

South Africa
ISSP 2001 – Social Networks II
Questionnaire

SECTION ONE: BIOGRAPHICAL DATA

1. Gender of respondent [CODE BY OBSERVATION]

Male	1	Female	2
------	---	--------	---

2. Race [CODE BY OBSERVATION]

Black African	1	Indian	3
Coloured	2	White	4

3. Interviewer, record

	Yes	No
Hut dweller	1	2
Rural dweller (communities less than 500 people)	1	2

4. Area type [CODE BY OBSERVATION]

Metropolitan	1	Rural	3
Urban	2		

5. What is your age in completed years?

Years

6. What is your current marital status?

Married	With children	1
	Without children	2
Live together	With children	3
	Without children	4
Divorced/estranged	With children	5
	Without children	6
Widower/widow	With children	7
	Without children	8
Never married	With children	9
	Without children	10
Other (specify)		11

7. What is your highest educational qualification?

None	1	Post-matric certificate or diploma	5
Primary	2	Degree	6
Grade 8 to grade 11 (std 6 to std 9)	3	Other (specify)	7
Grade 12 (std 10)	4		

8. What language do you speak mostly at home?

Sesotho	1	Tshivenda/Lemba	9
Setswana	2	Afrikaans	10
Sepedi	3	English	11
Siswati	4	Other African language	12
IsiNdebele	5	European language	14
IsiXhosa	6	Indian language	15
IsiZulu	7	Other (specify)	16
Xitsonga	8		

For Questions 9 and 10			
Unemployed, not looking for work	1	Student/learner	8
Unemployed, looking for work	2	Self-employed - full time	9
Work in informal sector, not looking for permanent work	3	Self-employed - part time	10
Work in informal sector, looking for permanent work	4	Employed part time (if none of the above)	11
Pensioner (aged/retired/sick/disabled, etc.)	5	Employed full time	12
Housewife, not working at all, not looking for work	6	Other (specify)	
Housewife, looking for work	7		

9. What is your current employment status? (WHICH OF THE FOLLOWING BEST DESCRIBES YOUR PRESENT WORK SITUATION?)

Write in appropriate code

10. If you are married or have a partner, what is his/her employment status?

Write in appropriate code

11. What is your current occupation? [WRITE DOWN THE RESPONSE]

12. If you are married or have a partner, what is his/her occupation? [WRITE DOWN THE RESPONSE]

13. Do you read newspapers regularly, that is, at least four out of six issues a week, or every week for weekly newspapers?

Yes	1
-----	---

No	2
----	---

14. Could you estimate how many hours on an average working day (that is, from Monday to Friday) you spend watching TV or listening to the radio?

	TV	Radio
Less than one hour	1	1
1 – 2 hours	2	2
2 – 3 hours	3	3
3 – 4 hours	4	4
More than 4 hours	5	5
Never listen to the radio/watch TV	6	6

ASK Q15 ONLY IF RESPONDENT WATCHES TELEVISION.

15. Can you please specify which channels/stations you watch regularly, i.e. for more than 4 hours a week?

	Yes	No
SABC1	1	2
SABC2	1	2
SABC3	1	2
E-TV	1	2
Bop TV	1	2
M-Net	1	2

	Yes	No
DSTV-movies	1	2
DSTV-sport	1	2
DSTV-travel	1	2
DSTV-discovery	1	2
DSTV-Kyknet	1	2
DSTV-other	1	2

ASK RESPONDENTS WHO LISTEN TO THE RADIO Q16

16. Can you please specify which radio stations you listen to most often? (DO NOT NAME MORE THAN 4 STATIONS.)

Station 1	
Station 2	

Station 3	
Station 4	

17. Do you have a working telephone in your home?

Yes	1	No	2
-----	---	----	---

18. Do you have a computer for personal or business use?

Personal use	1	Both	3
Business use	2	None	4

19. Do you have access to the Internet?

Yes, at home	1	Both	3
Yes, at work	2	None	4

20. Do you personally have a cell phone for personal or business use?

Personal use	1	Both	3
Business use	2	None	4

21. To which faith/religion do you belong?

Roman Catholic Church	1
Methodist Church	2
Zionist Christian Church (Z.C.C.)	3
Apostolic Faith Mission (A.F.M./A.G.S.)	4
Other Zionist Christian churches	5
Anglican Church	6
Other black independent churches	7
Nederduitse Gereformeerde Kerk	8
Lutheran Evangelical Church	9
Old Apostolic Church	10
Assemblies of God	11

Baptist Church	12
Other Pentecostal or charismatic Christian churches	13
Other Christian churches	14
Hindu	15
Islam	16
Jewish	17
Other religions	18
No religion	19
Refuse to answer	20
Uncertain/don't know	21

22. Which of the following items, in working order, does your household have?

	Yes	No
Fridge or freezer	1	2
Polisher or vacuum cleaner	1	2
TV	1	2

	Yes	No
Hi-fi or music centre (radio excluded)	1	2
Microwave oven	1	2
Washing machine	1	2

23. Do you have the following in your home?

	Yes	No
Electricity	1	2
Hot running water	1	2
Domestic servant	1	2

	Yes	No
At least one car	1	2
Flush toilet	1	2

24. Do you personally... Note: A supermarket is for example Pick & Pay, OK, Checkers/Shoprite, Clicks, Diskom, Spar and Woolworths, and includes both hypermarkets and supermarkets.

	Yes	No
Do household shopping at supermarkets?	1	2
Shop at supermarkets	1	2

25. Do you personally ...

	Yes	No
Have any insurance policies?	1	2
Use any financial services such as a bank account, ATM card or credit card?	1	2
Have an account or credit card at a retail store?	1	2
Buy dishwashing liquid?	1	2

SHOW CARD G2

26. Please give me the letter that best describes the **TOTAL MONTHLY HOUSEHOLD INCOME** of all the people in your household before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.
27. Please give me the letter that best describes the **PERSONAL TOTAL MONTHLY INCOME** before tax and other deductions. Please include all sources of income i.e. salaries, pensions, income from investment, etc.

		Household	Personal
	No income	1	1
K	R1 – R500	2	2
L	R501 – R750	3	3
M	R751 – R1 000	4	4
N	R1 001–R1 500	5	5
O	R1 501 – R2 000	6	6
P	R2 001 – R3 000	7	7
Q	R3 001 – R5 000	8	8
R	R5 001 – R7 500	9	9
S	R7 501 – R10 000	10	10
T	R10 001 – R15 000	11	11
U	R15 001 – R20 000	12	12
V	R20 001 – R30 000	13	13
W	R30 000 +	14	14
	Refuse to answer	15	15
	Uncertain/Don't know	16	16

28. What is your relationship to the head of the household?

Head of household	1	Other relation	4
Spouse	2	Not related	5
Son or daughter	3		

29. Are you a sympathiser, active member or are you an office bearer of: INTERVIEWER: IF THE RESPONDENT IS FOR EXAMPLE A SYMPATHISER OF ONE YOUTH CLUB AND AN OFFICE BEARER OF ANOTHER YOUTH CLUB, PLEASE INDICATE THE HIGHEST CATEGORY, IN THIS CASE OFFICE BEARER.

Type of institution	Sympathiser	Active member	Office bearer	None
Political party/grouping	1	2	3	4
Trade union	1	2	3	4
Church or religious organisation	1	2	3	4
Women's organisation	1	2	3	4
Youth organisation	1	2	3	4
Civic organisation	1	2	3	4
Anti-crime group	1	2	3	4
Other (specify)	1	2	3	4

30. If you earn an income, how many hours do you usually work per week?

Hours

31. Do you supervise or are you responsible for the work of any other people?

Number of people

32. Do you work for a private company, a state-funded organisation or a non-government organisation?

Private company	1	Non-government organisation	4
State-funded organisation	2	Not applicable	5

33. **If self-employed: Do you have any employees? If so, how many?**

Number of people

34. **Are you a member of a trade union?**

Yes 1 No 2

35. **How would you classify yourself: (Read out)**

Wealthy class	1
Middle class	2
Working class	3
Poor	4

HUMAN RIGHTS

IN THIS SECTION OF THE QUESTIONNAIRE, I WILL BE ASKING YOU SOME QUESTIONS ABOUT HUMAN RIGHTS AND THE HUMAN RIGHTS INSTITUTIONS THAT HAVE BEEN INCLUDED IN THE CONSTITUTION TO HELP SOUTH AFRICA DEVELOP A HUMAN RIGHTS CULTURE.

36. **Which of the following do you think is the main purpose of the Bill of Rights? Tell me if you have heard of the Bill of Rights but do not know what its main purpose is, or if you have not heard of the Bill of Rights. (Read out – allow one answer only.)**

I have not heard of the Bill of Rights	1
I have heard of the Bill of Rights but don't know what its main purpose is	2
To allow the majority to tell minorities what they can and cannot do	3
To promote and protect the human rights of all people in South Africa regardless of nationality	4
To promote and protect the human rights of South African citizens	5
To enable Africans and black people to access land and houses easily	6
To promote equality and punish those who discriminate	7
Other (specify)	8

37. **From your experience, in which circumstances are most human rights violated in South Africa? (If the RESPONDENT DOES NOT UNDERSTAND, EXPLAIN THAT YOU ARE TRYING TO FIND OUT FROM THEIR EXPERIENCE WHERE THE MOST VIOLATIONS TAKE PLACE. DO NOT READ OUT - ONE ANSWER ONLY.)**

At the workplace	1
At home	2
When dealing with the police	3
When dealing with government departments (delivery of services)	4
In rural areas	5
In schools	6
Between white and black people	7
Other	8
Uncertain/Don't know	9

38. Please tell me whether you strongly agree, agree, neither agree nor disagree, disagree or strongly disagree with each of the following statements regarding human rights.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Uncertain/ Don't know
Access to water, housing, education, health and social security is a basic human right that should be guaranteed to all	1	2	3	4	5	6
Government must speed up land reform and distribution to prevent violence and disruption	1	2	3	4	5	6
The Constitution and Bill of Rights provide too many protections for convicted criminals and suspects	1	2	3	4	5	6
Social and economic inequalities undermine South Africa's democracy and the state must take steps to address these inequalities	1	2	3	4	5	6

39. **What is the main purpose of the South African Human Rights Commission?.** (DO NOT READ OUT - ONE ANSWER ONLY. IF RESPONDENT DOES NOT KNOW, PROBE TO DETERMINE WHETHER S/HE HAS HEARD OF THE COMMISSION.)

I have not heard of the South African Human Rights Commission	1
I have heard of the South African Human Rights Commission but do not know what its purpose is	2
To promote, protect and respect human rights	3
To tell people what their human rights are and/or educate them about human rights	4
To inform people about human rights violations and/or report on abuses	5
To deal with racism and discrimination	6
Other (specify)	7

40. **What is the main purpose of the Commission for Gender Equality?** (DO NOT READ OUT - ONE ANSWER ONLY. WE WANT TO KNOW IF THE RESPONDENT HAS HEARD OF THE COMMISSION FOR GENDER EQUALITY, OR WHETHER THEY HAVE HEARD OF IT BUT DO NOT KNOW WHAT IT DOES.)

I have not heard of the Commission for Gender Equality	1
I have heard of the Commission for Gender Equality but do not know what its purpose is	2
To promote respect and equality between men and women and/or promote gender equality	3
To give women control over men	4
To tackle discrimination between men and women	5
To discriminate between men and women	6
Other (specify)	7

41. **What is the main purpose of the Public Protector's Office?** (DO NOT READ OUT – ONE ANSWER ONLY. WE WANT TO KNOW IF THE RESPONDENT HAS HEARD OF THE PUBLIC PROTECTOR, OR WHETHER THEY HAVE HEARD OF IT BUT DO NOT KNOW WHAT IT DOES.)

I have not heard of the Public Protector	1
I have heard of the Public Protector but do not know what its purpose is	2
To investigate improper conduct in state and public affairs	3
To report on improper conduct and take remedial action	4
To protect citizens from criminals and other threats	5
To investigate court decisions	6
Other (specify)	7

42. **What is the main purpose of the Constitutional Court?** (DO NOT READ OUT - ONE ANSWER ONLY. WE WANT TO KNOW IF THE RESPONDENT HAS HEARD OF THE CONSTITUTIONAL COURT OR WHETHER THEY HAVE HEARD BUT DON'T KNOW WHAT IT DOES.)

I have not heard of the Constitutional Court	1
I have heard of the Constitutional Court but do not know what its purpose is	2
To send people to prison	3
To rule on disputed constitutional issues	4
To write the Constitution	5
To sort out all matters regarding race relations in South Africa	6
Other (specify)	7

43. Can you tell me which organisation is responsible for managing national, provincial and local elections and for ensuring that all elections are free and fair? (DO NOT READ OUT.)

Independent Electoral Commission (IEC)	1
Other	2
Uncertain/Don't know	3

44. How well, do you think, do the following institutions fulfill their role of promoting and protecting human rights? (Read out - one answer per institution.)

	Very successful	Successful	Neither	Unsuccessful	Very unsuccessful	Uncertain/Don't know
South African Human Rights Commission	1	2	3	4	5	6
Commission on Gender Equality	1	2	3	4	5	6
The Public Protector	1	2	3	4	5	6
The Constitutional Court	1	2	3	4	5	6

45. Have you ever approached directly one or more of the human rights institutions we have been asking you questions about today?

Yes	1	No	2
-----	---	----	---

NOW WE WANT TO ASK YOU SOME QUESTIONS ABOUT DRUGS AND ALCOHOL

46. Do you think that the law should be changed to make it legal for people over 18 years to smoke dagga?

Yes	1	No	2
-----	---	----	---

47. Do you think that the government should ban sports sponsorship by alcohol companies? (READ OUT)

For all events	1
Only for events attended/watched by an audience of people under 18 years of age	2
There should be no ban on sports sponsorship by alcohol companies	3

48. Do you think that the government should require manufacturers of alcohol to place warning labels on alcohol containers?

Yes	1	No	2
-----	---	----	---

49. What sorts of restrictions should be placed on radio/TV advertising of alcohol products? (READ OUT)

No restrictions	1
Only allow advertising after 9 'O' clock at night	2
Complete ban on radio/TV advertisements of alcohol	3

50. Should the government ban billboard advertising of alcohol products?

Yes	1	No	2
-----	---	----	---

51. Which types of alcohol products should be sold in supermarkets? (READ OUT)

None	1
Wine only	2
Wine and Beer	3
All forms of alcohol (including spirits)	4

52. Have you heard about the government's National Drug Master Plan?

Yes	1	No	2
-----	---	----	---

53. Do you think that random urine testing of learners at school for drugs will be helpful in reducing drug use among youth?

Yes	1	No	2
-----	---	----	---

SOCIAL NETWORKS

WE WOULD LIKE TO ASK YOU ABOUT YOUR FAMILY AND FRIENDS. FOR EXAMPLE, HOW OFTEN DO YOU SEE OR VISIT THEM, AND WHEN DO YOU TURN TO THEM FOR HELP OR ADVICE.

54. We would like to begin with your brothers and sisters. How many ADULT brothers and/or sisters—we mean brothers or sisters who are 18 years and older—do you have? (WE MEAN BROTHERS AND SISTERS WHO ARE STILL ALIVE. PLEASE INCLUDE STEP-BROTHERS AND -SISTERS, HALF-BROTHERS AND -SISTERS AND ADOPTED BROTHERS AND SISTERS.)

	Adult brother(s) and sister(s).
0	Code "0" only if the respondent has NO adult brothers or sisters. THEN CONTINUE WITH Q.58

55. Of your adult brothers and sisters, with whom do you have the most contact? PLEASE TICK ONE BOX ONLY

With a brother	1	If no contact, CONTINUE WITH Q.58
With a sister	2	
I have no contact with any adult brother or sister	3	

56. How often do you see or visit this brother or sister? Please tick one box only.

He/she lives in the same household as I do	0	CONTINUE WITH Q.58
Daily	1	
At least several times a week	2	
At least once a week	3	

At least once a month	4
Several times a year	5
Less often	6

57. How often do you have any other contact with this brother or sister besides visiting, either by telephone, letter, fax or e-mail?

Daily	1	At least once a month	4
At least several times a week	2	Several times a year	5
At least once a week	3	Less often	6

NOW SOME QUESTIONS ABOUT YOUR CHILDREN WHO ARE AGED 18 YEARS AND OLDER.

58. How many children aged 18 years and older do you have? (WE MEAN CHILDREN WHO ARE STILL ALIVE. PLEASE INCLUDE STEPCHILDREN AND ADOPTED CHILDREN.)

	Children aged 18 years and older
0	I have no adult children, CONTINUE WITH Q. 62.

59. Of your children aged 18 years and older, with whom do you have the most contact? [PLEASE TICK ONE BOX ONLY]

With a son	1	If no contact, CONTINUE WITH Q. 62
With a daughter	2	
I have no contact with any of my adult children	3	

60. How often do you see this son or daughter? Please tick one box only

He/she lives in the same household as I do	0	If in same household, CONTINUE WITH Q. 62
Daily	1	
At least several times a week	2	
At least once a week	3	

At least once a month	4
Several times a year	5
Less often	6

61. How often do you have any other contact with this son or daughter besides visiting, either by telephone, letter, fax or e-mail?

Daily	1	At least once a month	4
At least several times a week	2	Several times a year	5
At least once a week	3	Less often	6

62. Now some questions about your father. How often do you see or visit your father? PLEASE TICK ONE BOX ONLY.

He/she lives in the same household as I do	0
My father is no longer alive	7
I don't know where my father lives	8
Daily	1
At least several times a week	2
At least once a week	3

CONTINUE WITH Q. 64

CONTINUE WITH Q. 64

CONTINUE WITH Q. 64

At least once a month	4
Several times a year	5
Less often	6

63. How often do you have any other contact with your father besides visiting, either by telephone, letter, fax or e-mail?

Daily	1
At least several times a week	2
At least once a week	3

At least once a month	4
Several times a year	5
Less often	6

64. What about your mother? How often do you see or visit her? PLEASE TICK ONE BOX ONLY.

He/she lives in the same household as I do	0
My mother is no longer alive	7
I don't know where my mother lives	8
Daily	1
At least several times a week	2
At least once a week	3

CONTINUE WITH Q. 67

CONTINUE WITH Q. 67

CONTINUE WITH Q. 67

At least once a month	4
Several times a year	5
Less often	6

65. How often do you have any other contact with your mother besides visiting, either by telephone, letter, fax or e-mail?

Daily	1
At least several times a week	2
At least once a week	3

At least once a month	4
Several times a year	5
Less often	6

66. About how long would it take to get to the place where your mother lives? PLEASE TICK ONE BOX ONLY

Less than 2 minutes	1
Less than 15 minutes	2
Between 15 and 30 minutes	3
Between 30 minutes and 1 hour	4
1-2 hours	5

2-3 hours	6
3-5 hours	7
5-12 hours	8
More than 12 hours	9

67. Now some questions about your contact with other relatives. Please indicate how often you have been in contact with any of the following types of relatives in the last four weeks. PLEASE TICK ONE BOX ONLY

	More than twice	Once or twice	Not at all	No living relative of this type
a) Uncles or aunts	1	2	3	4
b) Cousins	1	2	3	4
c) Parents-in-law	1	2	3	4
d) Brothers- or sisters-in-law	1	2	3	4
e) Nieces and nephews	1	2	3	4
f) (OPTIONAL) God-parents	1	2	3	4

NOW WE WOULD LIKE TO ASK YOU ABOUT PEOPLE YOU KNOW, OTHER THAN YOUR FAMILY AND RELATIVES. THE FIRST QUESTION IS ABOUT PEOPLE AT YOUR WORKPLACE. IF YOU DO NOT WORK FOR PAY, PLEASE CONTINUE WITH Q. 69.

68. Thinking about people at your workplace, how many of them are close friends of yours?

Number of close friends at workplace. Code "0" if no friends at work.

69. Thinking now of people who live near you—in your neighbourhood or district: How many of these people are close friends of yours?

Number of close friends who live near you. Code "0" if none.

70. How many **other** close friends do you have—apart from those at work, in your neighbourhood, or family members? THINK, FOR INSTANCE, OF FRIENDS AT CLUBS, CHURCH, OR THE LIKE.

Number of other close friends. Code "0" if none.

71. Now think about your best friend, the friend you feel closest to (but not your partner). Is this best friend ... PLEASE TICK ONE BOX ONLY

A male relative	1
A female relative	2
A man who is not a relative	3
A woman who is not a relative	4
I don't have a close friend	5

If no close friend, **CONTINUE WITH Q. 74**

72. How often do you see or visit your friend (the friend you feel closest to)?

<i>He/she lives in the same household as I do</i>	0
Daily	1
At least several times a week	2
At least once a week	3
Never	7

CONTINUE WITH Q. 74

At least once a month	4
Several times a year	5
Less often	6

73. And how often do you have any other contact with this friend besides visiting, either by telephone, letter, fax or e-mail?

Daily	1
At least several times a week	2
At least once a week	3

At least once a month	4
Several times a year	5
Less often	6

74. People sometimes belong to different kinds of groups or associations. The list below contains different types of groups. For each type of group, please tick a box to say whether you have participated in the activities of this group in the past 12 months. PLEASE TICK ONE BOX ON EACH LINE

	I have participated more than twice	I have participated once or twice	I belong to such a group but never participate	I do not belong to such a group
A political party, club or association	1	2	3	4
A trade union or professional association	1	2	3	4
A church or other religious organisation	1	2	3	4
A sports group, hobby or leisure club	1	2	3	4
A charitable organisation or group	1	2	3	4
A neighbourhood association or group	1	2	3	4
Other associations or groups	1	2	3	4

NOW WE WOULD LIKE TO ASK YOU HOW YOU WOULD GET HELP IN SITUATIONS THAT ANYONE COULD FIND HERSELF OR HIMSELF IN. FIRST, SUPPOSE YOU HAD FLU AND HAD TO STAY IN BED FOR A FEW DAYS AND NEEDED HELP AROUND THE HOUSE, WITH SHOPPING AND SO ON.

Husband, wife, partner	1
Mother	2
Father	3
Daughter	4
Daughter-in-law	5
Son	6
Son-in-law	7
Sister	8
Brother	9
God-parent	10
Government or social services agency	11
A private money lender	12
Priest or member of the clergy	13
A self-help group	14

Other blood relative	15
Other in-law relative	16
Close friend	17
Neighbour	18
Someone you work with	19
Someone at a social services agency	20
Someone you pay to help	21
Employer	22
A bank or credit union	23
Family doctor	24
A psychologist or another professional counsellor	25
Someone else	26
No one	27

75. Who would you turn to first for help?
76. Who would you turn to second if you had flu and needed help around the house?
77. Suppose you needed to borrow a large sum of money. Who would you turn to first for help?
78. Who would you turn to second if you needed to borrow a large sum of money?
79. Suppose you felt just a bit down or depressed, and you wanted to talk about it. Who would you turn to first for help?
80. Who would you turn to second if you felt a bit down or depressed and wanted to talk about it?

81. During the past 12 months, how often have you done any of the following things for people you know personally, such as relatives, friends, neighbours or other acquaintances? PLEASE TICK ONE BOX ON EACH LINE.

More than once a week	1
Once a week	2

Once a month	3
At least 2 or 3 times in the past yr	4

Once in the past year	5
Not at all in the past year	6

- a) Helped someone outside of your household with housework or shopping
- b) Lent quite a bit of money to another person
- c) Spent time talking with someone who was a bit down or depressed
- d) Helped someone to find a job

82. There are many ways people hear about jobs—from other people, from advertisements or employment agencies, and so on. Please indicate how you first found out about work at your present employer. IF YOU ARE NOT CURRENTLY WORKING FOR PAY, PLEASE ANSWER THIS QUESTION FOR YOUR LAST JOB. PLEASE TICK ONE BOX ONLY

I have never worked for pay	1
From parents, brothers or sisters	2
From other relatives	3
From a close friend	4
From an acquaintance	5
From a public employment agency or service	6

From a private employment agency	7
From a school or university placement office	8
From an advertisement or a sign	9
The employer contacted me about a job	10
I just called them or went there to ask for a job	11

83. People look for various things in a close friend and can differ on how important or not some things are for them. Please tick a box to say how important or not it is for close friends of yours to be each of the following: PLEASE TICK ONE BOX ON EACH LINE

	Extremely important	Very important	Fairly important	Not too important	Not at all important
a) Someone who is intelligent and makes me think	1	2	3	4	5
b) Someone who helps me get things done	1	2	3	4	5
c) Someone who really understands me	1	2	3	4	5
d) Someone who is enjoyable company	1	2	3	4	5

84. Please tick a box on each line to indicate how much you agree or disagree with each of the following statements:

	Agree strongly	Agree	Neutral	Disagree	Disagree strongly	Can't choose
a) Adult children have a duty to look after their elderly parents	1	2	3	4	5	6
b) You should take care of yourself and your family first, before helping other people	1	2	3	4	5	6
c) People who are better off should help friends who are less well off	1	2	3	4	5	6
d) It is all right to develop friendships with people just because you know they can be of use to you	1	2	3	4	5	6

85. On the whole, do you think it should or should not be the government's responsibility to:

	Definitely	Probably	Probably not	Definitely not	Can't choose
a) provide childcare for everyone who wants it?	1	2	3	4	5
b) provide a decent standard of living for the old?	1	2	3	4	5

86. If you were to consider your life in general these days, how happy or unhappy would you say you are, on the whole?

Very happy	1
Fairly happy	2

Not at all happy	4
Not very happy	3

Can't choose	5
--------------	---

87. Do you feel that your family, relatives and/or friends make too many demands on you? PLEASE TICK ONE BOX ONLY.

No, never	1
Yes, but seldom	2

Yes, sometimes	4
Yes, often	3

Yes, very often	5
-----------------	---

88. To what extent do you agree or disagree with the following statements? PLEASE TICK ONE BOX ON EACH LINE

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Can't choose
a) There are only a few people I can trust completely	1	2	3	4	5	6
b) Most of the time you can be sure that other people want the best for you	1	2	3	4	5	6
c) If you are not careful, other people will take advantage of you	1	2	3	4	5	6
d) People like me don't have any say about what the government does	1	2	3	4	5	6

89. How long have you lived in the city, town or local community where you live now?

Since birth	0			
Since the year				

90. Suppose you wanted the local government to bring about some improvement in your local community, how likely is it that you would be able to do something about it?

Very likely	1
Somewhat likely	2

Not very likely	4
Not at all likely	3

Don't know	5
------------	---

91. How often do you discuss politics with your friends?

Almost all the time	1
Most of the time	2

Occasionally	4
Almost never	3

Can't choose	5
--------------	---

92. How many children under 18 years of age do you have? (PLEASE INCLUDE STEP-CHILDREN AND ADOPTED CHILDREN)

Children

SPIRITUALITY

93. How often do you usually attend a religious meeting or service?

More than once per week	1
Once per week	2
2 – 3 times per month	3
Once per month	4

2 – 4 times per year	5
Once per year or less	6
Never	7

94. If you attend religious meetings or services, what is the main reason for this attendance?

95. Please tell me if you strongly agree, agree, neither agree nor disagree, disagree, or strongly disagree, with each of the following statements.

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Can't choose
Praying a lot is a waste of time	1	2	3	4	5	6
Sex before marriage is permissible for Christians	1	2	3	4	5	6
Jesus is the solution to all the world's problems	1	2	3	4	5	6
There is no life after we die	1	2	3	4	5	6
A Christian is someone who is born again spiritually	1	2	3	4	5	6

CIVIC KNOWLEDGE

96. Who is the Minister of Finance in South Africa?

97. What is the kilometre distance between Johannesburg and Durban?

98. How many million people live in South Africa?

99. Which is the administrative capital city of South Africa?

100. In which year was South Africa's first democratic election?

CELL PHONES

101. If you have a cell phone, what do you use it for?

Business	1
Pleasure	2

Both business and pleasure	4
Emergencies only	3

Other (specify)	5
-----------------	---

ONLY RESPONDENTS WITH CELL PHONES SHOULD ANSWER THE FOLLOWING QUESTIONS

102. Have you switched from one cell phone provider to another in the past 12 months?

Yes	1
-----	---

No	2
----	---

Uncertain/Don't know	3
----------------------	---

103. If you have switched, what influenced your choice of a new cell phone provider?

Former cell phone network provider was expensive	1
Looking for a better services (email, SMS, directory, WAP, fax etc.)	2
I enjoy new adventure, the image of phone network provider	3
Current provider does not provide ideal service	4
Back-up support	5
Cost	6
Signal coverage	7
Uncertain/Don't know	8

104. If you have switched from one cell phone to another, how many times have you switched in the last 24 months?

Once	1
Twice	2

Thrice	4
Four+	3

Uncertain/Don't know	5
----------------------	---

105. What influenced your choice of a cell phone network provider?

Friend or family member told me	1
Friend or family member bought subscription for me	2
Read about this network cell phone provider on newspaper	3
TV advert	4
Purchased via internet	5
Cost	6
Special offer	7
Free phone	8
Employer	9

106. Have you ever visited the website of your cell phone network provider?

Yes	1	No	2	Uncertain/Don't know	3
-----	---	----	---	----------------------	---

THOSE WHO DO NOT OWN CELL PHONES SHOULD ANSWER THE FOLLOWING QUESTIONS

107. What do you associate the following cell phone companies with? YOU CAN HAVE MULTIPLE RESPONSES.

	Investment company	Sports sponsorship	Leading cellular company	Empowerment	Exploitation	Black economic empowerment
MTN	1	2	3	4	5	6
Vodacom	1	2	3	4	5	6
Other	1	2	3	4	5	6

ALL RESPONDENTS TO ANSWER ALL THE FOLLOWING QUESTIONS

108. Cellular phone network providers are currently spending money on corporate social investment (CSI). What should be the number ONE priority, for cellular network providers? PLEASE INDICATE ONLY ONE.

HIV/AIDS prevention sponsorship	1	Make money	6
Sports sponsorship	2	Provide cheaper services	7
Sponsor rural development projects	3	Other (please specify)	8
Provide community pay phones	4	Provide educational support	5

109. What do you consider to be the SINGLE MOST important impact of the cellular telephone industry in South Africa? PLEASE CHOOSE ONLY ONE.

Improved telecommunication	1
Resulted in job losses at Telkom	2
Created job opportunities	3
Increased opportunities for small, medium and micro enterprises	4
Has not had an impact on me	5
Has brought new technology to South Africa	6
Personal privacy has been reduced	7

110. Suppose you did not have a cell phone but were planning to have a cell phone in the next 12 months, what would influence your choice of a cell phone service provider?

Cheaper cell phone charges	1
Convenient customer care	2
More and better services	3
Cell phone which supports development in South Africa	4
Better deal and cost effective	5

111. Please tell me, which one of the following statements best apply to you personally?

I have my own MTN contract cellular package	1	
I have my own Vodacom contract cellular package	2	
I have my own MTN 083/073 pay-as-you-go prepaid cellular package	3	Skip to Q. 114
I have my own Vodago 082/072 prepaid cellular package	4	Skip to Q. 114
I share a cell phone number with someone else, who is the main user	5	Skip to Q. 119
I sometimes use other people's cell phones to make calls	6	Skip to Q. 119
I don't use cell phones	7	Skip to Q. 119

112. Please tell me, which of the following is your service provider?

Afritel	1
Autopage	2
B-Clear and Simple	3
I-Talk	4
M-Tel	5
Nedtel/Nashua	6
Orion	7
Smartcall	8
Supercall	9
Vodac/Teljoy/GSM Direct/Cellphones Direct –VSP (Vodacom Service Providers)	10

113. If you have a cell phone, which one of these contract packages do you have?

Corporate Time	1	Frequent Call	10
Pinnacle	2	Business Call	11
Performer	3	Weekender/Weekender Plus	12
Business Time	4	Talk 100 Plus	13
Share Time	5	Talk 200 Plus	14
Pulse	6	Talk 500 Plus	15
Any Time Off-Peak	7	Talk 1000 Plus	16
Any Time Companion	8	Other (specify)	17
Prime Time	9		

114. What is your average monthly expenditure on your own cell phone?

Under R50	1	Between R271 and R500	8
Between R51 and R89	2	Between R501 and R650	9
Between R90 and R110	3	Between R651 and R750	10
Between R111 and R125	4	Between R751 and R950	11
Between R126 and R150	5	Between R951 and R1150	12
Between R151 and R200	6	More than R1150	13
Between R201 and R270	7	Uncertain/Don't know	14

115. For how long have you owned or used a cell phone?

0 – 3 months	1	2 – 3 years	5
4 – 6 months	2	4 – 5 years	6
7 – 12 months	3	More than 5 years	7
13 – 24 months	4		

116. How many different numbers have you had including your current number?

117. There are a number of reasons that people have mentioned about their use of a cell phone. Please read through this list and tell me the three most important reasons to you personally. Please rank three reasons from number 1 being the most important reason to number 3 being the third most important reason.

	1 st reason	2 nd reason	3 rd reason
1. It enhances my lifestyle and identity			
2. I'm able to keep in close contact with friends			
3. I'm always in contact with my family			
4. It's convenient and replaces a Telkom phone			
5. It's important to be up to date with technology			
6. It is mainly for security			
7. It's necessary for my work			
8. The additional services, like SMS, are important			
9. It connects me to the outside world			
10. No other reason			

118. 106. Please read through this list and then tell me the THREE factors that would cause you to consider changing your current cell phone package. Please rank them from 1 to 3, in importance where the first factor you mention would have the most influence, followed by the second and third factors.

	1 st factor	2 nd factor	3 rd factor
1. A slightly better price offer from another package			
2. A much better price offer from another package			
3. Bad service levels from the Call Centre			
4. Continuing dropped calls			
5. Bad network coverage where you need it			
6. A much better phone or added service offerings that are better suited to your needs			
7. Low reliability and quality of services like data or SMS			
8. Bad attitudes from service staff you deal with			
9. The quality of the billing system			

119. Please tell me the total number of working cell phone numbers in your home (including your own) that are currently being used.

	VODACOM 082/072	MTN 083/073
Contract		
Prepaid		

120. In an average month, what is the total monthly household account for your Telkom phone? By that I mean the total amount reflected on your bill including rental and calls.

Don't have a Telkom phone at home	1	R301 – R500	7
Under R50	2	R501 – R750	8
R50 – R150	3	R751 – R1 000	9
R151 – R200	4	R1 001 – R1 500	10
R201 – R250	5	R1 501 +	11
R251 – R300	6		

121. Which one of the following statements best describes your attitude to cell phones?

I am not planning to buy/renew a cell phone/package over the next year	1
I am happy with the cell phone/package I currently use	2
I am planning to buy/renew a cell phone/package based on the best offer I can get over the next year	3
I am planning to buy a cell phone/package from MTN only over the next year	4
I am planning to buy a cell phone/package from Vodacom only over the next year	5
I am planning to buy a cell phone/package from the third cellular operator only over the next year	6

RACE RELATIONS

122. Do you think that race relations in the country have improved, remained the same, or deteriorated since April 1994?

Improved	1	Deteriorated	3
Remained the same	2	Uncertain/Don't know	4

123. How many times in the last six months have you actually experienced discrimination against you on the basis of your race?

Never	0	Three times	3
Once	1	Four times	4
Twice	2	Five or more times	5

124. Indicate the place where you personally actually experienced racial discrimination.

At work	1	In a government department	4
At an educational institution	2	Elsewhere	5
In a shopping centre	3	Not applicable	6

125. Please tell me how much you agree or disagree with the following statements:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Can't choose
Race does not matter amongst South Africans anymore	1	2	3	4	5	6
Most whites in South Africa have racist attitudes	1	2	3	4	5	6

126. Do you think that the following has contributed to reducing racial discrimination and racism in South Africa?

	Yes	No	Uncertain/Don't know
The adoption of the constitution	1	2	3
The Employment Equity Act	1	2	3
The Affirmative Action policies	1	2	3
The Truth and Reconciliation Commission (TRC)	1	2	3
The church	1	2	3
International sporting events, e.g. rugby, cricket & soccer	1	2	3

FIGHTING CRIME

127. Please rate the National Director of Public Prosecutions (in the Department of Justice) in the fight against crime.

Very good	1	Average	3	Very poor	5
Good	2	Poor	4	Uncertain/Don't know	6

128. Please rate the Scorpions (a special group that fight serious organised crime) in the fight against crime.

Very good	1	Average	3	Very poor	5
Good	2	Poor	4	Uncertain/Don't know	6

129. Please rate the Asset Forfeiture Unit (a group that confiscates property that has been acquired illegally) in the fight against crime.

Very good	1	Average	3	Very poor	5
Good	2	Poor	4	Uncertain/Don't know	6

130. Please rate prosecutors in the fight against crime.

Very good	1	Average	3	Very poor	5
Good	2	Poor	4	Uncertain/Don't know	6

131. For which party do you plan to vote in the next election?

African Christian Democratic Party (ACDP)	1
African National Congress (ANC)	2
Afrikaner Eenheidsbeweging (AEB)	3
Azanian People's Organisation (AZAPO)	4
Democratic Alliance (DA)	5
Freedom Front/Vryheidsfront (FF/VF)	6
Inkatha Freedom Party (IFP)	7
Minority Front (MF)	8
Pan-Africanist Congress (PAC)	9

South African Communist Party (SACP)	10
United Christian Democratic Party (UCDP)	11
United Democratic Movement (UDM)	12
Other	13
Will not vote	14
Uncertain	15
Don't know	16
Refuse	17
Other (specify)	18

Thank you very much for your co-operation