXIMUM OF 59

DG020\_M NULL  
inutes

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

NEW

ONLY FOR PL

DG022 Number of persons present during the interview, including interviewer

|                                  |   |
|----------------------------------|---|
| Two (interviewer and respondent) | 1 |
| Three                            | 2 |
| Four                             | 3 |
| Five or more                     | 4 |

EB92.4 P4

DG023 Respondent cooperation

|           |   |
|-----------|---|
| Excellent | 1 |
| Fair      | 2 |
| Average   | 3 |
| Bad       | 4 |

EB92.4 P5

DG024 Size of locality

24 HOUR CLOCK FORMAT

Hour

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

NEW

ONLY FOR PL

SET CODE 1 "Hour" AS A MINIMUM OF 00 AND A MAXIMUM OF 23

SET CODE 2 "Minutes" AS A MINIMUM OF 00 AND A MAXIMUM OF 59

DG020\_M NULL  
inutes

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

NEW

ONLY FOR PL

DG022 Nombre de personnes présentes pendant l'interview, l'enquêteur inclus.

|                                    |   |
|------------------------------------|---|
| Deux (l'enquêteur et le répondant) | 1 |
| Trois                              | 2 |
| Quatre                             | 3 |
| Cinq et plus                       | 4 |

EB92.4 P4

DG023 Coopération du répondant

|            |   |
|------------|---|
| Excellente | 1 |
| Bonne      | 2 |
| Moyenne    | 3 |
| Médiocre   | 4 |

EB92.4 P5

DG024 Catégorie d'habitat

(LOCAL CODES)

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.4 P6

HIDE QUESTION

DG024B Region

(LOCAL CODES)

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.4 P7

HIDE QUESTION

DG026 Postal code

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.4 P8

HIDE QUESTION

DG028 Interviewer number

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.4 P10

Ask only if Q008 - RC002,18,31

HIDE QUESTION

(LOCAL CODES)

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.4 P6

HIDE QUESTION

DG024B Région

(LOCAL CODES)

|  |  |  |  |
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EB92.4 P7

HIDE QUESTION

DG026 Code postal

|  |  |  |  |
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EB92.4 P8

HIDE QUESTION

DG028 N° enquêteur

|  |  |  |  |
|--|--|--|--|
|  |  |  |  |
|--|--|--|--|

EB92.4 P10

Ask only if Q008 - RC002,18,31

HIDE QUESTION

## TECHNICAL SPECIFICATIONS

Between the 20<sup>th</sup> November and 21<sup>st</sup> December 2020, Kantar carried out the wave 94.2 of the EUROBAROMETER survey, at the request of the European Commission, Directorate-General for Communication, "Media monitoring and Eurobarometer" Unit.

The wave 94.2 covers the population of the respective nationalities of the European Union Member States, resident in each of the 27 Member States and aged 15 years and over.

The basic sample design applied in all States where a face to face mode of data collection has been feasible is a multi-stage, random (probability) one. In each country, a number of sampling points were drawn with probability proportional to their population size.

The sampling points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the countries surveyed according to the EUROSTAT NUTS II (or equivalent) and according to the distribution of the resident population of the respective nationalities in terms of metropolitan, urban and rural areas<sup>1</sup>.

In each of the selected sampling points, a starting address was drawn, at random. Further addresses (every N<sup>th</sup> address) were selected by standard "random route" procedures, from the initial address. In each household, the respondent was drawn, at random (following the "last birthday rule"). If no one answered the interviewer in a household, or if the respondent selected was not available (not present or busy), the interviewer revisited the same household up to three additional times (four contact attempts in total). Interviewers never indicate that the survey is conducted on behalf of the European Commission beforehand; they may give this information once the survey is completed, upon request.

The recruitment phase was slightly different in the Netherlands, Sweden and Denmark. In these countries, a sample of addresses within each areal sampling point (1km<sup>2</sup> grid) were selected from the address or population register. The selection of addresses was done in a random manner. Households were then contacted by telephone and recruited to take part in the survey.

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<sup>1</sup> Urban Rural classification based on DEGURBA (<https://ec.europa.eu/eurostat/web/degree-of-urbanisation/background>)

|    | COUNTRIES      | INSTITUTES  | N° INTERVIEWS | FIELDWORK DATES |            | POPULATION 15+ | PROPORTION EU27 |
|----|----------------|---|---------------|-----------------|------------|----------------|-----------------|
| BE | Belgium        | Kantar Belgium (Kantar TNS)                       | 1.055         | 03/12/2020      | 21/12/2020 | 9.188.369      | 2,45%           |
| BG | Bulgaria       | Kantar TNS BBSS                                   | 1.038         | 24/11/2020      | 21/12/2020 | 5.995.194      | 1,60%           |
| CZ | Czechia        | Kantar CZ   | 1.150         | 04/12/2020      | 21/12/2020 | 8.956.740      | 2,39%           |
| DK | Denmark        | Kantar Gallup                                     | 1.017         | 24/11/2020      | 21/12/2020 | 4.848.611      | 1,29%           |
| DE | Germany        | Kantar Deutschland                                | 1.686         | 24/11/2020      | 21/12/2020 | 71.728.398     | 19,10%          |
| EE | Estonia        | Kantar Emor                                       | 1.020         | 04/12/2020      | 21/12/2020 | 1.073.224      | 0,29%           |
| IE | Ireland        | Kantar Belgium                                    | 1.018         | 04/12/2020      | 21/12/2020 | 3.896.482      | 1,04%           |
| EL | Greece         | Taylor Nelson Sofres Market Research              | 1.002         | 03/12/2020      | 21/12/2020 | 9.187.524      | 2,45%           |
| ES | Spain          | TNS Investigación de Mercados y Opinión           | 1.004         | 25/11/2020      | 16/12/2020 | 40.006.943     | 10,65%          |
| FR | France         | Kantar Public France                              | 1.003         | 23/11/2020      | 16/12/2020 | 52.732.499     | 14,04%          |
| HR | Croatia        | Hendal  | 1.019         | 23/11/2020      | 20/12/2020 | 3.488.460      | 0,93%           |
| IT | Italy          | Kantar Italia                                     | 1.022         | 23/11/2020      | 21/12/2020 | 52.397.331     | 13,95%          |
| CY | Rep. Of Cyprus | CYMAR Market Research                             | 507           | 20/11/2020      | 12/12/2020 | 734.695        | 0,20%           |
| LV | Latvia         | Kantar TNS Latvia                                 | 1.021         | 24/11/2020      | 21/12/2020 | 1.568.124      | 0,42%           |
| LT | Lithuania      | TNS LT  | 1.043         | 03/12/2020      | 21/12/2020 | 2.300.257      | 0,61%           |
| LU | Luxembourg     | Kantar Belgium                                    | 529           | 03/12/2020      | 21/12/2020 | 503.275        | 0,13%           |
| HU | Hungary        | Kantar Hoffmann                                   | 1.072         | 27/11/2020      | 21/12/2020 | 8.351.017      | 2,22%           |
| MT | Malta          | MISCO International                               | 585           | 28/11/2020      | 21/12/2020 | 426.055        | 0,11%           |
| NL | Netherlands    | TNS NIPO  | 1.006         | 23/11/2020      | 16/12/2020 | 14.165.638     | 3,77%           |
| AT | Austria        | Das Österreichische Gallup Institut               | 1.024         | 20/11/2020      | 21/12/2020 | 7.580.083      | 2,02%           |
| PL | Poland         | Kantar Polska                                     | 1.019         | 26/11/2020      | 21/12/2020 | 32.139.021     | 8,56%           |
| PT | Portugal       | Marktest – Marketing, Organização e Formação      | 1.012         | 24/11/2020      | 21/12/2020 | 8.869.051      | 2,36%           |
| RO | Romania        | Centrul Pentru Studierea Opiniei si Pietei (CSOP) | 1.070         | 23/11/2020      | 18/12/2020 | 16.372.216     | 4,36%           |
| SI | Slovenia       | Mediana DOO                                       | 1.034         | 07/12/2020      | 21/12/2020 | 1.767.202      | 0,47%           |
| SK | Slovakia       | Kantar Slovakia                                   | 1.106         | 23/11/2020      | 21/12/2020 | 4.592.379      | 1,22%           |
| FI | Finland        | Kantar TNS Oy                                     | 1.096         | 03/12/2020      | 21/12/2020 | 4.488.064      | 1,20%           |
| SE | Sweden         | Kantar Sifo                                       | 1.055         | 24/11/2020      | 21/12/2020 | 8.149.850      | 1,90%           |
|    | TOTAL EU27     |   | 27.213        | 20/11/2020      | 21/12/2020 | 375.506.702    | 100%*           |

\* It should be noted that the total percentage shown in this table may exceed 100% due to rounding.

\*\* Recruitments in Belgium, Czechia, Germany, Ireland and Luxembourg are carried out by Kantar, Ronin International, Datacollect, Infas, Wittcall and Kraemer. Non-probabilistic sample in Belgium, Greece, Ireland, Luxembourg and Malta was randomly drawn from Kantar's LifePoints panel and from Norstat panel in Lithuania.

|    | COUNTRIES       | N° OF CAPI INTERVIEWS | N° OF CAWI INTERVIEWS | TOTAL N° INTERVIEWS |
|----|-----------------|-----------------------|-----------------------|---------------------|
| BE | Belgium         |                       | 1.055                 | 1.055               |
| BG | Bulgaria        | 1.038                 |                       | 1.038               |
| CZ | Czechia         |                       | 1.150                 | 1.150               |
| DK | Denmark         | 298                   | 719                   | 1.017               |
| DE | Germany         | 1.349                 | 337                   | 1.686               |
| EE | Estonia         |                       | 1.020                 | 1.020               |
| IE | Ireland         |                       | 1.018                 | 1.018               |
| EL | Greece          |                       | 1.002                 | 1.002               |
| ES | Spain           | 1.004                 |                       | 1.004               |
| FR | France          | 1.003                 |                       | 1.003               |
| HR | Croatia         | 1.019                 |                       | 1.019               |
| IT | Italy           | 1.022                 |                       | 1.022               |
| CY | R ep. Of Cyprus | 507                   |                       | 507                 |
| LV | Latvia          | 158                   | 863                   | 1.021               |
| LT | Lithuania       |                       | 1.043                 | 1.043               |
| LU | Luxembourg      |                       | 529                   | 529                 |
| HU | Hungary         | 1.072                 |                       | 1.072               |
| MT | Malta           | 254                   | 331                   | 585                 |
| NL | Netherlands     | 1.006                 |                       | 1.006               |
| AT | Austria         | 1.024                 |                       | 1.024               |
| PL | Poland          | 1.019                 |                       | 1.019               |
| PT | Portugal        | 1.012                 |                       | 1.012               |
| RO | Romania         | 1.070                 |                       | 1.070               |
| SI | Slovenia        |                       | 1.034                 | 1.034               |
| SK | Slovakia        | 894                   | 212                   | 1.106               |
| FI | Finland         |                       | 1.096                 | 1.096               |
| SE | Sweden          | 166                   | 889                   | 1055                |
|    | TOTAL EU27      | 14.915                | 12.298                | 27.213              |

CAPI: Computer-Assisted Personal interviewing

CAWI: Computer-Assisted Web interviewing

### Consequences of the coronavirus pandemic on fieldwork

Where feasible, interviews were conducted face-to-face in people's homes or on their doorstep and in the appropriate national language. In all countries where face-to-face interviewing was feasible CAPI (Computer Assisted Personal Interviewing) was used. For all interviews conducted face to face, hygiene and physical distancing measures have always been respected in line with government regulations, and whenever possible, interviews were conducted outside homes, on doorsteps, to remain in open air and maintain social distance. Where **face-to-face interviews were not enough to reach to target or were not feasible at all**, interviews were conducted online with Computer-Assisted Web Interviewing (CAWI) technique.

In **Denmark, Germany, Latvia, Malta, Slovakia** and **Sweden** face-to-face interviewing was feasible, but it was not possible to reach the target number of interviews within the fieldwork period. Therefore, to hit the target number of interviews within the fieldwork period, **additional interviews** were conducted online with CAWI technique. Moreover, face-to-face interviews were **not feasible at all** in **Belgium, Czechia, Estonia, Finland, Greece, Ireland, Lithuania, Luxembourg** and **Slovenia**. In these countries, interviews were conducted **only** online.

The online design in each country differed based on what was feasible within the fieldwork period. In principle, the online sample was based on a probabilistic sample design: respondents were recruited in a probabilistic random manner, ensuring that all individuals in this country have an equal chance to be interviewed.

In **Belgium, Czechia, Germany, Greece, Luxembourg, Ireland and Slovakia** respondents were recruited by telephone via a dual frame RDD sample design. Telephone numbers were drawn from the national telephone numbering plans.

In **Belgium, Greece, Ireland, Luxembourg** and **Malta** the response rates were not sufficiently large to achieve the target sample size in the fieldwork period, so this sample was supplemented with a non-probabilistic sample randomly drawn from Kantar's LifePoints panel.

In **Estonia, Denmark, Finland, Sweden, Latvia and Slovenia**, only people randomly selected through a probabilistically drawn sample were interviewed online. In **Lithuania** the same approach was used but there were insufficient numbers to reach the target sample size. This sample was supplemented with a non-probabilistic sample drawn from Norstat's panel.

In Estonia and Finland, the respondents are recruited through a telephone survey. In Estonia a dual frame random sample is drawn from the national telephone numbering plans whilst in Denmark, Finland and Sweden a random sample is drawn from the telephone register.

### Response rates

For each country a comparison between the responding sample and the universe is carried out. Weights are used to match the responding sample to the universe on gender by age, region and degree of urbanisation. For European estimates (i.e. EU average), an adjustment is made to the individual country weights, weighting them up or down to reflect their 15+ population as a proportion of the EU 15+ population.

The response rates are calculated by dividing the total number of complete interviews with the number of all the addresses visited, apart from ones that are not eligible but including those where eligibility is unknown. For Eurobarometer 94.2, the response rates for the EU27, calculated by Kantar, are:

|     |       |     |       |     |       |     |       |
|-----|-------|-----|-------|-----|-------|-----|-------|
| BE* | 25,1% | EL* | 29,8% | LU* | 25,8% | SI* | 42,0% |
| BG  | 47,7% | ES  | 35,1% | HU  | 62,3% | SK  | 65,3% |
| CZ* | 51,8% | FR  | 28,4% | MT  | 71,2% | SK* | 38,5% |
| DK  | 38,7% | HR  | 54,6% | MT* | 31,8% | FI* | 15,5% |
| DK* | 22,1% | IT  | 20,5% | NL  | 69,3% | SE  | 53,2% |
| DE  | 18,7% | CY  | 39,8% | AT  | 43,4% | SE* | 32,9% |
| DE* | 30,7% | LV  | 36,1% | PL  | 44,0% |     |       |
| EE* | 22,3% | LV* | 20,5% | PT  | 40,6% |     |       |
| IE* | 19,7% | LT* | 23,4% | RO  | 62,1% |     |       |

\*C AWI (for probabilistic sample) and without taking into account recruitment phase

### Margins of error

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Statistical Margins due to the sampling process  
(at the 95% level of confidence)

*various sample sizes are in rows* *various observed results are in columns*

|               | 5%         | 10%        | 15%        | 20%        | 25%        | 30%        | 35%        | 40%        | 45%        | 50%        |               |
|---------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|---------------|
|               | 95%        | 90%        | 85%        | 80%        | 75%        | 70%        | 65%        | 60%        | 55%        | 50%        |               |
| N=50          | 6.0        | 8.3        | 9.9        | 11.1       | 12.0       | 12.7       | 13.2       | 13.6       | 13.8       | 13.9       | N=50          |
| N=500         | 1.9        | 2.6        | 3.1        | 3.5        | 3.8        | 4.0        | 4.2        | 4.3        | 4.4        | 4.4        | N=500         |
| <b>N=1000</b> | <b>1.4</b> | <b>1.9</b> | <b>2.2</b> | <b>2.5</b> | <b>2.7</b> | <b>2.8</b> | <b>3.0</b> | <b>3.0</b> | <b>3.1</b> | <b>3.1</b> | <b>N=1000</b> |
| N=1500        | 1.1        | 1.5        | 1.8        | 2.0        | 2.2        | 2.3        | 2.4        | 2.5        | 2.5        | 2.5        | N=1500        |
| N=2000        | 1.0        | 1.3        | 1.6        | 1.8        | 1.9        | 2.0        | 2.1        | 2.1        | 2.2        | 2.2        | N=2000        |
| N=3000        | 0.8        | 1.1        | 1.3        | 1.4        | 1.5        | 1.6        | 1.7        | 1.8        | 1.8        | 1.8        | N=3000        |
| N=4000        | 0.7        | 0.9        | 1.1        | 1.2        | 1.3        | 1.4        | 1.5        | 1.5        | 1.5        | 1.5        | N=4000        |
| N=5000        | 0.6        | 0.8        | 1.0        | 1.1        | 1.2        | 1.3        | 1.3        | 1.4        | 1.4        | 1.4        | N=5000        |
| N=6000        | 0.6        | 0.8        | 0.9        | 1.0        | 1.1        | 1.2        | 1.2        | 1.2        | 1.3        | 1.3        | N=6000        |
| N=7000        | 0.5        | 0.7        | 0.8        | 0.9        | 1.0        | 1.1        | 1.1        | 1.1        | 1.2        | 1.2        | N=7000        |
| N=7500        | 0.5        | 0.7        | 0.8        | 0.9        | 1.0        | 1.0        | 1.1        | 1.1        | 1.1        | 1.1        | N=7500        |
| N=8000        | 0.5        | 0.7        | 0.8        | 0.9        | 0.9        | 1.0        | 1.0        | 1.1        | 1.1        | 1.1        | N=8000        |
| N=9000        | 0.5        | 0.6        | 0.7        | 0.8        | 0.9        | 0.9        | 1.0        | 1.0        | 1.0        | 1.0        | N=9000        |
| N=10000       | 0.4        | 0.6        | 0.7        | 0.8        | 0.8        | 0.9        | 0.9        | 1.0        | 1.0        | 1.0        | N=10000       |
| N=11000       | 0.4        | 0.6        | 0.7        | 0.7        | 0.8        | 0.9        | 0.9        | 0.9        | 0.9        | 0.9        | N=11000       |
| N=12000       | 0.4        | 0.5        | 0.6        | 0.7        | 0.8        | 0.8        | 0.9        | 0.9        | 0.9        | 0.9        | N=12000       |
| N=13000       | 0.4        | 0.5        | 0.6        | 0.7        | 0.7        | 0.8        | 0.8        | 0.8        | 0.9        | 0.9        | N=13000       |
| N=14000       | 0.4        | 0.5        | 0.6        | 0.7        | 0.7        | 0.8        | 0.8        | 0.8        | 0.8        | 0.8        | N=14000       |
| N=15000       | 0.3        | 0.5        | 0.6        | 0.6        | 0.7        | 0.7        | 0.8        | 0.8        | 0.8        | 0.8        | N=15000       |
|               | 5%         | 10%        | 15%        | 20%        | 25%        | 30%        | 35%        | 40%        | 45%        | 50%        |               |
|               | 95%        | 90%        | 85%        | 80%        | 75%        | 70%        | 65%        | 60%        | 55%        | 50%        |               |

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