





# Table of Contents

Malta.....	1
I. Survey details.....	3
I.1 Fieldforce.....	3
I.2 Briefing of interviewers.....	3
II. Sampling .....	4
III. Fieldwork procedures.....	4
III.1 Final disposition codes.....	4
III.2 Outcome indicators .....	5
III.3 The use and estimated effectiveness of the response enhancement techniques.....	6
III.4 Soft refusal conversion .....	6
III.5 Quality control of interviewing .....	7
IV. Qualitative report of the fieldwork agency .....	8
V. Weighting.....	9
VI. Country-specific variables.....	10



## I. Survey details

<i>Fieldwork organization:</i>	MISCO International Ltd.
<i>Fieldwork period:</i>	08/06/2009 – 23/06/2009
<i>Languages (s) of interviewing:</i>	Maltese
<i>Mode of interviewing:</i>	phone: 100% fixed line
<i>Number of interviewers:</i>	32
<i>Translation:</i>	Questionnaire was provided by EUI in local language and the fieldwork agency was asked to review and suggest changes if necessary. Changes were then either accepted or rejected by EUI.

### I.1 Fieldforce

Team: 4 supervisors and 32 interviewers

Interviewers had an average of 1.7 years of experience as an interviewer, 1 year as a minimum and 8 years as a maximum. All of the interviewers attended the official training for the EES, held at MISCO office on the 5th June by the research executive.

As in addition, MISCO provided a detailed manual to interviewers, with the most important information about the survey itself, detailed information about the questionnaire and instructions about how to conduct the interviews and how to select eligible respondents.

### I.2 Briefing of interviewers

Number of interviewers received EES specific personal briefing at central training	32
Length of EES specific personal briefing per interviewer	90 mins
Written EES instructions	yes
Training in refusal conversion	yes



## II. Sampling

<i>Universe:</i>	general population, aged 18 and over.
<i>Coverage:</i>	National
<i>Sample size:</i>	1.000
<i>Selection of households:</i>	RDD
<i>Selection of respondents:</i>	Most recent birthday within the household.
<i>Number of recalls:</i>	Up to 15 attempts

## III. Fieldwork procedures

### III.1 Final disposition codes

**Table 2. Fieldwork outcome**

Completed interviews	<b>1.0/1.10</b>	<b>1 000</b>
Eligible, non-interview (Category 2)	<b>2.000</b>	<b>816</b>
Refusal and breakoff	<b>2.100</b>	<b>730</b>
Refusal	<b>2.110</b>	<b>729</b>
Household-level refusal	2.111	613
Known-respondent refusal	2.112	116
Break off	2.120	1
Non-contact	<b>2.200</b>	<b>66</b>
Respondent never available	2.210	65
Telephone answering device (confirming HH)	<b>2.220</b>	<b>1</b>
Answering machine household-no message left	2.221	0
Answering machine household-message left	2.222	1
Other, non-refusals	<b>2.300</b>	<b>20</b>
Deceased respondent	2.310	0
Physically or mentally unable/incompetent	2.320	17
Language problem	<b>2.330</b>	<b>3</b>
Household-level language problem	2.331	0
Respondent language problem	2.332	3
No interviewer available for needed language	2.333	0
Miscellaneous	2.350	0
Unknown eligibility, non-interview (Category 3)	<b>3.000</b>	<b>401</b>
Unnown if housing unit	<b>3.100</b>	<b>401</b>
Not attempted or worked	3.110	0
Always busy	3.120	7
No answer	3.130	157
Answering machine-don't know if household	3.140	236



Call blocking	3.150	1
Technical phone problems	3.160	0
Housing unit, unknown if eligible respondent	3.200	0
No screener completed	3.210	0
Other	3.900	0
Not eligible (Category 4)	<b>4.000</b>	<b>2763</b>
Out of sample - other strata than originally coded	4.100	0
Fax/data line	4.200	86
Non-working/disconnect	<b>4.300</b>	<b>910</b>
Non-working number	4.310	909
Disconnected number	4.320	0
Temporarily out of service	4.330	1
Special technological circumstances	<b>4.400</b>	<b>0</b>
Number changed	4.410	0
Cell phone	4.420	0
Call forwarding	<b>4.430</b>	<b>0</b>
Residence to residence	4.431	0
Non-residence to residence	4.432	0
Pager	4.440	0
Non-residence	<b>4.500</b>	<b>266</b>
Business, government office, other organizations	4.510	255
Institution	4.520	8
Group quarters	4.530	3
No eligible respondent	4.700	3
Quota filled	4.800	1498
Other	4.900	0
Total phone numbers used		<b>4980</b>

### III.2 Outcome indicators

**Table 3. Outcome rates**

I=Complete Interviews (1.1)	1,000
P=Partial Interviews (1.2)	0
R=Refusal and break off (2.1)	730
NC=Non-Contact (2.2)	66
O=Other (2.0, 2.3)	20
e=estimated proportion of cases of unknown eligibility that are eligible (enter a value in line 62 or accept the value in line 62 as a default)	0.589
Estimate of e is based on proportion of eligible households among all numbers for which a definitive determination of status was obtained (a very conservative estimate). This will be used if you do not enter a different estimate in line 62.	0.589
UH=Unknown household (3.1)	401
UO=Unknown other (3.2, 3.9)	0
Response Rate I	
$I/(I+P) + (R+NC+O) + (UH+UO)$	0.451



Response Rate 2	
$(I+P)/(I+P) + (R+NC+O) + (UH+UO)$	0.451
Response Rate 3	
$I/((I+P) + (R+NC+O) + e(UH+UO))$	0.487
Response Rate 4	
$(I+P)/((I+P) + (R+NC+O) + e(UH+UO))$	0.487
Cooperation Rate 1	
$I/(I+P+R+O)$	0.571
Cooperation Rate 2	
$(I+P)/((I+P)+R+O)$	0.571
Cooperation Rate 3	
$I/((I+P)+R)$	0.578
Cooperation Rate 4	
$(I+P)/((I+P)+R)$	0.578
Refusal Rate 1	
$R/((I+P)+(R+NC+O) + UH + UO)$	0.329
Refusal Rate 2	
$R/((I+P)+(R+NC+O) + e(UH + UO))$	0.356
Refusal Rate 3	
$R/((I+P)+(R+NC+O))$	0.402
Contact Rate 1	
$(I+P)+R+O / (I+P)+R+O+NC+ (UH + UO)$	0.789
Contact Rate 2	
$(I+P)+R+O / (I+P)+R+O+NC + e(UH+UO)$	0.853
Contact Rate 3	
$(I+P)+R+O / (I+P)+R+O+NC$	0.964

The average interview length was 23,7 min

### III.3 The use and estimated effectiveness of the response enhancement techniques

Interviewers were specifically trained to try and convert soft refusals into successful interviews. The interviewers were instructed to give a brief introduction about the survey and that this is a survey which is carried out among EU citizens and therefore their opinions are really important.

Moreover, we encouraged interviewers to make appointments in case the respondent did not have time to complete the interview at that point in time.

### III.4 Soft refusal conversion

In case of soft refusal, an experienced interviewer (other than the one who called the respondent previously) specifically trained for this task called up the respondent, politely introduced the survey again and asked for cooperation. If respondent refused this time too, no more contacts were made with him/her. If the person was cooperative, the interviewer conducted the interview. It could happen that the respondent was willing to take part but did not have time to complete the survey at the time of the re-call, in this case interviewer fixed an appointment with him/her.



The results of these attempts are summarised in the table below:

**Table 4. Soft refusal conversion success rate**

	all	Turned to hard refusal		Turned to other status		Converted into interview		Success rate
		N	% of all	N	% of all	N	% of all	% of all contacted
Soft Refusal	45	22	49%	16	36%	7	16%	24%

### III.5 Quality control of interviewing

The outcome of the quality control is summarised below. Based on these check no corrective action was necessary

<i>N of interviews back-checked:</i>	101
<i>Mode of back-checking:</i>	phone (100% fixed line)
<i>Eligible person interviewed:</i>	98%
<i>Sat. with interviewers (top2box):</i>	82%



## IV. Qualitative report of the fieldwork agency



### In their own words:

The interviewers encountered some difficulties during the first week of fieldwork. Since the target for the first week was 600 interviews, the call-backs and the length of interview made it very hard to reach. However, in the end this was done successfully and in general there were no problems during the fieldwork period.

The interviewers were given a list on a daily basis of respondents who soft refused. These were contacted again and some of the interviewers were constantly monitored by a supervisor during the fieldwork period. Approximately 15-20 interviewers were monitored per day.

#### Back check results:

##### Eligible person interviewed

98% of the interviews were done with the right person. 2% did not interview the right person.

##### Evaluation of interviewers

The interviewers got a rating of 3 or more. 82% of the respondents were extremely satisfied with the interviewers.

##### Soft refusal handling, experiences

Target interviewees, who refused to answer the questions at first, were contacted later on by experienced interviewers. About one fourth of them actually resulted in successful interviews. Others were listed as hard refusals.





## V. Weighting

A non-response population weighting was implemented on the EES dataset to correct for sampling disparities. The following variables were used in the raking procedure:

Age

Sex

Education

The table below presents a comparison of the sample (unweighted and weighted) and the universe.

**Table 5. Weighting targets**

		Class size by EUSTATS 2007 ('000)	Proportion in universe	Number of cases in EES	Unweighted proportion in EES	Weighted proportion in EES
<b>Age&amp;Sex</b>		label				
1	male, 18-29	36699	11.382	53	5.300	11.348
2	female, 18-29	34292	10.635	82	8.200	10.604
3	male, 30-49	56532	17.533	123	12.300	17.480
4	female, 30-49	54479	16.896	222	22.200	16.844
5	male, 50-64	41810	12.967	107	10.700	13.007
6	female, 50-64	42380	13.144	198	19.800	13.200
7	male 65+	23844	7.395	87	8.700	7.427
8	female 65+	32394	10.047	128	12.800	10.090
		322430	100	1000	100	100
<b>Education (based on ISCED)</b>						
1	Primary education or first stage of basic education - level 1 + level 0 + no education (ISCED 1997)	144044	42,406	174	17,400	42,389
3	Lower and upper secondary and post-secondary education - level 3 + 4 (ISCED 1997)	163249	48,060	629	62,900	48,073
5	Tertiary education - levels 5-6 (ISCED 1997)	32382	9,533	197	19,700	9,538
total		339675	100	1000	100	100

### Regions (based on NUTS)

*No regional weighting was carried out due to small country size / lack of geographic divisions*

\*Source: EUSTAT, 2007



## VI. Country-specific variables

Q4: Which political party do you think would be best at dealing with [the most important issue]?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

Q8: In a typical week, how many days do you watch the following news programmes?

- a. L-Aħbarijiet TVM 20:00 (TVM)
- b. One News 19.30 (One TV)

(Q9: Is there any other channel on which you watch the news more often than these?)

Q10: Which one?

- 01 - BBC Prime
- 02 - BBC World
- 03 - RTL
- 04 - Canale 5
- 05 - Euro news
- 06 - Italia 7 / La Sette
- 07 - Italia Uno
- 08 - MBC
- 09 - Rai (unspecified)
- 10 - Rai Uno
- 11 - Rai 3
- 12 - Rai Due
- 13 - Rai News 24
- 14 - Rete 4
- 15 - Sky
- 16 - Smash TV
- 17 - TV5
- 18 - TVS
- 19 - UK TV
- 20 - NET TV

Q12: In a typical week, how many days do you read the following newspapers?

- a. The Times (Engl.)
- b. L-Orizzont
- c. In-Nazzjon

(Q13: Is there any other newspaper that you read more frequently than these?)

Q14: Which one?

- 01 - Business weekly
- 02 - Daily Mirror
- 03 - Financial Times
- 04 - Il-Gens
- 05 - Independent



- 06 - Independent - on line
- 07 - Kulhadd
- 08 - Lehen is-sewwa
- 09 - Malta Today
- 10 - Mument
- 11 - Sunday Times
- 12 - The Guardian
- 13 - The Sun
- 14 - The Sunday Independent
- 15 - Torca

(Q24: A lot of people abstained in the European Parliament elections of June 4/7, while others voted. Did you cast your vote?)

Q25: Which party did you vote for?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

Q26: If you had voted in the European Parliament elections, which party would you have voted for?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

Q26b: BF, BV, IE

Q27: Which party did you vote for at the [General Election] of [Year of Last General Election]?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

Q28: And if there was a general election tomorrow, which party would you vote for?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

Q39: We have a number of parties in (country) each of which would like to get your vote. How probable is it that you will ever vote for the following parties? Please specify your views on a scale where 0 means "not at all probable" and 10 means "very probable".

- a - Partit Nazzjonalista
- b - Partit Laburista
- c - Alternativa Demokratika
- d - Azzjoni Nazzjonali

Q47: And about where would you place the following parties on this scale? Which number from 0 to 10, where 0 means "left" and 10 means "right" best describes (Party X)?

- a - Partit Nazzjonalista



- b - Partit Laburista
- c - Alternativa Demokratika
- d - Azzjoni Nazzjonali

Q81: And about where would you place the following parties on this scale? Which number from 0 to 10, where 0 means “already gone too far” and 10 means “should be pushed further” best describes (party X)?

- a - Partit Nazzjonalista
- b - Partit Laburista
- c - Alternativa Demokratika
- d - Azzjoni Nazzjonali

Q87: Do you consider yourself to be close to any particular party? If so, which party do you feel close to?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

(Q89: Do you feel yourself a little closer to one of the political parties than others?)

Q90: Which party is that?

- 01 - Partit Nazzjonalista
- 02 - Partit Laburista
- 03 - Alternativa Demokratika
- 04 - Azzjoni Nazzjonali

Q101: What is the highest level of education you have completed in your education?

- 01 - Ma attendiex/attendietx kindergarten
- 02 - Skola primarja
- 03 - Skejjel sekondarji (Junior Lyceum u sekondarji oħra)
- 04 - Sixth Form Upper Lyceum, Junior College
- 05 - Malta College of Arts, Science and Technology (MCAST)
- 06 - Università (Bachelor)
- 07 - Università (Master)
- 08 - Dottorat, PhD

Q113: Just to confirm that I understand your answer correctly, would you say, that your current / last job is [NAME OF THE CODE ASSIGNED]?

- 01 - Kariga professjonali u teknika (ngħidu aħna: tabib(a), għalliem(a), inġinier(a), artist(a), accountant)
- 02 - Kariga amministrattiva għolja (ngħidu aħna: bankier(a), diriġent ta' negozju kbir, uffiċjal għoli/għolja tal-Gvern, uffiċjal ta' junjin)
- 03 - Kariga klerikali (ngħidu aħna: segretarju/segretarja, skrivan(a), meniġer ta' uffiċċju, fiċ-ċivil, bukkiper)
- 04 - Kariga marbuta ma' bejgħ (ngħidu aħna: meniġer tal-bejgħ, sid ta' fhanut, assistent f'fhanut, aġent tal-assigurazzjoni, xerrej)
- 05 - Nagħti servizz (ngħidu aħna: sid ta' restaurant, uffiċjal tal-pulizija, wejter, barbier, purtinar(a), infermier(a))
- 06 - Haddiem(a) tas-sengħa (ngħidu aħna: formen, mekkanik, stampatur/stampatriċi, ħajjat(a), tagħmel l-għodda u ż-żebgħa, elettrixin)
- 07 - emi-skilled (ngħidu aħna: twaħħal il-briks, sewwieq(a) ta' xarabank, tagħmel xogħol ta' tqegħid fil-laned, mastrudaxxa, tagħmel xogħol ta' pjanċi, furnar(a))
- 08 - Haddiem(a) mhux tas-sengħa (ngħidu aħna: lejberer, porter, haddiem(a) mhux tas-sengħa f'fabrika, fattiga)



- 09 - Naħdem f'razzett (ngħidu aħna: lejberer f'razzett, sewwieq(a) ta' trekter)
- 10 - Sid ta' razzett, meniġer ta' razzett
- 11 - Għadni qed nistudja
- 12 - Qatt ma kelli xogħol